



FEMA

June 25, 2025

SENT VIA E-MAIL TO: [REDACTED]

Mr. Jason Leopold
[REDACTED]

Re: **FEMA 2025-FEFO-00301**

Dear Mr. Leopold:

This is the final response to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS), Federal Emergency Management Agency (FEMA) dated and received in this office on June 24, 2024. You are seeking:

1. Emails, memos, letters, reports, talking points, after action reports, complaints, slide presentations, intelligence bulletins, open-source intelligence reports, threat assessments, damage assessments, situation reports, directives, referencing Hurricane Helene, Hurricane Milton, social media, and disinformation and misinformation.

The timeframe for this search is September 26 through the date the search for responsive records is conducted.

We conducted a search of FEMA's Office of Chief Security Officer (OCSO) for documents responsive to your request. The search produced a total of 657 pages of which 298 pages are releasable in their entirety, and 154 pages are partially releasable, and 119 pages are withheld in their entirety, pursuant to Title 5 U.S.C. §552(b)(4) and (b)(6), FOIA Exemption 4 and 6.

The remaining 77 pages were referred to other agencies in full.

FOIA Exemption 4 protects trade secrets and commercial or financial information obtained from a person that is privileged or confidential. The courts have held that this subsection protects (a) confidential commercial information, the disclosure of which is likely to cause substantial harm to the competitive position of the person who submitted the information and (b) information that was voluntarily submitted to the government if it is the kind of information that the provider would not customarily make available to the public.

FOIA Exemption 6 exempts from disclosure of personnel or medical files and similar files the release of which would cause a clearly unwarranted invasion of personal privacy. This requires a balancing of the public's right to disclosure against the individual's right

to privacy. The privacy interests of the individuals in the records you have requested outweigh any minimal public interest in disclosure of the information. Any private interest you may have in that information does not factor into the aforementioned balancing test.

You have the right to appeal if you disagree with FEMA's response. The procedure for administrative appeals is outlined in the DHS regulations at 6 C.F.R. §5.8. In the event you wish to submit an appeal, we encourage you to both state the reason(s) you believe FEMA's initial determination on your FOIA request was erroneous in your correspondence and include a copy of this letter with your appeal. Should you wish to do so, you must send your appeal within 90 working days from the date of this letter to fema-foia@fema.dhs.gov, or alternatively, via mail at the following address:

FEMA
Office of the Chief Administrative Officer
Information Management Division (FOIA Appeals)
500 C Street, SW, Seventh Floor, Mail Stop 3172
Washington, D.C. 20472-3172

As part of the 2007 amendments, the Office of Government Information Services (OGIS) was created to offer mediation services to resolve disputes between FOIA requesters and Federal agencies.

You may contact OGIS in any of the following ways:

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road- OGIS
College Park, MD 20740-6001
E-mail: ogis@nara.gov
Web: <https://ogis.archives.gov>
Telephone: 202-741-5770/Toll-free: 1-877-684-6448
Facsimile: 202-741-5769

A total of 185 pages were referred to U.S. Customs & Border Protection (CBP 68 pages) The Department of Homeland Security (DHS 87 pages) Federal Protective Service (FPS 15 pages) and the Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF 15 pages) for direct response to you. You may contact them at:

Sabrina Burroughs
FOIA Officer
U.S. Customs & Border Protection
1300 Pennsylvania Avenue NW, Mail Stop 1181
Washington, DC 20229-1181
(202) 325-0150
sabrina.burroughs@dhs.gov

Roman Jankowski
Chief FOIA Officer/Chief Privacy Officer
Privacy Office, Mail Stop 0655
2707 Martin Luther King Jr. AVE SE
Washington, DC 20528-0655
foia@hq.dhs.gov

Korrina Stewart, FOIA Liaison (Acting)
dhsfoiaproductliaison@hq.dhs.gov
Federal Protective Service
DHS Privacy Office, Mail Stop 0655
2707 Martin Luther King Jr. AVE SE
Washington, DC 20528
FPSFOIA@fps.dhs.gov

Lynette Carter, FOIA Public Liaison
Bureau of Alcohol, Tobacco, Firearms, and Explosives
Hirsh Kravitz, Acting Division Chief, Room 4.E-301
99 New York Avenue, NE
Washington, DC 20226
(202) 648-7390

There is no charge for this FOIA request. As this concludes the processing of your request, it will be closed.

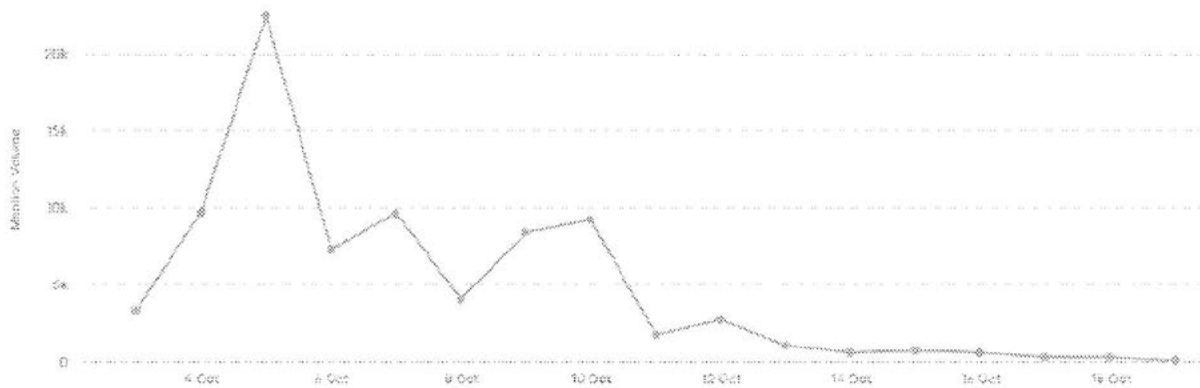
If you need any further assistance or would like to discuss any aspect of your request, please contact the assigned FOIA Specialist at john.fischer@fema.dhs.gov and refer to FOIA case number **2025-FEFO-00301**. You may also contact someone at fema-foia@fema.dhs.gov, or (202) 646-3323, and you may contact our FOIA Public Liaison in the same manner. For a faster response please email the assigned FOIA specialist directly.

Sincerely,

John Maniha
Senior Government Information Specialist
Disclosure Branch
Information Management Division
Mission Support

Enclosure: Responsive Documents (452 pages)

Overall Volume of discussion about Administrator Criswell:



Examples of Threatening content:

Recovery on Gab: '@Terrorismwatch you're absolutely right. They must...' (October 6)



Recovery @Recovery · /g/The_Donald · 1 repost · Oct 6th 2024

@Terrorismwatch you're absolutely right. They must face the Mussolini treatment Harris Myorkas Buttigieg Deanne Criswell Biden Zients Obama Clinton Pelosi Schumer!!

Like Reply Repost



(b)(6)

· /g/The_Donald · Oct 6th 2024

@Recovery @Terrorismwatch A great start. The only question: Is there enough rope?



Like Reply Repost

Lee Lowell on Gab: 'I hope Trump spends his second day in office FIRIN...' (October 10)

(b)(6)

2 reposts · Oct 10th 2024

(b)(6)

I was kinda thinkin sharpening the guillotines was a good use of the second day!

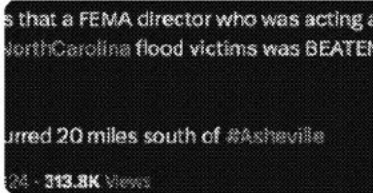
Like Reply Repost



Truth Details | Truth Social (October 5)

(b)(6)

youtube.com/post/UgkxocRC1_TQT... Arrogant FEMA Director
BEATEN by RIGHTEOUS Angry American citizens in North Carolina.
This is long overdue and I hope we see more of this in the very
near future. They should all be sent home bloody, black and blue
with a life lesson for their blatant tyranny as well as arrest and full
prosecution under the law. @truthsocial #WeThePeopleAreFedUp



youtube.com

Post from: **(b)(6)**

Share your videos with friends, family, and
the world

1 ReTruth 1 Like

Oct 05, 2024, 2:23 PM

(b)(6)

on Gab: 'Deanne Criswell & FEMA, ready to kill and arrest a...' (October 4)

(b)(6)

Deanne Criswell & FEMA ready to kill and arrest anyone who is a victim or a patriot seeking to help victims of Helene.

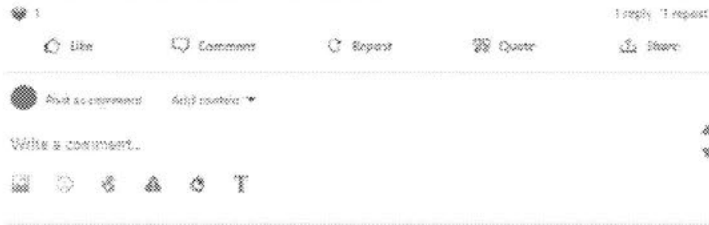
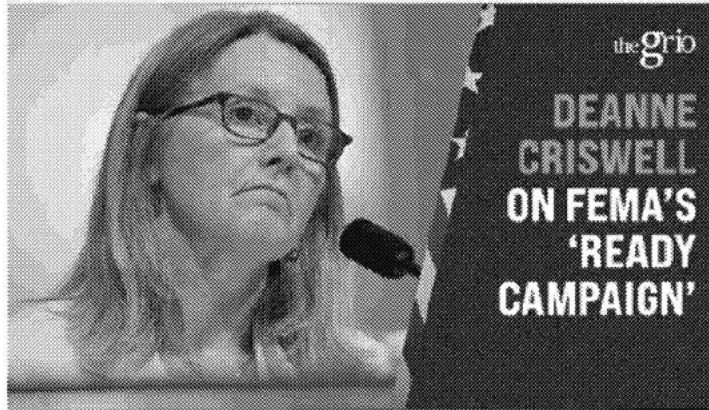
O GOD ALMIGHTY, BLOCK & BLIND & DESTROY Deanne Criswell & FEMA and her fellow traitors in the White House Fed circles for deliberating BLOCKING AID to the 10s of 1000s of Hurricane Helene's victims, while BRINGING NO AID. THESE POS MURDERERS deserve swift military trials and execution at dawn. Burned at the stake and then in hell!

Yet the Obama-Biden-Harris regime has \$B's & \$Tr of dollars for illegals who are gangster-child-rapists as well as warmongering war lord embettlers via Ukraine War. What Deanne Criswell & FEMA perpetrated in mass murder in Lafaina, Maui, is being demonically replicated on the USA east coast and inland areas.

All one big outrage that no one should feel anything but that.

This is a call to action in protest and revolution or we all deserve to be put down and imprisoned and robbed to the last penny as the Obama-Biden-Harris regime clearly is working towards.

Fight the Good Fight everyone!



Sort by Most Liked *

(b)(6)

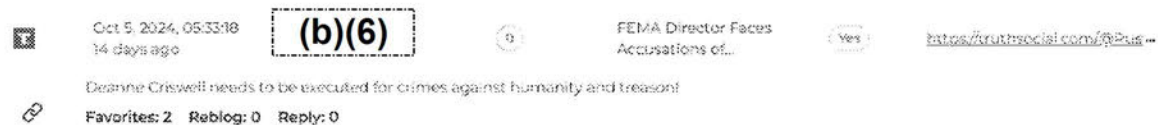
(b)(6)

on X: "@FEMA Deanne @fema <https://t.co/qhk0NBRFcy>" / X (October 15)

REL0000456454



The following direct threats were removed from the platform TruthSocial:





Oct 7, 2024, 19:17:03
11 days ago

(b)(6)



Federal Funding for
Migrant Support...



<https://x.com/Amr...>

FEMA



God Damn liar! Facts from civilians and the head of FEMA confirmed it. She should be hung for treason!!!!

Favorites: 1 Retweet: 0 Reply: 0

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From: [Greg Zapp](#)
To: [Murphy Perroni](#); [Kymlee](#); [Bornstein, Josh](#); [Given, Brian](#)
Cc: [Tristen Yancey](#); [Tobias Losch](#); [Ryan Curran](#)
Subject: FEMA - ZeroFox Brand/Organization/Agency Protection
Date: Thursday, October 17, 2024 1:47:26 PM
Attachments: ZeroFox - FEMA Exec Protect Risks.pdf

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good afternoon Kym, Josh, and Brian,

Following up on our Tuesday conversation about Brand protection. For our Government clients, maybe we should call this Organization/Agency Protection rather than Brand.

As Joe explained, one reason we are seeing so many less alerts than the tool your OEA team is using (which tool?) is that we currently have a massive collection gap in our configuration centered around threats to FEMA and FEMA personnel in general. While our Executive protection coverage generates alerts on threats to specific individuals, in the current configuration we are not collecting for threats to FEMA or FEMA personnel in a generic sense. We have other agencies we work with who have the same use case as the FEMA CSO - protection of Agency personnel and property. This other agency also follows threats to executives, and in talking with the Agency dedicated ZeroFox analysts yesterday, he said the preponderance of actionable alerts, with direct threats to their agency comes as a result of the Brand/Organization protection.

While the Brand Protection capability can be utilized to focus on preventing others from maligning or impersonating an established brand, this collection activity can be tailored for FEMA, the same way we have tailored it for other Agencies, to focus on the protection of FEMA personnel, facilities, information, and equipment.

I've attached a report our analyst team built over the last 48 hours for your review. I trust this report underscores the criticality of both Brand/Organization protection and simultaneously the value of the ZeroFox analytic cadre.

Please let me know if you have any questions.

All the best,

Greg

Greg Zapp, PMP

Federal Account Manager

ZeroFox // External Cybersecurity

(b)(6)@zerofox.com // m: (b)(6)

www.zerofox.com // @ZeroFox

Upcoming Out of Office: 27 Dec - 03 Jan

REL0000456455

Hurricanes Milton & Helene Response

Topline Messaging

- Response and recovery efforts continue in North Carolina and the Southeast. Over **8,200 federal personnel** are deployed, which includes over **4,300 FEMA personnel** who remain on the ground, working side-by-side with state and local officials, to help survivors get what they need to begin their recovery.
- For those affected by Hurricane Helene, as of today, FEMA has approved over **\$901.3 million**, which includes **\$549.8 million** in assistance for individuals and communities affected and over **\$351.5 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- Applying for assistance is the critical first step toward recovery. We encourage people to apply as soon as possible by visiting DisasterAssistance.gov, using the FEMA App, or calling 1-800-621-3362. **Applying online at [disasterassistance.gov](https://DisasterAssistance.gov) is the fastest way to begin the application process.** FEMA teams are actively working in affected states to open more Disaster Recovery Centers, where individuals can receive in-person assistance with their applications.

What FEMA is Doing

- More **than 3,900 responders from 40 different states** have responded to disasters throughout the Southeast through the Emergency Management Assistance Compact. FEMA helps cover the cost of these missions for emergency managers and responders from throughout the country to aid others in times of disasters.

Messaging to Public – Hurricane Milton

- People in 34 counties in Florida, in addition to the Miccosukee Tribe of Indians of Florida, can now apply for assistance with FEMA. They can apply online by visiting [disasterassistance.gov](https://DisasterAssistance.gov), calling 1-800-621-3362, on the FEMA App or through FEMA teams on the ground.

- If you are in a county eligible for both Helene and Milton disaster assistance, you need to submit separate applications for each disaster.
- Survivors affected by Hurricanes Helene and/or Milton are encouraged to visit Disaster Recovery Centers for assistance with their recovery. Currently, nine centers are open in Florida, where individuals can speak directly with FEMA and state personnel. Additional centers will reopen as facilities impacted by Milton are assessed. To find the nearest center, visit [FEMA.gov/DRC](https://www.fema.gov/DRC).
- FEMA assistance in Florida may include upfront funds to help with essential items like food, water, baby formula and other emergency supplies. Funds may also be available to repair storm-related damage to homes and personal property, as well as assistance to find a temporary place to stay.
- FEMA is working with state and local officials on **debris removal** plans for areas affected by the storms. Residents should pay attention to local guidance related to debris removal in their area.
- **Pay attention to local officials.** Conditions in affected areas may still be dangerous. Everyone in the affected areas should continue to follow instructions from local officials to stay safe from post-storm risks.
- **Do not touch downed powerlines.** Stay clear of downed powerlines and report them to local authorities. These lines may still be live and pose a serious risk of injury or death. Always assume they are dangerous, and do not try to move or touch them.
- **Be safe during an outage.** If you are without power, use only flashlights or battery-powered lanterns for emergency lighting.
- **Use generators safely.** If there is a power outage, use generators safely. Always use them outdoors and at least 20 feet from windows, doors and attached garages. Make sure to keep the generator dry and protected from rain or flooding.
- Residents in need of information or resources should call the State Assistance Information Line at 800-342-3557. English, Spanish and Creole speakers are available to answer questions.

- Residents can find additional resources and information at Florida Division of Emergency Management's website, [FloridaDisaster.org](https://www.floridadisaster.org).

What FEMA is Doing - Milton

- For those affected by Hurricane Milton, as of today, FEMA has approved over **\$619 million**, which includes \$15 million in assistance for individuals and communities affected and over \$604 million for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- 21 shelters are currently housing over 2,000 people impacted by Milton, a significant decrease from nearly 13,000 last Friday.

What FEMA is Doing - Helene

- More than **\$ 549.8** million has been provided to Helene survivors. President Biden approved a 100% federal cost-share for Florida, Georgia, North Carolina, South Carolina, Tennessee and Virginia to assist in their response efforts.
- Over **12.6** million meals and **12.6** million liters of water have been delivered to states. FEMA's Surge Capacity Force is mobilizing personnel from across DHS to support response and recovery in impacted areas.
- Additional Disaster Recovery Centers are opening throughout the affected communities to provide survivors with in-person assistance. These centers offer help with applications for FEMA assistance, information on available resources and guidance through the recovery process. Disaster Survivor Assistance Teams remain on the ground in neighborhoods in all Helene-affected states helping survivors apply for assistance and connecting them with additional state, local, federal and voluntary agency resources.

NORTH CAROLINA

- In North Carolina, FEMA has approved more than **\$97.5 million** to survivors in housing and other types of assistance.
- **Power and Cellular Restoration:** Power restoration efforts continue to make steady progress each day, with more than 10,000 crews from across the U.S. working to restore

service. Cellular service is also improving, with a growing number of sites returning to operation as recovery efforts advance.

- **Disaster Recovery Centers (DRCs)** are open in the **five** communities of Asheville, Boone, Lenoir, Marion and Sylva. There, survivors can learn more about disaster assistance, ask questions and apply. Use the DRC Locator on FEMA.gov to help you find the hours, services and locations of DRCs.
- **Staffing:** More than **1,300** FEMA staff are on the ground in North Carolina, with more arriving daily.
- **Sheltering: Thirteen** shelters are housing just over **560** occupants. FEMA activated its Transitional Sheltering Assistance program for North Carolina. Now, survivors who cannot return home may be eligible to receive help from FEMA to find a safe and clean place to stay while they make their long-term housing plans. To date, more than **2,760** families are participating in the program.

INDIVIDUAL ASSISTANCE - OTHER HELENE STATES

- In Florida, FEMA has approved more than **\$195.4 million** in housing and other types of assistance for survivors affected by Helene. **Nine Disaster Recovery Centers** are open in Bradenton, Branford, Glen Saint Mary, Lake City, Largo, Live Oak, Madison, Perry and Sarasota. DRCs will support both Helene and Milton. **179 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In Georgia, FEMA has provided over **\$113.5 million** in housing and other types of assistance. **Four Disaster Recovery Centers** are open in Valdosta, Douglas, Sandersville and Augusta. **149 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In South Carolina, FEMA has approved over **\$127.4 million** in housing and other types of assistance. **Five Disaster Recovery Centers** are open in Anderson, Greenville, Barnwell, Batesburg and North Augusta. **88 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.

- In Tennessee, FEMA has approved more than **\$11.2 million** in housing and other types of assistance. **One Disaster Recovery Center** is open in Erwin. **46 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In Virginia, FEMA has approved more than **\$4.5 million** in housing and other types of assistance. **Four Disaster Recovery Centers** are open in Damascus, Dublin, Independence and Tazewell. **40 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.

Resources and Information for All Survivors

- People in counties designated for Individual Assistance can apply for FEMA assistance in three ways: online by visiting disasterassistance.gov, calling 1-800-621-3362 or in the FEMA App. Designated counties can be found on [FEMA's Current Disasters](#) web page or by visiting disasterassistance.gov.
- While everyone's journey to recovery is different, the first step is to apply for disaster assistance. We recognize that everyone's needs will vary.
- There are many types of assistance available and tailored to your unique situation. Your recovery may differ from that of friends or neighbors, but our dedicated staff will work with you to navigate your specific needs.
- Once you apply, it's crucial to stay in touch with FEMA. Our team is here to help you navigate the application process and jumpstart your recovery.
- FEMA is committed to supporting Helene and Milton survivors by ensuring they have a safe roof over their heads as quickly as possible. We're working closely with state partners to provide immediate temporary solutions.
- We are focused on meeting immediate sheltering needs, which include rental assistance and other tools to provide quick support. We're also assessing longer-term temporary housing needs with our state partners.
- Our priority is to bridge the gap between now and long-term recovery solutions. The best thing survivors can do is to apply for disaster assistance as soon as possible.

- Federal assistance may include grant funding for rental payments, covering both the first and last month's rent. Survivors can also receive reimbursement for out-of-pocket hotel expenses if applicable. Importantly, renters can apply for assistance directly; they do not need to go through their landlord.

If Asked

Responding to Multiple Storms

- FEMA's job is to put people first, and that is exactly what we are doing as we support all those impacted by Helene and Milton.
- Our agency has the capacity to manage multiple, simultaneous disasters. We will continue to address response and recovery efforts for Helene while also conducting initial response and recovery efforts in Florida following Milton. FEMA is not taking away any resources needed for Hurricane Helene.

Rumor Response

- There's been a lot of disinformation about FEMA's assistance programs which is having a negative impact on our ability to help people. We want to encourage as many people to apply for help from FEMA as possible.
 - FEMA does NOT confiscate (or collect) cash, donations or supplies.
 - FEMA does NOT confiscate land and cannot legally do so.
 - The \$750/\$770 payment survivors may receive is not the only money they may be eligible for. It is an upfront, flexible payment to cover essential supplies while we continue to review applications for further eligibility of programs.

FEMA Funding/DRF

- FEMA has what it needs for immediate response and recovery efforts.

EFSP/Border Funding Diversion

- No disaster relief funding was diverted to support migrants.

- The funding for communities to support migrants is appropriated by Congress to U.S. Customs and Border Protection – it has nothing to do with FEMA's Disaster Relief Fund.

Hurricanes Milton & Helene Response

Topline Messaging

- Federal assistance for those affected by Hurricanes Helene and Milton has now surpassed **\$1.8 billion**. This includes over \$597 million in assistance for individuals and families to help pay for housing repairs, personal property replacement, and other recovery efforts. Additionally, over \$934 million has been approved for debris removal and emergency protective measures, which are critical for saving lives, protecting public health, and preventing further damage to both public and private property.
- Response and recovery efforts continue in North Carolina and the Southeast. Nearly **8,000 federal personnel** are deployed, which includes over **4,400 FEMA personnel** who remain on the ground, working side-by-side with state and local officials, to help survivors get what they need to begin their recovery.
- Applying for assistance is the critical first step toward recovery. We encourage people to apply as soon as possible by visiting DisasterAssistance.gov, using the FEMA App, visiting a local Disaster Recovery Center, or calling 1-800-621-3362. **Applying online at disasterassistance.gov is the fastest way to begin the application process.** FEMA teams are actively working in affected states to open more Disaster Recovery Centers, where individuals can receive in-person assistance with their applications.

What FEMA is Doing– Milton and Helene

- For those affected by Hurricane Helene, FEMA has now approved over **\$911.1 million**, which includes **\$581.1 million** in assistance for individuals and families affected and over **\$330 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- For those affected by Hurricane Milton, FEMA has now approved over **\$620.2 million**, which includes **\$16.2 million** in assistance for individuals and families affected and over **\$604 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.

- In response to Helene, over **12.6** million meals and **12.9** million liters of water have been delivered to states. In response to Milton, over **2.2** million meals and **780,000** liters of water have been delivered to Florida.
- More than **3,900 responders** from **40 different states** have responded to disasters throughout the Southeast through the Emergency Management Assistance Compact. FEMA helps cover the cost of these missions for emergency managers and responders from throughout the country to aid others in times of disasters.
- FEMA continues to open Disaster Recovery Centers throughout the affected communities to provide survivors with in-person assistance. These centers offer help with applications for FEMA assistance, information on available resources and guidance through the recovery process. Disaster Survivor Assistance Teams remain on the ground in neighborhoods in all Helene-affected states helping survivors apply for assistance and connecting them with additional state, local, federal and voluntary agency resources.
- FEMA is working with state and local officials on **debris removal plans** for areas affected by the storms. Residents should pay attention to local guidance related to debris removal in their area.

Recovery Updates

North Carolina

- **Funding:** FEMA has approved over \$100 million for over 77,000 survivors in housing and other types of Individual Assistance
- **Disaster Recovery Centers (DRCs):** 6 – Asheville, Bakersville, Boone, Lenoir, Marion and Sylva
- **Staffing:** Over 1,200 FEMA staff in North Carolina
- **Disaster Survivor Assistance** members in communities: 379
- **Sheltering:** 13 shelters housing over 560 occupants.
- **Transitional Sheltering Assistance (TSA)** program: More than 3,000 families are participating in the program.

Florida

- **Funding:** In response to Helene, FEMA has approved over \$213 million for over 71,000 survivors in housing and other types of Individual Assistance. Additionally, FEMA has approved more than \$330 million in Public Assistance. In response to Milton, FEMA has approved over \$16 million for over 19,000 survivors in housing and other types of Individual Assistance. Additionally, FEMA has approved more than \$604 million in Public Assistance.
- **Disaster Recovery Centers (DRCs):** 12 – Bradenton, Branford (2), Glen Saint Mary, Homosassa, Lake City, Largo, Live Oak, Madison, Old Town, Perry, Sarasota and Tampa.
- **Disaster Survivor Assistance** members in communities: 120

Georgia

- **Funding:** FEMA has approved over \$119 million for over 118,000 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 4 – Valdosta, Douglas, Sandersville and Augusta.
- **Disaster Survivor Assistance** members in communities: 152

South Carolina

- **Funding:** FEMA has approved over \$132.3 million for over 146,000 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 5 – Anderson, Barnwell, Batesburg, Easley, Greenville and North Augusta
- **Disaster Survivor Assistance** members in communities: 92

Tennessee

- **Funding:** FEMA has approved over \$11.8 million for over 2,400 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 1 – Erwin
- **Disaster Survivor Assistance** members in communities: 48

Virginia

- **Funding:** FEMA has approved over \$4.7 million for over 1,500 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 4 – Damascus, Dublin, Independence and Tazewell
- **Disaster Survivor Assistance** members in communities: 57

Resources and Information for All Survivors

- Survivors affected by Hurricanes Helene and/or Milton in counties designated for Individual Assistance can apply for FEMA assistance in four ways: online at disasterassistance.gov, on the FEMA App, calling 1-800-621-3362, or in person at a local Disaster Recovery Center. Designated counties can be found on FEMA's Current Disasters web page or by visiting disasterassistance.gov.
- FEMA assistance may include upfront funds to help with essential items like food, water, baby formula and other emergency supplies. Funds may also be available to repair storm-related damage to homes and personal property, as well as assistance to find a temporary place to stay.
- While everyone's journey to recovery is different, the first step is to apply for disaster assistance. We recognize that everyone's needs will vary.
- There are many types of assistance available and tailored to your unique situation. Your recovery may differ from that of friends or neighbors, but our dedicated staff will work with you to navigate your specific needs.
- If you were not approved for FEMA assistance due to your home insurance coverage, you may still qualify if your insurance company denies your claim, your settlement doesn't cover your losses, or if your insurance process takes more than 30 days. Once you receive a denial or settlement letter from your insurance, update your FEMA application online, and FEMA may be able to help where your homeowners and/or flood insurance did not.
- Once you apply, it's crucial to stay in touch with FEMA. Our team is here to help you navigate the application process and jumpstart your recovery.

- FEMA is committed to supporting Helene and Milton survivors by ensuring they have a safe roof over their heads as quickly as possible. We're working closely with state partners to provide immediate temporary solutions.
- We are focused on meeting immediate sheltering needs, which include rental assistance and other tools to provide quick support. We're also assessing longer-term temporary housing needs with our state partners.
- Our priority is to bridge the gap between now and long-term recovery solutions. The best thing survivors can do is to apply for disaster assistance as soon as possible.
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If Asked

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- Our agency has the capacity to manage multiple, simultaneous disasters. We will continue to address response and recovery efforts for Helene while also conducting initial response and recovery efforts in Florida following Milton. FEMA is not taking away any resources needed for Hurricane Helene.

Rumor Response

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FEMA Funding/DRF

- FEMA has what it needs for immediate response and recovery efforts.

EFSP/Border Funding Diversion

- No disaster relief funding was diverted to support migrants.
- The funding for communities to support migrants is appropriated by Congress to U.S. Customs and Border Protection – it has nothing to do with FEMA's Disaster Relief Fund.



Take action if you receive a threat or feel unsafe.

Physical Threat

- If you feel there is an **immediate threat**, leave the area – if possible – and call 911. Report all security concerns to your supervisor and onsite [Security Contact](#).
- Trust your gut! If you see or hear something that makes you feel unsafe or concerns you, we urge you to get to a safe place and report it immediately.

Online Threat

- If you received an **online threat** or **have been targeted on social media**, immediately report the incident to your supervisor and [Security Contact](#).
- You can also report to the social media platform as a violation of their terms and conditions.



Proactive Cybersecurity Measures

Physical security and online security are interwoven.



Use of Personal Social Media Accounts

You shouldn't feel compelled to talk about FEMA issues on social...

From: Bornstein, Josh
To: Dunn, Emily
Cc: Neims, Jordan
Subject: for CTAB back pocket
Date: Wednesday, October 23, 2024 7:28:00 AM
Attachments: image001.png

Emily,

Rich McComb (DHS CSO) pinged Components yesterday for some info on how we handle online threats to employees. I want F2 to have my answers in case helpful. Ignore Rich's subject line – that was left over from a previous ask he had.

Thanks,
Josh

From: Bornstein, Josh
Sent: Wednesday, October 23, 2024 7:25 AM
To: McComb, Rich <(b)(6)@hq.dhs.gov>
Cc: Lambeth, John <(b)(6)@hq.dhs.gov>; HORYN, IWONA <(b)(6)@hq.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: UPDATE: Routing Interim ESP Guidance for Component Review with a Monday 10/21 - 3PM Suspense

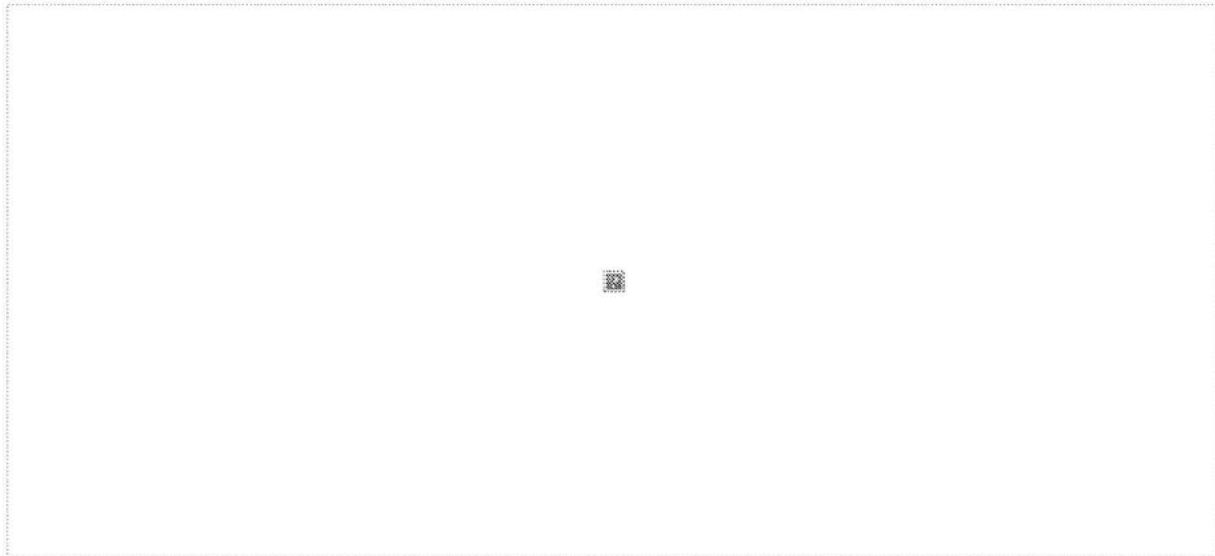
Hi Rich,

Good morning.

1. FEMA OCSO takes online threats and adjudicates next actions across the range from training to enhanced security. We coordinate with OCISO when/as needed.
2. Written procedures outside of policy (if needed, I can have someone pull policy but likely not in time for CTAB) are in development. FEMA has standards of conduct, anti-harassment policy, anti-discrimination policy, etc., and those are managed by multiple offices across the agency. We cross-refer as warranted. For concerns originating outside FEMA, we developed our workforce protection task force for the current response and that will mature into a standing entity. While the individual pieces have been done and coordinated loosely, this provides a single cell for threat entry, adjudication, action, and messaging, with partners from all over the agency (CIO, ADR, comms, etc.). We refer to FPS and FBI, as indicted, for investigation. We brief the person targeted if they are not aware of the threat. We also brief them on enhanced security practices, online safety, etc. That is the baseline. We also monitor for escalation with the individual which determines follow-on actions.

Here is a screenshot from our internal SharePoint page for FEMA staff. It links to a list of local and HQ security contacts.

Josh

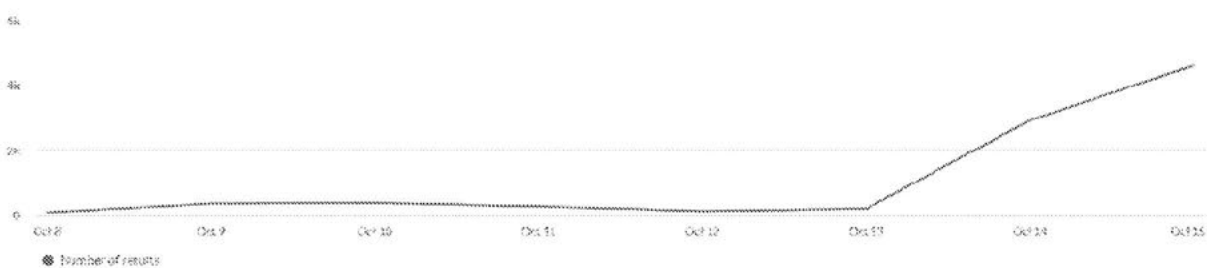


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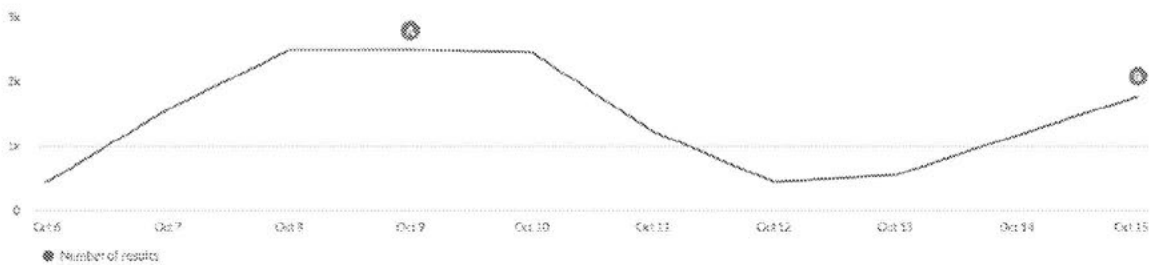
Tuesday, October 15, 2024: Media Analysis Report on Stories Related to FEMA Rumors and Threats

Summary: Based on national and local media sources, reporting is centering on the spread of misinformation with calls from state and federal officials to stop spreading misinformation (i.e. the government will take your home, etc). Most discussion around impacts of misinformation on the FEMA workforce is derived from the joint news conference with Gov. Roy Cooper and FEMA Administrator Deanne Criswell earlier this morning. Some smaller news outlets are highlighting the negative impact on staff morale.

According to data analytics, the volume of news coverage specifically referencing threats to FEMA operations started gaining volume on Oct. 13, rising to just over 4,000 stories on Oct. 15. Additionally, the volume of media stories referring to FEMA and “misinformation”, which had previously spiked between Oct. 8-10, have risen again since Oct. 13 due to many media outlets connecting the topic of hurricane-related misinformation with FEMA’s operational changes in North Carolina.



This image above illustrates the trend from Monday Oct. 8 to Tuesday, Oct. 15, demonstrating a recent increase in stories about threats to FEMA staff.



This image above illustrates the trend from Sunday, Oct. 6 to Tuesday, Oct. 15, demonstrating an elevation which decreased over a few days in coverage. On Sunday, Oct. 13, trends spiked due to stories connecting threats to FEMA staff and misinformation, which were broadcasted on multiple media outlets.

Media reports and stories have focused on highlighting:

- Most of the spreading of misinformation coming from political parties and folks outside of the impacted areas.
- Remarks from individuals interviewed have reinforced that threats against responders are of the utmost priority and are being taken very seriously, whether in-person or via social media or other outlets.
- One man has been arrested for alleged threats to date.
- Local officials are providing as much support as possible to aid with the recovery process to ensure everyone who needs support can obtain the proper assistance and resources for their recovery.

Notable Stories:

CNN: Chimney Rock, NC Battles False Claim of Heartless Govt. Land Grab (October 15, 2024)

Mayor Petter O' Leary from Chimney Rock, NC battles false claims of the government "planning to seize the community and bulldoze the bodies". The people spreading false claims from other states that are not in the area to witness the recovery efforts firsthand. It's not, effecting the people of Chimney Rock as they are focused on the recovery process. The concern is the damage it's doing to neighboring communities and taking efforts available to handle false content. Threats are the top priority but no threats in Chimney Rock.

New Republic: "Hunting FEMA": Trump's Hurricane Lies Spark Terrifying Threat | The New Republic (October 14, 2024)

"We're working with all partners around the clock to get help to people. Trump's lies and conspiracy theories have hurt the morale of first responders and people who lost everything, helped scam artists and put government and rescue workers in danger," Cooper wrote in a post on X.

Newsweek: Armed Militia 'Hunting FEMA' Causes Hurricane Responders to Evacuate - Newsweek (October 14, 2024)

Other false claims that have circulated include that people taking federal relief money could see their land seized or that \$750 is the most they will ever get to rebuild. FEMA has pushed back against the false claims and conspiracy theories, setting up a page on its website to combat misinformation and rumors.

"We have thousands of people on the ground, not just federal, but also our volunteers in the private sector," Criswell said at a news conference in Asheville on October 7. "And frankly, that type of rhetoric is demoralizing to our staff that have left their families to come here and help the people of North Carolina. And we will be here as long as they're needed."

HuffPost: [Armed Man Arrested After Alleged Threats To FEMA Workers Helping Hurricane Relief](#) | HuffPost Latest News (October 15, 2024)

William Jacob Parsons, 44, was arrested Saturday after local authorities said they received a report of a man with an assault-style rifle who made a comment “about possibly harming” workers with the Federal Emergency Management Agency in the Lake Lure and Chimney Rock areas, the Rutherford County Sheriff’s Office said Monday.

Fox 8 News: Sheriff Wright speaks on threats made at FEMA workers (October 15, 2024)

Sheriff Wright of Spartanburg County, S.C. addresses threats on FEMA staff. Stating that agencies are taking threats seriously and are coordinating efforts to ensure the safety of all staff providing recovery support. However, since threats are being addressed, things are getting better and recovery staff can move forward providing assistance to those in need.

Reason: Republican Senate Candidates Struggle in New 2024 Polling (reason.com) (October 15, 2024)

This comes on the heels of an awful lot of media-class bellyaching about how online misinformation and disinformation has resulted in FEMA workers fearing for their lives. It is absolutely possible that there has been a slight uptick in this, and that there are a few crazies—mostly acting alone—who are targeting government workers. But it is itself needless fearmongering to act like there's some vast epidemic of violence directed at FEMA employees.

Forbes: Misinformation And Conspiracy Theories Hamper Hurricane Relief (forbes.com) (October 14, 2024)

As lies have swirled, FEMA has faced false claims that it is stealing donations or diverting disaster aid to Ukraine. For residents in storm-affected areas, already dealing with limited power and cell service, the misinformation makes it harder to know what to do to stay safe.

CNN: Reported threats force FEMA to pause some aid operations | CNN (October 14, 2024)

Tapper discusses how resources and time are being spent on combating misinformation which could have been diverted to direct relief and response efforts.

CNN: What we know about the FEMA efforts in western North Carolina | CNN (October 15, 2024)

“The threat was more limited than initially reported and mitigated by law enforcement,” FEMA said Monday.

The initial report to deputies said a truckload of militia were involved in making threats, but investigators determined Parsons acted alone, according to a news release from the sheriff’s office.

AOL: Cooper: Mark Robinson, other candidates are using Helene disinformation to 'sow chaos' (aol.com) (October 15, 2024)

Candidates are using the storm and recovery efforts for misery and chaos for their own political gain/objectives.

From: Bornstein, Josh
To: Given, Brian
Subject: FW: 10/15 Media Analysis Summary - Rumors and Threats Coverage
Date: Wednesday, October 16, 2024 10:56:00 AM
Attachments: [image001.png](#)
[10-15-24 Summary FEMA Rumors and Security Threats.docx](#)

You guys get this?

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 10:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Leckey, Eric <Eric.Leckey@fema.dhs.gov>
Subject: Fw: 10/15 Media Analysis Summary - Rumors and Threats Coverage

From: Huang, Gloria <gloria.huang@fema.dhs.gov>
Sent: Tuesday, October 15, 2024 6:18:54 PM
To: HQ-OEA Senior Leadership <HQ-OEASeniorLeadership@fema.dhs.gov>; FEMA-Press-Office <fema-press-office@fema.dhs.gov>; Genco, Jayce <jayce.genco@fema.dhs.gov>; Llargues, Daniel <daniel.llargues@fema.dhs.gov>; Crager, Patricia <Patricia.Crager@fema.dhs.gov>; Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Peterson, Mark J <Mark.Peterson2@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Campbell, Zella <zella.campbell@fema.dhs.gov>; Barker, Melanie <Melanie.Barker@fema.dhs.gov>; FEMA-OEA-Advisors <fema-oea-advisors@fema.dhs.gov>; Hill, Morgan <morgan.hill@fema.dhs.gov>; FEMA-Social-Listening <fema-social-listening@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Thomas, Claire <claire.thomas@fema.dhs.gov>
Subject: 10/15 Media Analysis Summary - Rumors and Threats Coverage

Hello,

Please see attached for a brief spot report/summary of media coverage related to recent security concerns and threats to FEMA. Overall, coverage has increased over the past couple days and continued to increase today.

If you have questions please feel free to reach out to fema-social-listening@fema.dhs.gov. Thank you,

Gloria Huang
Digital Engagement and Analytics Branch Chief | Communications Division | Office of External Affairs
Mobile: (202) 701-3061
Gloria.Huang@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456459



From: [Given, Brian](#)
To: [O'Connor, Daniel](#)
Subject: Fw: Additional Names of FEMA officials for CAD alerts...
Date: Tuesday, October 29, 2024 12:40:30 PM
Attachments: [image001.png](#)

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:25:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:00 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in (think we need a separator here..."and which is" or something) associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' (no apostrophe) and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert

or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address (we have added everyone's personal phone numbers in addition to Josh's, so rec we add for all) For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and

REL0000456460

associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:27 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

REL0000456460

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:22 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency
fema.gov

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency

REL0000456460

fema.gov

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
fema.gov



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

REL0000456460

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Bornstein, Josh
To: O'Connor, Daniel
Subject: Fw: Customs and Border Protection team assignment to FEMA
Date: Friday, October 18, 2024 11:43:13 AM

Please be sure local LE is supportive of these assets and that ESF15 is tracking. There will be media calls and I want to be sure they understand the supportive mission.

From: Royer, Corey <Corey.Royer@fema.dhs.gov>
Sent: Friday, October 18, 2024 11:41:08 AM
To: (b)(6)@atf.gov; (b)(6)@atf.gov; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Smith, Heather R <Heather.Smith@fema.dhs.gov>
Cc: 4827DR_OSCs <4827DR_OSCs@fema.dhs.gov>
Subject: RE: Customs and Border Protection team assignment to FEMA

Alan,

I need ESF 13, Josh and Heather (DSA) all coordinating directly on the inclusion of force protection direct to DSA. I do not have all the details. Heather is the best POC for this

Corey Royer
Deputy OPS Chief DR-4827-NC
FEMA Response Operations Cadre
Mobile: (202) 802-7625
Corey.Royer@fema.dhs.gov | Pronouns: he/him

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Offense/Incident: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-13...

CCN # 24155985 OWNER K. VOGLEZON 8194 #5192 AUTHOR AGENCY Metropolitan Police Department

Public Narrative

EXPAND EDIT

MPD was dispatched to the above address for making false 911 calls and claiming she will shoot up high schools and cut her throat. Previous report was made about this same individual in June 2024 (24096256). Contact was made to the home owner and he stated that no one by that name lives at the residence.

Internal Narrative

EXPAND EDIT

BWC was activated.

Sgt. Michael Barbieri stated that Miss Clara Sorenti is a victim of Swatting and she is a resident of Canada. Clara Sorenti is a trans social media influencer in Canada. She is frequently the victim of swatting incidents and her name is used quite often in similar occurrences.

Attachments (1)

EDIT

About Involved Profiles Tasks

Labels

No labels

Currently Viewing

Report

Event Information

Property

Vehicle

Stop

Offense 1: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-1319(a-f)

Relationships

Public Narrative

Internal Narrative



Offense/Incident: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-13...

CCN # 24155985 OWNER K. VOGLEZON 8194 #5192 AUTHOR AGENCY Metropolitan Police Department

Public Narrative

EXPAND EDIT

MPD was dispatched to the above address for making false 911 calls and claiming she will shoot up high schools and cut her throat. Previous report was made about this same individual in June 2024 (24096256). Contact was made to the home owner and he stated that no one by that name lives at the residence.

Internal Narrative

EXPAND EDIT

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Attachments (1)

EDIT

About Involved Profiles Tasks

Labels

No labels

Currently Viewing

Report

Event Information

Property

Vehicle

Stop

Offense 1: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-1319(a-1)

Relationships

Public Narrative

Internal Narrative

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]
Date: [REDACTED]
[REDACTED]

[REDACTED]

[REDACTED]

How did we get a list of the report?

[REDACTED]

[REDACTED]

Why are they looking for the report?

[REDACTED]

[REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]

On: [REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]

On: [REDACTED]

From: [REDACTED]
To: [REDACTED]
Subject: [REDACTED]

On: [REDACTED]

From: [Franklin, Tami](#)
To: [Given, Brian](#)
Cc: [Leckey, Eric](#); [Bornstein, Josh](#)
Subject: FW: online monitoring of safety threats
Date: Saturday, October 12, 2024 7:12:48 PM

Hi Brian,

As discussed in Teams, below is Josh Stanton's summary of what is in bounds and out of bounds for Zerofox and any of their add on services. Please ensure we are within these parameters and take action with OCCPO if/as necessary.

Let me know if additional discussion would be helpful.

Thanks,
Tami

From: Stanton, Joshua <Joshua.Stanton@fema.dhs.gov>
Sent: Saturday, October 12, 2024 7:03 PM
To: Franklin, Tami <tami.franklin@fema.dhs.gov>
Subject: RE: online monitoring of safety threats

Permissible, not permissive. Sheesh.

From: Stanton, Joshua
Sent: Saturday, October 12, 2024 7:02 PM
To: Franklin, Tami <tami.franklin@fema.dhs.gov>
Subject: FW: online monitoring of safety threats

Ms. Franklin, As we discussed,

1. FEMA may use commercially available software to passively monitor online speech, such as social media, for information relevant to a potential safety threat to an individual FEMA employee, FEMA employees generally, or FEMA facilities. It may then use that information to make security plans to protect individuals from known threats, or (if that monitoring reveals reason to believe any criminal conduct is being planned, is imminent or is ongoing) to make reports to law enforcement for further investigation.

- a. Criminal activity could include true threats (a legal term of art, so contact us if that's a concern), or fraud for financial gain. And it should go without saying that we should notify law enforcement of any threats.
- b. Disinformation and misinformation are not crimes in and of themselves and may be protected under the First Amendment. Any information of this nature we collect should only be maintained as long as necessary to assess and respond to the safety threat.

2. FEMA may not directly or indirectly (as in, through a contract vehicle) take any action urging,

encouraging, pressuring, or inducing in any manner social-media companies or search engines to remove, delete, suppress, or reduce posted content protected by the First Amendment. This includes meeting, emailing, calling, sending letters, texting, or engaging in any communication of any kind with social-media companies urging, encouraging, pressuring, or inducing in any manner for removal, deletion, suppression, or reduction of content containing protected free speech. (If that language sounds weirdly legalistic, it's because I plagiarized it from a recent injunction against DHS doing those things.)

3. It is perfectly permissive for individuals, acting on their own initiative, to purchase services that perform the activities under either (1) or (2). On reflection, we should not recommend any provider of that service.

To the extent we have contracted for any service that goes beyond (1) and intrudes into (2), we should immediately terminate the service for the convenience of the government, direct the contractor to immediately cease any services that fall within (2), and work with OCCPO to determine what if anything FEMA owes for services provided.

Thank you.

From: [O'Connor, Daniel](#)
To: [Given, Brian](#)
Bcc: [Murphy Perroni, Kymlee](#)
Subject: FW: Protection Update
Date: Saturday, October 12, 2024 8:15:00 PM
Attachments: [image001.png](#)
[image002.png](#)

What document?

The one on Deanne or the one on Jaclyn?

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Saturday, October 12, 2024 7:07 PM
To: [\(b\)\(6\)](#) <[\(b\)\(6\)](#)@cbp.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: BOZEMAN, MIRANDA N <[\(b\)\(6\)](#)@cbp.dhs.gov>
Subject: Re: Protection Update

Thanks! Please get doc I sent Erik which has a lot in it. I will get rest for you from her team.

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From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 9:37 PM

To: (b)(6)@cbp.dhs.gov

Subject: RE: Protection Update

Absolutely! Thx

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 8:49:35 PM

To: LOERA, HECTOR E (OPR) (b)(6)@cbp.dhs.gov; (b)(6)
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Mobile: 202.655.8038
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Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

<image001.png>

From: O'Connor, Daniel
To: Elling, Caitlin
Subject: Fw: Protection Update
Date: Saturday, October 12, 2024 9:06:58 PM
Attachments: image001.png
image002.png

Please send me what you have on Criswell

Thx

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>
Sent: Saturday, October 12, 2024 9:03:22 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Protection Update

We didn't do that- we did a risk assessment document for this process we're building but it's not even close to final. Caitlin has that. Risk assessment document. The only doc we did for F1 was the PSVA

Kym Murphy Perroni | "MISSION • UNIT • SELF"
Security Technology Branch Chief
OCSO | Security Operations Division
Mobile : (202) 710-5587
Kymlee.Murphy@fema.dhs.gov

Federal Emergency Management Agency
www.fema.gov

STB Service and Maintenance Request
STB New Project Intake Form

~~WARNING: This email contains FOR OFFICIAL USE ONLY (FOUO) OR PRIVACY DATA. It may contain information exempt from public release under the Freedom of Information Act (5 U.S.C. 552). The information contained herein must be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO/PII information and is not to be released to the public or other personnel who do not have a valid "need to know" without prior approval of an authorized DHS official. This e-mail transmission and any documents, files or previous e-mail messages attached to it, may be privileged and confidential and is intended only for the use of the intended recipient of this message. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that any review, disclosure, retention, copying, dissemination, distribution or use of any of the information contained in, or attached to this e-mail transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify me by return email or by telephone at the above number and delete the message and its attachments.~~

REL0000456467

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Sent: Saturday, October 12, 2024 8:21:05 PM
To: Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>
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Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
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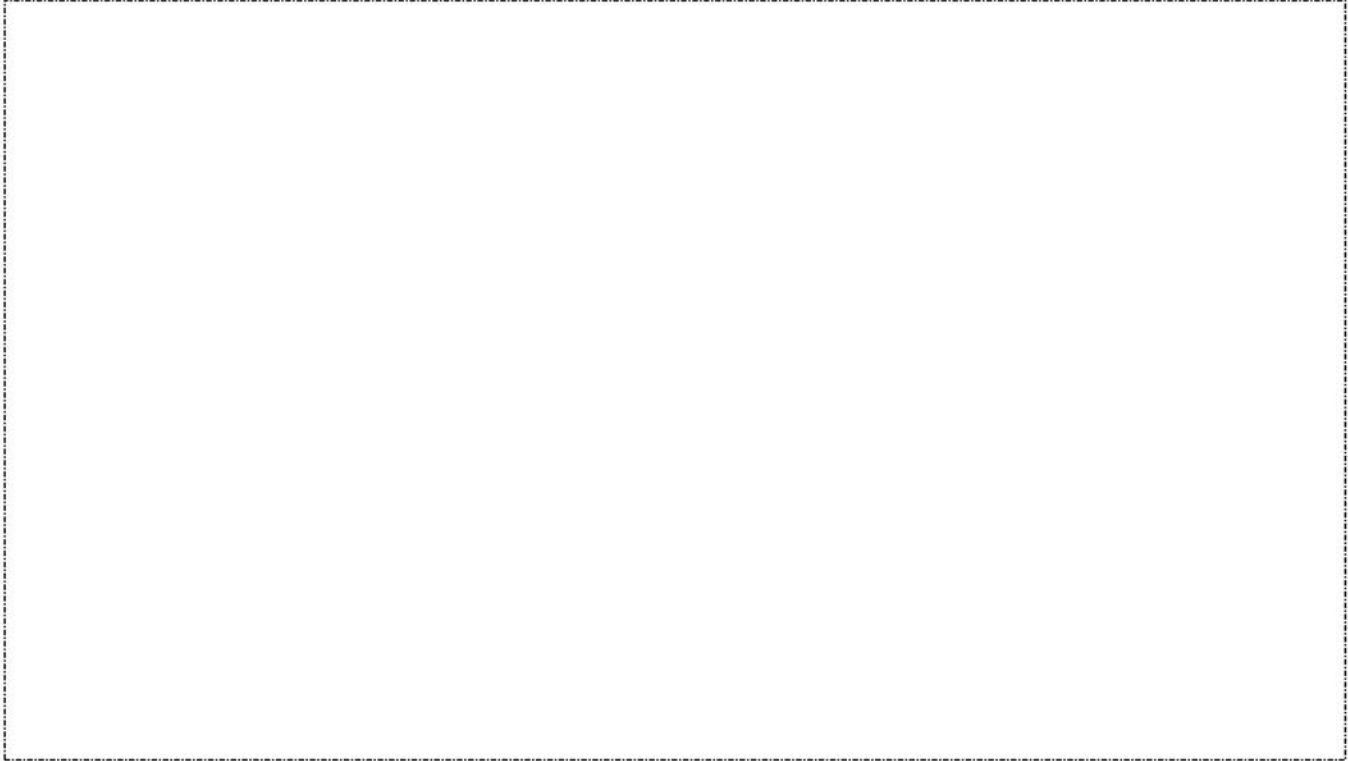
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<image001.png>

From: Bornstein, Josh
To: Given, Brian; O'Connor, Daniel
Subject: FW: Summary of Threat Identification LoE - 12 October 2024
Date: Friday, November 1, 2024 8:04:51 PM
Attachments: ~WRD0001.jpg

This is what I was talking about. If nobody has started just please say so and I will tackle based on a DHS product.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Saturday, October 12, 2024 11:30 AM
To: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Subject: Re: Summary of Threat Identification LoE - 12 October 2024

Thanks.

I would like the messaging group to quickly come up quickly with SOP for notifying employees who are highlighted like Tyler. So far it has been me calling leaders but that is not sustainable. I want to be sure we use the points in the message coming out soon from MS on cybersecurity/online safety. I also recommend that they consider a data privacy service but am careful not to push one particular vendor. If asked I share the two I have used.

Appreciate the reporting. Lito, and team, this is great.
Josh

From: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Sent: Saturday, October 12, 2024 11:12:48 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
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Subject: Summary of Threat Identification LoE - 12 October 2024

Good afternoon.

Per our 10:00 am (EDT) meeting this morning with OEA, OITA, NWC TMT, and OCSO through the Threat Identification LoE, please see summary below and supporting documents with highlighted areas of concern, per our Priority Information Requirements (PIRs). The Workforce Protection Task Force is further conducting analysis on these reports. Feedback on this summary report of threat identified are welcome.

FEMA-PIR-1.0: Malicious threats to consequence management professionals (to include Federal personnel)	FEMA-PIR-2.0: Malicious threats to consequence management assets (e.g., disaster emergency communications, generators)	FEMA-PIR-3.0: Malicious threats to consequence management facilities (e.g., Joint Field Offices, DRCs, Responder Lodging), to include SLLT facilities supporting disaster operations (e.g. ESF operating facilities, State and Local EOCs)	FEMA-PIR-4.0: Malicious threats to FEMA and its Federal partners' mission assurance
PIR 1.1 - Threats to FEMA personnel and other consequence management professionals (FSLTTP)	PIR 2.1 - Potential or planned acts of violence or disturbances	PIR 3.1 - Potential or planned acts of violence or disturbances	PIR 4.1 - Loss of public trust in Government
			PIR 4.2 – Malicious threats or Compromise of the US Supply Chain and Key Resources

1. Office of External Affairs (OEA) Social Media Monitoring:

Overnight, a post from a content creator/citizen journalist has gained traction across X. The post includes footage of a zoom focused on DEI, specifically the LGBTQ+ community. The post states that the agency's focus on DEI is costing lives. At the end of the video the poster shares a screen shot of one FEMA employee's (Tyler Atkins) [LinkedIn account](#).

2. Office of Intelligence and Threat Analysis (OITA):

Nothing significant to report, but OITA is following up with the Combatting Terrorism Center (CTC) requesting the specific PII information on those FEMA officials recently dox'd, as reported in yesterday's summary.

3. National Watch Center (NWC) Threat Monitoring Team:

Nothing significant to report, but Matt Avant has requested an FBI Law Enforcement Enterprise Portal (LEEP) account to access law enforcement platforms that may inform FEMA's threat identification.

4. Office of the Chief Security Officer (OCSO):

Nothing significant to report at this time. In discussions regarding notifications, OCSO (Kymlee) will formalize the notification process discussed at the call when sharing our *Summary of Threat Identification LoE*.

Next meeting is Monday, 13 October 2024 at 1000 hours.

Thanks.

V/r

Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Acting Director & Public Health Advisor
Office of Emerging Threats (OET)
Response Directorate, Office of Response and Recovery
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
joselito.ignacio@fema.dhs.gov

From: Ignacio, Joselito

Sent: Friday, October 11, 2024 1:40 PM

To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>

Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>

Subject: Summary Threat Identification LoE - 11 Oct 2024

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-

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- Escalating global conflict and strategic competition with foreign adversaries increase the potential for periods of heightened foreign intelligence and cyber threat activity, including the use of increasingly aggressive tactics.

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- Some threat actors with anti-immigration grievances are directing violent threats against permanent, temporary, and planned housing projects for asylum seekers and have called for migrants or local officials to be killed.

V/r
Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Future Planning Unit Leader
Workforce Protection Task Force
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
joselito.ignacio@fema.dhs.gov

-----Original Appointment-----

From: Ignacio, Joselito

Sent: Thursday, October 10, 2024 4:57 PM

To: Ignacio, Joselito; Murphy Perroni, Kymlee; Elling, Caitlin; Morrill, Amanda; Arant, Matthew; Collins, Malia; Huang, Gloria; Smith, Sara; O'Connor, Daniel; Farrell, Sarah

Cc: Koren, Elizabeth; Cabana, Benjamin; Locke, Rachel

Subject: Threat Identification LoE

When: Friday, October 11, 2024 10:00 AM-10:30 AM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

Agenda:

1. Purpose. Review any credible or confirmed malicious threats to FEMA personnel, its mission partners deployed personnel, FEMA assets, facilities and mission assurance. Review attached PIRs.

2. Report Outs.

- a. **Social Media Monitoring:** OEA
- b. **Dark Web/Social Media:** OCSO
- c. **DHS I&A and other Unclassified IC:** OITA
- d. **FBI or other Unclassified Law Enforcement:** NWC TMT

3. Summary of Malicious Threats to Triage (if any)

4. Conclude

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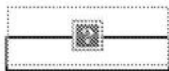
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Tenant key:

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(b)(4)

(b)(4)

(b)(4)

(b)(4)

From: Bornstein, Josh
To: Collins, Malia; Ignacio, Joselito
Cc: Murphy Perroni, Kymlee; O'Connor, Daniel; Given, Brian
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024
Date: Saturday, October 12, 2024 7:44:07 AM
Attachments: [Far Right Issues Antisemitic Incitements of Violence Against FEMA Spokeswoman Following Hurricane Helene.pdf](#)
[FEMA Personnel "Obstructing" Rescue Efforts to be "Arrested or Shot on Sight," Declares Far-Right Document.pdf](#)
[Dox of FEMA Officials Circulated amid Hurricane Helene, Milton Recovery .pdf](#)
[Far Right Threatens "Race War" Amid Revelation that "Non-Citizens" May be Eligible for FEMA Aid After Hurricane Helene .pdf](#)
[Oct. 11 \(U--FOUO\) DHS-IA-IB-2024-24929 - Violent Threats Targeting US Communities With Migrant Influxes.pdf](#)
[Oct. 11 \(U--FOUO\) DHS-IIF-2024-05033 - Domestic Violent Extremists Exploring Cyber Tactics.pdf](#)

~~U//FOUO/Sensitive~~

Hi,

Good morning. Second request I have received for people to be added to distro. Do you have a distro list for these set up? We should add Fagan, Reames, and Hitt as of now.

We worked into the night to have all individuals named in the report regarding PII potential release to their local PD systems for flags so responders are aware that it's a public official and will call the official en route. Some were already loaded due to higher risk (F1/2, Jaclyn). We added COS, DCOS, R4 RA and DRA. I am talking with DHS today about extending to all RA/DRA and the others whose names were in that pic with me.

DCOS had police called to her residence yesterday evening and unbeknownst to us until last night, R4 DRA did earlier this week.

I briefed MS AA, DCOS, COS, and F2 via phone last night.

Thank you.

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Friday, October 11, 2024 10:44:52 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

Josh A

Can you add me to the distro for this info

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Sent: Friday, October 11, 2024 8:07 PM
To: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

Jordan Nelms
Team Lead | National Incident Management Assistance Team – Homeland Security
Mobile: (540) 247-6292
jordan.nelms@fema.dhs.gov (u) | jordan.nelms@dhs.sgov.gov (s) | janelms@dhs.ic.gov (ts) | jnelms@gold.ic.gov (coop)

REL0000456470

From: Cox, Sarah <sarah.cox@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:29:28 PM
To: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Subject: FW: Summary Threat Identification LoE - 11 Oct 2024

From: Collins, Malia <malia.collins@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:51 PM
To: Dunn, Emily <emily.dunn@fema.dhs.gov>; Cox, Sarah <sarah.cox@fema.dhs.gov>; Thompson, Heather <heather.thompson@fema.dhs.gov>
Cc: Craig, Ellis <(b)(6)@hq.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

FYSA

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From: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:40 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
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V/r
Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Future Planning Unit Leader
Workforce Protection Task Force
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
josclito.ignacio@fema.dhs.gov

-----Original Appointment-----

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Sent: Thursday, October 10, 2024 4:57 PM

To: Ignacio, Joselito; Murphy Perroni, Kymlee; Elling, Caitlin; Morrill, Amanda; Arant, Matthew; Collins, Malia; Huang, Gloria; Smith, Sara; O'Connor, Daniel; Farrell, Sarah

Cc: Koren, Elizabeth; Cabana, Benjamin; Locke, Rachel

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4. **Conclude**

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From: O'Connor, Daniel
To: Morrill, Amanda; Neulen, Barry
Subject: FW: Threats Against FEMA Senior Leaders
Date: Tuesday, October 15, 2024 4:58:00 PM
Attachments: image001.png
image002.png
image003.png

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Tuesday, October 15, 2024 4:37 PM
To: Copeland, Nicole G. (MPD) (b)(6)@dc.gov; Neulen, Barry <barry.neulen@fema.dhs.gov>; Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Cc: Heraud, Carlos (MPD) (b)(6)@dc.gov; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Bedlion, Duncan (MPD) (b)(6)@dc.gov
Subject: RE: Threats Against FEMA Senior Leaders

Thanks, all!

From: Copeland, Nicole G. (MPD) (b)(6)@dc.gov
Sent: Tuesday, October 15, 2024 4:03 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Cc: Heraud, Carlos (MPD) (b)(6)@dc.gov; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Bedlion, Duncan (MPD) (b)(6)@dc.gov
Subject: RE: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good Afternoon All,

I just wanted to advise that the flags on the two additional residences have been completed and confirmed by OUC.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)

REL0000456471

(b)(6)@dc.gov



From: Copeland, Nicole G. (MPD)

Sent: Monday, October 14, 2024 1:01 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Bedlion, Duncan (MPD)

(b)(6)@dc.gov

Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) (b)(6)@dc.gov;
Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Tarrant, Perry <perry.tarrant@fema.dhs.gov>;
O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Subject: RE: Threats Against FEMA Senior Leaders

Good Afternoon All,

Thanks Commander. I wanted to confirm that I was able to speak with both Ms. Peters and Mr. Coen over the weekend. They both have my contact information should they need anything in the interim.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence

(b)(6)(cell)

(b)(6)@dc.gov



From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Monday, October 14, 2024 12:57 PM

To: Bedlion, Duncan (MPD) (b)(6)@dc.gov; Copeland, Nicole G. (MPD)

(b)(6)@dc.gov

Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) (b)(6)@dc.gov;
Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Tarrant, Perry <perry.tarrant@fema.dhs.gov>;
O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Subject: RE: Threats Against FEMA Senior Leaders

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unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from barry.neulen@fema.dhs.gov. [Learn why this is important](#)
Commander Bedlion,

This is extremely helpful...thank you!

Barry

From: Bedlion, Duncan (MPD) <(b)(6)@dc.gov>
Sent: Monday, October 14, 2024 10:58 AM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: RE: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good Morning All,

As a follow up, the link below was created by Office of Unified Communications (OUC) for law enforcement agencies to enter addresses that have been targeted for swatting or other sensitive matters. You may use this should other FEMA representatives have similar concerns.

<https://forms.office.com/Pages/ResponsePage.aspx?id=8Unkj5SLt0-ZBm-TnagtctxFayN4nPPpAuxQnZt4immBUOEIYRFZYU1dUUzVDWFBXREZETkxTM0NOQS4u>

Sincerely,

Duncan Bedlion
Commander
Homeland Security Bureau
Metropolitan Police Department
(b)(6) (cell)
(b)(6)@dc.gov
www.mpdc.dc.gov
Twitter@DCPoliceDept

"Excellence is Transferrable"

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From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Friday, October 11, 2024 11:04 PM
To: Copeland, Nicole G. (MPD) (b)(6)@dc.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) (b)(6)@dc.gov>;
Bedlion, Duncan (MPD) (b)(6)@dc.gov>; Carroll, Jeffery W. (MPD)
(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel
<daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from barry.neulen@fema.dhs.gov.
[Learn why this is important](#)

Thank you so much Nicole...we are collecting all additional threat intel and will share it with your team as it becomes available. I anticipate this will be an ongoing effort and I appreciate knowing we now have all the key players involved going forward.

Have a good evening!

Barry

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: (b)(6)
barry.neulen@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
fema.gov

Image



From: Copeland, Nicole G. (MPD) (b)(6)@dc.gov>
Sent: Friday, October 11, 2024 10:48 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) (b)(6)@dc.gov>;
Bedlion, Duncan (MPD) (b)(6)@dc.gov>; Carroll, Jeffery W. (MPD)
(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Mr. Neulen,

Many thanks for the info. I can follow up with the parties for any additional tomorrow as it's late now.

If there are any threats that were shared please feel free to send them over to me.

I can however confirm that Ms. Rothenberg is in CAD. I spoke with her several times this week.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)
(b)(6)@dc.gov

On Oct 11, 2024, at 10:16 PM, Neulen, Barry <barry.neulen@fema.dhs.gov> wrote:

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Thank you Nicole/All for the quick response on this....very much appreciated!!!!

Yes, Jaclyn Rothenberg, FEMA PAO was the first request. This is what I sent to OUC earlier this evening...

Jenna Peters

Deputy COS

cell is (b)(6)

address is 6321 32nd Street NW, Washington DC 20015

Request MPD to call the FEMA Chief Security Officer at 202-655-8038

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Michael Coen Jr

Chief of Staff

625 3rd st NE #2

Wash DC 20002

Cell (b)(6)

Request MPD to call the FEMA Chief Security Officer at 202-655-8038

Please let me know if you have additional questions,

Again, thank you for great support...

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

From: Copeland, Nicole G. (MPD) (b)(6)@dc.gov>

Sent: Friday, October 11, 2024 9:35 PM

To: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>

Cc: Neulen, Barry <barry.neulen@fema.dhs.gov>; Heraud, Carlos (MPD)

(b)(6)@dc.gov>; Bedlion, Duncan (MPD) (b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov>

Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Copy that.

Best Regards,

Nicole G. Copeland

A/Captain

Metropolitan Police Department

Homeland Security Bureau

Office of Homeland Security Intelligence

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(b)(6) (cell)
(b)(6)@dc.gov

Error! Filename not specified.

On Oct 11, 2024, at 9:32 PM, Kadesch, Kim <kim.kadesch@fema.dhs.gov> wrote:

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from kim.kadesch@fema.dhs.gov. [Learn why this is important](#)

Yes. Thanks for that. I will let Mr. Neulen provide details on the others.

Kim Kadesch
Director | Office of National Capital Region Coordination
Office: (202) 212-1731 | Mobile: (202) 657-8712
kim.kadesch@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Sent: Friday, October 11, 2024 9:27 PM
To: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>
Cc: Neulen, Barry <barry.neulen@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>
Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

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Good Evening All,

So I dropped a flag on Ms. Jaclyn Rothnberg earlier this week. Would she be one of the three? I have not received any threats from her to date. But she had a high probability of swatting given her position as it relates to the most recent storm and her position being publicized.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)
(b)(6)@dc.gov

Error! Filename not specified.

On Oct 11, 2024, at 9:19 PM, Kadesch, Kim
<kim.kadesch@fema.dhs.gov> wrote:

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from kim.kadesch@fema.dhs.gov. [Learn why this is important](#)

Good evening, Lt Copeland. I am following up on the note I sent Chief Carroll. I want to connect you directly with Mr. Barry Neulen in our Office of Security. He can provide details on the threats and the leaders. In addition to the email address, above, his phone number is (b)(6).

Thank you for what you do every day, and for being available to assist on this specific case.

Mr. Kim Kadesch
Director | Office of National Capital Region Coordination
Office: (202) 212-1731 | Mobile: (202) 657-8712
kim.kadesch@fema.dhs.gov

Federal Emergency Management Agency

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fema.gov

<image001.png>



FEMA

DATE: October 4, 2024

FROM: Joshua A. Bornstein
Chief Security Officer

(b)(6)

Digitally signed by
JOSHUA A BORNSTEIN
Date: 2024.10.04 12:24:48
-04'00'

SUBJECT: Authorization for Takedown Actions

To Whom It May Concern,

This letter serves as a formal authorization for ZeroFox, Inc. ("ZeroFox"), a Delaware/USA corporation licensed to operate with the following places of business:

- 1834 S Charles St. Baltimore, MD 21136
- 5 Merchant Sq, London W2 1AY, UK

to serve as an independent contractor of the Federal Emergency Management Agency (FEMA) in addressing and managing a variety of digital security and brand integrity issues across multiple online platforms.

FEMA hereby grants ZeroFox and ZeroFox's takedownreporting.com the authority to:

- Identify, report, and address instances of digital misuse, including but not limited to trademark infringement, phishing, impersonation, and other forms of unauthorized or malicious activities affecting our brand's digital presence.
- Engage with various digital platforms, including social media networks, web hosting providers, domain registrars, and other relevant online entities, to ensure the protection and integrity of our brand's online presence.
- Take necessary and appropriate actions on our behalf related to the aforementioned matters, adhering to the respective platforms' policies, guidelines, and legal requirements.

This authorization is granted for the limited purpose of performing takedowns on FEMA's behalf and does not allow ZeroFox to otherwise act as a representative of FEMA, unless expressly authorized in writing by FEMA.

This authorization shall remain effective until December 31, 2025, unless otherwise revoked or amended by us in writing.

For any inquiries or verification concerning the authenticity of this authorization, please contact me directly.



FEMA

DATE: October 15, 2024

FROM: Joshua A. Bornstein
Chief Security Officer

(b)(6) Digitally signed by
JOSHUA A BORNSTEIN
Date: 2024.10.15
19:55:11 -04'00'

SUBJECT: Revocation of Authorization for Takedown Actions

To Whom It May Concern,

Zerofox, Inc., ("ZeroFox"), is a Delaware/USA corporation licensed to operate with the following places of business:

- 1834 S Charles St. Baltimore, MD 21136
- 5 Merchant Sq, London W2 1AY, UK

On October 4, 2024, the Federal Emergency Management Agency ("FEMA"), through Joshua A. Bornstein, authorized ZeroFox and ZeroFox's takedownreporting.com, serving as an independent contractor, to perform takedown actions in addressing and managing a variety of digital security and brand integrity issues across multiple online platforms. FEMA hereby revokes in its entirety FEMA's October 4, 2024, Authorization for Takedown Actions. *See* Attachment A, Authorization for Takedown Actions, dated October 4, 2024.

This revocation is effective immediately related to performing Takedown Actions on FEMA's behalf.

From: Bornstein, Josh
To: Murphy Perroni, Kymlee; Morrill, Amanda; Hennig, Mike; O'Connor, Daniel
Cc: Reutter, Susan; Eng, Ownie; Given, Brian
Subject: FW: ZerFox | FEMA: Launch Kick-Off Follow-Up!
Date: Tuesday, October 15, 2024 7:57:19 PM
Attachments: Attachment A - ZeroFoxTakedownAgreement signed.pdf
ZeroFoxTakedownAgreement rescind.pdf

Hi,

Thank you for all of the work on protecting our employees. I know you have already taken action related to the flagging of items for potential TOS violations ("takedowns"), and wanted to be sure we remain in that posture.

Thank you,
Josh

From: Bornstein, Josh
Sent: Tuesday, October 15, 2024 7:56 PM
To: 'Joe Charman' (b)(6)@zerofox.com>; 'Greg Zapp' (b)(6)@zerofox.com>
Cc: 'Tristen Yancey' (b)(6)@zerofox.com>; 'Brian Anderson' (b)(6)@zerofox.com>; (b)(6)@zerofox.com>; (b)(6)@zerofox.com>; 'Nathan Coumbe' (b)(6)@zerofox.com>; (b)(6)@zerofox.com>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Reutter, Susan <susan.reutter@fema.dhs.gov>; Eng, Ownie <ownie.eng@fema.dhs.gov>
Subject: RE: ZerFox | FEMA: Launch Kick-Off Follow-Up!

Good evening,

Please see attached letter.

Thank you,
Josh

From: Bornstein, Josh
Sent: Friday, October 4, 2024 12:30 PM
To: Joe Charman (b)(6)@zerofox.com>
Cc: Tristen Yancey (b)(6)@zerofox.com>; Brian Anderson (b)(6)@zerofox.com>; Greg Zapp (b)(6)@zerofox.com>; (b)(6)@zerofox.com>; Nathan Coumbe (b)(6)@zerofox.com>; Galen Haggerty (b)(6)@zerofox.com>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: ZerFox | FEMA: Launch Kick-Off Follow-Up!

Good afternoon-

In advance of our call today, please find the takedown letter attached.

Best,
Josh

From: Joe Charman (b)(6)@zerofox.com>
Sent: Monday, September 30, 2024 3:51 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Cc: Tristen Yancey (b)(6)@zerofox.com>; Brian Anderson (b)(6)@zerofox.com>; Greg Zapp (b)(6)@zerofox.com>; Rebeca Leininger (b)(6)@zerofox.com>; Nathan Coumbe (b)(6)@zerofox.com>; Galen Haggerty (b)(6)@zerofox.com>
Subject: ZerFox | FEMA: Launch Kick-Off Follow-Up!

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Hey Team!

Thank you for taking time out of your week to Kick-off our Launch process. And a personal thank you for all your organization is doing right now to help Americans. It means a lot to work with y'all. The ZeroFox Team aims to bring you into the ZeroFox partnership the very best we can. Apologies for the lengthy email, lots to cover! Please review the attached slides (PDF) from our presentation today, or feel free to review the recording here:

(b)(6)

Action Items:

Scheduling Consult #1: Assets & Policies

- I'd like to get us on a recurring schedule for meetings to keep us on track. Greg and I have the following dates/times available over this week and if I can set it to recur, let me know what works best for your team:

Tuesday (tomorrow): 12-1, 3-5 ET

Wednesday: 12-3 ET

Thursday: 1-3 ET

Friday: 11-1 ET

Monday (7Oct): 11-12, 2-3 ET

Agency Agreement

- I've attached our takedown form for you to sign and attach your organization's letterhead. This will be how ZeroFox goes to bat for you when working with hosts/registrars to take down content/accounts/domains.

Takedown Checklist

- Attached is our Takedown Checklist I mentioned. Keep this in a shared drive for the team to review when considering the evidence needed to ensure a swift takedown.

PII Removal

I wasn't 100% certain who would be inputting the Executive PII Information, but for the time being I will elevate Amanda's platform privileges to have that permission. I've attached a quick datasheet on our PII Removal process.

Asset Discovery:

- I've attached our Discovery Team's findings (excel file). This serves as our wide net in capturing key detail points for collection for the brand and domains we'll be protecting. **Anything your team can add/correct on this file will greatly help ensure our configuration is accurate to your Intelligence Requirements, however Amanda has already provided plenty to get started.**

SSO Enablement

- We didn't discuss this on the call, but when you're ready to enable SSO, this guide will walk you through the steps to configuration:

<https://ask.zerofox.com/hc/en-us/articles/19481847265563-In-platform-SSO-Configuration>

ZeroFox University Enrollment:

- Josh mentioned he's already attended some of ZFU. Keep an eye out for our ZeroFox University enrollment email for the rest of the team! This is our self-paced catalog of courses that can get new members up to speed on the platform.

Told you it would be a long email, let me know if you need anything before we meet next.

--
[REDACTED]
Launch Consultant, Onboarding & Education
ZeroFox // External Cybersecurity
[REDACTED]@zerofox.com // m: [REDACTED]
www.zerofox.com // @ZeroFox

INTERIM INCIDENT WORKFORCE PROTECTION CHECKLIST FOR HIGH-RISK VIOLENT THREATS as of 10/16/2024

High Risk Credible Threat	Obstruction of FEMA Operations	Attack on FEMA Personnel
Credible warning of an attack on a federal facility or FEMA personnel.	No-notice presence of individuals obstructing FEMA operations (armed or not).	Physical attacks or verbal threats of violence towards FEMA Personnel.

Frontline Employee Actions

Employees do not need to determine if any incident is worth discussing or actionable before calling 911 and reaching out. If they feel there is an immediate threat. If an employee experiences an immediate threat, their first action should be to call 911. Employees must also report all security concerns to their supervisor or nearest FEMA security officer. If an employee sees or hears something that makes them feel unsafe or concerned, they should leave the area or get to a safe place and report it immediately.

	Guidance		
	JFO	Region	Headquarters
Initial Notifications	☐ If first awareness at the incident-level, first employee aware reports issue to Supervisor who notifies Site Lead and SECM for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the regional-level, first employee aware reports issue to RWC, RSO for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the HQ-level, report issue to OCSO, NWC for follow-on internal FEMA coordination immediately (see below)
Law Enforcement & Federal Partner Coordination	☐ SECM coordinates with state/local LE, state and Federal ESF-13 coordinators (if available), and DHS I&A counterparts	☐ Notify regional ESF-13 coordinators and other regional Federal law enforcement partners	☐ HQ-level coordination with Federal law enforcement agencies and IC partners (e.g. DHS I&A, FBI NJTTF)
Internal FEMA Coordination	☐ SECM notifies FEMA FCO ☐ FCO reports to RA ☐ SECM reports to RSO, RWC and OCSO HQ per established protocol ☐ JFO SPOT Report to RWC/NWC	☐ RA notifies F1/F2 (or through Senior Advisors) ☐ RSO notifies RA and RWC ☐ RWC notifies NWC and the JFO ☐ RSO notifies OCSO HQ and/or SECM	☐ OCSO notifies NWC ☐ NWC issues Spot Report or Advisory (always) or initiates Senior Leader Blast Call (if thresholds met) ☐ Inform OITA, TMT and OET to review intelligence, FBI or other sources based on threat reported
Options for Protective Actions for the Federal Workforce	☐ Stand-down for security reasons until the threat is resolved ☐ Leverage telework to ensure continuation of essential activities ☐ Added security or LE presence to protect deployed FEMA field teams, assets and/or facilities ☐ Specific awareness training for the given threat focused on new indicators for observation and reporting ☐ Virtual training for deployed personnel specific to responding to the threat based on the threat information of capabilities ☐ Avoidance measures, either as a permanent or temporary arrangement, such as a community where malicious threat may be acted upon ☐ Hardening of FEMA assets or facilities to enhance personnel and/or vehicular access		
Coordination with State and Local EM Partners on Impact to Program Delivery	☐ FCO notifies SCO of threat, protective actions being taken, and any requirements from SLTT entities ☐ FCO holds Command & General Staff Meeting to convey protective action guidance through COS/SECM ☐ FEMA OSC coordinates with State OSC and FEMA Geographic/Functional Branches to communicate impacts to FEMA program delivery		
Internal Workforce Communications	☐ OSC directs implementation of appropriate protective actions to FEMA, federal interagency, and contract personnel upon consultation with SECM and under the direction of the FCO ☐ FCO Initiate established notification procedures (e.g. FEMA PENS message) ☐ FCO Initiate accountability procedures (e.g. FEMA PENS or DTS) ☐ EA lead on site notifies Regional EA lead and OEA AA ☐ If appropriate, EA/COS/SECM drafts incident site employee communication from senior site leadership to team	☐ Assess need to initiate regional alert and notification ☐ Assess need to initiate regional accountability procedures ☐ Regional EA lead remains aware of situation, supports the site, and updates HQ EA leadership	☐ Assess need to initiate HQ alert and notification and/or accountability procedures ☐ If protective actions are needed by all FEMA staff, OEA works with OA to draft All-hands email, add content on weekly and FEMA connect ☐ If no action is needed but staff need reassurance, OEA works with OA to consider All-hands email and/or townhall ☐ Using DTS FOD can amplify any "FEMA Wide" messaging
External Communications	☐ EA incident site lead manages immediate media needs, deferring to HQ as needed	☐ Regional EA lead provides support to site EA lead	☐ HQ EA writes press releases/responds to press inquiries ☐ EA Social listening reports track online conversation ☐ EA drafts statements for senior leadership

Acronyms

COS	JFO Chief of Staff
DHS I&A	Department of Homeland Security Office of Intelligence and Analysis
DTS	FEMA Deployment Tracking System
EA	FEMA External Affairs
ESF	Emergency Support Function
FBI	Federal Bureau of Investigation
FCO	Federal Coordinating Officer
FEMA	Federal Emergency Management Agency
FOD	FEMA Field Operations Directorate
HQ	FEMA Headquarters
JFO	Joint Field Office
LE	Law Enforcement
NJTTF	National Joint Terrorism Task Force
NWC	FEMA National Watch Center
OCSO	FEMA Headquarters Office of the Chief Security Officer
OEA	FEMA Headquarters Office of External Affairs
OET	FEMA Response Directorate Office of Emergency Threats
OITA	FEMA Office of Intelligence and Threat Analysis
OSC	FEMA Operations Section Chief
PENS	FEMA Personnel Emergency Notification System
RA	FEMA Regional Administrator
RSO	FEMA Regional Security Officer
RWC	FEMA Regional Watch Center
SECM	Security Manager
TMT	FEMA National Watch Center Threat Monitoring Team

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSRM 32	Requires DHS phone notification to the WHSR
For all incidents, the following EEl's are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls, lifelines impacts, state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1.Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SP0TREPS, Senior Leaders Briefs (SLB), or conference calls 2.Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
1. General				
A. Loss of life / limb / eyesight to FEMA employee	Loss of Life / Limb / Eyesight or injury with potential for loss of life / limb / or eyesight to FEMA Employee	- On/off duty (Work related fatalities require DHS phone notification to the Whitehouse) - Circumstances of event (broad and general, no PII) - Status (PFT/COR/Reservists/Contractor) - Was Supervisor notified?	*	*
B. Wildfire / FMAG	Fire Management Assistance Grant (FMAG) issuance <or> any of the following> 10(+) fatalities 50(+) homes destroyed 500(+) mandatory evacuations - Requires coordinated federal response - Major population center threatened - Extensive national media coverage	- Acreage burned - Percentage contained - Structures (Threatened/Damaged/Destroy) - Type of land (Federal, State, Tribal)	*	
C. Unusual/Significant incidents	Potential or occurring incidents that, upon analysis, could require NRCC and/or RRCC activation, FEMA headquarters support for resources and/or information management, to include events that capture widespread media attention	Event Dependent		
D. Violence or Threats toward FEMA Facilities/Personnel	- Credible warning of an attack on Federal or FEMA facilities or personnel - Individuals physically obstructing FEMA operations (armed or not) - Physical attacks or verbal threats of violence towards FEMA personnel	- How was threat conveyed - Specific nature of threat (violence, harm to individuals, property damage, etc.) - Is the threat vague or does it specify details - Physical description (if known), name, position (if internal), or any known affiliations (if external). - What steps were taken upon learning of the threat? (notifying security, evacuating personnel, locking down the facility, notifying law enforcement) - Who has been notified so far? (HR, security, law enforcement)		



Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

2. COOP / Devolution				
A. Continuity of Operations (COOP) HQs	Disruption or displacement of FEMA Mission Essential Functions or threatened with disruption	- Facility status (primary, COOP, devolution sites) - Impacts to Mission Essential Functions (MEFs) - Order of succession implemented - Status of Regional continuity plan activation	*	
B. Devolution	Devolution of FEMA Mission Essential Functions in whole or part to alternate facilities	- COOP information - Devolution partners and National Continuity (NCP) notified - Essential functions devolved - Parts of the Devolution Plan activated	*	



FEMA

Incident	Reporting Threshold	Essential Elements of Information (EEIs)	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
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3. Communications/Cyber				
A. Communications Outage	Communications failure that impacts Regions/Agency's ability to operate. (Telephone, Server [e-mail/internet], FNARs, etc.)	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - Restoration estimate		
B. Cyber	- Degradation of/threats to Critical Infrastructure/Key Resources (CIKR), C4/IT, FEMA systems & FEMA media sites - Cyber & Infrastructure Security Agency Central (CISA Central) notification of a cyber event	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - DHS NOC (HQ only) - Outage type - Restoration estimate	*	*
C. Statewide Alerting (IPAWS, EAS, etc.)	State issues emergency management or security related Statewide Alert (for incidents other than Amber/ Silver/ similar related alerts)	Event dependent		



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

3

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4. Power Outages

A. Significant Power Outage	Power outage deemed significant by state or region, attracts widespread national media coverage, or that generates interest by FEMA leadership that is less than a level III power outage	Loss of power to a city/county/state/territory that generates interest	
B. Level II Power Outage	Outage report for 20% of all tracked customers <or> 500k <1mil outages reported in a single Region	Significant loss of power to a state/territory or FEMA Region as alerted by Eagle-I or DOE Concentrated outages or widely spread across impacted area	*
C. Level I Power Outage	Outage report for 20% of all tracked customers <or> >1mil outages reported in a single Region		*



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-52	Requires DHS phone notification to the WHSR
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5. Severe Weather, Tropical or Wind Events

A. Severe Weather (tornadoes, strong winds, or hail)	Any of the following> - Destruction or widespread/major damage to, homes, businesses, or other structures that may exceed STT capabilities and/or results in either an unplanned activation or deployment of a regional asset or a request for FEMA assistance 10+ storm-related fatalities	- Incident Type: Severe Weather (e.g., Tornado, Strong Winds, Hail) - Extent of damage to homes, businesses, and other structures - Preliminary assessment of damage severity (minor, major, destroyed)	*	*
B. Tropical System Development	National Weather Service (NWS) identification of an investigative area for tropical cyclone development with potential or expected impacts on US interests	Standard Reports	*	
C. Winter Storm	National Weather Service, NAWAS/WAWAS, or open-source media notification of potential for major disruption to transportation, power outages, fatalities, or injuries	- Forecast end of precipitation - Predicted amount of snow/ice/etc. - Previous record snowfall for location	*	

6. Space Weather Incident

A. Space Weather	- Space weather Prediction Center notification of a G, S or R 4 or higher space weather incident - National media attention	- Potential/impacts to navigational aids, communications - Potential/impacts to power transmission - Radiation health risks/duration	*	*
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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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7. CBRN or HAZMAT Incidents Unintentional (ACCIDENTS)				
A. Chemical or Radiological release Domestic (fixed site/facility)	Chemical - Release of More than 55-gallon of chemicals with harmful effects Radiological - potential impacts outside controlled facilities U.S. Nuclear Regulatory Commission notification of a "Site Area Emergency" designation or higher (General Emergency)	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete)	*	*
B. Chemical or Radiological release US Interest (transportation)	Chemical - Release of more than 55-gallon of chemicals with harmful effects on transportation corridors Radiological potential impacts outside of containment	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete) - Transportation impacts (closures/alternate routes)	*	*
ALWAYS CATASTROPHIC C. Nuclear Accident	Incident at a fixed sight or transportation corridors where an unintentional nuclear reaction (explosion) has occurred, and containment has failed	- Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
D. Oil Spill (waterborne/shoreline)	Spill of National Significance Executive Reference Guide (uscg.mil)	- Fire hazard - Impact to environmentally sensitive areas - Impact to Maritime Transportation / Infrastructure - Inland or Coastal Zone - Is source of discharge secured	*	*
E. Public Health Emergencies	List of Public Health Emergency Declarations (hhs.gov)	- Major health concerns (e.g. infectious, environmental) - Locations for PHE - Reason cited for issuance of PHE - Duration for initial declaration Associated measures addressed with PHE (e.g. 1135 waivers) - Has WHO also issued a Public Health Emergency of International Concern (PHEIC)?	*	



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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8. CBRN – WMD / Other Man-Made Disasters Intentional (ATTACKS)				
A. National Bio-surveillance Integration Center notification of “Biological Event of National Concern”	Potential or declared “Biological Event of National Concern” as defined by Public Law 110-53 SEC. 316 or in the National Biodefense Strategy	- Major health concerns - Incident confirmed/suspected - Method of identification (human, animal illness, detection device, etc.) - Alerts/warnings issued - Public health measures instituted - Medical countermeasures indicated/required - Note if additional information is classified	*	*
B. Missile Attack	Notified of a missile launch that threatens U.S. interests	- Launch specifics will be classified - Response to impacts will be other thresholds	*	*
C. Chemical attack or Improvised Radiological Device Attack	Intentional release or exposure of <i>harmful</i> chemicals or chemical agents; <or> Use of a dirty bomb or intentional release / spread of radiological materials	- Chemical/Agent - DEST deployment - Note if additional information available on classified networks - Plume models/IMAAC	*	*
ALWAYS CATASTROPHIC D. Improvised Nuclear Device (IND) / Nuclear Attack	Intentional release or employment of a state sponsored or improvised nuclear weapon <or> sabotage of a nuclear facility resulting a nuclear reaction (explosion) and containment has failed	- Type of Incident - Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
E. Domestic Complex Coordinated Attack <or> Other attacks on population	Multiple attacks in a populated area that appear to be connected.	- Follow on attack threat - Medical facility status - Still occurring or ended - Structure collapses - Note if additional information is classified	*	*



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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9. Geological Events				
A. Earthquake (US Interest)	• Magnitude of 6.0 higher <or> MMI Scale IV or higher with potential or confirmed damage or injuries <or> • Creates National Media Attention <or> Yellow PAGER	• Estimate of collapsed structure numbers • MMI/Magnitude • Tsunami information • Significant/repeated aftershocks	*	*
	MMI Scale IX or higher with confirmed significant damage or significant damage imminent to population centers, likely CATASTROPHIC		*	*
B. Earthquake (Foreign)	• MMI Scale VII or greater <or> • Confirmed damage or injuries/fatalities which may drive a USAID request <or> • Creates International/National Media attention	• MMI/Magnitude • Tsunami information • USAID Requests		
C. Volcanic Activity	U.S. Geological Survey notification of a new or significant change in volcanic activity with potential to impact US interests	• Airborne fallout (available modeling) • Associated earthquakes, fires • U.S. or foreign • USAID requests • Tsunami information	*	*



FEMA

FEMA Reporting Thresholds V 10.16.2024

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10. Rain/Water Events (non-Tropical/severe weather)				
A. Flooding/Flash Flood	Reported flooding or flash flooding resulting in or potential disruptions to lifelines	Standard Reports	*	*
B. Tsunami	Tsunami Warning Centers/Tsunami Warning System issuance of an <i>Information Statement</i> (There is no threat)	No Action Required		
	Tsunami Warning Centers issuance of a <i>Tsunami Watch</i> (An earthquake has occurred. A tsunami is possible. More information to follow. Will be cancelled or elevated).	Little to no information available		
	Tsunami Warning Centers issuance of a <i>Tsunami Advisory</i> (A tsunami with potential for strong dangerous currents or waves is expected or occurring) or <i>Warning</i> (A dangerous tsunami that may cause widespread flooding is expected or occurring and may continue for several hours or days after initial arrival) that threatens U.S. interests.	- State region preparation/response - Inundation - Population of projected/impacted area	*	*



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

From: Bornstein, Josh [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=93F98EE3511641BE96F8A3E138029F12-5511CF10-F4]
Sent: 10/18/2024 2:13:53 PM
To: Hynes, Kristina [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ac0138bc466943b3a878ffdae486e33-HYNES, KRIS]
Subject: FW: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Attachments: Checklist High Risk Threats 10162024.pdf; Thresholds and EEIs V 10.16.24.pdf
Importance: High

From: Blaz, Christopher <Christopher.Blaz@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:21 AM
To: FEMA-NWC <FEMA-NWC@fema.dhs.gov>; FEMA-NWC-TMT <FEMA-NWC-TMT@fema.dhs.gov>
Cc: Arant, Matthew <matthew.arant@fema.dhs.gov>; Nebelsiek, Joshua <joshua.nebelsiek@fema.dhs.gov>; Lam, Winnie <Winnie.Lam@fema.dhs.gov>
Subject: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Importance: High

Regional Watches and Watch Managers—

The two documents attached provide guidance on reporting **Violence or Threats to FEMA Personnel/Facilities**, effective immediately.

1. **“Thresholds and EEIs v 10.16.24”**

- A. This document has been updated to add a new category of thresholds, *“Threats to FEMA Personnel and/or Facilities,”* which reflects the increased agency emphasis on responder/team safety both in the field and at HQ. Specific triggers to this threshold are:
 - a) Credible warning of an attack on federal facilities or personnel
 - b) Individuals physically obstructing FEMA operations (armed or not)
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- B. Essential elements of information (EEIs) have also been provided to aid in reporting. As always, include them if available at the time of the report, but reports should not be delayed gathering additional information.
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2. **“Checklist for High Threats”** – FEMA’s Workforce Protection Workgroup (WFPG), chaired by OCSO, collaborated with Field Leaders to develop this product. This one-pager was the source of our new reporting thresholds and provides overarching guidance on the escalation of those reports from the field, through the regions, to HQ, with specific guidance for JFOs, regions, and HQ.

Please reach out with questions or feedback.

(BCC Distro: Regional Watches/MOCs, Regional Watch/MOC Managers, RRDDs, OCSO, Response/Ops, and select WFPG staff)

Christopher Blaz

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Director | FEMA's National Watch Center | Operations Division

O: (202) 212-5602 | M: (540) 686-5942 | 24/7 Watch: (202) 646-2828

christopher.blaz@fema.dhs.gov | (b)(6)@dhs.gov | (b)(6)@gold.ic.gov



FEMA

From: FEMA-Chief-Security-Officer
To: [Abercrombie, Rodney](#); [Beeman, David](#); [Blackburn, Lori](#); [Dahl, Chris](#); [Andersen, Chris](#); [Bruno, Nick](#); [Hawlk, Eric](#); [Thompson, Quentin](#); [Weakley, Warren](#); [Chandler, Sam](#); [Buckley, Christopher](#)
Cc: [Bornstein, Josh](#); [Given, Brian](#); [Sellers, Cheryl](#); [O'Connor, Daniel](#); [Lebo, Greg](#); [Hynes, Kristina](#)
Subject: New Reporting Requirements
Date: Friday, October 18, 2024 11:48:07 AM
Attachments: [FW New reporting requirements - Violence or Threats to FEMA PersonnelFacilities .msg](#)
[image001.png](#)
[image002.png](#)

Security Leaders,

Let me start by saying **thank you to all you are doing to keep our fellow FEMA team members safe and secure**. Over the past two weeks, I had the honor of being in North Carolina, seeing firsthand the incredible efforts of our OCSO team in response to the devastating hurricanes. Your hard work is truly inspiring. I couldn't be prouder of how our team (all of it!) has come together with field staff and survivors, exemplifying the heart of our FEMA mission.

Over the weekend (Oct 8-9), OCSO launched the Workplace Protection Task Force (WPTF) as part of the NRCC. The WPTF coordinates monitoring, identification, analysis, and response efforts with respect to threats to FEMA response equities from online and offline sources. We have received approximately 46 unique threats since process inception as well as numerous Office of External Affairs reports which captured possible threats to our workforce and facilities in affected areas of Helene and Milton. Those threats are triaged and assessed, risk rated and acted upon based on their correlation to WPTF developed Critical Information Requirements (CIRs) which provide the threshold for OCSO and other FEMA partner actions. You can help by **following the new reporting procedures outlined in the email attached**. There is an **RSO Monthly Listening Session October 28 from 1:30 to 2:15 EDT** where we can discuss these new procedures, along with anything else you wish to discuss.

Note: Cheryl Sellers is deployed. Please reach out to Kristi Hynes and Greg Lebo if we can help with anything.

I'll leave you the same way I started this message – **Thank you for your unwavering dedication to our safety and security**. Your hard work and vigilance are deeply appreciated, and your efforts do not go unnoticed. Please continue to stay alert and keep security as your top priority. Please let us know if there are any unmet needs or gaps where we can provide support..

Warmly,



Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456474



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Cc: Arant, Matthew <matthew.arant@fema.dhs.gov>; Nebelsiek, Joshua <joshua.nebelsiek@fema.dhs.gov>; Lam, Winnie <Winnie.Lam@fema.dhs.gov>
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To: [Abercrombie, Rodney](#); [Beeman, David](#); [Blackburn, Lori](#); [Dahl, Chris](#); [Andersen, Chris](#); [Bruno, Nick](#); [Hawlk, Eric](#); [Thompson, Quentin](#); [Weakley, Warren](#); [Chandler, Sam](#); [Buckley, Christopher](#)
Cc: [Bornstein, Josh](#); [Given, Brian](#); [Sellers, Cheryl](#); [O'Connor, Daniel](#); [Lebo, Greg](#); [Hynes, Kristina](#)
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Warmly,



Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
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Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456475



From: FEMA-WPWG
To: Washington, Marn'i
Cc: FEMA-WPWG
Subject: Personal notification | Online information detected
Date: Friday, November 8, 2024 8:37:29 PM
Attachments: 24_1030_fps_doxing-508.pdf
24_1030_fps_while-at-home-508.pdf
24_1030_fps_what-is-a-threat-508.pdf
24_1016_fps_situational-awareness-508.pdf
24_1030_fps_social-media-508.pdf
24_1031_fps_reporting-suspicious-behavior-508.pdf
image001.png

Good evening Marn'i,

The FEMA Office of the Chief Security Officer (OCSO) has been made aware of publicly available information mentioning your name and FEMA specific information. Our office determined it was prudent to reach out and provide the information we received and highlight some important resource items for your review and utilization. Additionally, we have attached several soft copy resources from the Federal Protective Service that may be of informational use to you.

Information detected:

- **Social Media posting on "X"** (1) Rep. Matt Gaetz on X: "BREAKING: Whistleblower reveals FEMA officials in Florida were instructed to bypass hurricane-damaged homes that showed support for President Trump! This is unconscionable discrimination, and Congress MUST INVESTIGATE! <https://t.co/ueQbdMNJOR>" / X
- **News Media article "Daily Wire"** EXCLUSIVE: FEMA Official Ordered Relief Workers To Skip Houses With Trump Signs

Please see the following FEMA support resources:

- The OCSO Resource Page provides a range of resource information to include privacy protection information, best practices for individuals facing online threats and doxing concerns. Any threats made to you should be reported through your Supervisor and Security Contact for timely support.
 - **If you feel there is an immediate threat, leave the area – if possible – and call 911. Report all security concerns to your supervisor and onsite Security Contact.**
- If you received an online threat or have been targeted on social media, immediately report the incident to your supervisor and Security Contact.
 - You can also report to the social media platform as a violation of their terms and conditions.
- If you are experiencing any personal wellness impacts, please know that the Protecting Our Workforce resource page lists a suite of available Health and Wellness information, such as the Employee Assistance Program (EAP) and other services. We encourage the exploration of these resources to assist during challenging circumstances.

If you have questions about any of the data provided, please let us know.

V/r,

FEMA Workforce Protection Team
Office of the Chief Security Officer
FEMA-WPVG@fema.dhs.gov
Federal Emergency Management Agency
fema.gov



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From: Bornstein, Josh
To: Morrill, Amanda; Murphy Perroni, Kymlee; O'Connor, Daniel
Cc: Given, Brian
Subject: PSVAs
Date: Friday, October 18, 2024 1:23:44 PM
Attachments: image001.png

Hi!

Tracking two PSVAs...

Jaclyn – with SOD

F1 – I have latest version.

I am adding this to F1's that I'd like you to add for Jaclyn's:

“On (insert date), Secretary Mayorkas determined that there was a clear and present danger to Deanne Criswell, the Administrator of the Federal Emergency Management Agency (FEMA), and that home-to-work transportation was essential for the performance of the duties of the FEMA Administrator. Because of recent serious threats to Administrator Criswell, he authorized her use of a government vehicle for home-to-work transportation including use of an appropriate security detail provided by FEMA and the Transportation Security Administration at FEMA's request.”

Date for Jaclyn is October 11, 2024. Swap TSA for CBP.

Thanks,
Josh

Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh
To: FEMA-OCSSO-RSO
Cc: Given, Brian; O'Connor, Daniel; Hynes, Kristina; Lebo, Greg
Subject: Re: (U//FOUO) IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024
Date: Friday, October 18, 2024 12:44:26 PM

Will resend once resent by I&A. See below.

From: I&A_PB (b)(6) @hq.dhs.gov>
Sent: Friday, October 18, 2024 12:24 PM
Cc: I&A_PB (b)(6) @hq.dhs.gov>
Subject: (U//FOUO) ADMINISTRATIVE RECALL: IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024

(U//FOUO) **ADMINISTRATIVE RECALL:** The subject product is administratively recalled. Please delete/destroy all versions. Please contact (b)(6) @hq.dhs.gov if you have any questions or concerns.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 18, 2024 12:26:50 PM
To: FEMA-OCSSO-RSO <FEMA-OCSSO-RSO@fema.dhs.gov>
Cc: Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Hynes, Kristina <kristina.hynes@fema.dhs.gov>; Lebo, Greg <allen.lebo@fema.dhs.gov>
Subject: Fw: (U//FOUO) IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024

Please see attached product.

Josh

From: Bornstein, Josh
To: Peters, Jenna
Subject: Re: ***URGENT** Re: Confirmed Threat
Date: Saturday, October 12, 2024 2:48:12 PM

Thx. Tracking in NRCC now.

From: Peters, Jenna <jenna.peters@fema.dhs.gov>
Sent: Saturday, October 12, 2024 2:47:26 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Fw: ***URGENT** Re: Confirmed Threat

Get Outlook for iOS

From: Eskra, Sarah <sarah.eskra@fema.dhs.gov>
Sent: Saturday, October 12, 2024 2:36:45 PM
To: Coen Jr, Michael <michael.coenjr@fema.dhs.gov>; Peters, Jenna <jenna.peters@fema.dhs.gov>
Subject: FW: ***URGENT** Re: Confirmed Threat

From: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Sent: Saturday, October 12, 2024 1:53 PM
To: Eskra, Sarah <sarah.eskra@fema.dhs.gov>
Subject: Fw: ***URGENT** Re: Confirmed Threat

Jordan Nelms

Team Lead | National Incident Management Assistance Team – Homeland Security

Mobile: (540) 247-6292

jordan.nelms@fema.dhs.gov (u) (b)(6) @dhs.sgov.gov (s) (b)(6) @dhs.ic.gov (ts) | j
(b)(6) @gold.ic.gov (coop)

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Saturday, October 12, 2024 1:51:29 PM
To: Mills, John H <John.Mills@fema.dhs.gov>; Cappannari, Michael L
<Michael.Cappannari@fema.dhs.gov>; Behnke, Matthew <Matthew.Behnke@fema.dhs.gov>;
Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Peterson, Mark J <Mark.Peterson2@fema.dhs.gov>;
Applehans, Denver <denver.applehans@fema.dhs.gov>; Habisch, Darrell
<darrell.habisch@fema.dhs.gov>; Hashi, Ibrahim <ibrahim.hashi@fema.dhs.gov>; Kohn, Cassie

REL0000456480

<Cassie.kohn@fema.dhs.gov>; Parker, Lindsey <lindsey.parker@fema.dhs.gov>; Nelms, Jordan
<jordan.nelms@fema.dhs.gov>

Subject: Re: ***URGENT** Re: Confirmed Threat

Adding @ (b)(6) and @ (b)(6)

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Mills, John H <John.Mills@fema.dhs.gov>

Sent: Saturday, October 12, 2024 1:09:58 PM

To: Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Behnke, Matthew
<Matthew.Behnke@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Peterson, Mark
J <Mark.Peterson2@fema.dhs.gov>; Hitt, Lucas <lucas.hitt@fema.dhs.gov>; Applehans, Denver
<denver.applehans@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Hashi,
Ibrahim <ibrahim.hashi@fema.dhs.gov>; Kohn, Cassie <Cassie.kohn@fema.dhs.gov>

Subject: ***URGENT** Re: Confirmed Threat

Ops is ceasing field operations in Rutherford and Buncombe counties, although the DRC in
Buncombe County will stay open for now.

We are coordinating with the state for appropriate additional security.

Ops is conducting a 100% call down. COS is expected to order a call down.

V/R

John Mills
FEMA External Affairs | Operations Liaison | State EOC | Raleigh, North Carolina
External Affairs Officer | FEMA Incident Management Assistance Team | Response Division | Region
7
Mobile: (202) 805-8799
Satellite: +8816 31402078
john.mills@fema.dhs.gov

Federal Emergency Management Agency
FEMA.gov

From: Mills, John H <John.Mills@fema.dhs.gov>

Sent: Saturday, October 12, 2024 1:06:20 PM

To: Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>

Subject: Fw: Confirmed Threat

Ops may be able to cease operations in Rutherford County and Buncombe County because of this

REL0000456480

report below.

John Mills

FEMA External Affairs | Operations Liaison | State EOC | Raleigh, North Carolina

External Affairs Officer | FEMA Incident Management Assistance Team | Response Division | Region 7

Mobile: (202) 805-8799

Satellite: +8816 31402078

john.mills@fema.dhs.gov

Federal Emergency Management Agency

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From: Maltbie III, Charles <charles.maltbie@fema.dhs.gov>

Sent: Saturday, October 12, 2024 12:57 PM

To: Mills, John H <John.Mills@fema.dhs.gov>; Petersen, Justin <justin.petersen@fema.dhs.gov>; Evans-Watson, Kia <kia.evans-watson@fema.dhs.gov>

Subject: FW: Confirmed Threat

Charlie Maltbie (he/him)

IMAT Team Leader | Region III

Mobile: (202) 924-3363

charles.maltbie@fema.dhs.gov

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Robert Blackburn <(b)(6)@njsp.gov>

Sent: Saturday, October 12, 2024 12:54 PM

To: Maltbie III, Charles <charles.maltbie@fema.dhs.gov>; Arcurio, Josie <Josie.Arcurio@fema.dhs.gov>; D'Amora, Andrew <andrew.damora@fema.dhs.gov>

Subject: Confirmed Threat

Importance: High

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Just had a confirmed threat come into the armory reported by the 82nd airborne troops

2 individuals in a pickup truck carrying AR-15s confronted the troops in the Ingles

REL0000456480

Parking Lot in Chimney Rock and asked them if they were working for FEMA. The troops said no we are army

The armed men then said okay we like you guys but we're on our way to go "fuck up fema"

No vehicle destruction or further info

Location attached

SFC Robert Blackburn # (b)(6)

Assistant Unit Head

All-Hazards Incident Management Team Unit

Emergency Management Section

New Jersey State Police

Mobile: (b)(6)

Office: (732) 623-4679 ext. (b)(6)

Email: (b)(6)@njsp.gov

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From: O'Connor, Daniel
To: Given, Brian
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Monday, October 28, 2024 12:37:00 PM
Attachments: image001.png

Perhaps a slightly softer or emphatic disposition?

Yours is fine. Just wanted to provide you options.

Dan

Good day, XX,

Due to the heightened threat environment FEMA is currently navigating, particularly with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a critical initiative(s) to enhance the safety and security of FEMA personnel.

One key measure involves placing an "alert" or "flag" in the Computer Aided Dispatch (CAD) system (local 911 system) for senior FEMA officials and personnel who have been targeted online. This precaution is designed to prevent "SWAT"ing incidents, where false emergency calls prompt tactical police or SWAT teams to respond to an individual's residence (see attached information paper). You have been identified as someone who may benefit from authorizing OCSO to place a CAD alert for your home address. This alert can be removed upon request at any time or remain until OCSO deems the risk level has decreased.

If you would like OCSO to coordinate with your local law enforcement to implement this alert, please reply with a password-protected Word document containing your address. For any questions or further information, please reach out to...

Thank you for your attention to this important personal security and safety measure.....

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:00 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:27 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

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[fema.gov](https://www.fema.gov)

REL0000456481

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:22 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency
fema.gov

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
Physical Security Branch Survey

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas

REL0000456481

J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: [Given, Brian](#)
To: [Morrill, Amanda](#); [Neulen, Barry](#); [O'Connor, Daniel](#)
Cc: [Hennig, Mike](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Monday, November 4, 2024 12:39:44 PM
Attachments: [image002.png](#)
[image003.png](#)

Made a few edits below. On the last paragraph, rather than asking them to complete a password protected Word doc, maybe send them a password protected template to fill out (individually).
Thanks Amanda!

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Monday, November 4, 2024 12:35 PM
To: Given, Brian <brian.given@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Good afternoon, Sir,
Circling back to ensure you are ok with the below messaging (Suggestions in red) to individuals that for potential add to CAD. If the below is good to go, we will be utilizing this as messaging to start engaging with these identified individuals and obtain the information required to be added to the CAD. Such as home of residence and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Morrill, Amanda

Sent: Saturday, November 2, 2024 9:24 AM

To: Given, Brian <brian.given@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Good morning, Sir,

Following up with the below suggested changes on the CAD email . Changes in Red:

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address (we have added everyone's personal phone numbers in addition to Josh's, so rec we add for all) For questions or more information, please reach out to...

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

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REL0000456482

From: Given, Brian <brian.given@fema.dhs.gov>

Sent: Monday, October 28, 2024 12:00 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:27 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:22 PM

To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

Image



REL0000456482

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: [Given, Brian](#)
To: [O'Connor, Daniel](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Tuesday, October 29, 2024 8:44:33 AM
Attachments: [image001.png](#)

Like the update. Please bring this up during the 9am. Would like to begin rolling this out soon as we can.

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:37 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Perhaps a slightly softer or emphatic disposition?

Yours is fine. Just wanted to provide you options.

Dan

Good day, XX,

Due to the heightened threat environment FEMA is currently navigating, particularly with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a critical initiative(s) to enhance the safety and security of FEMA personnel.

One key measure involves placing an "alert" or "flag" in the Computer Aided Dispatch (CAD) system (local 911 system) for senior FEMA officials and personnel who have been targeted online. This precaution is designed to prevent "SWAT"ing incidents, where false emergency calls prompt tactical police or SWAT teams to respond to an individual's residence (see attached information paper). You have been identified as someone who may benefit from authorizing OCSO to place a CAD alert for your home address. This alert can be removed upon request at any time or remain until OCSO deems the risk level has decreased.

If you would like OCSO to coordinate with your local law enforcement to implement this alert, please reply with a password-protected Word document containing your address. For any questions or further information, please reach out to...

Thank you for your attention to this important personal security and safety measure.....

From: Given, Brian <brian.given@fema.dhs.gov>

Sent: Monday, October 28, 2024 12:00 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda
<amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>

REL0000456483

Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:27 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

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Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
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To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
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Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
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Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
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From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Bornstein, Josh
To: Royer, Corey; (b)(6)@atf.gov; Smith, Heather R; O'Connor, Daniel
Cc: 4827DR_OSCs
Subject: Re: Customs and Border Protection team assignment to FEMA
Date: Friday, October 18, 2024 11:42:24 AM

Dan for security.

From: Royer, Corey <Corey.Royer@fema.dhs.gov>
Sent: Friday, October 18, 2024 11:41 AM
To: (b)(6)@atf.gov; (b)(6)@atf.gov; Bornstein, Josh
<josh.bornstein@fema.dhs.gov>; Smith, Heather R <Heather.Smith@fema.dhs.gov>
Cc: 4827DR_OSCs <4827DR_OSCs@fema.dhs.gov>
Subject: RE: Customs and Border Protection team assignment to FEMA

Alan,

I need ESF 13, Josh and Heather (DSA) all coordinating directly on the inclusion of force protection direct to DSA. I do not have all the details. Heather is the best POC for this

Corey Royer
Deputy OPS Chief DR-4827-NC
FEMA Response Operations Cadre
Mobile: (202) 802-7625
Corey.Royer@fema.dhs.gov | Pronouns: he/him

WARNING: This communication, along with any attachments, is ~~For Official Use Only~~ and is intended for internal use by the originating agency. It is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. It should not be forwarded without permission from the originator. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.

REL0000456484

From: [O'Connor, Daniel](#)
To: [Rothenberg, Jaclyn](#)
Subject: Re: Detail info
Date: Saturday, October 12, 2024 3:18:31 PM

Will you be coming to the office tomorrow? Planning purposes for the detail.

Let me know.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Saturday, October 12, 2024 3:16:52 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Detail info

Thank you so much Dan!

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:52 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Re: Detail info

My
Pleasure. Just hit me if you need anything.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:51:34 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Detail info

Thank you so much for all of your help!

Get [Outlook for iOS](#)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:42:13 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Detail info

"Vehicle will be standing by in courtyard area from 6-8 PM. My detail agent will go up to Mezzanine floor and wait at the elevators by NRCC. His name is Angel Morales Brignoni, (760) 889-8830. He will escort from there to the vehicle."

Please go direct to Mr. Brignoni and I'll meet you.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: [O'Connor, Daniel](#)
To: [Rothenberg, Jaclyn](#)
Subject: Re: Detail info
Date: Saturday, October 12, 2024 11:14:30 AM

Good morning

Just checking in to see how you are and how the process went.

Have a great day!

Dan
Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:51:34 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Detail info

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Get [Outlook for iOS](#)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:42:13 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Detail info

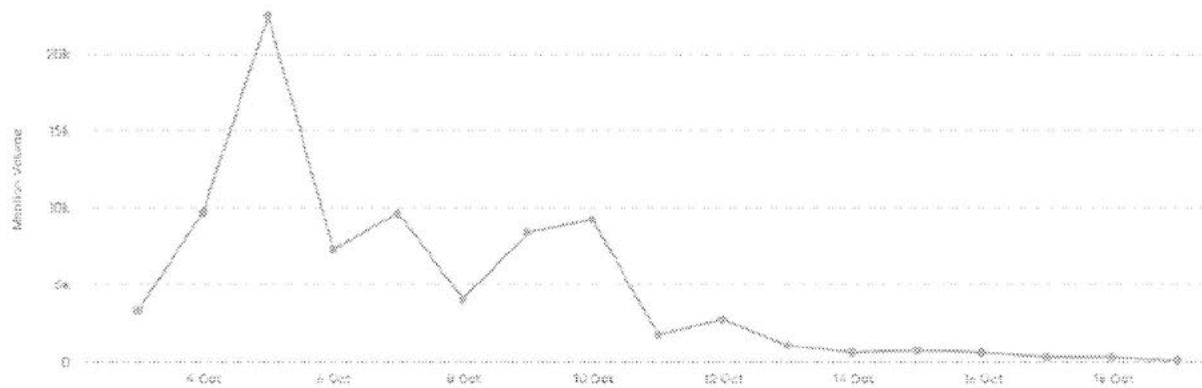
“Vehicle will be standing by in courtyard area from 6-8 PM. My detail agent will go up to Mezzanine floor and wait at the elevators by NRCC. His name is Angel Morales Brignoni, (760) 889-8830. He will escort from there to the vehicle.”

Please go direct to Mr. Brignoni and I'll meet you.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

Overall Volume of discussion about Administrator Criswell:



Examples of Threatening content:

Recovery on Gab: '@Terrorismwatch you're absolutely right. They must...' (October 6)

(b)(6)

1 repost · Oct 6th 2024

@Terrorismwatch you're absolutely right. They must face the Mussolini treatment Harris Myorkas Buttigieg Deanne Criswell Biden Zients Obama Clinton Pelosi Schumer!!

Like Reply Repost

(b)(6)

Oct 6th 2024

Ⓒ (b)(6) A great start. The only question: Is there enough rope?

Like Reply Repost

2

(b)(6) on Gab: 'I hope Trump spends his second day in office FIRIN...' (October 10)

(b)(6)

2 reposts · Oct 10th 2024

(b)(6) I was kinda thinkin sharpening the guillotines was a good use of the second day!

Like Reply Repost

4

Truth Details | Truth Social (October 5)

(b)(6)

(b)(6)

... Arrogant FEMA Director

BEATEN by RIGHTEOUS Angry American citizens in North Carolina.

This is long overdue and I hope we see more of this in the very near future. They should all be sent home bloody, black and blue with a life lesson for their blatant tyranny as well as arrest and full prosecution under the law. @

(b)(6)

s that a FEMA director who was acting a
North Carolina flood victims was BEATEN

urred 20 miles south of #Asheville

24 - 313.8K Views

youtube.com

(b)(6)

Share your videos with friends, family, and the world

1 ReTruth 1 Like

Oct 05, 2024, 2:23 PM

(b)(6)

on Gab: 'Deanne Criswell & FEMA, ready to kill and arrest a...' (October 4)

(b)(6)

Deanne Criswell & FEMA ready to kill and arrest anyone who is a victim or a patriot seeking to help victims of Helene.

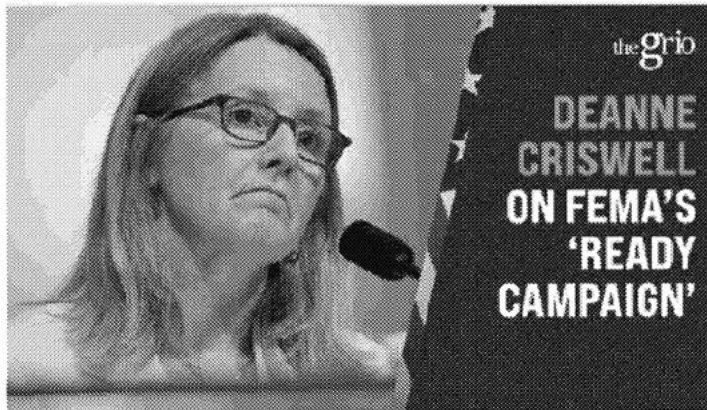
O GOD ALMIGHTY, BLOCK & BLIND & DESTROY Deanne Criswell & FEMA and her fellow traitors in the White House Fed circles for deliberating BLOCKING AID to the 10s of 1000s of Hurricane Helene's victims, while BRINGING NO AID. THESE POS MURDERERS deserve swift military trials and execution at dawn. Burned at the stake and then is hell!

Yet the Obama-Biden-Harris regime has \$1s & \$10s of dollars for illegals who are gangster-child-racists as well as warmongering war lord embettlers via Ukraine War. What Deanne Criswell & FEMA perpetrated in mass murder in Lahaina, Maui is being demonically replicated on the USA east coast and inland areas.

All one big outrage that no one should feel anything but that.

This is a call to action in protest and revolution or we all deserve to be put down and imprisoned and robbed to the last penny as the Obama-Biden-Harris regime clearly is working towards.

Fight the Good Fight everyone!



Sort by Most Liked *

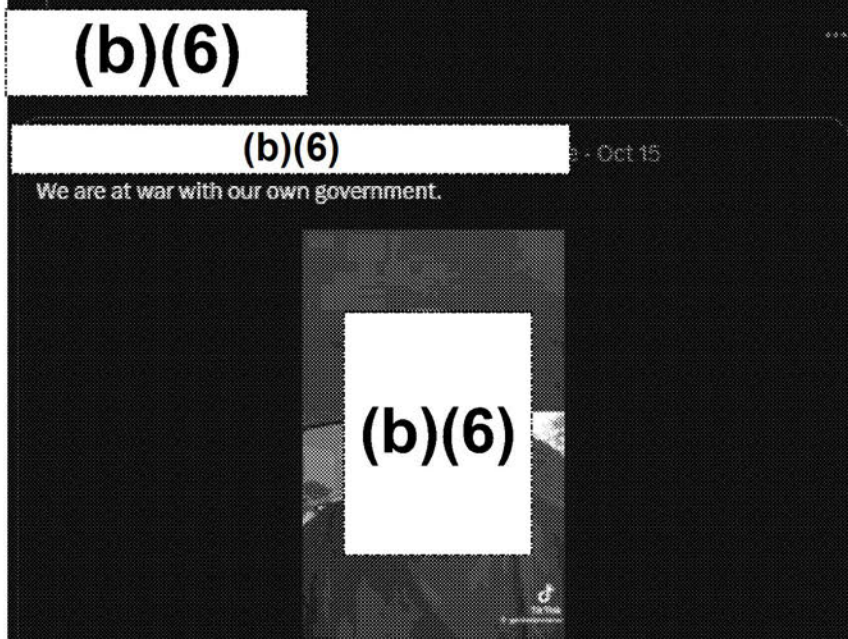
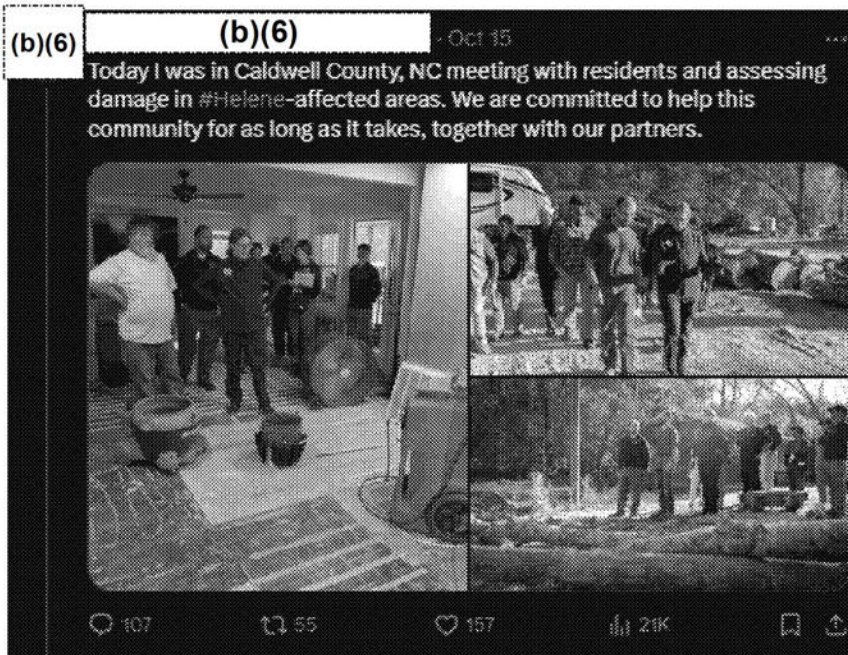
(b)(6)

(b)(6)

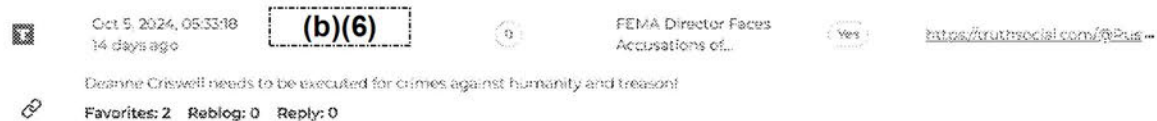
on X: "@FEMA

(b)(6)

(October 15)



The following direct threats were removed from the platform TruthSocial:





Oct 7, 2024, 19:17:03
11 days ago

(b)(6)



Federal Funding for
Migrant Support...



<https://x.com/Amr...>

Fema

God Damn liar! Facts from civilians and the head of FEMA confirmed it. She should be hung for treason!!!!



Favorites: 1 Retweet: 0 Reply: 0

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

From: [Greg Zapp](#)
To: [Murphy Perroni](#); [Kymlee](#); [Bornstein, Josh](#); [Given, Brian](#)
Cc: [Tristen Yancey](#); [Tobias Losch](#); [Ryan Curran](#)
Subject: FEMA - ZeroFox Brand/Organization/Agency Protection
Date: Thursday, October 17, 2024 1:47:26 PM
Attachments: ZeroFox - FEMA Exec Protect Risks.pdf

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good afternoon Kym, Josh, and Brian,

Following up on our Tuesday conversation about Brand protection. For our Government clients, maybe we should call this Organization/Agency Protection rather than Brand.

As Joe explained, one reason we are seeing so many less alerts than the tool your OEA team is using (which tool?) is that we currently have a massive collection gap in our configuration centered around threats to FEMA and FEMA personnel in general. While our Executive protection coverage generates alerts on threats to specific individuals, in the current configuration we are not collecting for threats to FEMA or FEMA personnel in a generic sense. We have other agencies we work with who have the same use case as the FEMA CSO - protection of Agency personnel and property. This other agency also follows threats to executives, and in talking with the Agency dedicated ZeroFox analysts yesterday, he said the preponderance of actionable alerts, with direct threats to their agency comes as a result of the Brand/Organization protection.

While the Brand Protection capability can be utilized to focus on preventing others from maligning or impersonating an established brand, this collection activity can be tailored for FEMA, the same way we have tailored it for other Agencies, to focus on the protection of FEMA personnel, facilities, information, and equipment.

I've attached a report our analyst team built over the last 48 hours for your review. I trust this report underscores the criticality of both Brand/Organization protection and simultaneously the value of the ZeroFox analytic cadre.

Please let me know if you have any questions.

All the best,

Greg

Greg Zapp, PMP

Federal Account Manager

ZeroFox // External Cybersecurity

(b)(6)@zerofox.com // m (b)(6)

www.zerofox.com // @ZeroFox

Upcoming Out of Office: 27 Dec - 03 Jan

REL0000456493

Hurricanes Milton & Helene Response

Topline Messaging

- Response and recovery efforts continue in North Carolina and the Southeast. Over **8,200 federal personnel** are deployed, which includes over **4,300 FEMA personnel** who remain on the ground, working side-by-side with state and local officials, to help survivors get what they need to begin their recovery.
- For those affected by Hurricane Helene, as of today, FEMA has approved over **\$901.3 million**, which includes **\$549.8 million** in assistance for individuals and communities affected and over **\$351.5 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- Applying for assistance is the critical first step toward recovery. We encourage people to apply as soon as possible by visiting [DisasterAssistance.gov](https://disasterassistance.gov), using the FEMA App, or calling 1-800-621-3362. **Applying online at disasterassistance.gov is the fastest way to begin the application process.** FEMA teams are actively working in affected states to open more Disaster Recovery Centers, where individuals can receive in-person assistance with their applications.

What FEMA is Doing

- More **than 3,900 responders from 40 different states** have responded to disasters throughout the Southeast through the Emergency Management Assistance Compact. FEMA helps cover the cost of these missions for emergency managers and responders from throughout the country to aid others in times of disasters.

Messaging to Public – Hurricane Milton

- People in 34 counties in Florida, in addition to the Miccosukee Tribe of Indians of Florida, can now apply for assistance with FEMA. They can apply online by visiting disasterassistance.gov, calling 1-800-621-3362, on the FEMA App or through FEMA teams on the ground.

- If you are in a county eligible for both Helene and Milton disaster assistance, you need to submit separate applications for each disaster.
- Survivors affected by Hurricanes Helene and/or Milton are encouraged to visit Disaster Recovery Centers for assistance with their recovery. Currently, nine centers are open in Florida, where individuals can speak directly with FEMA and state personnel. Additional centers will reopen as facilities impacted by Milton are assessed. To find the nearest center, visit [FEMA.gov/DRC](https://www.fema.gov/DRC).
- FEMA assistance in Florida may include upfront funds to help with essential items like food, water, baby formula and other emergency supplies. Funds may also be available to repair storm-related damage to homes and personal property, as well as assistance to find a temporary place to stay.
- FEMA is working with state and local officials on **debris removal** plans for areas affected by the storms. Residents should pay attention to local guidance related to debris removal in their area.
- **Pay attention to local officials.** Conditions in affected areas may still be dangerous. Everyone in the affected areas should continue to follow instructions from local officials to stay safe from post-storm risks.
- **Do not touch downed powerlines.** Stay clear of downed powerlines and report them to local authorities. These lines may still be live and pose a serious risk of injury or death. Always assume they are dangerous, and do not try to move or touch them.
- **Be safe during an outage.** If you are without power, use only flashlights or battery-powered lanterns for emergency lighting.
- **Use generators safely.** If there is a power outage, use generators safely. Always use them outdoors and at least 20 feet from windows, doors and attached garages. Make sure to keep the generator dry and protected from rain or flooding.
- Residents in need of information or resources should call the State Assistance Information Line at 800-342-3557. English, Spanish and Creole speakers are available to answer questions.

- Residents can find additional resources and information at Florida Division of Emergency Management's website, [FloridaDisaster.org](https://www.floridadisaster.org).

What FEMA is Doing - Milton

- For those affected by Hurricane Milton, as of today, FEMA has approved over **\$619 million**, which includes \$15 million in assistance for individuals and communities affected and over \$604 million for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- 21 shelters are currently housing over 2,000 people impacted by Milton, a significant decrease from nearly 13,000 last Friday.

What FEMA is Doing - Helene

- More than **\$ 549.8** million has been provided to Helene survivors. President Biden approved a 100% federal cost-share for Florida, Georgia, North Carolina, South Carolina, Tennessee and Virginia to assist in their response efforts.
- Over **12.6** million meals and **12.6** million liters of water have been delivered to states. FEMA's Surge Capacity Force is mobilizing personnel from across DHS to support response and recovery in impacted areas.
- Additional Disaster Recovery Centers are opening throughout the affected communities to provide survivors with in-person assistance. These centers offer help with applications for FEMA assistance, information on available resources and guidance through the recovery process. Disaster Survivor Assistance Teams remain on the ground in neighborhoods in all Helene-affected states helping survivors apply for assistance and connecting them with additional state, local, federal and voluntary agency resources.

NORTH CAROLINA

- In North Carolina, FEMA has approved more than **\$97.5 million** to survivors in housing and other types of assistance.
- **Power and Cellular Restoration:** Power restoration efforts continue to make steady progress each day, with more than 10,000 crews from across the U.S. working to restore

service. Cellular service is also improving, with a growing number of sites returning to operation as recovery efforts advance.

- **Disaster Recovery Centers (DRCs)** are open in the **five** communities of Asheville, Boone, Lenoir, Marion and Sylva. There, survivors can learn more about disaster assistance, ask questions and apply. Use the DRC Locator on FEMA.gov to help you find the hours, services and locations of DRCs.
- **Staffing:** More than **1,300** FEMA staff are on the ground in North Carolina, with more arriving daily.
- **Sheltering: Thirteen** shelters are housing just over **560** occupants. FEMA activated its Transitional Sheltering Assistance program for North Carolina. Now, survivors who cannot return home may be eligible to receive help from FEMA to find a safe and clean place to stay while they make their long-term housing plans. To date, more than **2,760** families are participating in the program.

INDIVIDUAL ASSISTANCE - OTHER HELENE STATES

- In Florida, FEMA has approved more than **\$195.4 million** in housing and other types of assistance for survivors affected by Helene. **Nine Disaster Recovery Centers** are open in Bradenton, Branford, Glen Saint Mary, Lake City, Largo, Live Oak, Madison, Perry and Sarasota. DRCs will support both Helene and Milton. **179 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In Georgia, FEMA has provided over **\$113.5 million** in housing and other types of assistance. **Four Disaster Recovery Centers** are open in Valdosta, Douglas, Sandersville and Augusta. **149 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In South Carolina, FEMA has approved over **\$127.4 million** in housing and other types of assistance. **Five Disaster Recovery Centers** are open in Anderson, Greenville, Barnwell, Batesburg and North Augusta. **88 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.

- In Tennessee, FEMA has approved more than **\$11.2 million** in housing and other types of assistance. **One Disaster Recovery Center** is open in Erwin. **46 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In Virginia, FEMA has approved more than **\$4.5 million** in housing and other types of assistance. **Four Disaster Recovery Centers** are open in Damascus, Dublin, Independence and Tazewell. **40 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.

Resources and Information for All Survivors

- People in counties designated for Individual Assistance can apply for FEMA assistance in three ways: online by visiting disasterassistance.gov, calling 1-800-621-3362 or in the FEMA App. Designated counties can be found on [FEMA's Current Disasters](#) web page or by visiting disasterassistance.gov.
- While everyone's journey to recovery is different, the first step is to apply for disaster assistance. We recognize that everyone's needs will vary.
- There are many types of assistance available and tailored to your unique situation. Your recovery may differ from that of friends or neighbors, but our dedicated staff will work with you to navigate your specific needs.
- Once you apply, it's crucial to stay in touch with FEMA. Our team is here to help you navigate the application process and jumpstart your recovery.
- FEMA is committed to supporting Helene and Milton survivors by ensuring they have a safe roof over their heads as quickly as possible. We're working closely with state partners to provide immediate temporary solutions.
- We are focused on meeting immediate sheltering needs, which include rental assistance and other tools to provide quick support. We're also assessing longer-term temporary housing needs with our state partners.
- Our priority is to bridge the gap between now and long-term recovery solutions. The best thing survivors can do is to apply for disaster assistance as soon as possible.

- Federal assistance may include grant funding for rental payments, covering both the first and last month's rent. Survivors can also receive reimbursement for out-of-pocket hotel expenses if applicable. Importantly, renters can apply for assistance directly; they do not need to go through their landlord.

If Asked

Responding to Multiple Storms

- FEMA's job is to put people first, and that is exactly what we are doing as we support all those impacted by Helene and Milton.
- Our agency has the capacity to manage multiple, simultaneous disasters. We will continue to address response and recovery efforts for Helene while also conducting initial response and recovery efforts in Florida following Milton. FEMA is not taking away any resources needed for Hurricane Helene.

Rumor Response

- There's been a lot of disinformation about FEMA's assistance programs which is having a negative impact on our ability to help people. We want to encourage as many people to apply for help from FEMA as possible.
 - FEMA does NOT confiscate (or collect) cash, donations or supplies.
 - FEMA does NOT confiscate land and cannot legally do so.
 - The \$750/\$770 payment survivors may receive is not the only money they may be eligible for. It is an upfront, flexible payment to cover essential supplies while we continue to review applications for further eligibility of programs.

FEMA Funding/DRF

- FEMA has what it needs for immediate response and recovery efforts.

EFSP/Border Funding Diversion

- No disaster relief funding was diverted to support migrants.

- The funding for communities to support migrants is appropriated by Congress to U.S. Customs and Border Protection – it has nothing to do with FEMA's Disaster Relief Fund.

Hurricanes Milton & Helene Response

Topline Messaging

- Federal assistance for those affected by Hurricanes Helene and Milton has now surpassed **\$1.8 billion**. This includes over \$597 million in assistance for individuals and families to help pay for housing repairs, personal property replacement, and other recovery efforts. Additionally, over \$934 million has been approved for debris removal and emergency protective measures, which are critical for saving lives, protecting public health, and preventing further damage to both public and private property.
- Response and recovery efforts continue in North Carolina and the Southeast. Nearly **8,000 federal personnel** are deployed, which includes over **4,400 FEMA personnel** who remain on the ground, working side-by-side with state and local officials, to help survivors get what they need to begin their recovery.
- Applying for assistance is the critical first step toward recovery. We encourage people to apply as soon as possible by visiting DisasterAssistance.gov, using the FEMA App, visiting a local Disaster Recovery Center, or calling 1-800-621-3362. **Applying online at disasterassistance.gov is the fastest way to begin the application process.** FEMA teams are actively working in affected states to open more Disaster Recovery Centers, where individuals can receive in-person assistance with their applications.

What FEMA is Doing– Milton and Helene

- For those affected by Hurricane Helene, FEMA has now approved over **\$911.1 million**, which includes **\$581.1 million** in assistance for individuals and families affected and over **\$330 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- For those affected by Hurricane Milton, FEMA has now approved over **\$620.2 million**, which includes **\$16.2 million** in assistance for individuals and families affected and over **\$604 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.

- In response to Helene, over **12.6** million meals and **12.9** million liters of water have been delivered to states. In response to Milton, over **2.2** million meals and **780,000** liters of water have been delivered to Florida.
- More than **3,900 responders** from **40 different states** have responded to disasters throughout the Southeast through the Emergency Management Assistance Compact. FEMA helps cover the cost of these missions for emergency managers and responders from throughout the country to aid others in times of disasters.
- FEMA continues to open Disaster Recovery Centers throughout the affected communities to provide survivors with in-person assistance. These centers offer help with applications for FEMA assistance, information on available resources and guidance through the recovery process. Disaster Survivor Assistance Teams remain on the ground in neighborhoods in all Helene-affected states helping survivors apply for assistance and connecting them with additional state, local, federal and voluntary agency resources.
- FEMA is working with state and local officials on **debris removal plans** for areas affected by the storms. Residents should pay attention to local guidance related to debris removal in their area.

Recovery Updates

North Carolina

- **Funding:** FEMA has approved over \$100 million for over 77,000 survivors in housing and other types of Individual Assistance
- **Disaster Recovery Centers (DRCs):** 6 – Asheville, Bakersville, Boone, Lenoir, Marion and Sylva
- **Staffing:** Over 1,200 FEMA staff in North Carolina
- **Disaster Survivor Assistance** members in communities: 379
- **Sheltering:** 13 shelters housing over 560 occupants.
- **Transitional Sheltering Assistance (TSA)** program: More than 3,000 families are participating in the program.

Florida

- **Funding:** In response to Helene, FEMA has approved over \$213 million for over 71,000 survivors in housing and other types of Individual Assistance. Additionally, FEMA has approved more than \$330 million in Public Assistance. In response to Milton, FEMA has approved over \$16 million for over 19,000 survivors in housing and other types of Individual Assistance. Additionally, FEMA has approved more than \$604 million in Public Assistance.
- **Disaster Recovery Centers (DRCs):** 12 – Bradenton, Branford (2), Glen Saint Mary, Homosassa, Lake City, Largo, Live Oak, Madison, Old Town, Perry, Sarasota and Tampa.
- **Disaster Survivor Assistance** members in communities: 120

Georgia

- **Funding:** FEMA has approved over \$119 million for over 118,000 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 4 – Valdosta, Douglas, Sandersville and Augusta.
- **Disaster Survivor Assistance** members in communities: 152

South Carolina

- **Funding:** FEMA has approved over \$132.3 million for over 146,000 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 5 – Anderson, Barnwell, Batesburg, Easley, Greenville and North Augusta
- **Disaster Survivor Assistance** members in communities: 92

Tennessee

- **Funding:** FEMA has approved over \$11.8 million for over 2,400 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 1 – Erwin
- **Disaster Survivor Assistance** members in communities: 48

Virginia

- **Funding:** FEMA has approved over \$4.7 million for over 1,500 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 4 – Damascus, Dublin, Independence and Tazewell
- **Disaster Survivor Assistance** members in communities: 57

Resources and Information for All Survivors

- Survivors affected by Hurricanes Helene and/or Milton in counties designated for Individual Assistance can apply for FEMA assistance in four ways: online at disasterassistance.gov, on the FEMA App, calling 1-800-621-3362, or in person at a local Disaster Recovery Center. Designated counties can be found on FEMA's Current Disasters web page or by visiting disasterassistance.gov.
- FEMA assistance may include upfront funds to help with essential items like food, water, baby formula and other emergency supplies. Funds may also be available to repair storm-related damage to homes and personal property, as well as assistance to find a temporary place to stay.
- While everyone's journey to recovery is different, the first step is to apply for disaster assistance. We recognize that everyone's needs will vary.
- There are many types of assistance available and tailored to your unique situation. Your recovery may differ from that of friends or neighbors, but our dedicated staff will work with you to navigate your specific needs.
- If you were not approved for FEMA assistance due to your home insurance coverage, you may still qualify if your insurance company denies your claim, your settlement doesn't cover your losses, or if your insurance process takes more than 30 days. Once you receive a denial or settlement letter from your insurance, update your FEMA application online, and FEMA may be able to help where your homeowners and/or flood insurance did not.
- Once you apply, it's crucial to stay in touch with FEMA. Our team is here to help you navigate the application process and jumpstart your recovery.

- FEMA is committed to supporting Helene and Milton survivors by ensuring they have a safe roof over their heads as quickly as possible. We're working closely with state partners to provide immediate temporary solutions.
- We are focused on meeting immediate sheltering needs, which include rental assistance and other tools to provide quick support. We're also assessing longer-term temporary housing needs with our state partners.
- Our priority is to bridge the gap between now and long-term recovery solutions. The best thing survivors can do is to apply for disaster assistance as soon as possible.
- Federal assistance may include grant funding for rental payments, covering both the first and last month's rent. Survivors can also receive reimbursement for out-of-pocket hotel expenses if applicable. Importantly, renters can apply for assistance directly; they do not need to go through their landlord.

If Asked

Responding to Multiple Storms

- FEMA's job is to put people first, and that is exactly what we are doing as we support all those impacted by Helene and Milton.
- Our agency has the capacity to manage multiple, simultaneous disasters. We will continue to address response and recovery efforts for Helene while also conducting initial response and recovery efforts in Florida following Milton. FEMA is not taking away any resources needed for Hurricane Helene.

Rumor Response

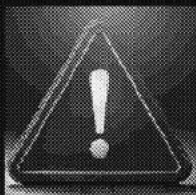
- There's been a lot of disinformation about FEMA's assistance programs which is having a negative impact on our ability to help people. We want to encourage as many people to apply for help from FEMA as possible.
 - FEMA does NOT confiscate (or collect) cash, donations or supplies.
 - FEMA does NOT confiscate land and cannot legally do so.
 - The \$750/\$770 payment survivors may receive is not the only money they may be eligible for. It is an upfront, flexible payment to cover essential supplies while we continue to review applications for further eligibility of programs.

FEMA Funding/DRF

- FEMA has what it needs for immediate response and recovery efforts.

EFSP/Border Funding Diversion

- No disaster relief funding was diverted to support migrants.
- The funding for communities to support migrants is appropriated by Congress to U.S. Customs and Border Protection – it has nothing to do with FEMA's Disaster Relief Fund.



Take action if you receive a threat or feel unsafe.

Physical Threat

- If you feel there is an **immediate threat**, leave the area – if possible – and call 911. Report all security concerns to your supervisor and onsite [Security Contact](#).
- Trust your gut! If you see or hear something that makes you feel unsafe or concerns you, we urge you to get to a safe place and report it immediately.

Online Threat

- If you received an **online threat** or have been targeted on social media, immediately report the incident to your supervisor and [Security Contact](#).
- You can also report to the social media platform as a violation of their terms and conditions.



Proactive Cybersecurity Measures
Physical security and online security are intertwined.



Use of Personal Social Media Accounts
You shouldn't feel compelled to talk about FEMA issues on social...

From: Bornstein, Josh
To: Dunn, Emily
Cc: Neims, Jordan
Subject: for CTAB back pocket
Date: Wednesday, October 23, 2024 7:28:00 AM
Attachments: image001.png

Emily,

Rich McComb (DHS CSO) pinged Components yesterday for some info on how we handle online threats to employees. I want F2 to have my answers in case helpful. Ignore Rich's subject line – that was left over from a previous ask he had.

Thanks,
Josh

From: Bornstein, Josh
Sent: Wednesday, October 23, 2024 7:25 AM
To: McComb, Rich <(b)(6)@hq.dhs.gov>
Cc: Lambeth, John <(b)(6)@hq.dhs.gov>; HORYN, IWONA <(b)(6)@hq.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: UPDATE: Routing Interim ESP Guidance for Component Review with a Monday 10/21 - 3PM Suspense

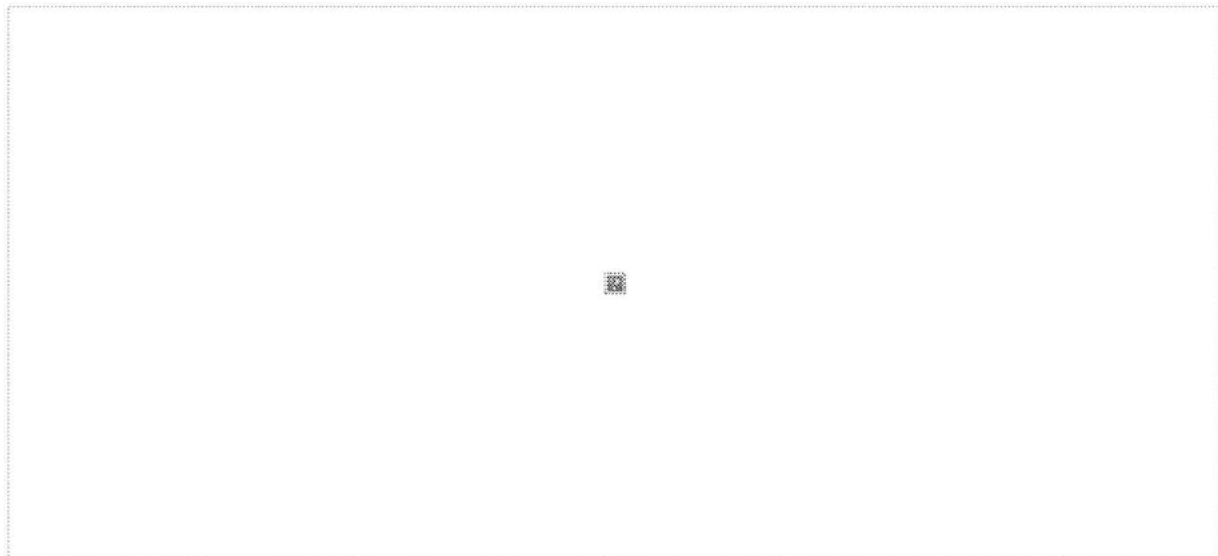
Hi Rich,

Good morning.

1. FEMA OCSO takes online threats and adjudicates next actions across the range from training to enhanced security. We coordinate with OCISO when/as needed.
2. Written procedures outside of policy (if needed, I can have someone pull policy but likely not in time for CTAB) are in development. FEMA has standards of conduct, anti-harassment policy, anti-discrimination policy, etc., and those are managed by multiple offices across the agency. We cross-refer as warranted. For concerns originating outside FEMA, we developed our workforce protection task force for the current response and that will mature into a standing entity. While the individual pieces have been done and coordinated loosely, this provides a single cell for threat entry, adjudication, action, and messaging, with partners from all over the agency (CIO, ADR, comms, etc.). We refer to FPS and FBI, as indicted, for investigation. We brief the person targeted if they are not aware of the threat. We also brief them on enhanced security practices, online safety, etc. That is the baseline. We also monitor for escalation with the individual which determines follow-on actions.

Here is a screenshot from our internal SharePoint page for FEMA staff. It links to a list of local and HQ security contacts.

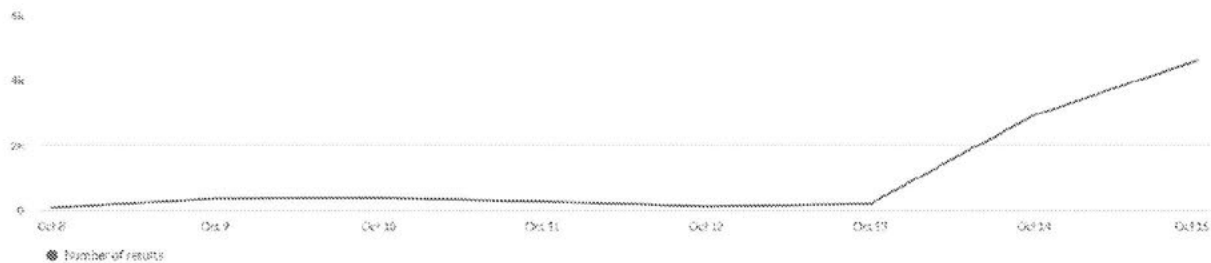
Josh



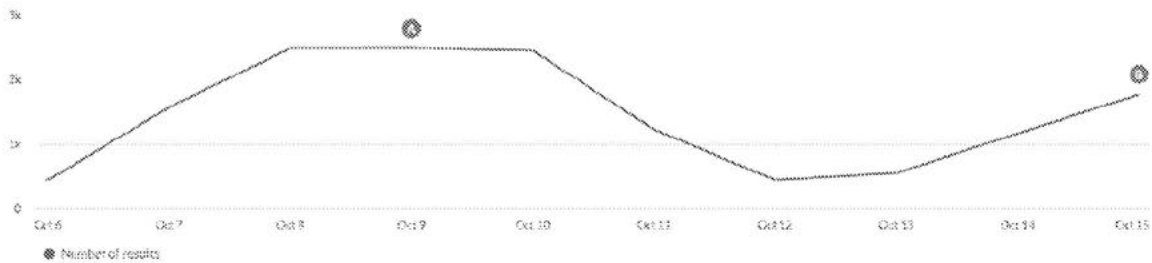
Tuesday, October 15, 2024: Media Analysis Report on Stories Related to FEMA Rumors and Threats

Summary: Based on national and local media sources, reporting is centering on the spread of misinformation with calls from state and federal officials to stop spreading misinformation (i.e. the government will take your home, etc). Most discussion around impacts of misinformation on the FEMA workforce is derived from the joint news conference with Gov. Roy Cooper and FEMA Administrator Deanne Criswell earlier this morning. Some smaller news outlets are highlighting the negative impact on staff morale.

According to data analytics, the volume of news coverage specifically referencing threats to FEMA operations started gaining volume on Oct. 13, rising to just over 4,000 stories on Oct. 15. Additionally, the volume of media stories referring to FEMA and "misinformation", which had previously spiked between Oct. 8-10, have risen again since Oct. 13 due to many media outlets connecting the topic of hurricane-related misinformation with FEMA's operational changes in North Carolina.



This image above illustrates the trend from Monday Oct. 8 to Tuesday, Oct. 15, demonstrating a recent increase in stories about threats to FEMA staff.



This image above illustrates the trend from Sunday, Oct. 6 to Tuesday, Oct. 15, demonstrating an elevation which decreased over a few days in coverage. On Sunday, Oct. 13, trends spiked due to stories connecting threats to FEMA staff and misinformation, which were broadcasted on multiple media outlets.

Media reports and stories have focused on highlighting:

- Most of the spreading of misinformation coming from political parties and folks outside of the impacted areas.
- Remarks from individuals interviewed have reinforced that threats against responders are of the utmost priority and are being taken very seriously, whether in-person or via social media or other outlets.
- One man has been arrested for alleged threats to date.
- Local officials are providing as much support as possible to aid with the recovery process to ensure everyone who needs support can obtain the proper assistance and resources for their recovery.

Notable Stories:

CNN: Chimney Rock, NC Battles False Claim of Heartless Govt. Land Grab (October 15, 2024)

Mayor Petter O' Leary from Chimney Rock, NC battles false claims of the government "planning to seize the community and bulldoze the bodies". The people spreading false claims from other states that are not in the area to witness the recovery efforts firsthand. It's not, effecting the people of Chimney Rock as they are focused on the recovery process. The concern is the damage it's doing to neighboring communities and taking efforts available to handle false content. Threats are the top priority but no threats in Chimney Rock.

New Republic: "Hunting FEMA": Trump's Hurricane Lies Spark Terrifying Threat | The New Republic (October 14, 2024)

"We're working with all partners around the clock to get help to people. Trump's lies and conspiracy theories have hurt the morale of first responders and people who lost everything, helped scam artists and put government and rescue workers in danger," Cooper wrote in a post on X.

Newsweek: Armed Militia 'Hunting FEMA' Causes Hurricane Responders to Evacuate - Newsweek (October 14, 2024)

Other false claims that have circulated include that people taking federal relief money could see their land seized or that \$750 is the most they will ever get to rebuild. FEMA has pushed back against the false claims and conspiracy theories, setting up a page on its website to combat misinformation and rumors.

"We have thousands of people on the ground, not just federal, but also our volunteers in the private sector," Criswell said at a news conference in Asheville on October 7. "And frankly, that type of rhetoric is demoralizing to our staff that have left their families to come here and help the people of North Carolina. And we will be here as long as they're needed."

HuffPost: [Armed Man Arrested After Alleged Threats To FEMA Workers Helping Hurricane Relief](#) | HuffPost Latest News (October 15, 2024)

William Jacob Parsons, 44, was arrested Saturday after local authorities said they received a report of a man with an assault-style rifle who made a comment “about possibly harming” workers with the Federal Emergency Management Agency in the Lake Lure and Chimney Rock areas, the Rutherford County Sheriff’s Office said Monday.

Fox 8 News: Sheriff Wright speaks on threats made at FEMA workers (October 15, 2024)

Sheriff Wright of Spartanburg County, S.C. addresses threats on FEMA staff. Stating that agencies are taking threats seriously and are coordinating efforts to ensure the safety of all staff providing recovery support. However, since threats are being addressed, things are getting better and recovery staff can move forward providing assistance to those in need.

Reason: Republican Senate Candidates Struggle in New 2024 Polling (reason.com) (October 15, 2024)

This comes on the heels of an awful lot of media-class bellyaching about how online misinformation and disinformation has resulted in FEMA workers fearing for their lives. It is absolutely possible that there has been a slight uptick in this, and that there are a few crazies—mostly acting alone—who are targeting government workers. But it is itself needless fearmongering to act like there's some vast epidemic of violence directed at FEMA employees.

Forbes: Misinformation And Conspiracy Theories Hamper Hurricane Relief (forbes.com) (October 14, 2024)

As lies have swirled, FEMA has faced false claims that it is stealing donations or diverting disaster aid to Ukraine. For residents in storm-affected areas, already dealing with limited power and cell service, the misinformation makes it harder to know what to do to stay safe.

CNN: Reported threats force FEMA to pause some aid operations | CNN (October 14, 2024)

Tapper discusses how resources and time are being spent on combating misinformation which could have been diverted to direct relief and response efforts.

CNN: What we know about the FEMA efforts in western North Carolina | CNN (October 15, 2024)

“The threat was more limited than initially reported and mitigated by law enforcement,” FEMA said Monday.

The initial report to deputies said a truckload of militia were involved in making threats, but investigators determined Parsons acted alone, according to a news release from the sheriff’s office.

AOL: Cooper: Mark Robinson, other candidates are using Helene disinformation to 'sow chaos' (aol.com) (October 15, 2024)

Candidates are using the storm and recovery efforts for misery and chaos for their own political gain/objectives.

From: Bornstein, Josh
To: Given, Brian
Subject: FW: 10/15 Media Analysis Summary - Rumors and Threats Coverage
Date: Wednesday, October 16, 2024 10:56:00 AM
Attachments: image001.png
10-15-24 Summary FEMA Rumors and Security Threats.docx

You guys get this?

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 10:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Leckey, Eric <Eric.Leckey@fema.dhs.gov>
Subject: Fw: 10/15 Media Analysis Summary - Rumors and Threats Coverage

From: Huang, Gloria <gloria.huang@fema.dhs.gov>
Sent: Tuesday, October 15, 2024 6:18:54 PM
To: HQ-OEA Senior Leadership <HQ-OEASeniorLeadership@fema.dhs.gov>; FEMA-Press-Office <fema-press-office@fema.dhs.gov>; Genco, Jayce <jayce.genco@fema.dhs.gov>; Llargues, Daniel <daniel.llargues@fema.dhs.gov>; Crager, Patricia <Patricia.Crager@fema.dhs.gov>; Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Peterson, Mark J <Mark.Peterson2@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Campbell, Zella <zella.campbell@fema.dhs.gov>; Barker, Melanie <Melanie.Barker@fema.dhs.gov>; FEMA-OEA-Advisors <fema-oea-advisors@fema.dhs.gov>; Hill, Morgan <morgan.hill@fema.dhs.gov>; FEMA-Social-Listening <fema-social-listening@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Thomas, Claire <claire.thomas@fema.dhs.gov>
Subject: 10/15 Media Analysis Summary - Rumors and Threats Coverage

Hello,

Please see attached for a brief spot report/summary of media coverage related to recent security concerns and threats to FEMA. Overall, coverage has increased over the past couple days and continued to increase today.

If you have questions please feel free to reach out to fema-social-listening@fema.dhs.gov. Thank you,

Gloria Huang
Digital Engagement and Analytics Branch Chief | Communications Division | Office of External Affairs
Mobile: (202) 701-3061
Gloria.Huang@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456497



From: [Given, Brian](#)
To: [O'Connor, Daniel](#)
Subject: Fw: Additional Names of FEMA officials for CAD alerts...
Date: Tuesday, October 29, 2024 12:40:30 PM
Attachments: [image001.png](#)

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:25:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:00 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in (think we need a separator here..."and which is" or something) associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' (no apostrophe) and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert

or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address (we have added everyone's personal phone numbers in addition to Josh's, so rec we add for all) For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and

associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:27 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:22 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency
fema.gov

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency

fema.gov

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
fema.gov



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

REL0000456498

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Bornstein, Josh
To: O'Connor, Daniel
Subject: Fw: Customs and Border Protection team assignment to FEMA
Date: Friday, October 18, 2024 11:43:13 AM

Please be sure local LE is supportive of these assets and that ESF15 is tracking. There will be media calls and I want to be sure they understand the supportive mission.

From: Royer, Corey <Corey.Royer@fema.dhs.gov>
Sent: Friday, October 18, 2024 11:41:08 AM
To: (b)(6) (atf.gov) (b)(6)@atf.gov; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Smith, Heather R <Heather.Smith@fema.dhs.gov>
Cc: 4827DR_OSCs <4827DR_OSCs@fema.dhs.gov>
Subject: RE: Customs and Border Protection team assignment to FEMA

Alan,

I need ESF 13, Josh and Heather (DSA) all coordinating directly on the inclusion of force protection direct to DSA. I do not have all the details. Heather is the best POC for this

Corey Royer
Deputy OPS Chief DR-4827-NC
FEMA Response Operations Cadre
Mobile: (202) 802-7625
Corey.Royer@fema.dhs.gov | Pronouns: he/him

WARNING: This communication, along with any attachments, is ~~For Official Use Only~~ and is intended for internal use by the originating agency. It is covered by federal and state law governing electronic communications and may contain confidential and legally privileged information. It should not be forwarded without permission from the originator. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, use or copying of this message is strictly prohibited. If you have received this in error, please reply immediately to the sender and delete this message. Thank you.



Offense/Incident: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-13...

CCN # 24155985 OWNER K. VOGLEZON 8194 #5192 AUTHOR AGENCY Metropolitan Police Department

Public Narrative

EXPAND EDIT

MPD was dispatched to the above address for making false 911 calls and claiming she will shoot up high schools and cut her throat. Previous report was made about this same individual in June 2024 (24096256). Contact was made to the home owner and he stated that no one by that name lives at the residence.

Internal Narrative

EXPAND EDIT

BWC was activated.

Sgt. Michael Barbieri stated that Miss Clara Sorenti is a victim of Swatting and she is a resident of Canada. Clara Sorenti is a trans social media influencer in Canada. She is frequently the victim of swatting incidents and her name is used quite often in similar occurrences.

Attachments (1)

EDIT

About Involved Profiles Tasks

Labels

No labels

Currently Viewing

Report

Event Information

Property

Vehicle

Stop

Offense 1: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-1319(a-f)

Relationships

Public Narrative

Internal Narrative



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Relationships

Public Narrative

Internal Narrative

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

From: Franklin, Tami
To: Given, Brian
Cc: Leckey, Eric; Bornstein, Josh
Subject: FW: online monitoring of safety threats
Date: Saturday, October 12, 2024 7:12:48 PM

Hi Brian,

As discussed in Teams, below is Josh Stanton's summary of what is in bounds and out of bounds for Zerofox and any of their add on services. Please ensure we are within these parameters and take action with OCCPO if/as necessary.

Let me know if additional discussion would be helpful.

Thanks,
Tami

From: Stanton, Joshua <Joshua.Stanton@fema.dhs.gov>
Sent: Saturday, October 12, 2024 7:03 PM
To: Franklin, Tami <tami.franklin@fema.dhs.gov>
Subject: RE: online monitoring of safety threats

Permissible, not permissive. Sheesh.

From: Stanton, Joshua
Sent: Saturday, October 12, 2024 7:02 PM
To: Franklin, Tami <tami.franklin@fema.dhs.gov>
Subject: FW: online monitoring of safety threats

Ms. Franklin, As we discussed,

1. FEMA may use commercially available software to passively monitor online speech, such as social media, for information relevant to a potential safety threat to an individual FEMA employee, FEMA employees generally, or FEMA facilities. It may then use that information to make security plans to protect individuals from known threats, or (if that monitoring reveals reason to believe any criminal conduct is being planned, is imminent or is ongoing) to make reports to law enforcement for further investigation.

- a. Criminal activity could include true threats (a legal term of art, so contact us if that's a concern), or fraud for financial gain. And it should go without saying that we should notify law enforcement of any threats.
- b. Disinformation and misinformation are not crimes in and of themselves and may be protected under the First Amendment. Any information of this nature we collect should only be maintained as long as necessary to assess and respond to the safety threat.

2. FEMA may not directly or indirectly (as in, through a contract vehicle) take any action urging,

encouraging, pressuring, or inducing in any manner social-media companies or search engines to remove, delete, suppress, or reduce posted content protected by the First Amendment. This includes meeting, emailing, calling, sending letters, texting, or engaging in any communication of any kind with social-media companies urging, encouraging, pressuring, or inducing in any manner for removal, deletion, suppression, or reduction of content containing protected free speech. (If that language sounds weirdly legalistic, it's because I plagiarized it from a recent injunction against DHS doing those things.)

3. It is perfectly permissive for individuals, acting on their own initiative, to purchase services that perform the activities under either (1) or (2). On reflection, we should not recommend any provider of that service.

To the extent we have contracted for any service that goes beyond (1) and intrudes into (2), we should immediately terminate the service for the convenience of the government, direct the contractor to immediately cease any services that fall within (2), and work with OCCPO to determine what if anything FEMA owes for services provided.

Thank you.

From: [O'Connor, Daniel](#)
To: [Given, Brian](#)
Bcc: [Murphy Perroni, Kymlee](#)
Subject: FW: Protection Update
Date: Saturday, October 12, 2024 8:15:00 PM
Attachments: [image001.png](#)
[image002.png](#)

What document?

The one on Deanne or the one on Jaclyn?

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Saturday, October 12, 2024 7:07 PM
To: [\(b\)\(6\)](#) <[\(b\)\(6\)](#)<[\(b\)\(6\)](#)>>@cbp.dhs.gov>; Given, Brian
<brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: BOZEMAN, MIRANDA N <[\(b\)\(6\)](#)<[\(b\)\(6\)](#)>>@cbp.dhs.gov>
Subject: Re: Protection Update

Thanks! Please get doc I sent Erik which has a lot in it. I will get rest for you from her team.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 9:37 PM

To: (b)(6) p@cbp.dhs.gov>

Subject: RE: Protection Update

Absolutely! Thx

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 8:49:35 PM

To: LOERA, HECTOR E (OPR) <(b)(6)@cbp.dhs.gov>; (b)(6)@cbp.dhs.gov; (b)(6)@cbp.dhs.gov; BOZEMAN, MIRANDA N <(b)(6)@cbp.dhs.gov>; PETKOVIC, ERIK A (OPR) <(b)(6)@cbp.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>

Subject: RE: Protection Update

Copy and thanks, all. I talked to principal and she is appreciative.

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Sent: Friday, October 11, 2024 8:39 PM

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Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>

Subject: RE: Protection Update

Team-

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Just flagging for you to be sure that you also reached out to MPD (we did as well) to verify she is in their CAD.

Thanks,
Josh

REL0000456504

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:39 PM
To: LOERA, HECTOR E (OPR) [REDACTED] (b)(6)@cbp.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Fw: Protection Update

Hector-

Thanks again. If yall can send me a report Sunday PM or Monday with number of home to work trips, that would be good. Need for tax stuff. Dan has other info to transfer to you verbally.

Best,
Josh

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 11:46 AM

To: PETKOVIC, ERIK A (OPR) (b)(6)@cbp.dhs.gov; JAMES, MICHELE (OPR) (b)(6)@cbp.dhs.gov

Cc: DURST, CASEY OWEN (b)(6)@CBP.DHS.GOV; ALTMAN, DANIEL P (OPR) (b)(6)@cbp.dhs.gov; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; LOERA, HECTOR E (OPR) (b)(6)@cbp.dhs.gov

Subject: RE: Protection Update

Hi,

Just heard from S1's office and the memo is signed. It is being routed back. Please let us know what time to expect folks so we can have a warm handoff.

Much appreciated. CBP is getting a lot of kudos across all levels of my organization right now.

Josh

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 9:54 AM

To: JAMES, MICHELE (OPR) (b)(6)@cbp.dhs.gov>

Cc: PETKOVIC, ERIK A (OPR) (b)(6)@cbp.dhs.gov>; DURST, CASEY OWEN

(b)(6)@CBP.DHS.GOV>; ALTMAN, DANIEL P (OPR)

(b)(6)@cbp.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel
<daniel.o'connor@fema.dhs.gov>; LOERA, HECTOR E (OPR) (b)(6)@cbp.dhs.gov>

Subject: RE: Protection Update

Morning!

FEMA cleared on the HtW memo for S1 last night. Jeff R. told me that they are on track for signature and to let you know we should plan on CBP picking up the detail today.

Please coordinate with Dan, Brian, and me together since we are all moving in a few directions today.

Thank you,
Josh

On Oct 10, 2024, at 4:32 PM, Bornstein, Josh <josh.bornstein@fema.dhs.gov> wrote:

Hi Michele,

Looping us all together for ease of updating.

I just got off the phone with DHS HQ. They are routing the HtW documentation this evening among CRSO and DHS CSO. They will share with us for review as well. This will be sent to S1 for review tomorrow. We anticipate having everything ready to roll on the paperwork side by tomorrow afternoon. Our employee has accommodation until that time.

Thank you!

Josh

Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

<image001.png>

From: O'Connor, Daniel
To: Eling, Caitlin
Subject: Fw: Protection Update
Date: Saturday, October 12, 2024 9:06:58 PM
Attachments: image001.png
image002.png

Please send me what you have on Criswell

Thx

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>
Sent: Saturday, October 12, 2024 9:03:22 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Protection Update

We didn't do that- we did a risk assessment document for this process we're building but it's not even close to final. Caitlin has that. Risk assessment document. The only doc we did for F1 was the PSVA

Kym Murphy Perroni | "MISSION • UNIT • SELF"
Security Technology Branch Chief
OCSO | Security Operations Division
Mobile : (202) 710-5587
Kymlee.Murphy@fema.dhs.gov

Federal Emergency Management Agency
www.fema.gov

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[STB New Project Intake Form](#)

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REL0000456505

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Saturday, October 12, 2024 8:21:05 PM
To: Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>
Subject: FW: Protection Update

Did you happen to have the final version?

Criswell doc for protection?

Thx

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Saturday, October 12, 2024 8:19 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Protection Update

The protective risk assessment doc y'all had worked on pre Helene.

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Saturday, October 12, 2024 8:15:51 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Protection Update

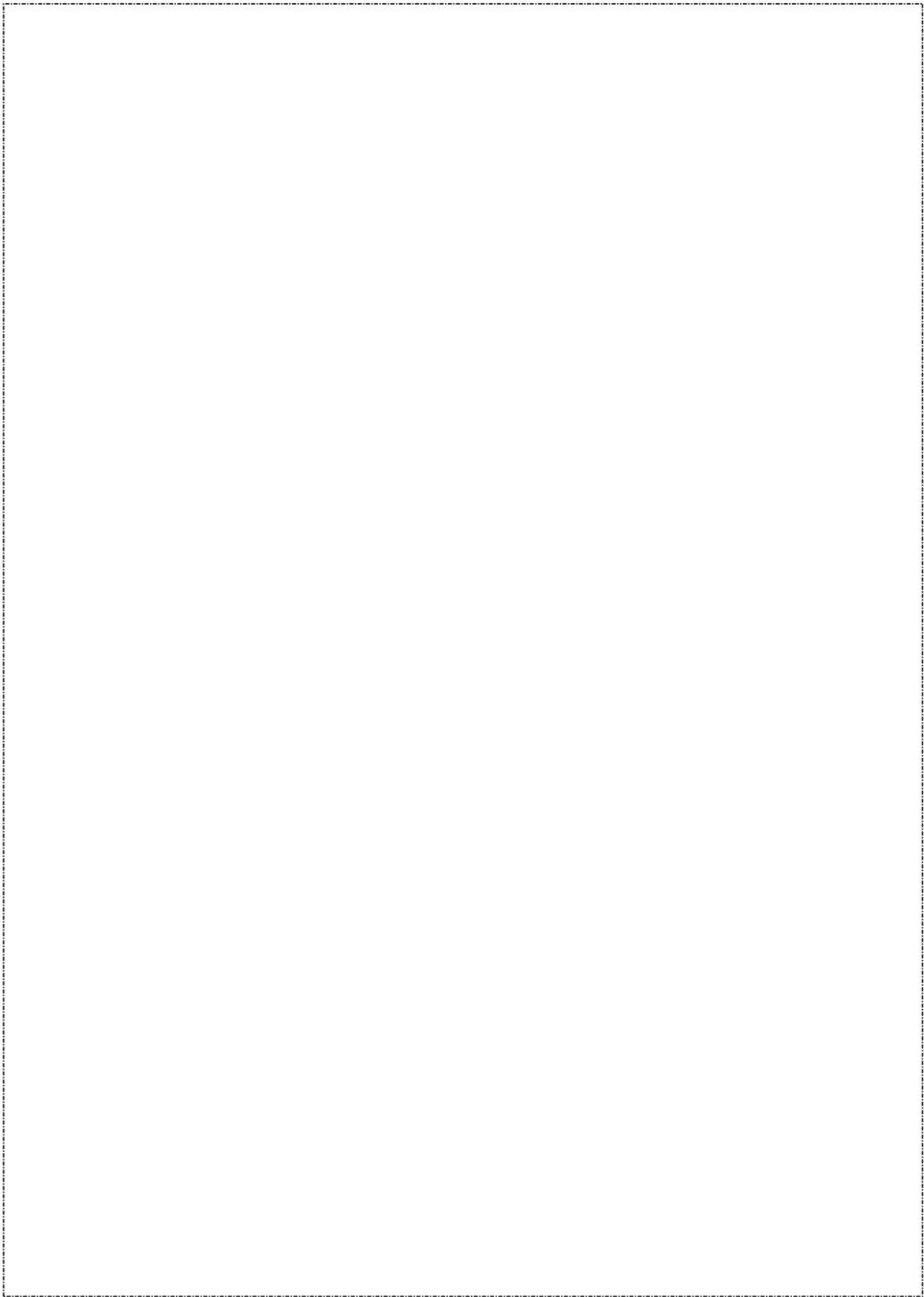
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Subject: RE: Protection Update

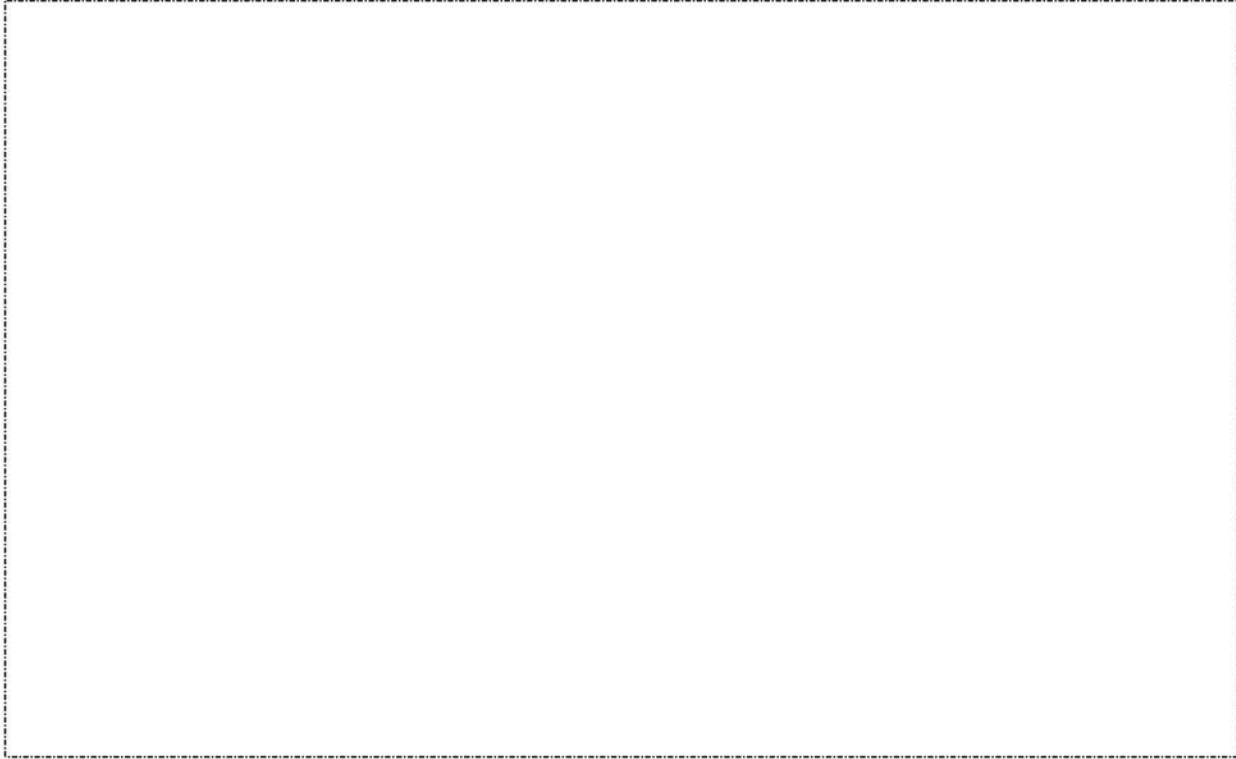
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Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

<image001.png>

From: O'Connor, Daniel
To: Murphy Perroni, Kymlee
Subject: FW: Protection Update
Date: Saturday, October 12, 2024 8:21:00 PM
Attachments: image001.png
image002.png

Did you happen to have the final version?

Criswell doc for protection?

Thx

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Saturday, October 12, 2024 8:19 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Protection Update

The protective risk assessment doc y'all had worked on pre Helene.

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
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From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Saturday, October 12, 2024 8:15:51 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Protection Update

What document?

The one on Deanne or the one on Jaclyn?

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Saturday, October 12, 2024 7:07 PM
To: (b)(6)@cbp.dhs.gov; Given, Brian
<brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: BOZEMAN, MIRANDA N (b)(6)@cbp.dhs.gov
Subject: Re: Protection Update

Thanks! Please get doc I sent Erik which has a lot in it. I will get rest for you from her team.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 11, 2024 9:37 PM
To: (b)(6)@cbp.dhs.gov
Subject: RE: Protection Update

Absolutely! Thx

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 11, 2024 8:49:35 PM
To: LOERA, HECTOR E (OPR) (b)(6)@cbp.dhs.gov; (b)(6)@cbp.dhs.gov; BOZEMAN, MIRANDA N (b)(6)@cbp.dhs.gov; PETKOVIC, ERIK A (OPR) (b)(6)@cbp.dhs.gov
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: Protection Update

Copy and thanks, all. I talked to principal and she is appreciative.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 8:39 PM

To: LOERA, HECTOR E (OPR) (b)(6)@cbp.dhs.gov; (b)(6)@cbp.dhs.gov; BOZEMAN, MIRANDA N (b)(6)@cbp.dhs.gov; PETKOVIC, ERIK A (OPR) (b)(6)@cbp.dhs.gov

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>

Subject: RE: Protection Update

Team-

I was notified earlier today through our intel shop that I&A/CTC had a report that a few of our leadership had PII exposed online. This includes the individual you are protecting. While awaiting the exact PII to compare to actual data, we received a report of a Swatting incident at one of the other officials' homes. Everyone is fine, thankfully. We went ahead and requested flags with the PDs of all others whose names were in the same report. While getting the address of another official in GA, he indicated his wife reported a Swatting incident earlier this week. That was not reported to us.

Just flagging for you to be sure that you also reached out to MPD (we did as well) to verify she is in their CAD.

Thanks,
Josh

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:39 PM
To: LOERA, HECTOR E (OPR) <(b)(6)@cbp.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Fw: Protection Update

Hector-

Thanks again. If yall can send me a report Sunday PM or Monday with number of home to work trips, that would be good. Need for tax stuff. Dan has other info to transfer to you verbally.

Best,
Josh

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 11:46 AM

To: PETKOVIC, ERIK A (OPR) <(b)(6)@cbp.dhs.gov>; JAMES, MICHELE (OPR) <(b)(6)@cbp.dhs.gov>

Cc: DURST, CASEY OWEN <(b)(6)@CBP.DHS.GOV>; ALTMAN, DANIEL P (OPR) <(b)(6)@cbp.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; LOERA, HECTOR E (OPR) <(b)(6)@cbp.dhs.gov>

Subject: RE: Protection Update

Hi,

Just heard from S1's office and the memo is signed. It is being routed back. Please let us know what

REL0000456506

time to expect folks so we can have a warm handoff.

Much appreciated. CBP is getting a lot of kudos across all levels of my organization right now.

Josh

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Sent: Friday, October 11, 2024 9:54 AM

To: JAMES, MICHELE (OPR) <(b)(6)@cbp.dhs.gov>

Cc: PETKOVIC, ERIK A (OPR) <(b)(6)@cbp.dhs.gov>; DURST, CASEY OWEN

<(b)(6)@CBP.DHS.GOV>; ALTMAN, DANIEL P (OPR)

<(b)(6)@cbp.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel
<daniel.o'connor@fema.dhs.gov>; LOERA, HECTOR E (OPR) <(b)(6)@cbp.dhs.gov>

Subject: RE: Protection Update

Morning!

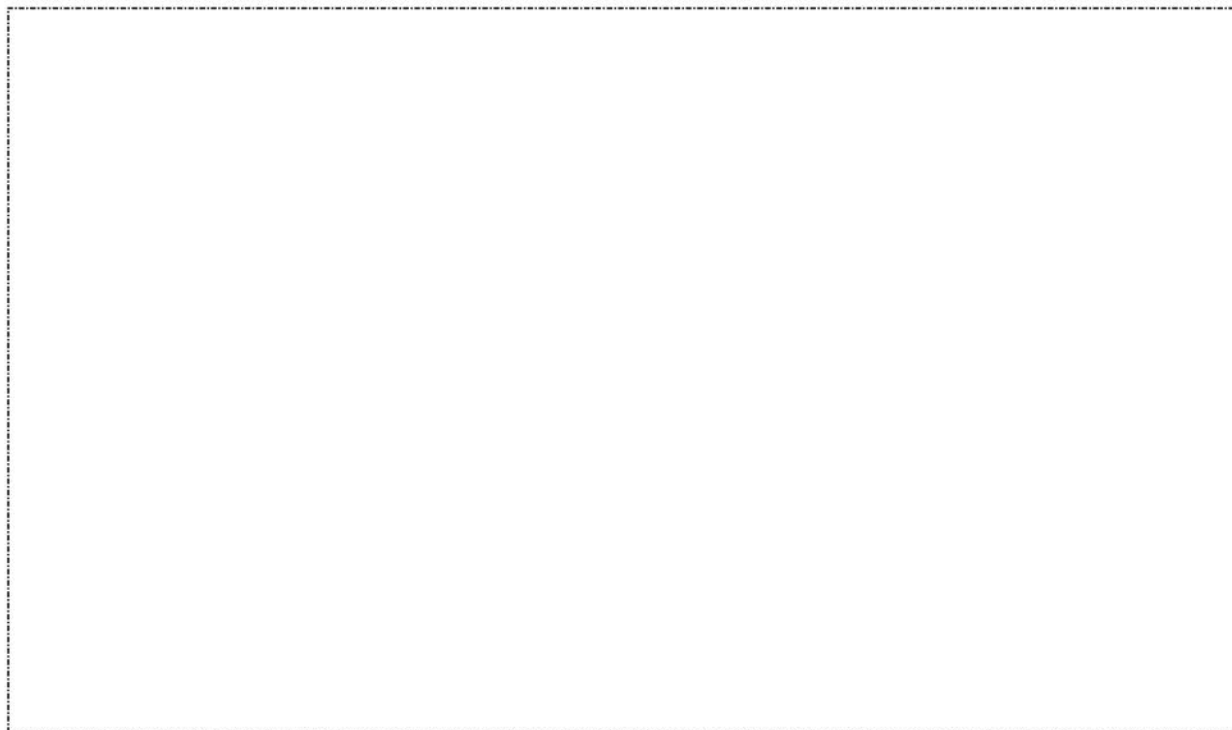
FEMA cleared on the HtW memo for S1 last night. Jeff R. told me that they are on track for signature

REL0000456506

and to let you know we should plan on CBP picking up the detail today.

Please coordinate with Dan, Brian, and me together since we are all moving in a few directions today.

Thank you,
Josh



On Oct 10, 2024, at 4:32 PM, Bornstein, Josh <josh.bornstein@fema.dhs.gov> wrote:

Hi Michele,

Looping us all together for ease of updating.

I just got off the phone with DHS HQ. They are routing the HtW documentation this evening among CRSO and DHS CSO. They will share with us for review as well. This will be sent to S1 for review tomorrow. We anticipate having everything ready to roll on the paperwork side by tomorrow afternoon. Our employee has accommodation until that time.

Thank you!
Josh

Josh Bornstein

Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

<image001.png>

From: Bornstein, Josh
To: Given, Brian; O'Connor, Daniel
Subject: FW: Summary of Threat Identification LoE - 12 October 2024
Date: Friday, November 1, 2024 8:04:51 PM
Attachments: ~WRD0001.jpg

This is what I was talking about. If nobody has started just please say so and I will tackle based on a DHS product.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Saturday, October 12, 2024 11:30 AM
To: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Subject: Re: Summary of Threat Identification LoE - 12 October 2024

Thanks.

I would like the messaging group to quickly come up quickly with SOP for notifying employees who are highlighted like Tyler. So far it has been me calling leaders but that is not sustainable. I want to be sure we use the points in the message coming out soon from MS on cybersecurity/online safety. I also recommend that they consider a data privacy service but am careful not to push one particular vendor. If asked I share the two I have used.

Appreciate the reporting. Lito, and team, this is great.
Josh

From: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Sent: Saturday, October 12, 2024 11:12:48 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Subject: Summary of Threat Identification LoE - 12 October 2024

Good afternoon.

Per our 10:00 am (EDT) meeting this morning with OEA, OITA, NWC TMT, and OCSO through the Threat Identification LoE, please see summary below and supporting documents with highlighted areas of concern, per our Priority Information Requirements (PIRs). The Workforce Protection Task Force is further conducting analysis on these reports. Feedback on this summary report of threat identified are welcome.

FEMA-PIR-1.0: Malicious threats to consequence management professionals (to include Federal personnel)	FEMA-PIR-2.0: Malicious threats to consequence management assets (e.g., disaster emergency communications, generators)	FEMA-PIR-3.0: Malicious threats to consequence management facilities (e.g., Joint Field Offices, DRCs, Responder Lodging), to include SLLT facilities supporting disaster operations (e.g. ESF operating facilities, State and Local EOCs)	FEMA-PIR-4.0: Malicious threats to FEMA and its Federal partners' mission assurance
PIR 1.1 - Threats to FEMA personnel and other consequence management professionals (FSLTTP)	PIR 2.1 - Potential or planned acts of violence or disturbances	PIR 3.1 - Potential or planned acts of violence or disturbances	PIR 4.1 - Loss of public trust in Government
			PIR 4.2 – Malicious threats or Compromise of the US Supply Chain and Key Resources

1. Office of External Affairs (OEA) Social Media Monitoring:

Overnight, a post from a content creator/citizen journalist has gained traction across X. The post includes footage of a zoom focused on DEI, specifically the LGBTQ+ community. The post states that the agency's focus on DEI is costing lives. At the end of the video the poster shares a screen shot of one FEMA employee's (Tyler Atkins) [LinkedIn account](#).

2. Office of Intelligence and Threat Analysis (OITA):

Nothing significant to report, but OITA is following up with the Combatting Terrorism Center (CTC) requesting the specific PII information on those FEMA officials recently dox'd, as reported in yesterday's summary.

3. National Watch Center (NWC) Threat Monitoring Team:

Nothing significant to report, but Matt Avant has requested an FBI Law Enforcement Enterprise Portal (LEEP) account to access law enforcement platforms that may inform FEMA's threat identification.

4. Office of the Chief Security Officer (OCSO):

Nothing significant to report at this time. In discussions regarding notifications, OCSO (Kymlee) will formalize the notification process discussed at the call when sharing our *Summary of Threat Identification LoE*.

Next meeting is Monday, 13 October 2024 at 1000 hours.

Thanks.

V/r

Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Acting Director & Public Health Advisor
Office of Emerging Threats (OET)
Response Directorate, Office of Response and Recovery
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
joselito.ignacio@fema.dhs.gov

From: Ignacio, Joselito

Sent: Friday, October 11, 2024 1:40 PM

To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>

Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>

Subject: Summary Threat Identification LoE - 11 Oct 2024

Good afternoon.

Per our 10:00 am (EDT) meeting this morning with OEA, OITA, NWC TMT, and OCSO through the Threat Identification LoE, please see summary below and supporting documents with highlighted areas of concern, per our Priority Information Requirements (PIRs). The Workforce Protection Task Force is further conducting analysis on these reports. Feedback on this summary report of threat identified are welcome.

FEMA-PIR-1.0: Malicious threats to consequence management professionals (to include Federal personnel)	FEMA-PIR-2.0: Malicious threats to consequence management assets (e.g., disaster emergency communications, generators)	FEMA-PIR-3.0: Malicious threats to consequence management facilities (e.g., Joint Field Offices, DRCs, Responder Lodging), to include SLLT facilities supporting disaster operations (e.g. ESF operating facilities, State and Local EOCs)	FEMA-PIR-4.0: Malicious threats to FEMA and its Federal partners' mission assurance
PIR 1.1 - Threats to FEMA personnel and other consequence management professionals (FSLTTP)	PIR 2.1 - Potential or planned acts of violence or disturbances	PIR 3.1 - Potential or planned acts of violence or disturbances	PIR 4.1 - Loss of public trust in Government
			PIR 4.2 – Malicious threats or Compromise of the US Supply Chain and Key Resources

1. Dox of FEMA Officials Amid Hurricane Helene and Milton Response & Recovery (1st Attachment)

- OITA (Malia Collins) shared from the Combating Terrorism Center (CTC) Site Intelligence Group of a far-right *8kun* (formerly 8chan) group sharing a post containing alleged PII of numerous officials on October 9, 2024.
- *8kun* post contained purported PII on FEMA Chief of Staff Michael Coen, Jr, Administrator Criswell, and Spokeswoman Jaclyn Rothenberg
- Subsequent replies to the post led to alleged PII on additional FEMA officials, including Regional Administrator for FEMA Region 4 Robert Samaan, Deputy Region 4

Administrator Robert Paul Ashe, FEMA Deputy Chief of Staff Jenna Peters, and Deputy Administrator Erik Hooks.

- Report indicates reason for this dox is that “FEMA has been continuously sabotaging private citizens’ efforts to alleviate the effects of hurricanes....”

2. Far Right Issues Antisemitic Incitements of Violence against FEMA Spokeswoman (2nd Attachment)

- OITA (Malia Collins) shared from the Combating Terrorism Center (CTC) Site Intelligence Group of far-right users on October 6 of “Info Wars” article discussing Ms. Rothenberg in a very derogatory manner.
- On X platform, others circulated an October 6 tweet from right-wing physician Dr. Loupis, who names specific FEMA officials who “...refused to give humanitarian aid to American victims after the hurricane!”
 - “Greenberg”
 - “Hoffman”
 - “Rothenberg”
 - “Kaufer”
 - “Cocn”
 - “Stern”
 - “Bornstein”
 - “Kraft”

3. Far Right Threatens “Race War” Amid Revelation that “Non-Citizens” May be Eligible for FEMA Aid (3rd Attachment)

- OITA (Malia Collins) shared from the Combating Terrorism Center (CTC) Site Intelligence Group reported calls for violence from far-right communities after a “Gateway Pundit” article expressed “non-citizens” may be eligible for FEMA aid following Hurricane Helene.
- Concerning comments noted were the following:
 - Aimed at immigrants: “I’ve got a benefit for them. One swift kick over the border. And I will gladly stay at the border with a loaded AK-47 to make sure your sorry a\$\$ doesn’t cross our border again.”
 - “They should do the same thing they did in Maui to FEMA, hunted them down and eliminated them. How many of these Treasonous little bastards are there?” one questioned.
 - “Time to take FEMA agents and any other government official(s) blocking rescue, help, and supplies to Helene survivors out by ANY AND ALL means necessary! If they’re blocking or confiscating supplies it should be considered looting and you know what can legally be done to looters.”

4. FEMA Employees, Biden-Harris Administration Face Far-Right Threats amid Hurricane Helene Recovery (4th Attachment)

- In several threads on ultranationalist forum “The Donald,” users voiced outrage at the government’s response to Hurricane Helene, with many claiming the Biden-Harris administration was “slow walking the recovery” to hurt Trump voters.
- One thread, citing a tweet from right-wing journalist Greg Price, claimed: “FEMA

whistleblowers have come forward alleging that the agency misappropriated funds in the wake of Helene, withheld pre-disaster aid, and that first responders and service members have been waiting in hotels without deployment orders.”

- Another thread stated “...that FEMA employees be imprisoned.”
- Another thread stated “....you shoot traitors.” (from same thread as previous).

5. FEMA Personnel “Obstructing” Rescue Efforts to be “Arrested or Shot on Sight,” Declares Far-Right Document (5th Attachment)

- In an alleged public notice dated October 5, 2024, the document claimed that FEMA Personnel involved in Hurricane Helene relief efforts “are required to render all assistance possible.”
 - It then suggested that these personnel “can be arrested or shot or hung on sight.”
- In the same notice, it stated the following: “We, The United States of America, have declared FEMA Personnel engaged in obstructing local rescue efforts in the area impacted by Hurricane Helene to be “Enemies of the State.” This has specific meaning in law and makes obstruction and failure to assist a capital crime.”
- In the same notice, it stated the following: “If the FEMA Personnel offer any further obstruction or fail to immediately assist to the best of their ability, they can be arrested or shot or hung on sight.”
-

6. U//~~FOUO~~ Domestic Violent Extremists Exploring Cyber Tactics (6th Attachment)

- OITA (Malia Collins) share this DHS I&A publication.
- Domestic violent extremists (DVEs) and their criminal associates are seeking to use cyber tactics to replace or augment physical targeting of perceived ideological opponents, likely due to the perceived anonymity of cyber measures and their potential for broader impact.
- Some may have been influenced by recent, highly publicized law enforcement disruptions of DVEs’ physical attack plans.
- Out of DVE threat actors, racially or ethnically motivated violent extremists (REMVEs) seem most interested in cyber measures, judging by DHS open-source and fusion center reporting.

7. U//~~FOUO~~ Foreign Intelligence and Cyber Threat Actors Pose the Most Persistent Threat to Government Facilities (7th Attachment)

- OITA (Malia Collins) share this DHS I&A publication.
- Foreign intelligence entities (FIEs) and cyber threat actors seeking to disrupt or sabotage US government operations and collect sensitive information pose the most persistent threat to the Government Facilities Sector.
- People’s Republic of China (PRC) intelligence assets are among the most active FIEs, while cyber threats from both state and nonstate actors seek access to government and law enforcement facilities, military bases, national laboratories, and cyber networks that support the Sector.
- Escalating global conflict and strategic competition with foreign adversaries increase the potential for periods of heightened foreign intelligence and cyber threat activity, including the use of increasingly aggressive tactics.

Similarly, domestic policy perceived by DVEs as government overreach could lead to more attacks against government facilities and personnel.

8. U//FOUO Violent Threats Targeting US Communities With Migrant Influxes (8th Attachment)

- OITA (Malia Collins) share this DHS I&A publication.
- In recent months, we have observed violent threats against targets in US communities with influxes of migrant populations, including aid organizations, government officials associated with immigration benefits facilities, and migrant residents.
- These threats are being driven by online narratives focusing on migrants in US communities disproportionately committing crimes and unfairly receiving government benefits like housing, food, and employment.
- Some threat actors with anti-immigration grievances are directing violent threats against permanent, temporary, and planned housing projects for asylum seekers and have called for migrants or local officials to be killed.

V/r
Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Future Planning Unit Leader
Workforce Protection Task Force
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
joselito.ignacio@fema.dhs.gov

-----Original Appointment-----

From: Ignacio, Joselito

Sent: Thursday, October 10, 2024 4:57 PM

To: Ignacio, Joselito; Murphy Perroni, Kymlee; Elling, Caitlin; Morrill, Amanda; Arant, Matthew; Collins, Malia; Huang, Gloria; Smith, Sara; O'Connor, Daniel; Farrell, Sarah

Cc: Koren, Elizabeth; Cabana, Benjamin; Locke, Rachel

Subject: Threat Identification LoE

When: Friday, October 11, 2024 10:00 AM-10:30 AM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

Agenda:

1. Purpose. Review any credible or confirmed malicious threats to FEMA personnel, its mission partners deployed personnel, FEMA assets, facilities and mission assurance. Review attached PIRs.

REL0000456507

2. Report Outs.

- a. Social Media Monitoring: OEA
- b. Dark Web/Social Media: OCSO
- c. DHS I&A and other Unclassified IC: OITA
- d. FBI or other Unclassified Law Enforcement: NWC TMT

3. Summary of Malicious Threats to Triage (if any)

4. Conclude

Microsoft Teams [Need help?](#)

Join the meeting now

Meeting ID:

Passcode:

Dial in by phone

United States, New York City

[Find a local number](#)

Phone conference ID: #

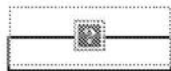
Join on a video conferencing device

Tenant key:

Video ID:

[More info](#)

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)



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From: Bornstein, Josh
To: Collins, Malia; Ignacio, Joselito
Cc: Murphy Perroni, Kymlee; O'Connor, Daniel; Given, Brian
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024
Date: Saturday, October 12, 2024 7:44:07 AM
Attachments: [Far Right Issues Antisemitic Incitements of Violence Against FEMA Spokeswoman Following Hurricane Helene.pdf](#)
[FEMA Personnel "Obstructing" Rescue Efforts to be "Arrested or Shot on Sight," Declares Far-Right Document.pdf](#)
[Dox of FEMA Officials Circulated amid Hurricane Helene, Milton Recovery .pdf](#)
[Far Right Threatens "Race War" Amid Revelation that "Non-Citizens" May be Eligible for FEMA Aid After Hurricane Helene .pdf](#)
[Oct. 11 \(U--FOUO\) DHS-IA-IB-2024-24929 - Violent Threats Targeting US Communities With Migrant Influxes.pdf](#)
[Oct. 11 \(U--FOUO\) DHS-IIF-2024-05033 - Domestic Violent Extremists Exploring Cyber Tactics.pdf](#)

U//~~FOUO~~/Sensitive

Hi,

Good morning. Second request I have received for people to be added to distro. Do you have a distro list for these set up? We should add Fagan, Reames, and Hitt as of now.

We worked into the night to have all individuals named in the report regarding PII potential release to their local PD systems for flags so responders are aware that it's a public official and will call the official en route. Some were already loaded due to higher risk (F1/2, Jaclyn). We added COS, DCOS, R4 RA and DRA. I am talking with DHS today about extending to all RA/DRA and the others whose names were in that pic with me.

DCOS had police called to her residence yesterday evening and unbeknownst to us until last night, R4 DRA did earlier this week.

I briefed MS AA, DCOS, COS, and F2 via phone last night.

Thank you.

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Friday, October 11, 2024 10:44:52 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

Josh A

Can you add me to the distro for this info

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Sent: Friday, October 11, 2024 8:07 PM
To: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

Jordan Nelms
Team Lead | National Incident Management Assistance Team – Homeland Security
Mobile: (540) 247-6292
jordan.nelms@fema.dhs.gov (u) | jordan.nelms@dhs.sgov.gov (s) | janelms@dhs.ic.gov (ts) | jnelms@gold.ic.gov (coop)

REL0000456508

From: Cox, Sarah <sarah.cox@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:29:28 PM
To: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Subject: FW: Summary Threat Identification LoE - 11 Oct 2024

From: Collins, Malia <malia.collins@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:51 PM
To: Dunn, Emily <emily.dunn@fema.dhs.gov>; Cox, Sarah <sarah.cox@fema.dhs.gov>; Thompson, Heather <heather.thompson@fema.dhs.gov>
Cc: Craig, Ellis (b)(6)@hq.dhs.gov
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

FYSA

Get Outlook for iOS

From: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:40 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Subject: Summary Threat Identification LoE - 11 Oct 2024

Good afternoon.

Per our 10:00 am (EDT) meeting this morning with OEA, OITA, NWC TMT, and OCSO through the Threat Identification LoE, please see summary below and supporting documents with highlighted areas of concern, per our Priority Information Requirements (PIRs). The Workforce Protection Task Force is further conducting analysis on these reports. Feedback on this summary report of threat identified are welcome.

FEMA-PIR-1.0: Malicious threats to consequence management professionals (to include Federal personnel)	FEMA-PIR-2.0: Malicious threats to consequence management assets (e.g., disaster emergency communications, generators)	FEMA-PIR-3.0: Malicious threats to consequence management facilities (e.g., Joint Field Offices, DRCs, Responder Lodging), to include SLLT facilities supporting disaster operations (e.g. ESF operating facilities, State and Local EOCs)	FEMA-PIR-4.0: Malicious threats to FEMA and its Federal partners' mission assurance

PIR 1.1 - Threats to FEMA personnel and other consequence management professionals (FSLTTP)	PIR 2.1 - Potential or planned acts of violence or disturbances	PIR 3.1 - Potential or planned acts of violence or disturbances	PIR 4.1 - Loss of public trust in Government
			PIR 4.2 – Malicious threats or Compromise of the US Supply Chain and Key Resources

1. Dox of FEMA Officials Amid Hurricane Helene and Milton Response & Recovery (1st Attachment)

- OITA (Malia Collins) shared from the Combating Terrorism Center (CTC) Site Intelligence Group of a far-right *8kun* (formerly 8chan) group sharing a post containing alleged PII of numerous officials on October 9, 2024.
- *8kun* post contained purported PII on FEMA Chief of Staff Michael Coen, Jr, Administrator Criswell, and Spokeswoman Jaelyn Rothenberg
- Subsequent replies to the post led to alleged PII on additional FEMA officials, including Regional Administrator for FEMA Region 4 Robert Samaan, Deputy Region 4 Administrator Robert Paul Ashe, FEMA Deputy Chief of Staff Jenna Peters, and Deputy Administrator Erik Hooks.
- Report indicates reason for this dox is that “FEMA has been continuously sabotaging private citizens’ efforts to alleviate the effects of hurricanes....”

2. Far Right Issues Antisemitic Incitements of Violence against FEMA Spokeswoman (2nd Attachment)

- OITA (Malia Collins) shared from the Combating Terrorism Center (CTC) Site Intelligence Group of far-right users on October 6 of “Info Wars” article discussing Ms. Rothenberg in a very derogatory manner.
- On X platform, others circulated an October 6 tweet from right-wing physician Dr. Loupis, who names specific FEMA officials who “...refused to give humanitarian aid to American victims after the hurricane!”
 - “Greenberg”
 - “Hoffman”
 - “Rothenberg”
 - “Kaufer”
 - “Coen”
 - “Stern”
 - “Bornstein”
 - “Kraft”

3. Far Right Threatens “Race War” Amid Revelation that “Non-Citizens” May be Eligible for FEMA Aid (3rd Attachment)

- OITA (Malia Collins) shared from the Combating Terrorism Center (CTC) Site Intelligence Group reported calls for violence from far-right communities after a “Gateway Pundit” article expressed “non-citizens” may be eligible for FEMA aid following Hurricane Helene.
- Concerning comments noted were the following:
 - Aimed at immigrants: “I’ve got a benefit for them. One swift kick over the border. And I will gladly stay at the border with a loaded AK-47 to make sure your sorry a\$\$ doesn’t cross our border again.”
 - “They should do the same thing they did in Maui to FEMA, hunted them down and eliminated them. How many of these Treasonous little bastards are there?” one questioned.
 - “Time to take FEMA agents and any other government official(s) blocking rescue, help, and supplies to Helene survivors out by ANY AND ALL means necessary! If they’re blocking or

confiscating supplies it should be considered looting and you know what can legally be done to looters.”

4. FEMA Employees, Biden-Harris Administration Face Far-Right Threats amid Hurricane Helene Recovery (4th Attachment)

- In several threads on ultranationalist forum “The Donald,” users voiced outrage at the government’s response to Hurricane Helene, with many claiming the Biden-Harris administration was “slow walking the recovery” to hurt Trump voters.
- One thread, citing a tweet from right-wing journalist Greg Price, claimed: “FEMA whistleblowers have come forward alleging that the agency misappropriated funds in the wake of Helene, withheld pre-disaster aid, and that first responders and service members have been waiting in hotels without deployment orders.”
- Another thread stated “...that FEMA employees be imprisoned.”
- Another thread stated “...you shoot traitors.” (from same thread as previous).

5. FEMA Personnel “Obstructing” Rescue Efforts to be “Arrested or Shot on Sight,” Declares Far-Right Document (5th Attachment)

- In an alleged public notice dated October 5, 2024, the document claimed that FEMA Personnel involved in Hurricane Helene relief efforts “are required to render all assistance possible.”
 - It then suggested that these personnel “can be arrested or shot or hung on sight.”
- In the same notice, it stated the following: “We, The United States of America, have declared FEMA Personnel engaged in obstructing local rescue efforts in the area impacted by Hurricane Helene to be “Enemies of the State.” This has specific meaning in law and makes obstruction and failure to assist a capital crime.”
- In the same notice, it stated the following: “If the FEMA Personnel offer any further obstruction or fail to immediately assist to the best of their ability, they can be arrested or shot or hung on sight.”
-

6. ~~U//FOUO~~ Domestic Violent Extremists Exploring Cyber Tactics (6th Attachment)

- OITA (Malia Collins) share this DHS I&A publication.
- Domestic violent extremists (DVEs) and their criminal associates are seeking to use cyber tactics to replace or augment physical targeting of perceived ideological opponents, likely due to the perceived anonymity of cyber measures and their potential for broader impact.
- Some may have been influenced by recent, highly publicized law enforcement disruptions of DVEs’ physical attack plans.
- Out of DVE threat actors, racially or ethnically motivated violent extremists (REMVEs) seem most interested in cyber measures, judging by DHS open-source and fusion center reporting.

7. ~~U//FOUO~~ Foreign Intelligence and Cyber Threat Actors Pose the Most Persistent Threat to Government Facilities (7th Attachment)

- OITA (Malia Collins) share this DHS I&A publication.
- Foreign intelligence entities (FIEs) and cyber threat actors seeking to disrupt or sabotage US government operations and collect sensitive information pose the most persistent threat to the Government Facilities Sector.
- People’s Republic of China (PRC) intelligence assets are among the most active FIEs, while cyber threats from both state and nonstate actors seek access to government and law enforcement facilities, military bases, national laboratories, and cyber networks that support the Sector.
- Escalating global conflict and strategic competition with foreign adversaries increase the potential for periods of heightened foreign intelligence and cyber threat activity, including the use of increasingly aggressive tactics.
 - Similarly, domestic policy perceived by DVEs as government overreach could lead to more attacks against government facilities and personnel.

8. ~~U//FOUO~~ Violent Threats Targeting US Communities With Migrant Influxes (8th Attachment)

- OITA (Malia Collins) share this DHS I&A publication.
- In recent months, we have observed violent threats against targets in US communities with influxes of migrant populations, including aid organizations, government officials associated with immigration benefits facilities, and migrant residents.
- These threats are being driven by online narratives focusing on migrants in US communities disproportionately committing crimes and unfairly receiving government benefits like housing, food, and employment.
- Some threat actors with anti-immigration grievances are directing violent threats against permanent, temporary, and planned housing projects for asylum seekers and have called for migrants or local officials to be killed.

V/r
Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Future Planning Unit Leader
Workforce Protection Task Force
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
josclito.ignacio@fema.dhs.gov

-----Original Appointment-----

From: Ignacio, Joselito

Sent: Thursday, October 10, 2024 4:57 PM

To: Ignacio, Joselito; Murphy Perroni, Kymlee; Elling, Caitlin; Morrill, Amanda; Arant, Matthew; Collins, Malia; Huang, Gloria; Smith, Sara; O'Connor, Daniel; Farrell, Sarah

Cc: Koren, Elizabeth; Cabana, Benjamin; Locke, Rachel

Subject: Threat Identification LoE

When: Friday, October 11, 2024 10:00 AM-10:30 AM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

Agenda:

1. **Purpose.** Review any credible or confirmed malicious threats to FEMA personnel, its mission partners deployed personnel, FEMA assets, facilities and mission assurance. Review attached PIRs.
2. **Report Outs.**
 - a. **Social Media Monitoring:** OEA
 - b. **Dark Web/Social Media:** OCSO
 - c. **DHS I&A and other Unclassified IC:** OITA
 - d. **FBI or other Unclassified Law Enforcement:** NWC TMT
3. **Summary of Malicious Threats to Triage (if any)**
4. **Conclude**

Microsoft Teams [Need help?](#)

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Meeting ID: (b)(6)

Passcode: (b)(6)

Dial in by phone

(b)(6) United States, New York City

[Find a local number](#)

Phone conference ID: (b)(6) #

Join on a video conferencing device

Tenant key: (b)(6)

Video ID: (b)(6)

[More info](#)

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)



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From: O'Connor, Daniel
To: Morrill, Amanda; Neulen, Barry
Subject: FW: Threats Against FEMA Senior Leaders
Date: Tuesday, October 15, 2024 4:58:00 PM
Attachments: image001.png
image002.png
image003.png

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Tuesday, October 15, 2024 4:37 PM
To: Copeland, Nicole G. (MPD) (b)(6)@dc.gov; Neulen, Barry <barry.neulen@fema.dhs.gov>; Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Cc: Heraud, Carlos (MPD) (b)(6)@dc.gov; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Bedlion, Duncan (MPD) (b)(6)@dc.gov
Subject: RE: Threats Against FEMA Senior Leaders

Thanks, all!

From: Copeland, Nicole G. (MPD) (b)(6)@dc.gov
Sent: Tuesday, October 15, 2024 4:03 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Cc: Heraud, Carlos (MPD) (b)(6)@dc.gov; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Bedlion, Duncan (MPD) (b)(6)@dc.gov
Subject: RE: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good Afternoon All,

I just wanted to advise that the flags on the two additional residences have been completed and confirmed by OUC.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6)(cell)

REL0000456509

(b)(6)@dc.gov



From: Copeland, Nicole G. (MPD)

Sent: Monday, October 14, 2024 1:01 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Bedlion, Duncan (MPD)

(b)(6)@dc.gov

Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Subject: RE: Threats Against FEMA Senior Leaders

Good Afternoon All,

Thanks Commander. I wanted to confirm that I was able to speak with both Ms. Peters and Mr. Coen over the weekend. They both have my contact information should they need anything in the interim.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)
(b)(6)@dc.gov



From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Monday, October 14, 2024 12:57 PM

To: Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Copeland, Nicole G. (MPD)

(b)(6)@dc.gov

Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Subject: RE: Threats Against FEMA Senior Leaders

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Some people who received this message don't often get email from barry.neulen@fema.dhs.gov. [Learn why this is important](#)
Commander Bedlion,

This is extremely helpful...thank you!

Barry

From: Bedlion, Duncan (MPD) <(b)(6)@dc.gov>
Sent: Monday, October 14, 2024 10:58 AM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: RE: Threats Against FEMA Senior Leaders

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Good Morning All,

As a follow up, the link below was created by Office of Unified Communications (OUC) for law enforcement agencies to enter addresses that have been targeted for swatting or other sensitive matters. You may use this should other FEMA representatives have similar concerns.

<https://forms.office.com/Pages/ResponsePage.aspx?id=8Unkj5SLt0-ZBm-TnagtctxFayN4nPPpAuxQnZt4immBUOEIYRFZYU1dUUzVDWFBXREZETkxTM0NOQS4u>

Sincerely,

Duncan Bedlion
Commander
Homeland Security Bureau
Metropolitan Police Department
(b)(6) (cell)
(b)(6)@dc.gov
www.mpdc.dc.gov
Twitter@DCPoliceDept

"Excellence is Transferrable"

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From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Friday, October 11, 2024 11:04 PM
To: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>;
Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD)
<(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel
<daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from barry.neulen@fema.dhs.gov.
[Learn why this is important](#)

Thank you so much Nicole...we are collecting all additional threat intel and will share it with your team as it becomes available. I anticipate this will be an ongoing effort and I appreciate knowing we now have all the key players involved going forward.

Have a good evening!

Barry

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: [202-813-2239](tel:202-813-2239)
barry.neulen@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
fema.gov

Image



From: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Sent: Friday, October 11, 2024 10:48 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>;
Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD)
<(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Subject: Re: Threats Against FEMA Senior Leaders

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Mr. Neulen,

Many thanks for the info. I can follow up with the parties for any additional tomorrow as it's late now.

If there are any threats that were shared please feel free to send them over to me.

I can however confirm that Ms. Rothenberg is in CAD. I spoke with her several times this week.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence

(b)(6) (cell)
(b)(6)@dc.gov

On Oct 11, 2024, at 10:16 PM, Neulen, Barry <barry.neulen@fema.dhs.gov> wrote:

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Thank you Nicole/All for the quick response on this....very much appreciated!!!!

Yes, Jaclyn Rothenberg, FEMA PAO was the first request. This is what I sent to OUC earlier this evening...

Jenna Peters

Deputy COS

cell is: (b)(6)

address is 6321 32nd Street NW, Washington DC 20015

Request MPD to call the FEMA Chief Security Officer at 202-655-8038

REL0000456509

Michael Coen Jr

Chief of Staff

625 3rd st NE #2

Wash DC 20002

Cell (b)(6)

Request MPD to call the FEMA Chief Security Officer at 202-655-8038

Please let me know if you have additional questions,

Again, thank you for great support...

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

From: Copeland, Nicole G. (MPD) (b)(6)@dc.gov>

Sent: Friday, October 11, 2024 9:35 PM

To: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>

Cc: Neulen, Barry <barry.neulen@fema.dhs.gov>; Heraud, Carlos (MPD)

(b)(6)@dc.gov>; Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>

Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Copy that.

Best Regards,

Nicole G. Copeland

A/Captain

Metropolitan Police Department

Homeland Security Bureau

Office of Homeland Security Intelligence

REL0000456509

(b)(6) (cell)
(b)(6)@dc.gov

Error! Filename not specified.

On Oct 11, 2024, at 9:32 PM, Kadesch, Kim <kim.kadesch@fema.dhs.gov> wrote:

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from kim.kadesch@fema.dhs.gov. [Learn why this is important](#)

Yes. Thanks for that. I will let Mr. Neulen provide details on the others.

Kim Kadesch
Director | Office of National Capital Region Coordination
Office: (202) 212-1731 | Mobile: (202) 657-8712
kim.kadesch@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Sent: Friday, October 11, 2024 9:27 PM
To: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>
Cc: Neulen, Barry <barry.neulen@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>

Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

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Good Evening All,

So I dropped a flag on Ms. Jaclyn Rothnberg earlier this week. Would she be one of the three? I have not received any threats from her to date. But she had a high probability of swatting given her position as it relates to the most recent storm and her position being publicized.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)
(b)(6)@dc.gov

Error! Filename not specified.

On Oct 11, 2024, at 9:19 PM, Kadesch, Kim
<kim.kadesch@fema.dhs.gov> wrote:

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from kim.kadesch@fema.dhs.gov. [Learn why this is important](#)

Good evening, Lt Copeland. I am following up on the note I sent Chief Carroll. I want to connect you directly with Mr. Barry Neulen in our Office of Security. He can provide details on the threats and the leaders. In addition to the email address, above, his phone number is 202-813-2239.

Thank you for what you do every day, and for being available to assist on this specific case.

Mr. Kim Kadesch
Director | Office of National Capital Region Coordination
Office: (202) 212-1731 | Mobile: (202) 657-8712
kim.kadesch@fema.dhs.gov

Federal Emergency Management Agency

REL0000456509

fema.gov

<image001.png>



FEMA

DATE: October 4, 2024

FROM: Joshua A. Bornstein
Chief Security Officer

SUBJECT: Authorization for Takedown Actions

Digitally signed by
JOSHUA A BORNSTEIN
Date: 2024.10.04 12:24:48
-04'00'

To Whom It May Concern,

This letter serves as a formal authorization for ZeroFox, Inc. ("ZeroFox"), a Delaware/USA corporation licensed to operate with the following places of business:

- 1834 S Charles St. Baltimore, MD 21136
- 5 Merchant Sq, London W2 1AY, UK

to serve as an independent contractor of the Federal Emergency Management Agency (FEMA) in addressing and managing a variety of digital security and brand integrity issues across multiple online platforms.

FEMA hereby grants ZeroFox and ZeroFox's takedownreporting.com the authority to:

- Identify, report, and address instances of digital misuse, including but not limited to trademark infringement, phishing, impersonation, and other forms of unauthorized or malicious activities affecting our brand's digital presence.
- Engage with various digital platforms, including social media networks, web hosting providers, domain registrars, and other relevant online entities, to ensure the protection and integrity of our brand's online presence.
- Take necessary and appropriate actions on our behalf related to the aforementioned matters, adhering to the respective platforms' policies, guidelines, and legal requirements.

This authorization is granted for the limited purpose of performing takedowns on FEMA's behalf and does not allow ZeroFox to otherwise act as a representative of FEMA, unless expressly authorized in writing by FEMA.

This authorization shall remain effective until December 31, 2025, unless otherwise revoked or amended by us in writing.

For any inquiries or verification concerning the authenticity of this authorization, please contact me directly.



FEMA

DATE: October 15, 2024

FROM: Joshua A. Bornstein
Chief Security Officer

A handwritten signature in black ink, appearing to read "Joshua A. Bornstein".

Digitally signed by
JOSHUA A BORNSTEIN
Date: 2024.10.15
19:55:11 -04'00'

SUBJECT: Revocation of Authorization for Takedown Actions

To Whom It May Concern,

Zerofox, Inc., ("ZeroFox"), is a Delaware/USA corporation licensed to operate with the following places of business:

- 1834 S Charles St. Baltimore, MD 21136
- 5 Merchant Sq, London W2 1AY, UK

On October 4, 2024, the Federal Emergency Management Agency ("FEMA"), through Joshua A. Bornstein, authorized ZeroFox and ZeroFox's takedownreporting.com, serving as an independent contractor, to perform takedown actions in addressing and managing a variety of digital security and brand integrity issues across multiple online platforms. FEMA hereby revokes in its entirety FEMA's October 4, 2024, Authorization for Takedown Actions. *See Attachment A, Authorization for Takedown Actions, dated October 4, 2024.*

This revocation is effective immediately related to performing Takedown Actions on FEMA's behalf.

From: Bornstein, Josh
To: Murphy Perroni, Kymlee; Morrill, Amanda; Hennig, Mike; O'Connor, Daniel
Cc: Reutter, Susan; Eng, Ownie; Given, Brian
Subject: FW: ZerFox | FEMA: Launch Kick-Off Follow-Up!
Date: Tuesday, October 15, 2024 7:57:19 PM
Attachments: Attachment A - ZeroFoxTakedownAgreement signed.pdf
ZeroFoxTakedownAgreement rescind.pdf

Hi,

Thank you for all of the work on protecting our employees. I know you have already taken action related to the flagging of items for potential TOS violations ("takedowns"), and wanted to be sure we remain in that posture.

Thank you,
Josh

From: Bornstein, Josh
Sent: Tuesday, October 15, 2024 7:56 PM
To: 'Joe Charman' (b)(6)@zerofox.com>; 'Greg Zapp' (b)(6)@zerofox.com>
Cc: 'Tristen Yancey' (b)(6)@zerofox.com>; 'Brian Anderson' <(b)(6)@zerofox.com>; 'Rebecca Leininger' (b)(6)@zerofox.com>; 'Nathan Coumbe' (b)(6)@zerofox.com>; 'Galen Haggerty' (b)(6)@zerofox.com>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Reutter, Susan <susan.reutter@fema.dhs.gov>; Eng, Ownie <ownie.eng@fema.dhs.gov>
Subject: RE: ZerFox | FEMA: Launch Kick-Off Follow-Up!

Good evening,

Please see attached letter.

Thank you,
Josh

From: Bornstein, Josh
Sent: Friday, October 4, 2024 12:30 PM
To: Joe Charman <(b)(6)@zerofox.com>
Cc: Tristen Yancey (b)(6)@zerofox.com>; Brian Anderson (b)(6)@zerofox.com>; Greg Zapp (b)(6)@zerofox.com>; Rebeca Leininger (b)(6)@zerofox.com>; Nathan Coumbe (b)(6)@zerofox.com>; Galen Haggerty (b)(6)@zerofox.com>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: ZerFox | FEMA: Launch Kick-Off Follow-Up!

Good afternoon-

In advance of our call today, please find the takedown letter attached.

Best,
Josh

From: Joe Charman (b)(6)@zerofox.com>
Sent: Monday, September 30, 2024 3:51 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Cc: Tristen Yancey (b)(6)@zerofox.com>; Brian Anderson (b)(6)@zerofox.com>; Greg Zapp (b)(6)@zerofox.com>; Rebeca Leininger (b)(6)@zerofox.com>; Nathan Coumbe (b)(6)@zerofox.com>; Galen Haggerty (b)(6)@zerofox.com>
Subject: ZerFox | FEMA: Launch Kick-Off Follow-Up!

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Hey Team!

Thank you for taking time out of your week to Kick-off our Launch process. And a personal thank you for all your organization is doing right now to help Americans. It means a lot to work with y'all. The ZeroFox Team aims to bring you into the ZeroFox partnership the very best we can. Apologies for the lengthy email, lots to cover! Please review the attached slides (PDF) from our presentation today, or feel free to review the recording here:

<https://us-1024.app.gong.io/e/c-share/?tkn=duaw7k5nm0xkym3x5nsq46q9>

Action Items:

Scheduling Consult #1: Assets & Policies

- I'd like to get us on a recurring schedule for meetings to keep us on track. Greg and I have the following dates/times available over this week and if I can set it to recur, let me know what works best for your team:

Tuesday (tomorrow): 12-1, 3-5 ET

Wednesday: 12-3 ET

Thursday: 1-3 ET

Friday: 11-1 ET

Monday (7Oct): 11-12, 2-3 ET

Agency Agreement

- I've attached our takedown form for you to sign and attach your organization's letterhead. This will be how ZeroFox goes to bat for you when working with hosts/registrars to take down content/accounts/domains.

Takedown Checklist

- Attached is our Takedown Checklist I mentioned. Keep this in a shared drive for the team to review when considering the evidence needed to ensure a swift takedown.

PII Removal

I wasn't 100% certain who would be inputting the Executive PII Information, but for the time being I will elevate Amanda's platform privileges to have that permission. I've attached a quick datasheet on our PII Removal process.

Asset Discovery:

- I've attached our Discovery Team's findings (excel file). This serves as our wide net in capturing key detail points for collection for the brand and domains we'll be protecting. **Anything your team can add/correct on this file will greatly help ensure our configuration is accurate to your Intelligence Requirements, however Amanda has already provided plenty to get started.**

SSO Enablement

- We didn't discuss this on the call, but when you're ready to enable SSO, this guide will walk you through the steps to configuration:

<https://ask.zerofox.com/hc/en-us/articles/19481847265563-In-platform-SSO-Configuration>

ZeroFox University Enrollment:

- Josh mentioned he's already attended some of ZFU. Keep an eye out for our ZeroFox University enrollment email for the rest of the team! This is our self-paced catalog of courses that can get new members up to speed on the platform.

Told you it would be a long email, let me know if you need anything before we meet next.

--

Joe Charman

Launch Consultant, Onboarding & Education

ZeroFox // External Cybersecurity

(b)(6)@zerofox.com // m: (b)(6)

www.zerofox.com // @ZeroFox

From: Criswell, Deanne <d.criswell@fema.dhs.gov>

Sent: Saturday, October 12, 2024 7:18 PM

To: Sherwood-Randall, Liz D. (b)(6)@who.eop.gov; Mayorkas, Alejandro (b)(6)@hq.dhs.gov; Canegallo, (b)(6)@hq.dhs.gov

Cc: Hooks, Erik <erik.hooks@fema.dhs.gov>; DAVIDSON, JONATHAN

(b)(6)@hq.dhs.gov; Coen Jr, Michael <michael.coenjr@fema.dhs.gov>

Subject: Threat incident update

Secretary / Liz,

I wanted to provide you an update on what we know at this time regarding the threat to our employees today.

I received a report just after 12pm while I was flying to Asheville about a threat to our employees. The original information coming into FEMA indicated that two individuals in a pickup truck carrying AR style weapons approached Title 10 soldiers and asked if they were with FEMA and allegedly said they were hunting FEMA.

The team on the ground and law enforcement gained greater fidelity and determined it was an individual now identified by local authorities, as making the statement to a store clerk. The individual, who at some point purchased ammo did not directly make the statement to Federal

personnel. Apparently, a soldier heard the clerk relay the story and escalated up his chain of command.

The NC Secretary of Public Safety and the NC State Highway Patrol have connected with the Elected Sheriffs in Polk, Rutherford and Yancey Counties about the incident and the threat environment. Local law enforcement has indicated there is not a credible threat currently. However, the State authorities are staying engaged with the Sheriff's Offices.

I have directed the actions below to ensure the safety of our staff in both North Carolina and Tennessee. Tennessee also has several FEMA teams in counties near this incident.

- All FEMA staff & contractors working to interact with survivors and conduct housing inspections, as well as search and rescue teams stood down following the initial reports. This stand down is for the entire disaster area, not just localized to where the incident occurred. Some staff will return to the field tomorrow. Staff in the counties of concern will only work inside buildings with security, not out in the field until further notice.
- I have 100% accountability of all staff in both North Carolina & Tennessee.
- I have asked for state and local law enforcement support for all our field deployed staff.
- Deputy Administrator Hooks and our leadership in Raleigh are urgently developing a security plan that allows us to resume our operations in the safest possible manner.
- I spoke with Deputy Secretary Canegallo and asked for DHS to help us come up with a longer term security strategy.

We are in close coordination with the State, local law enforcement, NORTHCOM, the US Army Corps of Engineers, and other partners to keep all our people protected and safe.

I will continue to update you as we receive more information.

Deanne

INTERIM INCIDENT WORKFORCE PROTECTION CHECKLIST FOR HIGH-RISK VIOLENT THREATS as of 10/16/2024

High Risk Credible Threat	Obstruction of FEMA Operations	Attack on FEMA Personnel
Credible warning of an attack on a federal facility or FEMA personnel.	No-notice presence of individuals obstructing FEMA operations (armed or not).	Physical attacks or verbal threats of violence towards FEMA Personnel.

Frontline Employee Actions

Employees do not need to determine if any incident is worth discussing or actionable before calling 911 and reaching out. If they feel there is an immediate threat. If an employee experiences an immediate threat, their first action should be to call 911. Employees must also report all security concerns to their supervisor or nearest FEMA security officer. If an employee sees or hears something that makes them feel unsafe or concerned, they should leave the area or get to a safe place and report it immediately.

	Guidance		
	JFO	Region	Headquarters
Initial Notifications	☐ If first awareness at the incident-level, first employee aware reports issue to Supervisor who notifies Site Lead and SECM for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the regional-level, first employee aware reports issue to RWC, RSO for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the HQ-level, report issue to OCSO, NWC for follow-on internal FEMA coordination immediately (see below)
Law Enforcement & Federal Partner Coordination	☐ SECM coordinates with state/local LE, state and Federal ESF-13 coordinators (if available), and DHS I&A counterparts	☐ Notify regional ESF-13 coordinators and other regional Federal law enforcement partners	☐ HQ-level coordination with Federal law enforcement agencies and IC partners (e.g. DHS I&A, FBI NJTTF)
Internal FEMA Coordination	☐ SECM notifies FEMA FCO ☐ FCO reports to RA ☐ SECM reports to RSO, RWC and OCSO HQ per established protocol ☐ JFO SPOT Report to RWC/NWC	☐ RA notifies F1/F2 (or through Senior Advisors) ☐ RSO notifies RA and RWC ☐ RWC notifies NWC and the JFO ☐ RSO notifies OCSO HQ and/or SECM	☐ OCSO notifies NWC ☐ NWC issues Spot Report or Advisory (always) or initiates Senior Leader Blast Call (if thresholds met) ☐ Inform OITA, TMT and OET to review intelligence, FBI or other sources based on threat reported
Options for Protective Actions for the Federal Workforce	☐ Stand-down for security reasons until the threat is resolved ☐ Leverage telework to ensure continuation of essential activities ☐ Added security or LE presence to protect deployed FEMA field teams, assets and/or facilities ☐ Specific awareness training for the given threat focused on new indicators for observation and reporting ☐ Virtual training for deployed personnel specific to responding to the threat based on the threat information of capabilities ☐ Avoidance measures, either as a permanent or temporary arrangement, such as a community where malicious threat may be acted upon ☐ Hardening of FEMA assets or facilities to enhance personnel and/or vehicular access		
Coordination with State and Local EM Partners on Impact to Program Delivery	☐ FCO notifies SCO of threat, protective actions being taken, and any requirements from SLTT entities ☐ FCO holds Command & General Staff Meeting to convey protective action guidance through COS/SECM ☐ FEMA OSC coordinates with State OSC and FEMA Geographic/Functional Branches to communicate impacts to FEMA program delivery		
Internal Workforce Communications	☐ OSC directs implementation of appropriate protective actions to FEMA, federal interagency, and contract personnel upon consultation with SECM and under the direction of the FCO ☐ FCO Initiate established notification procedures (e.g. FEMA PENS message) ☐ FCO Initiate accountability procedures (e.g. FEMA PENS or DTS) ☐ EA lead on site notifies Regional EA lead and OEA AA ☐ If appropriate, EA/COS/SECM drafts incident site employee communication from senior site leadership to team	☐ Assess need to initiate regional alert and notification ☐ Assess need to initiate regional accountability procedures ☐ Regional EA lead remains aware of situation, supports the site, and updates HQ EA leadership	☐ Assess need to initiate HQ alert and notification and/or accountability procedures ☐ If protective actions are needed by all FEMA staff, OEA works with OA to draft All-hands email, add content on weekly and FEMA connect ☐ If no action is needed but staff need reassurance, OEA works with OA to consider All-hands email and/or townhall ☐ Using DTS FOD can amplify any "FEMA Wide" messaging
External Communications	☐ EA incident site lead manages immediate media needs, deferring to HQ as needed	☐ Regional EA lead provides support to site EA lead	☐ HQ EA writes press releases/responds to press inquiries ☐ EA Social listening reports track online conversation ☐ EA drafts statements for senior leadership

INTERIM INCIDENT WORKFORCE PROTECTION CHECKLIST FOR HIGH-RISK VIOLENT THREATS as of 10/16/2024

Acronyms

COS	JFO Chief of Staff
DHS I&A	Department of Homeland Security Office of Intelligence and Analysis
DTS	FEMA Deployment Tracking System
EA	FEMA External Affairs
ESF	Emergency Support Function
FBI	Federal Bureau of Investigation
FCO	Federal Coordinating Officer
FEMA	Federal Emergency Management Agency
FOD	FEMA Field Operations Directorate
HQ	FEMA Headquarters
JFO	Joint Field Office
LE	Law Enforcement
NJTTF	National Joint Terrorism Task Force
NWC	FEMA National Watch Center
OCSO	FEMA Headquarters Office of the Chief Security Officer
OEA	FEMA Headquarters Office of External Affairs
OET	FEMA Response Directorate Office of Emergency Threats
OITA	FEMA Office of Intelligence and Threat Analysis
OSC	FEMA Operations Section Chief
PENS	FEMA Personnel Emergency Notification System
RA	FEMA Regional Administrator
RSO	FEMA Regional Security Officer
RWC	FEMA Regional Watch Center
SECM	Security Manager
TMT	FEMA National Watch Center Threat Monitoring Team

From: Bornstein, Josh [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=93F98EE3511641BE96F8A3E138029F12-5511CF10-F4]
Sent: 10/18/2024 2:13:53 PM
To: Hynes, Kristina [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ac0138bc466943b3a878ffdae486e33-HYNES, KRIS]
Subject: FW: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Attachments: Checklist High Risk Threats 10162024.pdf; Thresholds and EEIs V 10.16.24.pdf
Importance: High

From: Blaz, Christopher <Christopher.Blaz@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:21 AM
To: FEMA-NWC <FEMA-NWC@fema.dhs.gov>; FEMA-NWC-TMT <FEMA-NWC-TMT@fema.dhs.gov>
Cc: Arant, Matthew <matthew.arant@fema.dhs.gov>; Nebelsiek, Joshua <joshua.nebelsiek@fema.dhs.gov>; Lam, Winnie <Winnie.Lam@fema.dhs.gov>
Subject: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Importance: High

Regional Watches and Watch Managers—

The two documents attached provide guidance on reporting **Violence or Threats to FEMA Personnel/Facilities**, effective immediately.

1. **“Thresholds and EEIs v 10.16.24”**

- A. This document has been updated to add a new category of thresholds, *“Threats to FEMA Personnel and/or Facilities,”* which reflects the increased agency emphasis on responder/team safety both in the field and at HQ. Specific triggers to this threshold are:
 - a) Credible warning of an attack on federal facilities or personnel
 - b) Individuals physically obstructing FEMA operations (armed or not)
 - c) Physical attacks or verbal threats of violence towards FEMA personnel
- B. Essential elements of information (EEIs) have also been provided to aid in reporting. As always, include them if available at the time of the report, but reports should not be delayed gathering additional information.
- C. Intent is for rapid reporting of threats/violence, initiated at the lowest level with knowledge of the threat/violence, via our established Watch reporting mechanism. **If in doubt, report it.**
- D. The updated matrix is also posted to the National Watch Center’s intranet page, [HERE](#).

2. **“Checklist for High Threats”** – FEMA’s Workforce Protection Workgroup (WFPG), chaired by OCSO, collaborated with Field Leaders to develop this product. This one-pager was the source of our new reporting thresholds and provides overarching guidance on the escalation of those reports from the field, through the regions, to HQ, with specific guidance for JFOs, regions, and HQ.

Please reach out with questions or feedback.

(BCC Distro: Regional Watches/MOCs, Regional Watch/MOC Managers, RRDDs, OCSO, Response/Ops, and select WFPG staff)

Christopher Blaz

REL0000456512.0001

Director | FEMA's National Watch Center | Operations Division

O: (202) 212-5602 | M: (540) 686-5942 | 24/7 Watch: (202) 646-2828

christopher.blaz@fema.dhs.gov | christopher.blaz@dhs.gov | cblaz@gold.ic.gov



FEMA

From: FEMA-Chief-Security-Officer
To: [Abercrombie, Rodney](#); [Beeman, David](#); [Blackburn, Lori](#); [Dahl, Chris](#); [Andersen, Chris](#); [Bruno, Nick](#); [Hawlk, Eric](#); [Thompson, Quentin](#); [Weakley, Warren](#); [Chandler, Sam](#); [Buckley, Christopher](#)
Cc: [Bornstein, Josh](#); [Given, Brian](#); [Sellers, Cheryl](#); [O'Connor, Daniel](#); [Lebo, Greg](#); [Hynes, Kristina](#)
Subject: New Reporting Requirements
Date: Friday, October 18, 2024 11:48:07 AM
Attachments: [FW New reporting requirements - Violence or Threats to FEMA PersonnelFacilities .msg](#)
[image001.png](#)
[image002.png](#)

Security Leaders,

Let me start by saying **thank you to all you are doing to keep our fellow FEMA team members safe and secure**. Over the past two weeks, I had the honor of being in North Carolina, seeing firsthand the incredible efforts of our OCSO team in response to the devastating hurricanes. Your hard work is truly inspiring. I couldn't be prouder of how our team (all of it!) has come together with field staff and survivors, exemplifying the heart of our FEMA mission.

Over the weekend (Oct 8-9), OCSO launched the Workplace Protection Task Force (WPTF) as part of the NRCC. The WPTF coordinates monitoring, identification, analysis, and response efforts with respect to threats to FEMA response equities from online and offline sources. We have received approximately 46 unique threats since process inception as well as numerous Office of External Affairs reports which captured possible threats to our workforce and facilities in affected areas of Helene and Milton. Those threats are triaged and assessed, risk rated and acted upon based on their correlation to WPTF developed Critical Information Requirements (CIRs) which provide the threshold for OCSO and other FEMA partner actions. You can help by **following the new reporting procedures outlined in the email attached**. There is an **RSO Monthly Listening Session October 28 from 1:30 to 2:15 EDT** where we can discuss these new procedures, along with anything else you wish to discuss.

Note: Cheryl Sellers is deployed. Please reach out to Kristi Hynes and Greg Lebo if we can help with anything.

I'll leave you the same way I started this message – **Thank you for your unwavering dedication to our safety and security**. Your hard work and vigilance are deeply appreciated, and your efforts do not go unnoticed. Please continue to stay alert and keep security as your top priority. Please let us know if there are any unmet needs or gaps where we can provide support..

Warmly,



Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456512



INTERIM INCIDENT WORKFORCE PROTECTION CHECKLIST FOR HIGH-RISK VIOLENT THREATS as of 10/16/2024

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	Guidance		
	JFO	Region	Headquarters
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Law Enforcement & Federal Partner Coordination	☐ SECM coordinates with state/local LE, state and Federal ESF-13 coordinators (if available), and DHS I&A counterparts	☐ Notify regional ESF-13 coordinators and other regional Federal law enforcement partners	☐ HQ-level coordination with Federal law enforcement agencies and IC partners (e.g. DHS I&A, FBI NJTTF)
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Internal Workforce Communications	☐ OSC directs implementation of appropriate protective actions to FEMA, federal interagency, and contract personnel upon consultation with SECM and under the direction of the FCO ☐ FCO Initiate established notification procedures (e.g. FEMA PENS message) ☐ FCO Initiate accountability procedures (e.g. FEMA PENS or DTS) ☐ EA lead on site notifies Regional EA lead and OEA AA ☐ If appropriate, EA/COS/SECM drafts incident site employee communication from senior site leadership to team	☐ Assess need to initiate regional alert and notification ☐ Assess need to initiate regional accountability procedures ☐ Regional EA lead remains aware of situation, supports the site, and updates HQ EA leadership	☐ Assess need to initiate HQ alert and notification and/or accountability procedures ☐ If protective actions are needed by all FEMA staff, OEA works with OA to draft All-hands email, add content on weekly and FEMA connect ☐ If no action is needed but staff need reassurance, OEA works with OA to consider All-hands email and/or townhall ☐ Using DTS FOD can amplify any "FEMA Wide" messaging
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OSC	FEMA Operations Section Chief
PENS	FEMA Personnel Emergency Notification System
RA	FEMA Regional Administrator
RSO	FEMA Regional Security Officer
RWC	FEMA Regional Watch Center
SECM	Security Manager
TMT	FEMA National Watch Center Threat Monitoring Team

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSRM 32	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls, lifelines impacts, state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SP0TREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
1. General				
A. Loss of life / limb / eyesight to FEMA employee	Loss of Life / Limb / Eyesight or injury with potential for loss of life / limb / or eyesight to FEMA Employee	- On/off duty (Work related fatalities require DHS phone notification to the Whitehouse) - Circumstances of event (broad and general, no PII) - Status (PFT/COR/Reservists/Contractor) - Was Supervisor notified?	*	*
B. Wildfire / FMAG	Fire Management Assistance Grant (FMAG) issuance <or> any of the following> 10(+) fatalities 50(+) homes destroyed 500(+) mandatory evacuations - Requires coordinated federal response - Major population center threatened - Extensive national media coverage	- Acreage burned - Percentage contained - Structures (Threatened/Damaged/Destroy) - Type of land (Federal, State, Tribal)	*	
C. Unusual/Significant incidents	Potential or occurring incidents that, upon analysis, could require NRCC and/or RRCC activation, FEMA headquarters support for resources and/or information management, to include events that capture widespread media attention	Event Dependent		
D. Violence or Threats toward FEMA Facilities/Personnel	- Credible warning of an attack on Federal or FEMA facilities or personnel - Individuals physically obstructing FEMA operations (armed or not) - Physical attacks or verbal threats of violence towards FEMA personnel	- How was threat conveyed - Specific nature of threat (violence, harm to individuals, property damage, etc.) - Is the threat vague or does it specify details - Physical description (if known), name, position (if internal), or any known affiliations (if external). - What steps were taken upon learning of the threat? (notifying security, evacuating personnel, locking down the facility, notifying law enforcement) - Who has been notified so far? (HR, security, law enforcement)		



Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-32	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

2. COOP / Devolution				
A. Continuity of Operations (COOP) HQs	Disruption or displacement of FEMA Mission Essential Functions or threatened with disruption	- Facility status (primary, COOP, devolution sites) - Impacts to Mission Essential Functions (MEFs) - Order of succession implemented - Status of Regional continuity plan activation	*	
B. Devolution	Devolution of FEMA Mission Essential Functions in whole or part to alternate facilities	- COOP information - Devolution partners and National Continuity (NCP) notified - Essential functions devolved - Parts of the Devolution Plan activated	*	



FEMA

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

3. Communications/Cyber				
A. Communications Outage	Communications failure that impacts Regions/Agency's ability to operate. (Telephone, Server [e-mail/internet], FNARs, etc.)	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - Restoration estimate		
B. Cyber	- Degradation of/threats to Critical Infrastructure/Key Resources (CIKR), C4/IT, FEMA systems & FEMA media sites - Cyber & Infrastructure Security Agency Central (CISA Central) notification of a cyber event	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - DHS NOC (HQ only) - Outage type - Restoration estimate	*	*
C. Statewide Alerting (IPAWS, EAS, etc.)	State issues emergency management or security related Statewide Alert (for incidents other than Amber/ Silver/ similar related alerts)	Event dependent		



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

4. Power Outages

A. Significant Power Outage	Power outage deemed significant by state or region, attracts widespread national media coverage, or that generates interest by FEMA leadership that is less than a level III power outage	Loss of power to a city/county/state/territory that generates interest	
B. Level II Power Outage	Outage report for 20% of all tracked customers <or> 500k <1mil outages reported in a single Region	Significant loss of power to a state/territory or FEMA Region as alerted by Eagle-I or DOE Concentrated outages or widely spread across impacted area	*
C. Level I Power Outage	Outage report for 20% of all tracked customers <or> >1mil outages reported in a single Region		*



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1.Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2.Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

5. Severe Weather, Tropical or Wind Events				
A. Severe Weather (tornadoes, strong winds, or hail)	Any of the following> • Destruction or widespread/major damage to, homes, businesses, or other structures that may exceed STT capabilities and/or results in either an unplanned activation or deployment of a regional asset or a request for FEMA assistance • 10+ storm-related fatalities	• Incident Type: Severe Weather (e.g., Tornado, Strong Winds, Hail) • Extent of damage to homes, businesses, and other structures • Preliminary assessment of damage severity (minor, major, destroyed)	*	*
B. Tropical System Development	National Weather Service (NWS) identification of an investigative area for tropical cyclone development with potential or expected impacts on US interests	Standard Reports	*	
C. Winter Storm	National Weather Service, NAWAS/WAWAS, or open-source media notification of potential for major disruption to transportation, power outages, fatalities, or injuries	• Forecast end of precipitation • Predicted amount of snow/ice/etc. • Previous record snowfall for location	*	

6. Space Weather Incident				
A. Space Weather	• Space weather Prediction Center notification of a G, S or R 4 or higher space weather incident • National media attention	• Potential/impacts to navigational aids, communications • Potential/impacts to power transmission • Radiation health risks/duration	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-52	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

7. CBRN or HAZMAT Incidents Unintentional (ACCIDENTS)

A. Chemical or Radiological release Domestic (fixed site/facility)	Chemical - Release of More than 55-gallon of chemicals with harmful effects Radiological - potential impacts outside controlled facilities U.S. Nuclear Regulatory Commission notification of a "Site Area Emergency" designation or higher (General Emergency)	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete)	*	*
B. Chemical or Radiological release US Interest (transportation)	Chemical - Release of more than 55-gallon of chemicals with harmful effects on transportation corridors Radiological potential impacts outside of containment	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete) - Transportation impacts (closures/alternate routes)	*	*
ALWAYS CATASTROPHIC C. Nuclear Accident	Incident at a fixed sight or transportation corridors where an unintentional nuclear reaction (explosion) has occurred, and containment has failed	- Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
D. Oil Spill (waterborne/shoreline)	Spill of National Significance Executive Reference Guide (uscg.mil)	- Fire hazard - Impact to environmentally sensitive areas - Impact to Maritime Transportation / Infrastructure - Inland or Coastal Zone - Is source of discharge secured	*	*
E. Public Health Emergencies	List of Public Health Emergency Declarations (hhs.gov)	- Major health concerns (e.g. infectious, environmental) - Locations for PHE - Reason cited for issuance of PHE - Duration for initial declaration Associated measures addressed with PHE (e.g. 1135 waivers) - Has WHO also issued a Public Health Emergency of International Concern (PHEIC)?	*	



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
8. CBRN – WMD / Other Man-Made Disasters Intentional (ATTACKS)				
A. National Bio-surveillance Integration Center notification of “Biological Event of National Concern”	Potential or declared “Biological Event of National Concern” as defined by <u>Public Law 110-53 SEC. 316</u> or in the <u>National Biodefense Strategy</u>	- Major health concerns - Incident confirmed/suspected - Method of identification (human, animal illness, detection device, etc.) - Alerts/warnings issued - Public health measures instituted - Medical countermeasures indicated/required - Note if additional information is classified	*	*
B. Missile Attack	Notified of a missile launch that threatens U.S. interests	- Launch specifics will be classified - Response to impacts will be other thresholds	*	*
C. Chemical attack or Improvised Radiological Device Attack	Intentional release or exposure of <i>harmful</i> chemicals or chemical agents; <or> Use of a dirty bomb or intentional release / spread of radiological materials	- Chemical/Agent - DEST deployment - Note if additional information available on classified networks - Plume models/IMAAC	*	*
ALWAYS CATASTROPHIC D. Improvised Nuclear Device (IND) / Nuclear Attack	Intentional release or employment of a state sponsored or improvised nuclear weapon <or> sabotage of a nuclear facility resulting a nuclear reaction (explosion) and containment has failed	- Type of Incident - Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
E. Domestic Complex Coordinated Attack <or> Other attacks on population	Multiple attacks in a populated area that appear to be connected.	- Follow on attack threat - Medical facility status - Still occurring or ended - Structure collapses - Note if additional information is classified	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

9. Geological Events				
A. Earthquake (US Interest)	• Magnitude of 6.0 higher <or> MMI Scale IV or higher with potential or confirmed damage or injuries <or> • Creates National Media Attention <or> Yellow PAGER	• Estimate of collapsed structure numbers • MMI/Magnitude • Tsunami information • Significant/repeated aftershocks	*	*
	MMI Scale IX or higher with confirmed significant damage or significant damage imminent to population centers, likely CATASTROPHIC		*	*
B. Earthquake (Foreign)	• MMI Scale VII or greater <or> • Confirmed damage or injuries/fatalities which may drive a USAID request <or> • Creates International/National Media attention	• MMI/Magnitude • Tsunami information • USAID Requests		
C. Volcanic Activity	U.S. Geological Survey notification of a new or significant change in volcanic activity with potential to impact US interests	• Airborne fallout (available modeling) • Associated earthquakes, fires • U.S. or foreign • USAID requests • Tsunami information	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EIs)	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

10. Rain/Water Events (non-Tropical/severe weather)				
A. Flooding/Flash Flood	Reported flooding or flash flooding resulting in or potential disruptions to lifelines	Standard Reports	*	*
B. Tsunami	Tsunami Warning Centers/Tsunami Warning System issuance of an <i>Information Statement</i> (There is no threat)	No Action Required		
	Tsunami Warning Centers issuance of a <i>Tsunami Watch</i> (An earthquake has occurred. A tsunami is possible. More information to follow. Will be cancelled or elevated).	Little to no information available		
	Tsunami Warning Centers issuance of a <i>Tsunami Advisory</i> (A tsunami with potential for strong dangerous currents or waves is expected or occurring) or <i>Warning</i> (A dangerous tsunami that may cause widespread flooding is expected or occurring and may continue for several hours or days after initial arrival) that threatens U.S. interests.	- State region preparation/response - Inundation - Population of projected/impacted area	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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From: Bornstein, Josh [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=93F98EE3511641BE96F8A3E138029F12-5511CF10-F4]
Sent: 10/18/2024 2:13:53 PM
To: Hynes, Kristina [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ac0138bc466943b3a878ffdae486e33-HYNES, KRIS]
Subject: FW: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Attachments: Checklist High Risk Threats 10162024.pdf; Thresholds and EEs V 10.16.24.pdf
Importance: High

From: Blaz, Christopher <Christopher.Blaz@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:21 AM
To: FEMA-NWC <FEMA-NWC@fema.dhs.gov>; FEMA-NWC-TMT <FEMA-NWC-TMT@fema.dhs.gov>
Cc: Arant, Matthew <matthew.arant@fema.dhs.gov>; Nebelsiek, Joshua <joshua.nebelsiek@fema.dhs.gov>; Lam, Winnie <Winnie.Lam@fema.dhs.gov>
Subject: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Importance: High

Regional Watches and Watch Managers—

The two documents attached provide guidance on reporting **Violence or Threats to FEMA Personnel/Facilities**, effective immediately.

1. **“Thresholds and EEs v 10.16.24”**

- A. This document has been updated to add a new category of thresholds, *“Threats to FEMA Personnel and/or Facilities,”* which reflects the increased agency emphasis on responder/team safety both in the field and at HQ. Specific triggers to this threshold are:
 - a) Credible warning of an attack on federal facilities or personnel
 - b) Individuals physically obstructing FEMA operations (armed or not)
 - c) Physical attacks or verbal threats of violence towards FEMA personnel
- B. Essential elements of information (EIs) have also been provided to aid in reporting. As always, include them if available at the time of the report, but reports should not be delayed gathering additional information.
- C. Intent is for rapid reporting of threats/violence, initiated at the lowest level with knowledge of the threat/violence, via our established Watch reporting mechanism. **If in doubt, report it.**
- D. The updated matrix is also posted to the National Watch Center’s intranet page, [HERE](#).

2. **“Checklist for High Threats”** – FEMA’s Workforce Protection Workgroup (WFPG), chaired by OCSO, collaborated with Field Leaders to develop this product. This one-pager was the source of our new reporting thresholds and provides overarching guidance on the escalation of those reports from the field, through the regions, to HQ, with specific guidance for JFOs, regions, and HQ.

Please reach out with questions or feedback.

(BCC Distro: Regional Watches/MOCs, Regional Watch/MOC Managers, RRDDs, OCSO, Response/Ops, and select WFPG staff)

Christopher Blaz

REL0000456513.0001

Director | FEMA's National Watch Center | Operations Division

O: (202) 212-5602 | M: (540) 686-5942 | 24/7 Watch: (202) 646-2828

christopher.blaz@fema.dhs.gov | christopher.blaz@dhs.gov | cblaz@gold.ic.gov



FEMA

From: FEMA-Chief-Security-Officer
To: [Abercrombie, Rodney](#); [Beeman, David](#); [Blackburn, Lori](#); [Dahl, Chris](#); [Andersen, Chris](#); [Bruno, Nick](#); [Hawlk, Eric](#); [Thompson, Quentin](#); [Weakley, Warren](#); [Chandler, Sam](#); [Buckley, Christopher](#)
Cc: [Bornstein, Josh](#); [Given, Brian](#); [Sellers, Cheryl](#); [O'Connor, Daniel](#); [Lebo, Greg](#); [Hynes, Kristina](#)
Subject: New Reporting Requirements
Date: Friday, October 18, 2024 11:48:07 AM
Attachments: [FW New reporting requirements - Violence or Threats to FEMA PersonnelFacilities .msg](#)
[image001.png](#)
[image002.png](#)

Security Leaders,

Let me start by saying **thank you to all you are doing to keep our fellow FEMA team members safe and secure**. Over the past two weeks, I had the honor of being in North Carolina, seeing firsthand the incredible efforts of our OCSO team in response to the devastating hurricanes. Your hard work is truly inspiring. I couldn't be prouder of how our team (all of it!) has come together with field staff and survivors, exemplifying the heart of our FEMA mission.

Over the weekend (Oct 8-9), OCSO launched the Workplace Protection Task Force (WPTF) as part of the NRCC. The WPTF coordinates monitoring, identification, analysis, and response efforts with respect to threats to FEMA response equities from online and offline sources. We have received approximately 46 unique threats since process inception as well as numerous Office of External Affairs reports which captured possible threats to our workforce and facilities in affected areas of Helene and Milton. Those threats are triaged and assessed, risk rated and acted upon based on their correlation to WPTF developed Critical Information Requirements (CIRs) which provide the threshold for OCSO and other FEMA partner actions. You can help by **following the new reporting procedures outlined in the email attached**. There is an **RSO Monthly Listening Session October 28 from 1:30 to 2:15 EDT** where we can discuss these new procedures, along with anything else you wish to discuss.

Note: Cheryl Sellers is deployed. Please reach out to Kristi Hynes and Greg Lebo if we can help with anything.

I'll leave you the same way I started this message – **Thank you for your unwavering dedication to our safety and security**. Your hard work and vigilance are deeply appreciated, and your efforts do not go unnoticed. Please continue to stay alert and keep security as your top priority. Please let us know if there are any unmet needs or gaps where we can provide support..

Warmly,



Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456513



From: FEMA-WPWG
To: Washington, Marn'i
Cc: FEMA-WPWG
Subject: Personal notification | Online information detected
Date: Friday, November 8, 2024 8:37:29 PM
Attachments: 24_1030_fps_doxing-508.pdf
24_1030_fps_while-at-home-508.pdf
24_1030_fps_what-is-a-threat-508.pdf
24_1016_fps_situational-awareness-508.pdf
24_1030_fps_social-media-508.pdf
24_1031_fps_reporting-suspicious-behavior-508.pdf
image001.png

Good evening Marn'i,

The FEMA Office of the Chief Security Officer (OCSO) has been made aware of publicly available information mentioning your name and FEMA specific information. Our office determined it was prudent to reach out and provide the information we received and highlight some important resource items for your review and utilization. Additionally, we have attached several soft copy resources from the Federal Protective Service that may be of informational use to you.

Information detected:

- **Social Media posting on "X"** (1) Rep. Matt Gaetz on X: "BREAKING: Whistleblower reveals FEMA officials in Florida were instructed to bypass hurricane-damaged homes that showed support for President Trump! This is unconscionable discrimination, and Congress MUST INVESTIGATE! <https://t.co/ueQbdMNJOR>" / X
- **News Media article "Daily Wire"** EXCLUSIVE: FEMA Official Ordered Relief Workers To Skip Houses With Trump Signs

Please see the following FEMA support resources:

- The OCSO Resource Page provides a range of resource information to include privacy protection information, best practices for individuals facing online threats and doxing concerns. Any threats made to you should be reported through your Supervisor and Security Contact for timely support.
 - **If you feel there is an immediate threat, leave the area – if possible – and call 911. Report all security concerns to your supervisor and onsite Security Contact.**
- If you received an online threat or have been targeted on social media, immediately report the incident to your supervisor and Security Contact.
 - You can also report to the social media platform as a violation of their terms and conditions.
- If you are experiencing any personal wellness impacts, please know that the Protecting Our Workforce resource page lists a suite of available Health and Wellness information, such as the Employee Assistance Program (EAP) and other services. We encourage the exploration of these resources to assist during challenging circumstances.

If you have questions about any of the data provided, please let us know.

V/r,

FEMA Workforce Protection Team
Office of the Chief Security Officer
FEMA-WPVG@fema.dhs.gov
Federal Emergency Management Agency
fema.gov



WARNING This email contains ~~FOR OFFICIAL USE ONLY (FOUO)~~ OR PRIVACY DATA. It may contain information exempt from public release under the Freedom of Information Act (5 U.S.C. 552). The information contained herein must be controlled, stored, handled, transmitted, distributed, and disposed of in accordance with DHS policy relating to FOUO/PII information and is not to be released to the public or other personnel who do not have a valid "need-to-know" without prior approval of an authorized DHS official. This e-mail transmission and any documents, files or previous e-mail messages attached to it, may be privileged and confidential and is intended only for the use of the intended recipient of this message. If you are not the intended recipient, or a person responsible for delivering it to the intended recipient, you are hereby notified that any review, disclosure, retention, copying, dissemination, distribution or use of any of the information contained in, or attached to this e-mail transmission is STRICTLY PROHIBITED. If you have received this transmission in error, please immediately notify me by return email or by telephone at the above number and delete the message and its attachments

From: Bornstein, Josh
To: Morrill, Amanda; Murphy Perroni, Kymlee; O'Connor, Daniel
Cc: Given, Brian
Subject: PSVAs
Date: Friday, October 18, 2024 1:23:44 PM
Attachments: image001.png

Hi!

Tracking two PSVAs...

Jaclyn – with SOD

F1 – I have latest version.

I am adding this to F1's that I'd like you to add for Jaclyn's:

“On (insert date), Secretary Mayorkas determined that there was a clear and present danger to Deanne Criswell, the Administrator of the Federal Emergency Management Agency (FEMA), and that home-to-work transportation was essential for the performance of the duties of the FEMA Administrator. Because of recent serious threats to Administrator Criswell, he authorized her use of a government vehicle for home-to-work transportation including use of an appropriate security detail provided by FEMA and the Transportation Security Administration at FEMA's request.”

Date for Jaclyn is October 11, 2024. Swap TSA for CBP.

Thanks,
Josh

Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh
To: FEMA-OCSSO-RSO
Cc: Given, Brian; O'Connor, Daniel; Hynes, Kristina; Lebo, Greg
Subject: Re: (U//FOUO) IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024
Date: Friday, October 18, 2024 12:44:26 PM

Will resend once resent by I&A. See below.



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 18, 2024 12:26:50 PM
To: FEMA-OCSSO-RSO <FEMA-OCSSO-RSO@fema.dhs.gov>
Cc: Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Hynes, Kristina <kristina.hynes@fema.dhs.gov>; Lebo, Greg <allen.lebo@fema.dhs.gov>
Subject: Fw: (U//FOUO) IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024

Please see attached product.

Josh

From: Bornstein, Josh
To: Peters, Jenna
Subject: Re: ***URGENT** Re: Confirmed Threat
Date: Saturday, October 12, 2024 2:48:12 PM

Thx. Tracking in NRCC now.

From: Peters, Jenna <jenna.peters@fema.dhs.gov>
Sent: Saturday, October 12, 2024 2:47:26 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Fw: ***URGENT** Re: Confirmed Threat

Get Outlook for iOS

From: Eskra, Sarah <sarah.eskra@fema.dhs.gov>
Sent: Saturday, October 12, 2024 2:36:45 PM
To: Coen Jr, Michael <michael.coenjr@fema.dhs.gov>; Peters, Jenna <jenna.peters@fema.dhs.gov>
Subject: FW: ***URGENT** Re: Confirmed Threat

From: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Sent: Saturday, October 12, 2024 1:53 PM
To: Eskra, Sarah <sarah.eskra@fema.dhs.gov>
Subject: Fw: ***URGENT** Re: Confirmed Threat

Jordan Nelms

Team Lead | National Incident Management Assistance Team – Homeland Security

Mobile: (540) 247-6292

jordan.nelms@fema.dhs.gov (u) [\[\(b\)\(6\) \]@dhs.gov](mailto:(b)(6)@dhs.gov) (s) [\[\(b\)\(6\) \]@dhs.ic.gov](mailto:(b)(6)@dhs.ic.gov) (ts) | [\[\(b\)\(6\) \]@gold.ic.gov](mailto:(b)(6)@gold.ic.gov) (coop)

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Saturday, October 12, 2024 1:51:29 PM
To: Mills, John H <John.Mills@fema.dhs.gov>; Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Behnke, Matthew <Matthew.Behnke@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Peterson, Mark J <Mark.Peterson2@fema.dhs.gov>; Applehans, Denver <denver.applehans@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Hashi, Ibrahim <ibrahim.hashi@fema.dhs.gov>; Kohn, Cassie

REL0000456518

<Cassie.kohn@fema.dhs.gov>; Parker, Lindsey <lindsey.parker@fema.dhs.gov>; Nelms, Jordan
<jordan.nelms@fema.dhs.gov>

Subject: Re: ***URGENT** Re: Confirmed Threat

Adding @ (b)(6) and @ (b)(6)

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Mills, John H <John.Mills@fema.dhs.gov>

Sent: Saturday, October 12, 2024 1:09:58 PM

To: Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Behnke, Matthew
<Matthew.Behnke@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Peterson, Mark
J <Mark.Peterson2@fema.dhs.gov>; Hitt, Lucas <lucas.hitt@fema.dhs.gov>; Applehans, Denver
<denver.applehans@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Hashi,
Ibrahim <ibrahim.hashi@fema.dhs.gov>; Kohn, Cassie <Cassie.kohn@fema.dhs.gov>

Subject: ***URGENT** Re: Confirmed Threat

Ops is ceasing field operations in Rutherford and Buncombe counties, although the DRC in
Buncombe County will stay open for now.

We are coordinating with the state for appropriate additional security.

Ops is conducting a 100% call down. COS is expected to order a call down.

V/R

John Mills
FEMA External Affairs | Operations Liaison | State EOC | Raleigh, North Carolina
External Affairs Officer | FEMA Incident Management Assistance Team | Response Division | Region
7
Mobile: (202) 805-8799
Satellite: +8816 31402078
john.mills@fema.dhs.gov

Federal Emergency Management Agency
FEMA.gov

From: Mills, John H <John.Mills@fema.dhs.gov>

Sent: Saturday, October 12, 2024 1:06:20 PM

To: Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>

Subject: Fw: Confirmed Threat

Ops may be able to cease operations in Rutherford County and Buncombe County because of this

REL0000456518

report below.

John Mills

FEMA External Affairs | Operations Liaison | State EOC | Raleigh, North Carolina

External Affairs Officer | FEMA Incident Management Assistance Team | Response Division | Region 7

Mobile: (202) 805-8799

Satellite: +8816 31402078

john.mills@fema.dhs.gov

Federal Emergency Management Agency

FEMA.gov

From: Maltbie III, Charles <charles.maltbie@fema.dhs.gov>

Sent: Saturday, October 12, 2024 12:57 PM

To: Mills, John H <John.Mills@fema.dhs.gov>; Petersen, Justin <justin.petersen@fema.dhs.gov>; Evans-Watson, Kia <kia.evans-watson@fema.dhs.gov>

Subject: FW: Confirmed Threat

Charlie Maltbie (he/him)

IMAT Team Leader | Region III

Mobile: (202) 924-3363

charles.maltbie@fema.dhs.gov

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Robert Blackburn <(b)(6)@njsp.gov>

Sent: Saturday, October 12, 2024 12:54 PM

To: Maltbie III, Charles <charles.maltbie@fema.dhs.gov>; Arcurio, Josie <Josie.Arcurio@fema.dhs.gov>; D'Amora, Andrew <andrew.damora@fema.dhs.gov>

Subject: Confirmed Threat

Importance: High

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Just had a confirmed threat come into the armory reported by the 82nd airborne troops

2 individuals in a pickup truck carrying AR-15s confronted the troops in the Ingles

REL0000456518

Parking Lot in Chimney Rock and asked them if they were working for FEMA. The troops said no we are army

The armed men then said okay we like you guys but we're on our way to go "fuck up fema"

No vehicle destruction or further info

Location attached

SFC Robert Blackburn #6892

Assistant Unit Head

All-Hazards Incident Management Team Unit

Emergency Management Section

New Jersey State Police

Mobile: (b)(6)

Office: (732) 623-4679 ext. (b)(6)

Email: (b)(6)@njsp.gov

CONFIDENTIALITY NOTICE The information contained in this communication from the Office of the New Jersey Attorney General is privileged and confidential and is intended for the sole use of the persons or entities who are the addressees. If you are not an intended recipient of this e-mail, the dissemination, distribution, copying or use of the information it contains is strictly prohibited. If you have received this communication in error, please immediately contact the Office of the Attorney General at (609) 292-4925 to arrange for the return of this information.

From: O'Connor, Daniel
To: Given, Brian
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Monday, October 28, 2024 12:37:00 PM
Attachments: image001.png

Perhaps a slightly softer or emphatic disposition?

Yours is fine. Just wanted to provide you options.

Dan

Good day, XX,

Due to the heightened threat environment FEMA is currently navigating, particularly with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a critical initiative(s) to enhance the safety and security of FEMA personnel.

One key measure involves placing an "alert" or "flag" in the Computer Aided Dispatch (CAD) system (local 911 system) for senior FEMA officials and personnel who have been targeted online. This precaution is designed to prevent "SWAT"ing incidents, where false emergency calls prompt tactical police or SWAT teams to respond to an individual's residence (see attached information paper). You have been identified as someone who may benefit from authorizing OCSO to place a CAD alert for your home address. This alert can be removed upon request at any time or remain until OCSO deems the risk level has decreased.

If you would like OCSO to coordinate with your local law enforcement to implement this alert, please reply with a password-protected Word document containing your address. For any questions or further information, please reach out to...

Thank you for your attention to this important personal security and safety measure.....

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:00 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:27 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:22 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency
fema.gov

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
Physical Security Branch Survey

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas

REL0000456519

J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: [Given, Brian](#)
To: [Morrill, Amanda](#); [Neulen, Barry](#); [O'Connor, Daniel](#)
Cc: [Hennig, Mike](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Monday, November 4, 2024 12:39:44 PM
Attachments: [image002.png](#)
[image003.png](#)

Made a few edits below. On the last paragraph, rather than asking them to complete a password protected Word doc, maybe send them a password protected template to fill out (individually).
Thanks Amanda!

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Monday, November 4, 2024 12:35 PM
To: Given, Brian <brian.given@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Good afternoon, Sir,
Circling back to ensure you are ok with the below messaging (Suggestions in red) to individuals that for potential add to CAD. If the below is good to go, we will be utilizing this as messaging to start engaging with these identified individuals and obtain the information required to be added to the CAD. Such as home of residence and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Morrill, Amanda

Sent: Saturday, November 2, 2024 9:24 AM

To: Given, Brian <brian.given@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Good morning, Sir,

Following up with the below suggested changes on the CAD email . Changes in Red:

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address (we have added everyone's personal phone numbers in addition to Josh's, so rec we add for all) For questions or more information, please reach out to...

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

REL0000456520

From: Given, Brian <brian.given@fema.dhs.gov>

Sent: Monday, October 28, 2024 12:00 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

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Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:27 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:22 PM

To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

Image



REL0000456520

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: [Given, Brian](#)
To: [O'Connor, Daniel](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Tuesday, October 29, 2024 8:44:33 AM
Attachments: [image001.png](#)

Like the update. Please bring this up during the 9am. Would like to begin rolling this out soon as we can.

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:37 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Perhaps a slightly softer or emphatic disposition?

Yours is fine. Just wanted to provide you options.

Dan

Good day, XX,

Due to the heightened threat environment FEMA is currently navigating, particularly with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a critical initiative(s) to enhance the safety and security of FEMA personnel.

One key measure involves placing an "alert" or "flag" in the Computer Aided Dispatch (CAD) system (local 911 system) for senior FEMA officials and personnel who have been targeted online. This precaution is designed to prevent "SWAT"ing incidents, where false emergency calls prompt tactical police or SWAT teams to respond to an individual's residence (see attached information paper). You have been identified as someone who may benefit from authorizing OCSO to place a CAD alert for your home address. This alert can be removed upon request at any time or remain until OCSO deems the risk level has decreased.

If you would like OCSO to coordinate with your local law enforcement to implement this alert, please reply with a password-protected Word document containing your address. For any questions or further information, please reach out to...

REL0000456521

Thank you for your attention to this important personal security and safety measure.....

From: Given, Brian <brian.given@fema.dhs.gov>

Sent: Monday, October 28, 2024 12:00 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda
<amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

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If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>

REL0000456521

Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:27 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:22 PM

To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Bornstein, Josh
To: Royer, Corey; Colon, Alan (atf.gov); Smith, Heather R; O'Connor, Daniel
Cc: 4827DR_OSCs
Subject: Re: Customs and Border Protection team assignment to FEMA
Date: Friday, October 18, 2024 11:42:24 AM

Dan for security.

From: Royer, Corey <Corey.Royer@fema.dhs.gov>
Sent: Friday, October 18, 2024 11:41 AM
To: Colon, Alan (atf.gov) <alan.colon@atf.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Smith, Heather R <Heather.Smith@fema.dhs.gov>
Cc: 4827DR_OSCs <4827DR_OSCs@fema.dhs.gov>
Subject: RE: Customs and Border Protection team assignment to FEMA

Alan,

I need ESF 13, Josh and Heather (DSA) all coordinating directly on the inclusion of force protection direct to DSA. I do not have all the details. Heather is the best POC for this

Corey Royer
Deputy OPS Chief DR-4827-NC
FEMA Response Operations Cadre
Mobile: (202) 802-7625
Corey.Royer@fema.dhs.gov | Pronouns: he/him

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REL0000456522

From: O'Connor, Daniel
To: Rothenberg, Jaclyn
Subject: Re: Detail info
Date: Saturday, October 12, 2024 3:18:31 PM

Will you be coming to the office tomorrow? Planning purposes for the detail.

Let me know.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Saturday, October 12, 2024 3:16:52 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Detail info

Thank you so much Dan!

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:52 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Re: Detail info

My
Pleasure. Just hit me if you need anything.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:51:34 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Detail info

Thank you so much for all of your help!

Get [Outlook for iOS](#)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:42:13 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Detail info

"Vehicle will be standing by in courtyard area from 6-8 PM. My detail agent will go up to Mezzanine floor and wait at the elevators by NRCC. His name is Angel Morales Brignoni, (760) 889-8830. He will escort from there to the vehicle."

Please go direct to Mr. Brignoni and I'll meet you.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: [O'Connor, Daniel](#)
To: [Rothenberg, Jaclyn](#)
Subject: Re: Detail info
Date: Saturday, October 12, 2024 11:14:30 AM

Good morning

Just checking in to see how you are and how the process went.

Have a great day!

Dan
Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:51:34 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Detail info

Thank you so much for all of your help!

[Get Outlook for iOS](#)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:42:13 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Detail info

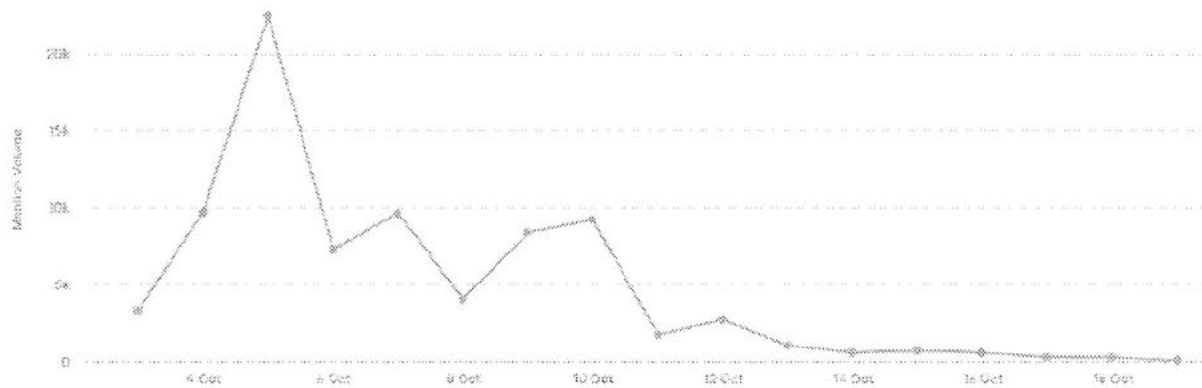
“Vehicle will be standing by in courtyard area from 6-8 PM. My detail agent will go up to Mezzanine floor and wait at the elevators by NRCC. His name is Angel Morales Brignoni, (760) 889-8830. He will escort from there to the vehicle.”

Please go direct to Mr. Brignoni and I'll meet you.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

Overall Volume of discussion about Administrator Criswell:



Examples of Threatening content:

Recovery on Gab: '@Terrorismwatch you're absolutely right. They must...' (October 6)

 **(b)(6)** · 1 repost · Oct 6th 2024

 **(b)(6)** you're absolutely right. They must face the Mussolini treatment Harris Myorkas Buttigieg Deanne Criswell Biden Zients Obama Clinton Pelosi Schumer!!

Like Reply Repost  2

 **(b)(6)** **(b)(6)** Oct 6th 2024

 **(b)(6)** A great start. The only question: Is there enough rope?

Like Reply Repost  2

(b)(6) on Gab: 'I hope Trump spends his second day in office FIRIN...' (October 10)

 **(b)(6)** · 2 reposts · Oct 10th 2024

 **(b)(6)** I was kinda thinkin sharpening the guillotines was a good use of the second day!

Like Reply Repost  4

Truth Details | Truth Social (October 5)

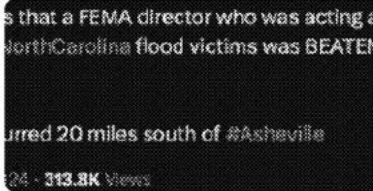
(b)(6)

(b)(6)

. Arrogant FEMA Director

BEATEN by RIGHTEOUS Angry American citizens in North Carolina.

This is long overdue and I hope we see more of this in the very near future. They should all be sent home bloody, black and blue with a life lesson for their blatant tyranny as well as arrest and full prosecution under the law. @truthsocial #WeThePeopleAreFedUp



youtube.com

(b)(6)

Share your videos with friends, family, and the world

1 ReTruth 1 Like

Oct 05, 2024, 2:23 PM

(b)(6)

on Gab: 'Deanne Criswell & FEMA, ready to kill and arrest a...' (October 4)

(b)(6)

Deanne Criswell & FEMA ready to kill and arrest anyone who is a victim or a patriot seeking to help victims of Helene.

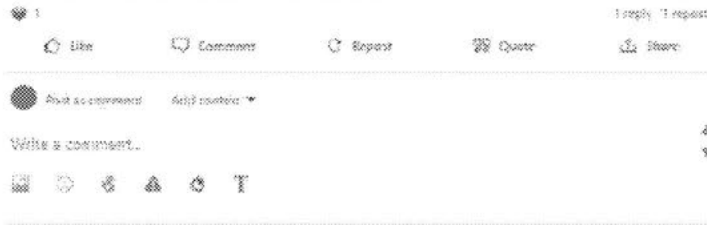
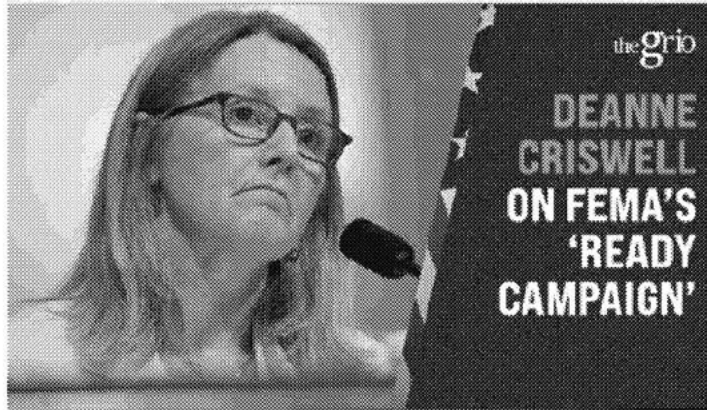
O GOD ALMIGHTY, BLOCK & BLIND & DESTROY Deanne Criswell & FEMA and her fellow traitors in the White House Fed circles for deliberating BLOCKING AID to the 10s of 1000s of Hurricane Helene's victims, while BRINGING NO AID. THESE POS MURDERERS deserve swift military trials and execution at dawn. Burned at the stake and then in hell!

Yet the Obama-Biden-Harris regime has \$B's & \$B's of dollars for illegals who are gangster-child-rapists as well as warmongering war lord embazzlers via Ukraine War. What Deanne Criswell & FEMA perpetrated in mass murder in Lefuna, Maui, is being demonically replicated on the USA east coast and inland areas.

All one big outrage that no one should feel anything but that.

This is a call to action in protest and revolution or we all deserve to be put down and imprisoned and robbed to the last penny as the Obama-Biden-Harris regime clearly is working towards.

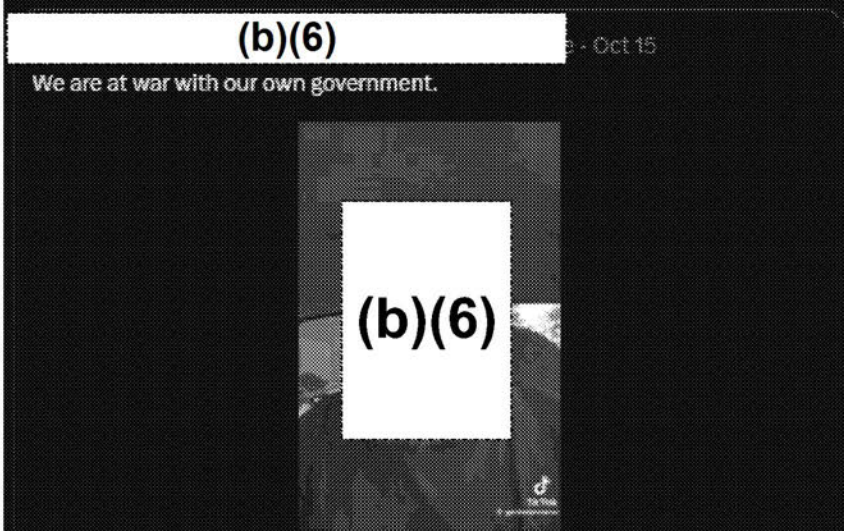
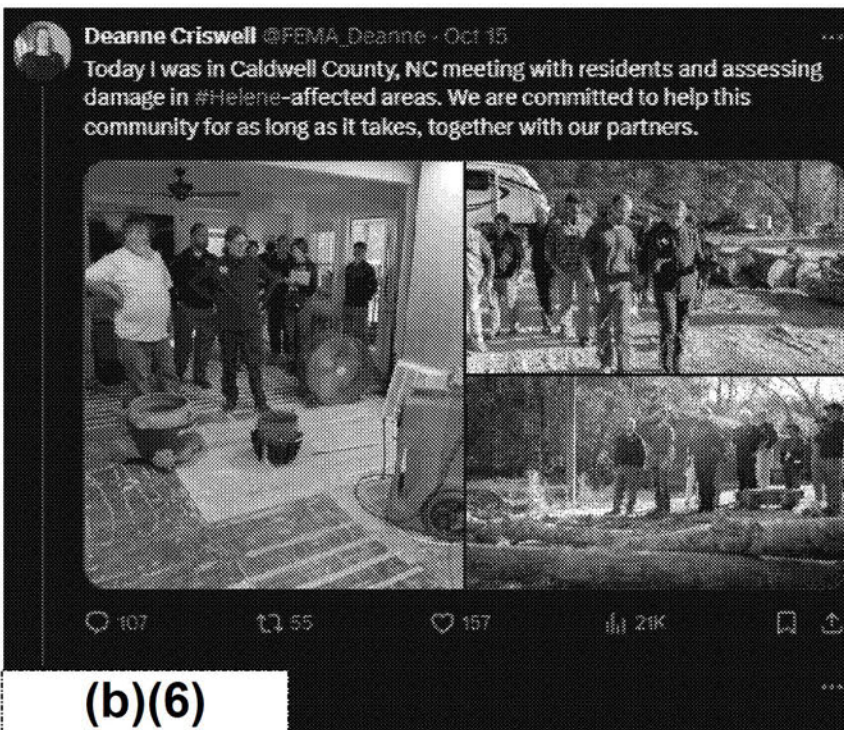
Fight the Good Fight everyone!



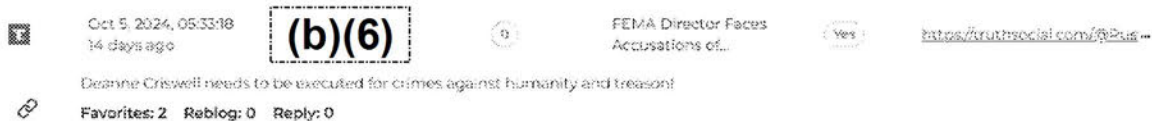
(b)(6)

(b)(6)

X (October 15)



The following direct threats were removed from the platform TruthSocial:





Oct 7, 2024, 19:17:03
11 days ago

(b)(6)



Federal Funding for
Migrant Support...



<https://x.com/Amr...>

Fema

God Damn liar! Facts from civilians and the head of FEMA confirmed it. She should be hung for treason!!!!



Favorites: 1 Retblog: 0 Reply: 0

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

From: [Greg Zapp](#)
To: [Murphy Perroni](#); [Kymlee](#); [Bornstein, Josh](#); [Given, Brian](#)
Cc: [Tristen Yancey](#); [Tobias Losch](#); [Ryan Curran](#)
Subject: FEMA - ZeroFox Brand/Organization/Agency Protection
Date: Thursday, October 17, 2024 1:47:26 PM
Attachments: ZeroFox - FEMA Exec Protect Risks.pdf

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good afternoon Kym, Josh, and Brian,

Following up on our Tuesday conversation about Brand protection. For our Government clients, maybe we should call this Organization/Agency Protection rather than Brand.

As Joe explained, one reason we are seeing so many less alerts than the tool your OEA team is using (which tool?) is that we currently have a massive collection gap in our configuration centered around threats to FEMA and FEMA personnel in general. While our Executive protection coverage generates alerts on threats to specific individuals, in the current configuration we are not collecting for threats to FEMA or FEMA personnel in a generic sense. We have other agencies we work with who have the same use case as the FEMA CSO - protection of Agency personnel and property. This other agency also follows threats to executives, and in talking with the Agency dedicated ZeroFox analysts yesterday, he said the preponderance of actionable alerts, with direct threats to their agency comes as a result of the Brand/Organization protection.

While the Brand Protection capability can be utilized to focus on preventing others from maligning or impersonating an established brand, this collection activity can be tailored for FEMA, the same way we have tailored it for other Agencies, to focus on the protection of FEMA personnel, facilities, information, and equipment.

I've attached a report our analyst team built over the last 48 hours for your review. I trust this report underscores the criticality of both Brand/Organization protection and simultaneously the value of the ZeroFox analytic cadre.

Please let me know if you have any questions.

All the best,

Greg

Greg Zapp, PMP

Federal Account Manager

ZeroFox // External Cybersecurity

(b)(6)@zerofox.com // m: (b)(6)

www.zerofox.com // @ZeroFox

Upcoming Out of Office: 27 Dec - 03 Jan

REL0000456531

Hurricanes Milton & Helene Response

Topline Messaging

- Response and recovery efforts continue in North Carolina and the Southeast. Over **8,200 federal personnel** are deployed, which includes over **4,300 FEMA personnel** who remain on the ground, working side-by-side with state and local officials, to help survivors get what they need to begin their recovery.
- For those affected by Hurricane Helene, as of today, FEMA has approved over **\$901.3 million**, which includes **\$549.8 million** in assistance for individuals and communities affected and over **\$351.5 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- Applying for assistance is the critical first step toward recovery. We encourage people to apply as soon as possible by visiting DisasterAssistance.gov, using the FEMA App, or calling 1-800-621-3362. **Applying online at [disasterassistance.gov](https://DisasterAssistance.gov) is the fastest way to begin the application process.** FEMA teams are actively working in affected states to open more Disaster Recovery Centers, where individuals can receive in-person assistance with their applications.

What FEMA is Doing

- More **than 3,900 responders from 40 different states** have responded to disasters throughout the Southeast through the Emergency Management Assistance Compact. FEMA helps cover the cost of these missions for emergency managers and responders from throughout the country to aid others in times of disasters.

Messaging to Public – Hurricane Milton

- People in 34 counties in Florida, in addition to the Miccosukee Tribe of Indians of Florida, can now apply for assistance with FEMA. They can apply online by visiting [disasterassistance.gov](https://DisasterAssistance.gov), calling 1-800-621-3362, on the FEMA App or through FEMA teams on the ground.

- If you are in a county eligible for both Helene and Milton disaster assistance, you need to submit separate applications for each disaster.
- Survivors affected by Hurricanes Helene and/or Milton are encouraged to visit Disaster Recovery Centers for assistance with their recovery. Currently, nine centers are open in Florida, where individuals can speak directly with FEMA and state personnel. Additional centers will reopen as facilities impacted by Milton are assessed. To find the nearest center, visit [FEMA.gov/DRC](https://www.fema.gov/DRC).
- FEMA assistance in Florida may include upfront funds to help with essential items like food, water, baby formula and other emergency supplies. Funds may also be available to repair storm-related damage to homes and personal property, as well as assistance to find a temporary place to stay.
- FEMA is working with state and local officials on **debris removal** plans for areas affected by the storms. Residents should pay attention to local guidance related to debris removal in their area.
- **Pay attention to local officials.** Conditions in affected areas may still be dangerous. Everyone in the affected areas should continue to follow instructions from local officials to stay safe from post-storm risks.
- **Do not touch downed powerlines.** Stay clear of downed powerlines and report them to local authorities. These lines may still be live and pose a serious risk of injury or death. Always assume they are dangerous, and do not try to move or touch them.
- **Be safe during an outage.** If you are without power, use only flashlights or battery-powered lanterns for emergency lighting.
- **Use generators safely.** If there is a power outage, use generators safely. Always use them outdoors and at least 20 feet from windows, doors and attached garages. Make sure to keep the generator dry and protected from rain or flooding.
- Residents in need of information or resources should call the State Assistance Information Line at 800-342-3557. English, Spanish and Creole speakers are available to answer questions.

- Residents can find additional resources and information at Florida Division of Emergency Management's website, [FloridaDisaster.org](https://www.floridadisaster.org).

What FEMA is Doing - Milton

- For those affected by Hurricane Milton, as of today, FEMA has approved over **\$619 million**, which includes \$15 million in assistance for individuals and communities affected and over \$604 million for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- 21 shelters are currently housing over 2,000 people impacted by Milton, a significant decrease from nearly 13,000 last Friday.

What FEMA is Doing - Helene

- More than **\$ 549.8** million has been provided to Helene survivors. President Biden approved a 100% federal cost-share for Florida, Georgia, North Carolina, South Carolina, Tennessee and Virginia to assist in their response efforts.
- Over **12.6** million meals and **12.6** million liters of water have been delivered to states. FEMA's Surge Capacity Force is mobilizing personnel from across DHS to support response and recovery in impacted areas.
- Additional Disaster Recovery Centers are opening throughout the affected communities to provide survivors with in-person assistance. These centers offer help with applications for FEMA assistance, information on available resources and guidance through the recovery process. Disaster Survivor Assistance Teams remain on the ground in neighborhoods in all Helene-affected states helping survivors apply for assistance and connecting them with additional state, local, federal and voluntary agency resources.

NORTH CAROLINA

- In North Carolina, FEMA has approved more than **\$97.5 million** to survivors in housing and other types of assistance.
- **Power and Cellular Restoration:** Power restoration efforts continue to make steady progress each day, with more than 10,000 crews from across the U.S. working to restore

service. Cellular service is also improving, with a growing number of sites returning to operation as recovery efforts advance.

- **Disaster Recovery Centers (DRCs)** are open in the **five** communities of Asheville, Boone, Lenoir, Marion and Sylva. There, survivors can learn more about disaster assistance, ask questions and apply. Use the DRC Locator on FEMA.gov to help you find the hours, services and locations of DRCs.
- **Staffing:** More than **1,300** FEMA staff are on the ground in North Carolina, with more arriving daily.
- **Sheltering: Thirteen** shelters are housing just over **560** occupants. FEMA activated its Transitional Sheltering Assistance program for North Carolina. Now, survivors who cannot return home may be eligible to receive help from FEMA to find a safe and clean place to stay while they make their long-term housing plans. To date, more than **2,760** families are participating in the program.

INDIVIDUAL ASSISTANCE - OTHER HELENE STATES

- In Florida, FEMA has approved more than **\$195.4 million** in housing and other types of assistance for survivors affected by Helene. **Nine Disaster Recovery Centers** are open in Bradenton, Branford, Glen Saint Mary, Lake City, Largo, Live Oak, Madison, Perry and Sarasota. DRCs will support both Helene and Milton. **179 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In Georgia, FEMA has provided over **\$113.5 million** in housing and other types of assistance. **Four Disaster Recovery Centers** are open in Valdosta, Douglas, Sandersville and Augusta. **149 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In South Carolina, FEMA has approved over **\$127.4 million** in housing and other types of assistance. **Five Disaster Recovery Centers** are open in Anderson, Greenville, Barnwell, Batesburg and North Augusta. **88 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.

- In Tennessee, FEMA has approved more than **\$11.2 million** in housing and other types of assistance. **One Disaster Recovery Center** is open in Erwin. **46 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.
- In Virginia, FEMA has approved more than **\$4.5 million** in housing and other types of assistance. **Four Disaster Recovery Centers** are open in Damascus, Dublin, Independence and Tazewell. **40 Disaster Survivor Assistance members** are going into neighborhoods to connect with survivors.

Resources and Information for All Survivors

- People in counties designated for Individual Assistance can apply for FEMA assistance in three ways: online by visiting disasterassistance.gov, calling 1-800-621-3362 or in the FEMA App. Designated counties can be found on [FEMA's Current Disasters](https://www.fema.gov/disaster/current) web page or by visiting disasterassistance.gov.
- While everyone's journey to recovery is different, the first step is to apply for disaster assistance. We recognize that everyone's needs will vary.
- There are many types of assistance available and tailored to your unique situation. Your recovery may differ from that of friends or neighbors, but our dedicated staff will work with you to navigate your specific needs.
- Once you apply, it's crucial to stay in touch with FEMA. Our team is here to help you navigate the application process and jumpstart your recovery.
- FEMA is committed to supporting Helene and Milton survivors by ensuring they have a safe roof over their heads as quickly as possible. We're working closely with state partners to provide immediate temporary solutions.
- We are focused on meeting immediate sheltering needs, which include rental assistance and other tools to provide quick support. We're also assessing longer-term temporary housing needs with our state partners.
- Our priority is to bridge the gap between now and long-term recovery solutions. The best thing survivors can do is to apply for disaster assistance as soon as possible.

- Federal assistance may include grant funding for rental payments, covering both the first and last month's rent. Survivors can also receive reimbursement for out-of-pocket hotel expenses if applicable. Importantly, renters can apply for assistance directly; they do not need to go through their landlord.

If Asked

Responding to Multiple Storms

- FEMA's job is to put people first, and that is exactly what we are doing as we support all those impacted by Helene and Milton.
- Our agency has the capacity to manage multiple, simultaneous disasters. We will continue to address response and recovery efforts for Helene while also conducting initial response and recovery efforts in Florida following Milton. FEMA is not taking away any resources needed for Hurricane Helene.

Rumor Response

- There's been a lot of disinformation about FEMA's assistance programs which is having a negative impact on our ability to help people. We want to encourage as many people to apply for help from FEMA as possible.
 - FEMA does NOT confiscate (or collect) cash, donations or supplies.
 - FEMA does NOT confiscate land and cannot legally do so.
 - The \$750/\$770 payment survivors may receive is not the only money they may be eligible for. It is an upfront, flexible payment to cover essential supplies while we continue to review applications for further eligibility of programs.

FEMA Funding/DRF

- FEMA has what it needs for immediate response and recovery efforts.

EFSP/Border Funding Diversion

- No disaster relief funding was diverted to support migrants.

- The funding for communities to support migrants is appropriated by Congress to U.S. Customs and Border Protection – it has nothing to do with FEMA's Disaster Relief Fund.

Hurricanes Milton & Helene Response

Topline Messaging

- Federal assistance for those affected by Hurricanes Helene and Milton has now surpassed **\$1.8 billion**. This includes over \$597 million in assistance for individuals and families to help pay for housing repairs, personal property replacement, and other recovery efforts. Additionally, over \$934 million has been approved for debris removal and emergency protective measures, which are critical for saving lives, protecting public health, and preventing further damage to both public and private property.
- Response and recovery efforts continue in North Carolina and the Southeast. Nearly **8,000 federal personnel** are deployed, which includes over **4,400 FEMA personnel** who remain on the ground, working side-by-side with state and local officials, to help survivors get what they need to begin their recovery.
- Applying for assistance is the critical first step toward recovery. We encourage people to apply as soon as possible by visiting DisasterAssistance.gov, using the FEMA App, visiting a local Disaster Recovery Center, or calling 1-800-621-3362. **Applying online at disasterassistance.gov is the fastest way to begin the application process.** FEMA teams are actively working in affected states to open more Disaster Recovery Centers, where individuals can receive in-person assistance with their applications.

What FEMA is Doing– Milton and Helene

- For those affected by Hurricane Helene, FEMA has now approved over **\$911.1 million**, which includes **\$581.1 million** in assistance for individuals and families affected and over **\$330 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.
- For those affected by Hurricane Milton, FEMA has now approved over **\$620.2 million**, which includes **\$16.2 million** in assistance for individuals and families affected and over **\$604 million** for debris removal and activities to save lives, protect public health and safety and prevent damage to public and private property.

- In response to Helene, over **12.6** million meals and **12.9** million liters of water have been delivered to states. In response to Milton, over **2.2** million meals and **780,000** liters of water have been delivered to Florida.
- More than **3,900 responders** from **40 different states** have responded to disasters throughout the Southeast through the Emergency Management Assistance Compact. FEMA helps cover the cost of these missions for emergency managers and responders from throughout the country to aid others in times of disasters.
- FEMA continues to open Disaster Recovery Centers throughout the affected communities to provide survivors with in-person assistance. These centers offer help with applications for FEMA assistance, information on available resources and guidance through the recovery process. Disaster Survivor Assistance Teams remain on the ground in neighborhoods in all Helene-affected states helping survivors apply for assistance and connecting them with additional state, local, federal and voluntary agency resources.
- FEMA is working with state and local officials on **debris removal plans** for areas affected by the storms. Residents should pay attention to local guidance related to debris removal in their area.

Recovery Updates

North Carolina

- **Funding:** FEMA has approved over \$100 million for over 77,000 survivors in housing and other types of Individual Assistance
- **Disaster Recovery Centers (DRCs):** 6 – Asheville, Bakersville, Boone, Lenoir, Marion and Sylva
- **Staffing:** Over 1,200 FEMA staff in North Carolina
- **Disaster Survivor Assistance** members in communities: 379
- **Sheltering:** 13 shelters housing over 560 occupants.
- **Transitional Sheltering Assistance (TSA)** program: More than 3,000 families are participating in the program.

Florida

- **Funding:** In response to Helene, FEMA has approved over \$213 million for over 71,000 survivors in housing and other types of Individual Assistance. Additionally, FEMA has approved more than \$330 million in Public Assistance. In response to Milton, FEMA has approved over \$16 million for over 19,000 survivors in housing and other types of Individual Assistance. Additionally, FEMA has approved more than \$604 million in Public Assistance.
- **Disaster Recovery Centers (DRCs):** 12 – Bradenton, Branford (2), Glen Saint Mary, Homosassa, Lake City, Largo, Live Oak, Madison, Old Town, Perry, Sarasota and Tampa.
- **Disaster Survivor Assistance** members in communities: 120

Georgia

- **Funding:** FEMA has approved over \$119 million for over 118,000 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 4 – Valdosta, Douglas, Sandersville and Augusta.
- **Disaster Survivor Assistance** members in communities: 152

South Carolina

- **Funding:** FEMA has approved over \$132.3 million for over 146,000 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 5 – Anderson, Barnwell, Batesburg, Easley, Greenville and North Augusta
- **Disaster Survivor Assistance** members in communities: 92

Tennessee

- **Funding:** FEMA has approved over \$11.8 million for over 2,400 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 1 – Erwin
- **Disaster Survivor Assistance** members in communities: 48

Virginia

- **Funding:** FEMA has approved over \$4.7 million for over 1,500 survivors in housing and other types of Individual Assistance.
- **Disaster Recovery Centers (DRCs):** 4 – Damascus, Dublin, Independence and Tazewell
- **Disaster Survivor Assistance** members in communities: 57

Resources and Information for All Survivors

- Survivors affected by Hurricanes Helene and/or Milton in counties designated for Individual Assistance can apply for FEMA assistance in four ways: online at disasterassistance.gov, on the FEMA App, calling 1-800-621-3362, or in person at a local Disaster Recovery Center. Designated counties can be found on FEMA's Current Disasters web page or by visiting disasterassistance.gov.
- FEMA assistance may include upfront funds to help with essential items like food, water, baby formula and other emergency supplies. Funds may also be available to repair storm-related damage to homes and personal property, as well as assistance to find a temporary place to stay.
- While everyone's journey to recovery is different, the first step is to apply for disaster assistance. We recognize that everyone's needs will vary.
- There are many types of assistance available and tailored to your unique situation. Your recovery may differ from that of friends or neighbors, but our dedicated staff will work with you to navigate your specific needs.
- If you were not approved for FEMA assistance due to your home insurance coverage, you may still qualify if your insurance company denies your claim, your settlement doesn't cover your losses, or if your insurance process takes more than 30 days. Once you receive a denial or settlement letter from your insurance, update your FEMA application online, and FEMA may be able to help where your homeowners and/or flood insurance did not.
- Once you apply, it's crucial to stay in touch with FEMA. Our team is here to help you navigate the application process and jumpstart your recovery.

- FEMA is committed to supporting Helene and Milton survivors by ensuring they have a safe roof over their heads as quickly as possible. We're working closely with state partners to provide immediate temporary solutions.
- We are focused on meeting immediate sheltering needs, which include rental assistance and other tools to provide quick support. We're also assessing longer-term temporary housing needs with our state partners.
- Our priority is to bridge the gap between now and long-term recovery solutions. The best thing survivors can do is to apply for disaster assistance as soon as possible.
- Federal assistance may include grant funding for rental payments, covering both the first and last month's rent. Survivors can also receive reimbursement for out-of-pocket hotel expenses if applicable. Importantly, renters can apply for assistance directly; they do not need to go through their landlord.

If Asked

Responding to Multiple Storms

- FEMA's job is to put people first, and that is exactly what we are doing as we support all those impacted by Helene and Milton.
- Our agency has the capacity to manage multiple, simultaneous disasters. We will continue to address response and recovery efforts for Helene while also conducting initial response and recovery efforts in Florida following Milton. FEMA is not taking away any resources needed for Hurricane Helene.

Rumor Response

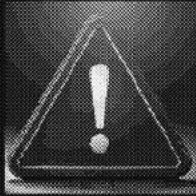
- There's been a lot of disinformation about FEMA's assistance programs which is having a negative impact on our ability to help people. We want to encourage as many people to apply for help from FEMA as possible.
 - FEMA does NOT confiscate (or collect) cash, donations or supplies.
 - FEMA does NOT confiscate land and cannot legally do so.
 - The \$750/\$770 payment survivors may receive is not the only money they may be eligible for. It is an upfront, flexible payment to cover essential supplies while we continue to review applications for further eligibility of programs.

FEMA Funding/DRF

- FEMA has what it needs for immediate response and recovery efforts.

EFSP/Border Funding Diversion

- No disaster relief funding was diverted to support migrants.
- The funding for communities to support migrants is appropriated by Congress to U.S. Customs and Border Protection – it has nothing to do with FEMA's Disaster Relief Fund.



Take action if you receive a threat or feel unsafe.

Physical Threat

- If you feel there is an **immediate threat**, leave the area – if possible – and call 911. Report all security concerns to your supervisor and onsite [Security Contact](#).
- Trust your gut! If you see or hear something that makes you feel unsafe or concerns you, we urge you to get to a safe place and report it immediately.

Online Threat

- If you received an **online threat** or have been **targeted on social media**, immediately report the incident to your supervisor and [Security Contact](#).
- You can also report to the social media platform as a violation of their terms and conditions.



Proactive Cybersecurity Measures
Physical security and online security are intertwined.



Use of Personal Social Media Accounts
You shouldn't feel compelled to talk about FEMA issues on social...

From: Bornstein, Josh
To: Dunn, Emily
Cc: Neims, Jordan
Subject: for CTAB back pocket
Date: Wednesday, October 23, 2024 7:28:00 AM
Attachments: image001.png

Emily,

Rich McComb (DHS CSO) pinged Components yesterday for some info on how we handle online threats to employees. I want F2 to have my answers in case helpful. Ignore Rich's subject line – that was left over from a previous ask he had.

Thanks,
Josh

From: Bornstein, Josh
Sent: Wednesday, October 23, 2024 7:25 AM
To: McComb, Rich <(b)(6)@hq.dhs.gov>
Cc: Lambeth, John <(b)(6)@hq.dhs.gov>; HORYN, IWONA <(b)(6)@hq.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: UPDATE: Routing Interim ESP Guidance for Component Review with a Monday 10/21 - 3PM Suspense

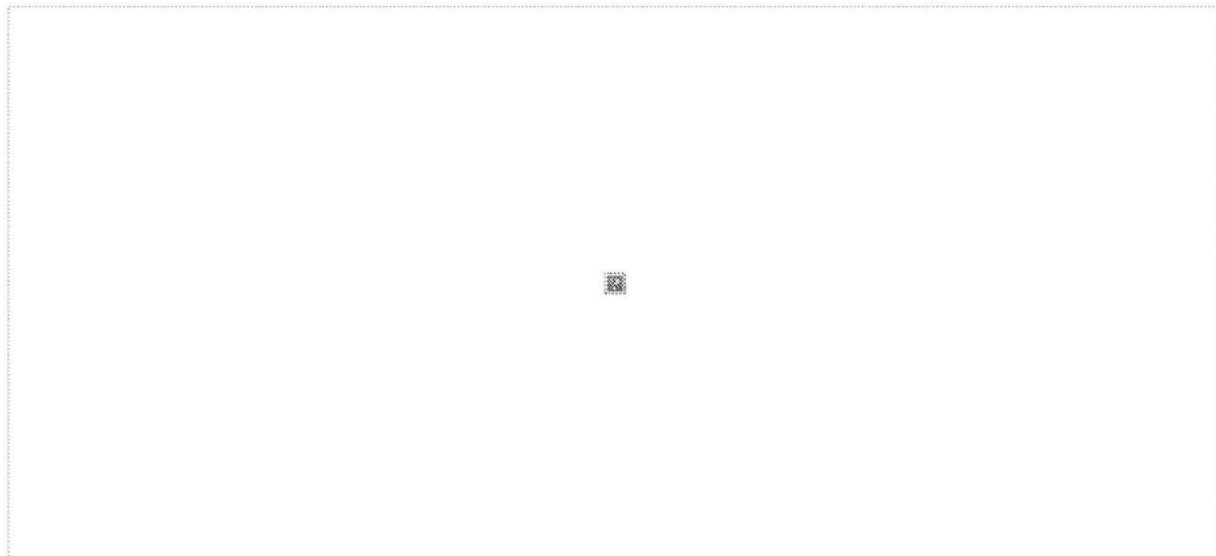
Hi Rich,

Good morning.

1. FEMA OCSO takes online threats and adjudicates next actions across the range from training to enhanced security. We coordinate with OCISO when/as needed.
2. Written procedures outside of policy (if needed, I can have someone pull policy but likely not in time for CTAB) are in development. FEMA has standards of conduct, anti-harassment policy, anti-discrimination policy, etc., and those are managed by multiple offices across the agency. We cross-refer as warranted. For concerns originating outside FEMA, we developed our workforce protection task force for the current response and that will mature into a standing entity. While the individual pieces have been done and coordinated loosely, this provides a single cell for threat entry, adjudication, action, and messaging, with partners from all over the agency (CIO, ADR, comms, etc.). We refer to FPS and FBI, as indicted, for investigation. We brief the person targeted if they are not aware of the threat. We also brief them on enhanced security practices, online safety, etc. That is the baseline. We also monitor for escalation with the individual which determines follow-on actions.

Here is a screenshot from our internal SharePoint page for FEMA staff. It links to a list of local and HQ security contacts.

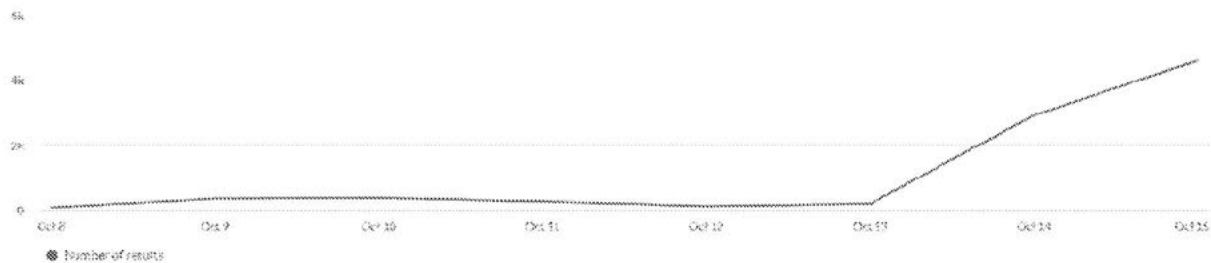
Josh



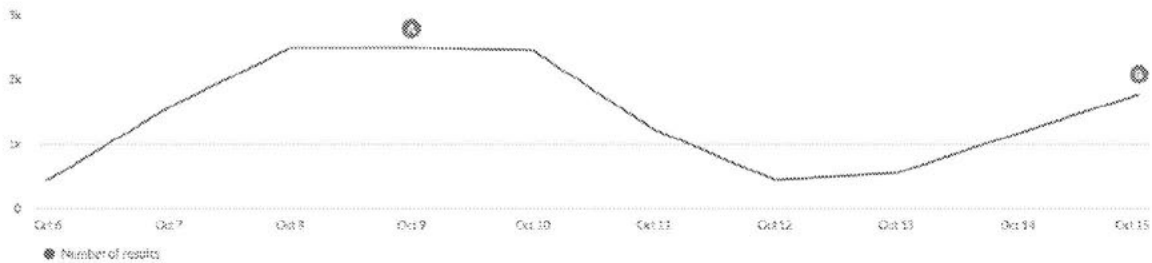
Tuesday, October 15, 2024: Media Analysis Report on Stories Related to FEMA Rumors and Threats

Summary: Based on national and local media sources, reporting is centering on the spread of misinformation with calls from state and federal officials to stop spreading misinformation (i.e. the government will take your home, etc). Most discussion around impacts of misinformation on the FEMA workforce is derived from the joint news conference with Gov. Roy Cooper and FEMA Administrator Deanne Criswell earlier this morning. Some smaller news outlets are highlighting the negative impact on staff morale.

According to data analytics, the volume of news coverage specifically referencing threats to FEMA operations started gaining volume on Oct. 13, rising to just over 4,000 stories on Oct. 15. Additionally, the volume of media stories referring to FEMA and "misinformation", which had previously spiked between Oct. 8-10, have risen again since Oct. 13 due to many media outlets connecting the topic of hurricane-related misinformation with FEMA's operational changes in North Carolina.



This image above illustrates the trend from Monday Oct. 8 to Tuesday, Oct. 15, demonstrating a recent increase in stories about threats to FEMA staff.



This image above illustrates the trend from Sunday, Oct. 6 to Tuesday, Oct. 15, demonstrating an elevation which decreased over a few days in coverage. On Sunday, Oct. 13, trends spiked due to stories connecting threats to FEMA staff and misinformation, which were broadcasted on multiple media outlets.

Media reports and stories have focused on highlighting:

- Most of the spreading of misinformation coming from political parties and folks outside of the impacted areas.
- Remarks from individuals interviewed have reinforced that threats against responders are of the utmost priority and are being taken very seriously, whether in-person or via social media or other outlets.
- One man has been arrested for alleged threats to date.
- Local officials are providing as much support as possible to aid with the recovery process to ensure everyone who needs support can obtain the proper assistance and resources for their recovery.

Notable Stories:

CNN: Chimney Rock, NC Battles False Claim of Heartless Govt. Land Grab (October 15, 2024)

Mayor Petter O' Leary from Chimney Rock, NC battles false claims of the government "planning to seize the community and bulldoze the bodies". The people spreading false claims from other states that are not in the area to witness the recovery efforts firsthand. It's not, effecting the people of Chimney Rock as they are focused on the recovery process. The concern is the damage it's doing to neighboring communities and taking efforts available to handle false content. Threats are the top priority but no threats in Chimney Rock.

New Republic: "Hunting FEMA": Trump's Hurricane Lies Spark Terrifying Threat | The New Republic (October 14, 2024)

"We're working with all partners around the clock to get help to people. Trump's lies and conspiracy theories have hurt the morale of first responders and people who lost everything, helped scam artists and put government and rescue workers in danger," Cooper wrote in a post on X.

Newsweek: Armed Militia 'Hunting FEMA' Causes Hurricane Responders to Evacuate - Newsweek (October 14, 2024)

Other false claims that have circulated include that people taking federal relief money could see their land seized or that \$750 is the most they will ever get to rebuild. FEMA has pushed back against the false claims and conspiracy theories, setting up a page on its website to combat misinformation and rumors.

"We have thousands of people on the ground, not just federal, but also our volunteers in the private sector," Criswell said at a news conference in Asheville on October 7. "And frankly, that type of rhetoric is demoralizing to our staff that have left their families to come here and help the people of North Carolina. And we will be here as long as they're needed."

HuffPost: [Armed Man Arrested After Alleged Threats To FEMA Workers Helping Hurricane Relief](#) | HuffPost Latest News (October 15, 2024)

William Jacob Parsons, 44, was arrested Saturday after local authorities said they received a report of a man with an assault-style rifle who made a comment “about possibly harming” workers with the Federal Emergency Management Agency in the Lake Lure and Chimney Rock areas, the Rutherford County Sheriff’s Office said Monday.

Fox 8 News: Sheriff Wright speaks on threats made at FEMA workers (October 15, 2024)

Sheriff Wright of Spartanburg County, S.C. addresses threats on FEMA staff. Stating that agencies are taking threats seriously and are coordinating efforts to ensure the safety of all staff providing recovery support. However, since threats are being addressed, things are getting better and recovery staff can move forward providing assistance to those in need.

Reason: Republican Senate Candidates Struggle in New 2024 Polling (reason.com) (October 15, 2024)

This comes on the heels of an awful lot of media-class bellyaching about how online misinformation and disinformation has resulted in FEMA workers fearing for their lives. It is absolutely possible that there has been a slight uptick in this, and that there are a few crazies—mostly acting alone—who are targeting government workers. But it is itself needless fearmongering to act like there's some vast epidemic of violence directed at FEMA employees.

Forbes: Misinformation And Conspiracy Theories Hamper Hurricane Relief (forbes.com) (October 14, 2024)

As lies have swirled, FEMA has faced false claims that it is stealing donations or diverting disaster aid to Ukraine. For residents in storm-affected areas, already dealing with limited power and cell service, the misinformation makes it harder to know what to do to stay safe.

CNN: Reported threats force FEMA to pause some aid operations | CNN (October 14, 2024)

Tapper discusses how resources and time are being spent on combating misinformation which could have been diverted to direct relief and response efforts.

CNN: What we know about the FEMA efforts in western North Carolina | CNN (October 15, 2024)

“The threat was more limited than initially reported and mitigated by law enforcement,” FEMA said Monday.

The initial report to deputies said a truckload of militia were involved in making threats, but investigators determined Parsons acted alone, according to a news release from the sheriff’s office.

AOL: Cooper: Mark Robinson, other candidates are using Helene disinformation to 'sow chaos' (aol.com) (October 15, 2024)

Candidates are using the storm and recovery efforts for misery and chaos for their own political gain/objectives.

From: Bornstein, Josh
To: Given, Brian
Subject: FW: 10/15 Media Analysis Summary - Rumors and Threats Coverage
Date: Wednesday, October 16, 2024 10:56:00 AM
Attachments: image001.png
10-15-24 Summary FEMA Rumors and Security Threats.docx

You guys get this?

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 10:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Leckey, Eric <Eric.Leckey@fema.dhs.gov>
Subject: Fw: 10/15 Media Analysis Summary - Rumors and Threats Coverage

From: Huang, Gloria <gloria.huang@fema.dhs.gov>
Sent: Tuesday, October 15, 2024 6:18:54 PM
To: HQ-OEA Senior Leadership <HQ-OEASeniorLeadership@fema.dhs.gov>; FEMA-Press-Office <fema-press-office@fema.dhs.gov>; Genco, Jayce <jayce.genco@fema.dhs.gov>; Llargues, Daniel <daniel.llargues@fema.dhs.gov>; Crager, Patricia <Patricia.Crager@fema.dhs.gov>; Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Peterson, Mark J <Mark.Peterson2@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Campbell, Zella <zella.campbell@fema.dhs.gov>; Barker, Melanie <Melanie.Barker@fema.dhs.gov>; FEMA-OEA-Advisors <fema-oea-advisors@fema.dhs.gov>; Hill, Morgan <morgan.hill@fema.dhs.gov>; FEMA-Social-Listening <fema-social-listening@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Thomas, Claire <claire.thomas@fema.dhs.gov>
Subject: 10/15 Media Analysis Summary - Rumors and Threats Coverage

Hello,

Please see attached for a brief spot report/summary of media coverage related to recent security concerns and threats to FEMA. Overall, coverage has increased over the past couple days and continued to increase today.

If you have questions please feel free to reach out to fema-social-listening@fema.dhs.gov. Thank you,

Gloria Huang
Digital Engagement and Analytics Branch Chief | Communications Division | Office of External Affairs
Mobile: (202) 701-3061
Gloria.Huang@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456535



From: [Given, Brian](#)
To: [O'Connor, Daniel](#)
Subject: Fw: Additional Names of FEMA officials for CAD alerts...
Date: Tuesday, October 29, 2024 12:40:30 PM
Attachments: [image001.png](#)

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:25:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:00 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in (think we need a separator here..."and which is" or something) associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' (no apostrophe) and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert

or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address (we have added everyone's personal phone numbers in addition to Josh's, so rec we add for all) For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and

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associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:27 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

REL0000456536

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:22 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency
fema.gov

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency

REL0000456536

fema.gov

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
fema.gov



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

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These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Bornstein, Josh
To: O'Connor, Daniel
Subject: Fw: Customs and Border Protection team assignment to FEMA
Date: Friday, October 18, 2024 11:43:13 AM

Please be sure local LE is supportive of these assets and that ESF15 is tracking. There will be media calls and I want to be sure they understand the supportive mission.

From: Royer, Corey <Corey.Royer@fema.dhs.gov>
Sent: Friday, October 18, 2024 11:41:08 AM
To: (b)(6) (atf.gov) (b)(6)@atf.gov; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Smith, Heather R <Heather.Smith@fema.dhs.gov>
Cc: 4827DR_OSCs <4827DR_OSCs@fema.dhs.gov>
Subject: RE: Customs and Border Protection team assignment to FEMA

Alan,

I need ESF 13, Josh and Heather (DSA) all coordinating directly on the inclusion of force protection direct to DSA. I do not have all the details. Heather is the best POC for this

Corey Royer
Deputy OPS Chief DR-4827-NC
FEMA Response Operations Cadre
Mobile: (202) 802-7625
Corey.Royer@fema.dhs.gov | Pronouns: he/him

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Offense/Incident: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-13...

CCN # 24155985 OWNER K. VOGLEZON 8194 #5192 AUTHOR AGENCY Metropolitan Police Department

Public Narrative

EXPAND EDIT

MPD was dispatched to the above address for making false 911 calls and claiming she will shoot up high schools and cut her throat. Previous report was made about this same individual in June 2024 (24096256). Contact was made to the home owner and he stated that no one by that name lives at the residence.

Internal Narrative

EXPAND EDIT

BWC was activated.

Sgt. Michael Barbieri stated that Miss Clara Sorenti is a victim of Swatting and she is a resident of Canada. Clara Sorenti is a trans social media influencer in Canada. She is frequently the victim of swatting incidents and her name is used quite often in similar occurrences.

Attachments (1)

EDIT

About Involved Profiles Tasks

Labels

No labels

Currently Viewing

Report

Event Information

Property

Vehicle

Stop

Offense 1: Abuse of 911 by the false reporting of a critical incident (Misdemeanor) | DCC 22-1319(a-f)

Relationships

Public Narrative

Internal Narrative

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

(b)(4)

From: [Franklin, Tami](#)
To: [Given, Brian](#)
Cc: [Leckey, Eric](#); [Bornstein, Josh](#)
Subject: FW: online monitoring of safety threats
Date: Saturday, October 12, 2024 7:12:48 PM

Hi Brian,

As discussed in Teams, below is Josh Stanton's summary of what is in bounds and out of bounds for Zerofox and any of their add on services. Please ensure we are within these parameters and take action with OCCPO if/as necessary.

Let me know if additional discussion would be helpful.

Thanks,
Tami

From: Stanton, Joshua <Joshua.Stanton@fema.dhs.gov>
Sent: Saturday, October 12, 2024 7:03 PM
To: Franklin, Tami <tami.franklin@fema.dhs.gov>
Subject: RE: online monitoring of safety threats

Permissible, not permissive. Sheesh.

From: Stanton, Joshua
Sent: Saturday, October 12, 2024 7:02 PM
To: Franklin, Tami <tami.franklin@fema.dhs.gov>
Subject: FW: online monitoring of safety threats

Ms. Franklin, As we discussed,

1. FEMA may use commercially available software to passively monitor online speech, such as social media, for information relevant to a potential safety threat to an individual FEMA employee, FEMA employees generally, or FEMA facilities. It may then use that information to make security plans to protect individuals from known threats, or (if that monitoring reveals reason to believe any criminal conduct is being planned, is imminent or is ongoing) to make reports to law enforcement for further investigation.

- a. Criminal activity could include true threats (a legal term of art, so contact us if that's a concern), or fraud for financial gain. And it should go without saying that we should notify law enforcement of any threats.
- b. Disinformation and misinformation are not crimes in and of themselves and may be protected under the First Amendment. Any information of this nature we collect should only be maintained as long as necessary to assess and respond to the safety threat.

2. FEMA may not directly or indirectly (as in, through a contract vehicle) take any action urging,

encouraging, pressuring, or inducing in any manner social-media companies or search engines to remove, delete, suppress, or reduce posted content protected by the First Amendment. This includes meeting, emailing, calling, sending letters, texting, or engaging in any communication of any kind with social-media companies urging, encouraging, pressuring, or inducing in any manner for removal, deletion, suppression, or reduction of content containing protected free speech. (If that language sounds weirdly legalistic, it's because I plagiarized it from a recent injunction against DHS doing those things.)

3. It is perfectly permissive for individuals, acting on their own initiative, to purchase services that perform the activities under either (1) or (2). On reflection, we should not recommend any provider of that service.

To the extent we have contracted for any service that goes beyond (1) and intrudes into (2), we should immediately terminate the service for the convenience of the government, direct the contractor to immediately cease any services that fall within (2), and work with OCCPO to determine what if anything FEMA owes for services provided.

Thank you.

From: [O'Connor, Daniel](#)
To: [Given, Brian](#)
Bcc: [Murphy Perroni, Kymlee](#)
Subject: FW: Protection Update
Date: Saturday, October 12, 2024 8:15:00 PM
Attachments: [image001.png](#)
[image002.png](#)

What document?

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To: RAKIP, THOMAS M <THOMAS.M.RAKIP@cbp.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
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<image001.png>

From: O'Connor, Daniel
To: Eling, Caitlin
Subject: Fw: Protection Update
Date: Saturday, October 12, 2024 9:06:58 PM
Attachments: image001.png
image002.png

Please send me what you have on Criswell

Thx

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>
Sent: Saturday, October 12, 2024 9:03:22 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Protection Update

We didn't do that- we did a risk assessment document for this process we're building but it's not even close to final. Caitlin has that. Risk assessment document. The only doc we did for F1 was the PSVA

Kym Murphy Perroni | "MISSION • UNIT • SELF"
Security Technology Branch Chief
OCSO | Security Operations Division
Mobile : (202) 710-5587
Kymlee.Murphy@fema.dhs.gov

Federal Emergency Management Agency
www.fema.gov

[STB Service and Maintenance Request](#)
[STB New Project Intake Form](#)

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Sent: Saturday, October 12, 2024 8:21:05 PM
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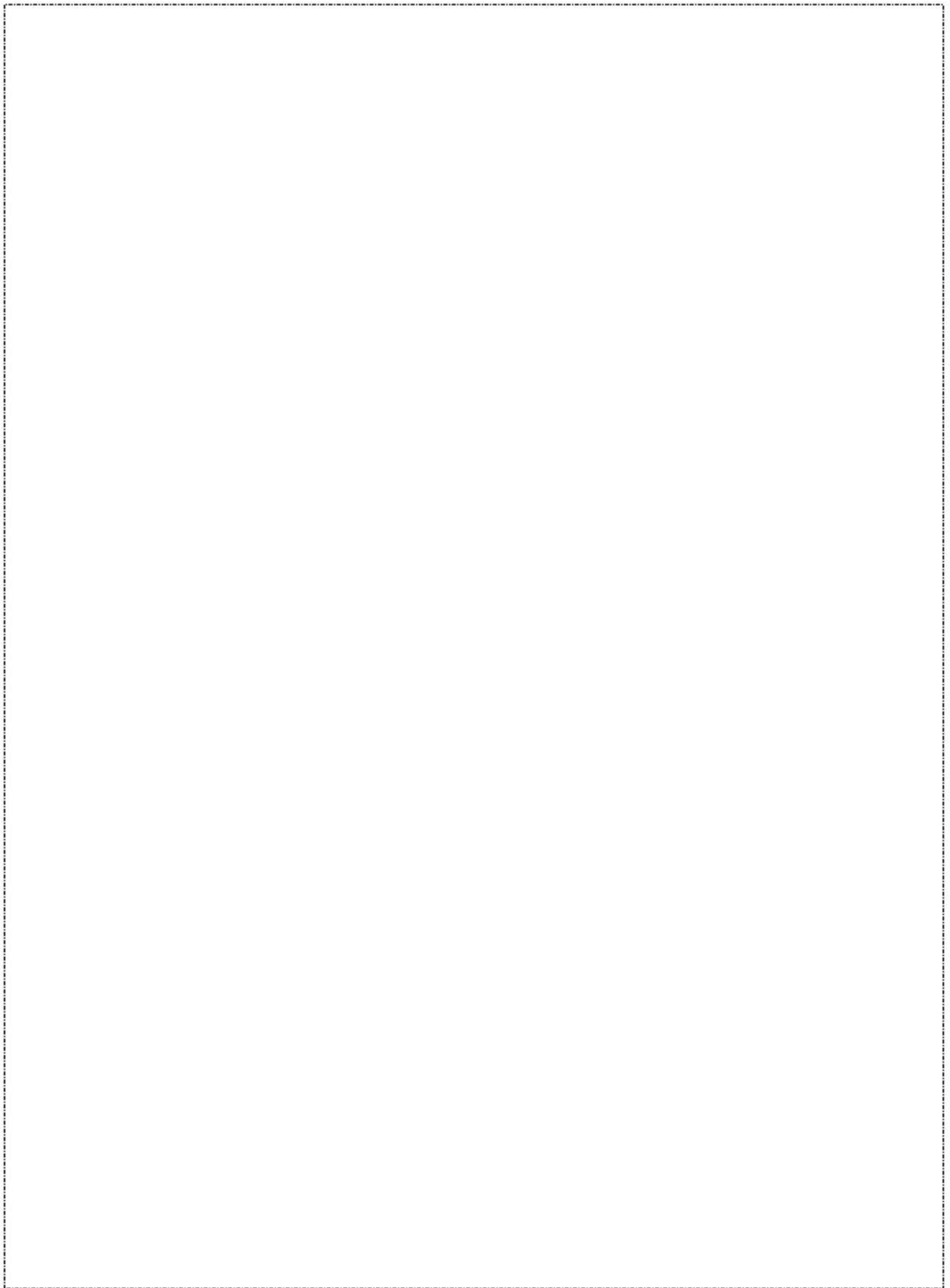
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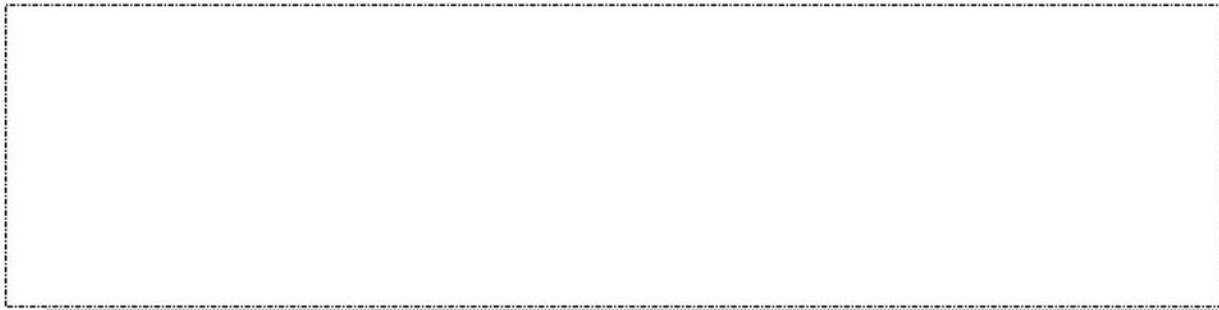
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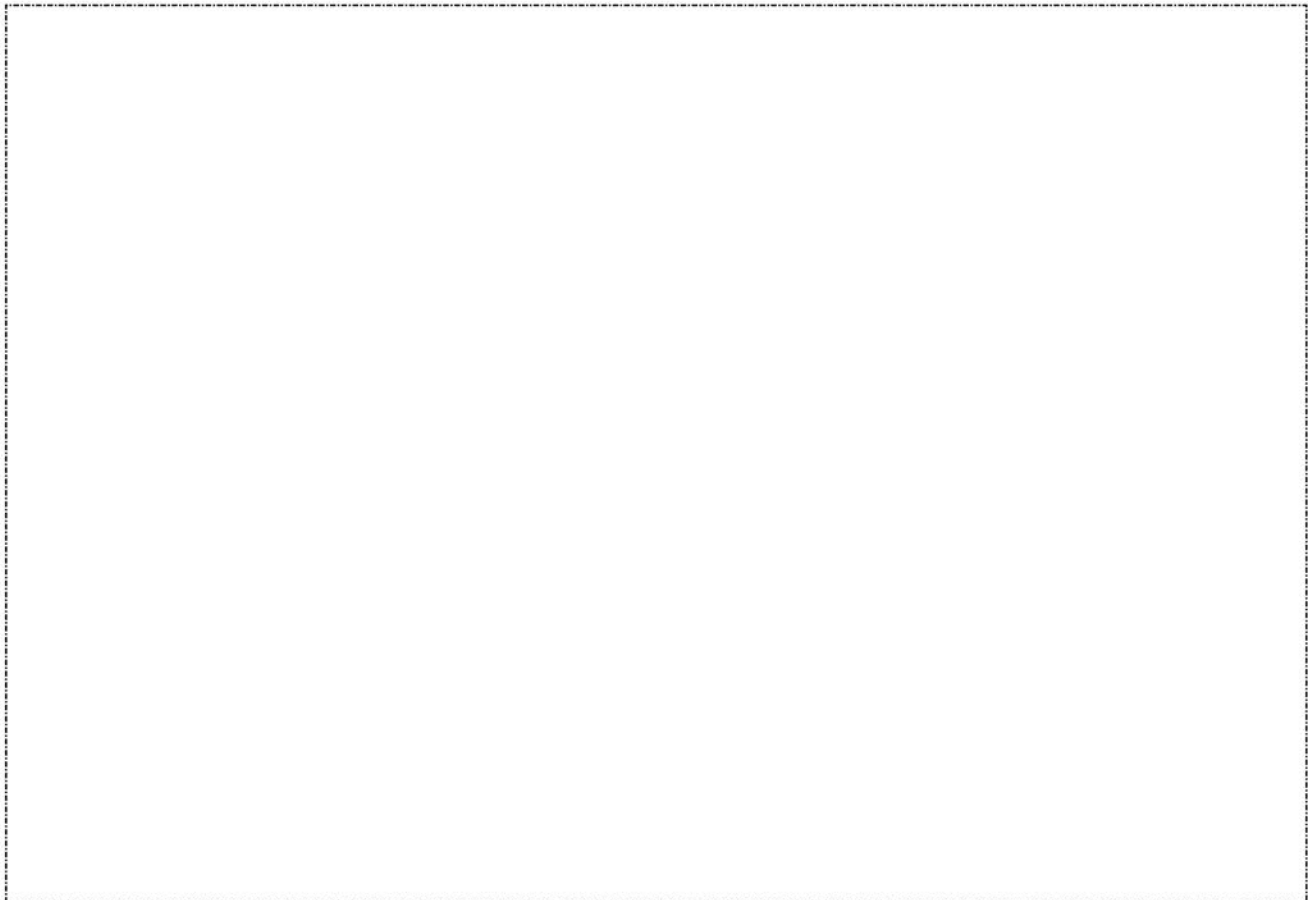
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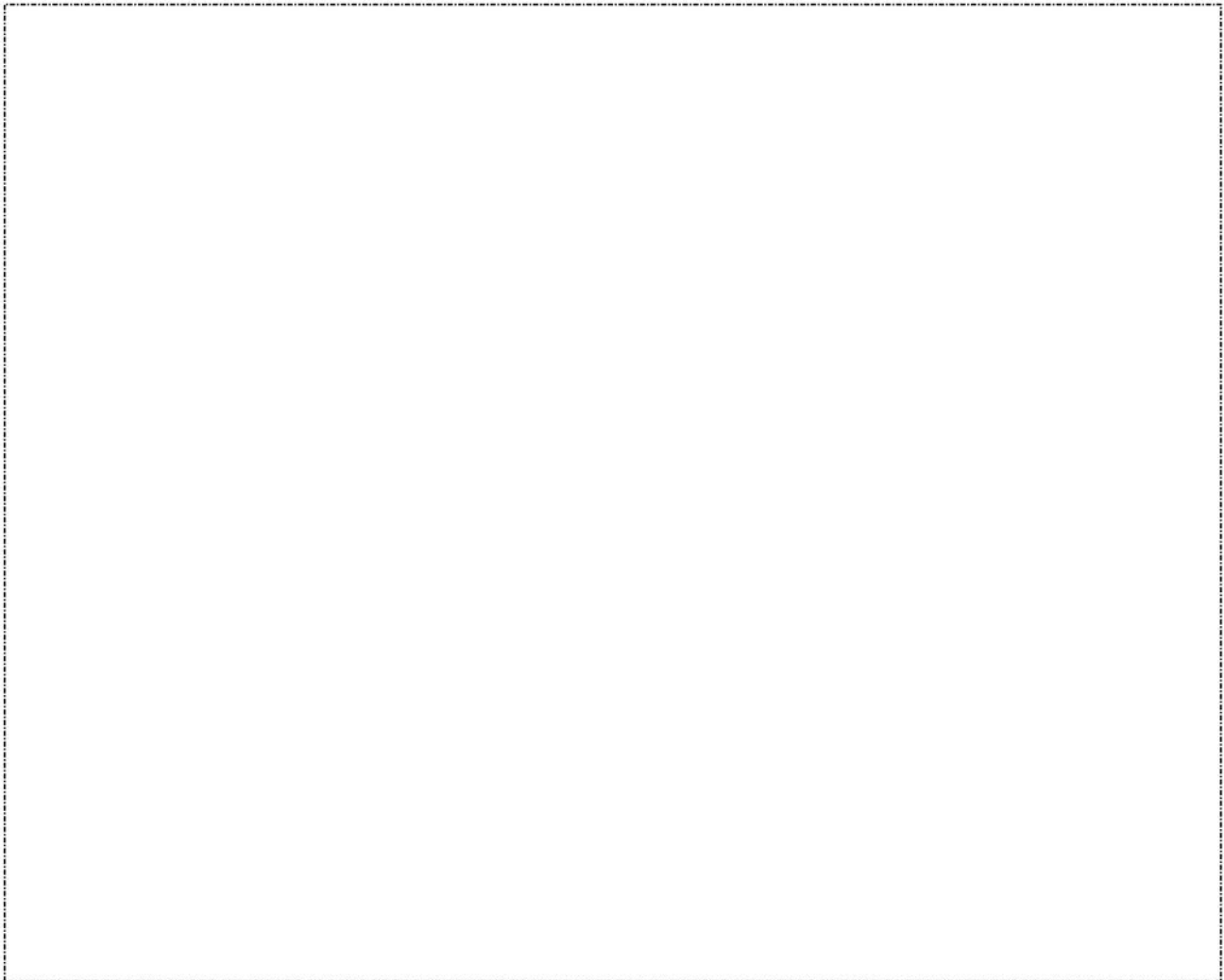
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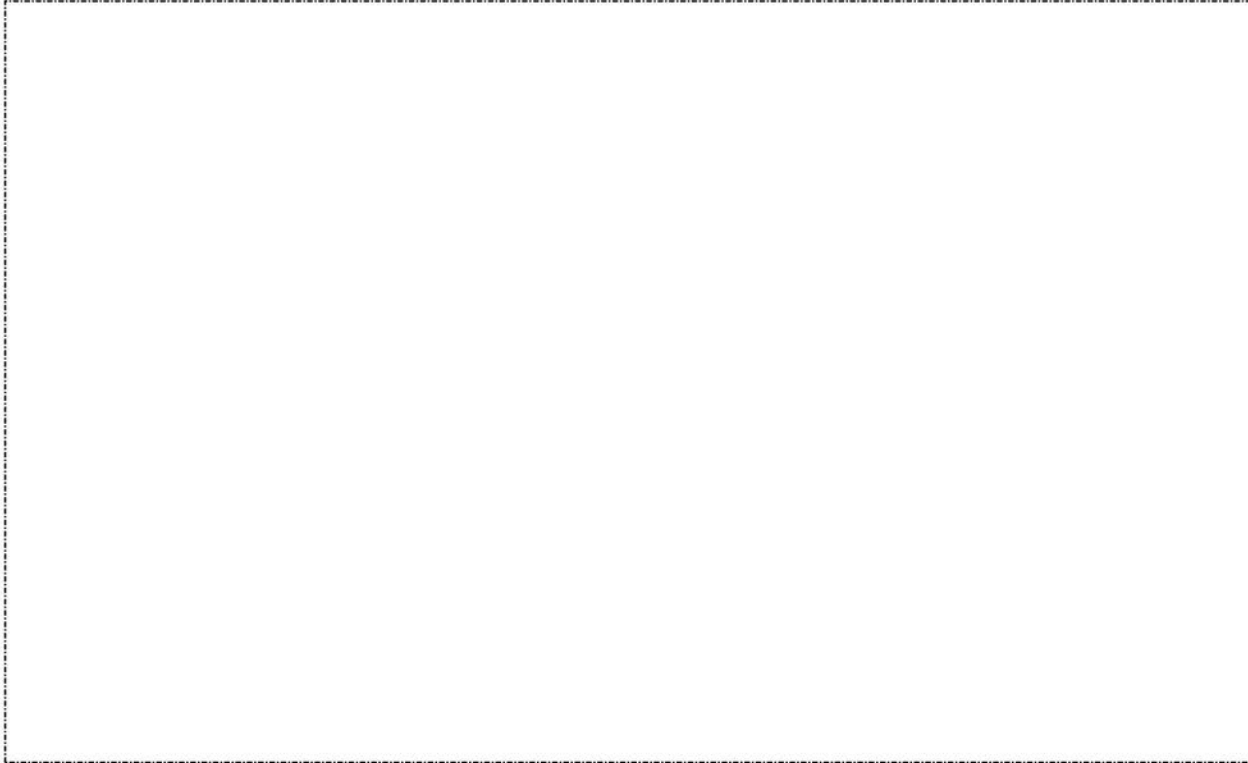
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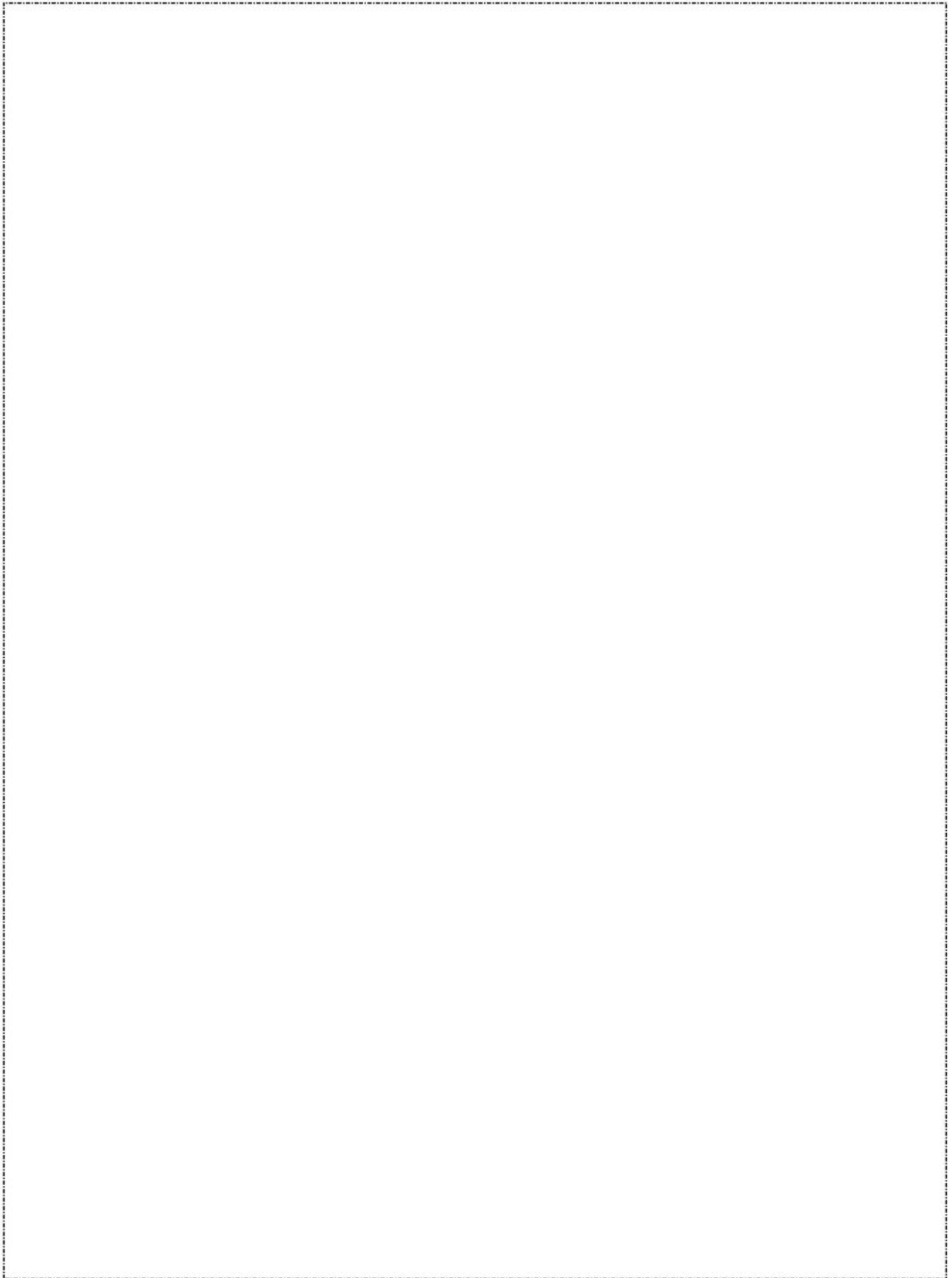
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<image001.png>

From: Bornstein, Josh
To: Given, Brian; O'Connor, Daniel
Subject: FW: Summary of Threat Identification LoE - 12 October 2024
Date: Friday, November 1, 2024 8:04:51 PM
Attachments: ~WRD0001.jpg

This is what I was talking about. If nobody has started just please say so and I will tackle based on a DHS product.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Saturday, October 12, 2024 11:30 AM
To: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Subject: Re: Summary of Threat Identification LoE - 12 October 2024

Thanks.

I would like the messaging group to quickly come up quickly with SOP for notifying employees who are highlighted like Tyler. So far it has been me calling leaders but that is not sustainable. I want to be sure we use the points in the message coming out soon from MS on cybersecurity/online safety. I also recommend that they consider a data privacy service but am careful not to push one particular vendor. If asked I share the two I have used.

Appreciate the reporting. Lito, and team, this is great.
Josh

From: Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
Sent: Saturday, October 12, 2024 11:12:48 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>
Cc: Koren, Elizabeth <Elizabeth.Koren@fema.dhs.gov>; Cabana, Benjamin <Benjamin.Cabana@fema.dhs.gov>; Locke, Rachel <rachel.locke@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Elling, Caitlin <caitlin.elling@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Arant, Matthew <matthew.arant@fema.dhs.gov>; Collins, Malia <malia.collins@fema.dhs.gov>; Huang, Gloria <gloria.huang@fema.dhs.gov>; Smith, Sara <sara.smith@fema.dhs.gov>; Farrell, Sarah <sarah.farrell@fema.dhs.gov>; Ignacio, Joselito <joselito.ignacio@fema.dhs.gov>
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			PIR 4.2 – Malicious threats or Compromise of the US Supply Chain and Key Resources

1. Office of External Affairs (OEA) Social Media Monitoring:

Overnight, a post from a content creator/citizen journalist has gained traction across X. The post includes footage of a zoom focused on DEI, specifically the LGBTQ+ community. The post states that the agency's focus on DEI is costing lives. At the end of the video the poster shares a screen shot of one FEMA employee's (Tyler Atkins) [LinkedIn account](#).

2. Office of Intelligence and Threat Analysis (OITA):

Nothing significant to report, but OITA is following up with the Combatting Terrorism Center (CTC) requesting the specific PII information on those FEMA officials recently dox'd, as reported in yesterday's summary.

3. National Watch Center (NWC) Threat Monitoring Team:

Nothing significant to report, but Matt Avant has requested an FBI Law Enforcement Enterprise Portal (LEEP) account to access law enforcement platforms that may inform FEMA's threat identification.

4. Office of the Chief Security Officer (OCSO):

Nothing significant to report at this time. In discussions regarding notifications, OCSO (Kymlee) will formalize the notification process discussed at the call when sharing our *Summary of Threat Identification LoE*.

Next meeting is Monday, 13 October 2024 at 1000 hours.

Thanks.

V/r

Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
Acting Director & Public Health Advisor
Office of Emerging Threats (OET)
Response Directorate, Office of Response and Recovery
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
joselito.ignacio@fema.dhs.gov

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- Some threat actors with anti-immigration grievances are directing violent threats against permanent, temporary, and planned housing projects for asylum seekers and have called for migrants or local officials to be killed.

V/r
Lito

Joselito Ignacio

Joselito S. Ignacio, MA, MPH, CIH, CSP, REHS
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Workforce Protection Task Force
Federal Emergency Management Agency
Department of Homeland Security
Washington, DC
Desk: (202)212-5710
Mobile: (202)600-0728
joselito.ignacio@fema.dhs.gov

-----Original Appointment-----

From: Ignacio, Joselito

Sent: Thursday, October 10, 2024 4:57 PM

To: Ignacio, Joselito; Murphy Perroni, Kymlee; Elling, Caitlin; Morrill, Amanda; Arant, Matthew; Collins, Malia; Huang, Gloria; Smith, Sara; O'Connor, Daniel; Farrell, Sarah

Cc: Koren, Elizabeth; Cabana, Benjamin; Locke, Rachel

Subject: Threat Identification LoE

When: Friday, October 11, 2024 10:00 AM-10:30 AM (UTC-05:00) Eastern Time (US & Canada).

Where: Microsoft Teams Meeting

Agenda:

1. Purpose. Review any credible or confirmed malicious threats to FEMA personnel, its mission partners deployed personnel, FEMA assets, facilities and mission assurance. Review attached PIRs.

2. Report Outs.

- a. **Social Media Monitoring:** OEA
- b. **Dark Web/Social Media:** OCSO
- c. **DHS I&A and other Unclassified IC:** OITA
- d. **FBI or other Unclassified Law Enforcement:** NWC TMT

3. Summary of Malicious Threats to Triage (if any)

4. Conclude

Microsoft Teams [Need help?](#)

Join the meeting now

Meeting ID:

Passcode:

Dial in by phone

United States, New York City

[Find a local number](#)

Phone conference ID: #

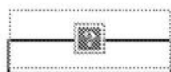
Join on a video conferencing device

Tenant key:

Video ID:

[More info](#)

For organizers: [Meeting options](#) | [Reset dial-in PIN](#)



U.S. Government System is subject to monitoring and not authorized for Classified or Program Sensitive Information. This service is not to be used to share or store personally identifiable information without express approval of the FEMA Privacy Office.

(b)(4)

(b)(4)

(b)(4)

From: Bornstein, Josh
To: Collins, Malia; Ignacio, Joselito
Cc: Murphy Perroni, Kymlee; O'Connor, Daniel; Given, Brian
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024
Date: Saturday, October 12, 2024 7:44:07 AM
Attachments: [Far Right Issues Antisemitic Incitements of Violence Against FEMA Spokeswoman Following Hurricane Helene.pdf](#)
[FEMA Personnel "Obstructing" Rescue Efforts to be "Arrested or Shot on Sight," Declares Far-Right Document.pdf](#)
[Dox of FEMA Officials Circulated amid Hurricane Helene, Milton Recovery .pdf](#)
[Far Right Threatens "Race War" Amid Revelation that "Non-Citizens" May be Eligible for FEMA Aid After Hurricane Helene .pdf](#)
[Oct. 11 \(U-FOUO\) DHS-IA-IB-2024-24929 - Violent Threats Targeting US Communities With Migrant Influxes.pdf](#)
[Oct. 11 \(U-FOUO\) DHS-IIF-2024-05033 - Domestic Violent Extremists Exploring Cyber Tactics.pdf](#)

U//~~FOUO~~/Sensitive

Hi,

Good morning. Second request I have received for people to be added to distro. Do you have a distro list for these set up? We should add Fagan, Reames, and Hitt as of now.

We worked into the night to have all individuals named in the report regarding PII potential release to their local PD systems for flags so responders are aware that it's a public official and will call the official en route. Some were already loaded due to higher risk (F1/2, Jaclyn). We added COS, DCOS, R4 RA and DRA. I am talking with DHS today about extending to all RA/DRA and the others whose names were in that pic with me.

DCOS had police called to her residence yesterday evening and unbeknownst to us until last night, R4 DRA did earlier this week.

I briefed MS AA, DCOS, COS, and F2 via phone last night.

Thank you.

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Friday, October 11, 2024 10:44:52 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

Josh A

Can you add me to the distro for this info

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Sent: Friday, October 11, 2024 8:07 PM
To: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Subject: Fw: Summary Threat Identification LoE - 11 Oct 2024

Jordan Nelms
Team Lead | National Incident Management Assistance Team – Homeland Security
Mobile: (540) 247-6292
jordan.nelms@fema.dhs.gov (u) | [\[redacted\]@dhs.sgov.gov](mailto:(b)(6)@dhs.sgov.gov) (s) [\[redacted\]@dhs.ic.gov](mailto:(b)(6)@dhs.ic.gov) (ts) [\[redacted\]@gold.ic.gov](mailto:(b)(6)@gold.ic.gov) (coop)

REL0000456546

From: Cox, Sarah <sarah.cox@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:29:28 PM
To: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Subject: FW: Summary Threat Identification LoE - 11 Oct 2024

From: Collins, Malia <malia.collins@fema.dhs.gov>
Sent: Friday, October 11, 2024 1:51 PM
To: Dunn, Emily <emily.dunn@fema.dhs.gov>; Cox, Sarah <sarah.cox@fema.dhs.gov>; Thompson, Heather <heather.thompson@fema.dhs.gov>
Cc: Craig, Ellis (b)(6)@hq.dhs.gov
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FYSA

Get Outlook for iOS

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Where: Microsoft Teams Meeting

Agenda:

1. **Purpose.** Review any credible or confirmed malicious threats to FEMA personnel, its mission partners deployed personnel, FEMA assets, facilities and mission assurance. Review attached PIRs.
2. **Report Outs.**
 - a. **Social Media Monitoring:** OEA
 - b. **Dark Web/Social Media:** OCSO
 - c. **DHS I&A and other Unclassified IC:** OITA
 - d. **FBI or other Unclassified Law Enforcement:** NWC TMT
3. **Summary of Malicious Threats to Triage (if any)**
4. **Conclude**

Microsoft Teams [Need help?](#)

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Meeting ID: (b)(6)

Passcode: (b)(6)

Dial in by phone

(b)(6) # United States, New York City

[Find a local number](#)

Phone conference ID: (b)(6) #

Join on a video conferencing device

Tenant key: (b)(6)

Video ID: (b)(6)

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U.S. Government System is subject to monitoring and not authorized for Classified or Program Sensitive Information. This service is not to be used to share or store personally identifiable information without express approval of the FEMA Privacy Office.

From: O'Connor, Daniel
To: Morrill, Amanda; Neulen, Barry
Subject: FW: Threats Against FEMA Senior Leaders
Date: Tuesday, October 15, 2024 4:58:00 PM
Attachments: image001.png
image002.png
image003.png

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Tuesday, October 15, 2024 4:37 PM
To: Copeland, Nicole G. (MPD) (b)(6)@dc.gov; Neulen, Barry <barry.neulen@fema.dhs.gov>; Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Cc: Heraud, Carlos (MPD) (b)(6)@dc.gov; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Bedlion, Duncan (MPD) (b)(6)@dc.gov
Subject: RE: Threats Against FEMA Senior Leaders

Thanks, all!

From: Copeland, Nicole G. (MPD) (b)(6)@dc.gov
Sent: Tuesday, October 15, 2024 4:03 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Cc: Heraud, Carlos (MPD) (b)(6)@dc.gov; Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Bedlion, Duncan (MPD) (b)(6)@dc.gov
Subject: RE: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Good Afternoon All,

I just wanted to advise that the flags on the two additional residences have been completed and confirmed by OUC.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)

REL0000456547

(b)(6)@dc.gov



From: Copeland, Nicole G. (MPD)

Sent: Monday, October 14, 2024 1:01 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Bedlion, Duncan (MPD)

(b)(6)@dc.gov

Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) (b)(6)@dc.gov;
Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Tarrant, Perry <perry.tarrant@fema.dhs.gov>;
O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Subject: RE: Threats Against FEMA Senior Leaders

Good Afternoon All,

Thanks Commander. I wanted to confirm that I was able to speak with both Ms. Peters and Mr. Coen over the weekend. They both have my contact information should they need anything in the interim.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence

(b)(6) (cell)
(b)(6)@dc.gov



From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Monday, October 14, 2024 12:57 PM

To: Bedlion, Duncan (MPD) (b)(6)@dc.gov; Copeland, Nicole G. (MPD)

(b)(6)@dc.gov

Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) (b)(6)@dc.gov;
Carroll, Jeffery W. (MPD) (b)(6)@dc.gov; Tarrant, Perry <perry.tarrant@fema.dhs.gov>;
O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>

Subject: RE: Threats Against FEMA Senior Leaders

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unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Some people who received this message don't often get email from barry.neulen@fema.dhs.gov. [Learn why this is important](#)
Commander Bedlion,

This is extremely helpful...thank you!

Barry

From: Bedlion, Duncan (MPD) <(b)(6)@dc.gov>
Sent: Monday, October 14, 2024 10:58 AM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: RE: Threats Against FEMA Senior Leaders

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Good Morning All,

As a follow up, the link below was created by Office of Unified Communications (OUC) for law enforcement agencies to enter addresses that have been targeted for swatting or other sensitive matters. You may use this should other FEMA representatives have similar concerns.

<https://forms.office.com/Pages/ResponsePage.aspx?id=8Unkj5SLt0-ZBm-TnagtctxFayN4nPPpAuxQnZt4immBUOEIYRFZYU1dUUzVDWFBXREZETkxTM0NOQS4u>

Sincerely,

Duncan Bedlion
Commander
Homeland Security Bureau
Metropolitan Police Department
(b)(6) (cell)
(b)(6)@dc.gov
www.mpdc.dc.gov
Twitter@DCPoliceDept

"Excellence is Transferrable"

REL0000456547

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Friday, October 11, 2024 11:04 PM
To: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>;
Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD)
<(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>; O'Connor, Daniel
<daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Re: Threats Against FEMA Senior Leaders

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Some people who received this message don't often get email from barry.neulen@fema.dhs.gov.
[Learn why this is important](#)

Thank you so much Nicole...we are collecting all additional threat intel and will share it with your team as it becomes available. I anticipate this will be an ongoing effort and I appreciate knowing we now have all the key players involved going forward.

Have a good evening!

Barry

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
fema.gov

Image



From: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Sent: Friday, October 11, 2024 10:48 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>
Cc: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>;
Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD)
<(b)(6)@dc.gov>; Tarrant, Perry <perry.tarrant@fema.dhs.gov>
Subject: Re: Threats Against FEMA Senior Leaders

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Mr. Neulen,

Many thanks for the info. I can follow up with the parties for any additional tomorrow as it's late now.

If there are any threats that were shared please feel free to send them over to me.

I can however confirm that Ms. Rothenberg is in CAD. I spoke with her several times this week.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)
(b)(6) @dc.gov

On Oct 11, 2024, at 10:16 PM, Neulen, Barry <barry.neulen@fema.dhs.gov> wrote:

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Thank you Nicole/All for the quick response on this....very much appreciated!!!!

Yes, Jaclyn Rothenberg, FEMA PAO was the first request. This is what I sent to OUC earlier this evening...

Jenna Peters

Deputy COS

cell is: (b)(6) 5

address is 6321 32nd Street NW, Washington DC 20015

Request MPD to call the FEMA Chief Security Officer at 202-655-8038

REL0000456547

Michael Coen Jr

Chief of Staff

625 3rd st NE #2

Wash DC 20002

Cell (b)(6)

Request MPD to call the FEMA Chief Security Officer at 202-655-8038

Please let me know if you have additional questions,

Again, thank you for great support...

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

From: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>

Sent: Friday, October 11, 2024 9:35 PM

To: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>

Cc: Neulen, Barry <barry.neulen@fema.dhs.gov>; Heraud, Carlos (MPD)

<(b)(6)@dc.gov>; Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>

Subject: Re: Threats Against FEMA Senior Leaders

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Copy that.

Best Regards,

Nicole G. Copeland

A/Captain

Metropolitan Police Department

Homeland Security Bureau

Office of Homeland Security Intelligence

REL0000456547

(b)(6) (cell)
(b)(6)@dc.gov

Error! Filename not specified.

On Oct 11, 2024, at 9:32 PM, Kadesch, Kim <kim.kadesch@fema.dhs.gov> wrote:

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Some people who received this message don't often get email from kim.kadesch@fema.dhs.gov. [Learn why this is important](#)

Yes. Thanks for that. I will let Mr. Neulen provide details on the others.

Kim Kadesch
Director | Office of National Capital Region Coordination
Office: (202) 212-1731 | Mobile: (202) 657-8712
kim.kadesch@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Copeland, Nicole G. (MPD) <(b)(6)@dc.gov>
Sent: Friday, October 11, 2024 9:27 PM
To: Kadesch, Kim <Kim.Kadesch@fema.dhs.gov>
Cc: Neulen, Barry <barry.neulen@fema.dhs.gov>; Heraud, Carlos (MPD) <(b)(6)@dc.gov>; Bedlion, Duncan (MPD) <(b)(6)@dc.gov>; Carroll, Jeffery W. (MPD) <(b)(6)@dc.gov>
Subject: Re: Threats Against FEMA Senior Leaders

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Good Evening All,

So I dropped a flag on Ms. Jaclyn Rothnberg earlier this week. Would she be one of the three? I have not received any threats from her to date. But she had a high probability of swatting given her position as it relates to the most recent storm and her position being publicized.

Best Regards,

Nicole G. Copeland
A/Captain
Metropolitan Police Department
Homeland Security Bureau
Office of Homeland Security Intelligence
(b)(6) (cell)
(b)(6)@dc.gov

Error! Filename not specified.

On Oct 11, 2024, at 9:19 PM, Kadesch, Kim
<kim.kadesch@fema.dhs.gov> wrote:

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Some people who received this message don't often get email from kim.kadesch@fema.dhs.gov. [Learn why this is important](#)

Good evening, Lt Copeland. I am following up on the note I sent Chief Carroll. I want to connect you directly with Mr. Barry Neulen in our Office of Security. He can provide details on the threats and the leaders. In addition to the email address, above, his phone number is 202-813-2239.

Thank you for what you do every day, and for being available to assist on this specific case.

Mr. Kim Kadesch
Director | Office of National Capital Region Coordination
Office: (202) 212-1731 | Mobile: (202) 657-8712
kim.kadesch@fema.dhs.gov

Federal Emergency Management Agency

REL0000456547

fema.gov

<image001.png>



FEMA

DATE: October 4, 2024

FROM: Joshua A. Bornstein
Chief Security Officer

SUBJECT: Authorization for Takedown Actions

Digitally signed by
JOSHUA A BORNSTEIN
Date: 2024.10.04 12:24:48
-04'00'

To Whom It May Concern,

This letter serves as a formal authorization for ZeroFox, Inc. ("ZeroFox"), a Delaware/USA corporation licensed to operate with the following places of business:

- 1834 S Charles St. Baltimore, MD 21136
- 5 Merchant Sq, London W2 1AY, UK

to serve as an independent contractor of the Federal Emergency Management Agency (FEMA) in addressing and managing a variety of digital security and brand integrity issues across multiple online platforms.

FEMA hereby grants ZeroFox and ZeroFox's takedownreporting.com the authority to:

- Identify, report, and address instances of digital misuse, including but not limited to trademark infringement, phishing, impersonation, and other forms of unauthorized or malicious activities affecting our brand's digital presence.
- Engage with various digital platforms, including social media networks, web hosting providers, domain registrars, and other relevant online entities, to ensure the protection and integrity of our brand's online presence.
- Take necessary and appropriate actions on our behalf related to the aforementioned matters, adhering to the respective platforms' policies, guidelines, and legal requirements.

This authorization is granted for the limited purpose of performing takedowns on FEMA's behalf and does not allow ZeroFox to otherwise act as a representative of FEMA, unless expressly authorized in writing by FEMA.

This authorization shall remain effective until December 31, 2025, unless otherwise revoked or amended by us in writing.

For any inquiries or verification concerning the authenticity of this authorization, please contact me directly.



FEMA

DATE: October 15, 2024

FROM: Joshua A. Bornstein
Chief Security Officer

A handwritten signature in black ink, appearing to read "Joshua A. Bornstein".

Digitally signed by
JOSHUA A BORNSTEIN
Date: 2024.10.15
19:55:11 -04'00'

SUBJECT: Revocation of Authorization for Takedown Actions

To Whom It May Concern,

Zerofox, Inc., ("ZeroFox"), is a Delaware/USA corporation licensed to operate with the following places of business:

- 1834 S Charles St. Baltimore, MD 21136
- 5 Merchant Sq, London W2 1AY, UK

On October 4, 2024, the Federal Emergency Management Agency ("FEMA"), through Joshua A. Bornstein, authorized ZeroFox and ZeroFox's takedownreporting.com, serving as an independent contractor, to perform takedown actions in addressing and managing a variety of digital security and brand integrity issues across multiple online platforms. FEMA hereby revokes in its entirety FEMA's October 4, 2024, Authorization for Takedown Actions. *See Attachment A, Authorization for Takedown Actions, dated October 4, 2024.*

This revocation is effective immediately related to performing Takedown Actions on FEMA's behalf.

From: Bornstein, Josh
To: Murphy Perroni, Kymlee; Morrill, Amanda; Hennig, Mike; O'Connor, Daniel
Cc: Reutter, Susan; Eng, Ownie; Given, Brian
Subject: FW: ZerFox | FEMA: Launch Kick-Off Follow-Up!
Date: Tuesday, October 15, 2024 7:57:19 PM
Attachments: Attachment A - ZeroFoxTakedownAgreement_signed.pdf
ZeroFoxTakedownAgreement_rescind.pdf

Hi,

Thank you for all of the work on protecting our employees. I know you have already taken action related to the flagging of items for potential TOS violations ("takedowns"), and wanted to be sure we remain in that posture.

Thank you,
Josh

From: Bornstein, Josh
Sent: Tuesday, October 15, 2024 7:56 PM
To: 'Joe Charman' (b)(6)@zerofox.com>; 'Greg Zapp' (b)(6)@zerofox.com>
Cc: 'Tristen Yancey' (b)(6)@zerofox.com>; 'Brian Anderson' (b)(6)@zerofox.com>; 'Rebecca Leininger' (b)(6)@zerofox.com>; 'Nathan Coumbe' (b)(6)@zerofox.com>; (b)(6)@zerofox.com>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Murphy Perroni, Kymlee <kymlee.murphy@fema.dhs.gov>; Reutter, Susan <susan.reutter@fema.dhs.gov>; Eng, Ownie <ownie.eng@fema.dhs.gov>
Subject: RE: ZerFox | FEMA: Launch Kick-Off Follow-Up!

Good evening,

Please see attached letter.

Thank you,
Josh

From: Bornstein, Josh
Sent: Friday, October 4, 2024 12:30 PM
To: Joe Charman (b)(6)@zerofox.com>
Cc: Tristen Yancey (b)(6)@zerofox.com>; Brian Anderson (b)(6)@zerofox.com>; Greg Zapp (b)(6)@zerofox.com>; Rebecca Leininger (b)(6)@zerofox.com>; Nathan Coumbe (b)(6)@zerofox.com>; (b)(6)@zerofox.com>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: ZerFox | FEMA: Launch Kick-Off Follow-Up!

Good afternoon-

In advance of our call today, please find the takedown letter attached.

Best,
Josh

From: Joe Charman (b)(6)@zerofox.com>
Sent: Monday, September 30, 2024 3:51 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Miller, Barbara <Barbara.Miller2@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Cc: Tristen Yancey (b)(6)@zerofox.com>; Brian Anderson (b)(6)@zerofox.com>; Greg Zapp (b)(6)@zerofox.com>; Rebeca Leininger (b)(6)@zerofox.com>; Nathan Coumbe (b)(6)@zerofox.com> (b)(6)@zerofox.com>
Subject: ZerFox | FEMA: Launch Kick-Off Follow-Up!

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Hey Team!

Thank you for taking time out of your week to Kick-off our Launch process. And a personal thank you for all your organization is doing right now to help Americans. It means a lot to work with y'all. The ZeroFox Team aims to bring you into the ZeroFox partnership the very best we can. Apologies for the lengthy email, lots to cover! Please review the attached slides (PDF) from our presentation today, or feel free to review the recording here:

<https://us-1024.app.gong.io/e/c-share/?tkn=duaw7k5nm0xkym3x5nsq46q9>

Action Items:

Scheduling Consult #1: Assets & Policies

- I'd like to get us on a recurring schedule for meetings to keep us on track. Greg and I have the following dates/times available over this week and if I can set it to recur, let me know what works best for your team:

Tuesday (tomorrow): 12-1, 3-5 ET

Wednesday: 12-3 ET

Thursday: 1-3 ET

Friday: 11-1 ET

Monday (7Oct): 11-12, 2-3 ET

Agency Agreement

- I've attached our takedown form for you to sign and attach your organization's letterhead. This will be how ZeroFox goes to bat for you when working with hosts/registrars to take down content/accounts/domains.

Takedown Checklist

- Attached is our Takedown Checklist I mentioned. Keep this in a shared drive for the team to review when considering the evidence needed to ensure a swift takedown.

PII Removal

I wasn't 100% certain who would be inputting the Executive PII Information, but for the time being I will elevate Amanda's platform privileges to have that permission. I've attached a quick datasheet on our PII Removal process.

Asset Discovery:

- I've attached our Discovery Team's findings (excel file). This serves as our wide net in capturing key detail points for collection for the brand and domains we'll be protecting. **Anything your team can add/correct on this file will greatly help ensure our configuration is accurate to your Intelligence Requirements, however Amanda has already provided plenty to get started.**

SSO Enablement

- We didn't discuss this on the call, but when you're ready to enable SSO, this guide will walk you through the steps to configuration:

<https://ask.zerofox.com/hc/en-us/articles/19481847265563-In-platform-SSO-Configuration>

ZeroFox University Enrollment:

- Josh mentioned he's already attended some of ZFU. Keep an eye out for our ZeroFox University enrollment email for the rest of the team! This is our self-paced catalog of courses that can get new members up to speed on the platform.

Told you it would be a long email, let me know if you need anything before we meet next.

--

Joe Charman

Launch Consultant, Onboarding & Education

ZeroFox // External Cybersecurity

(b)(6) @zerofox.com // m: (b)(6)

www.zerofox.com // @ZeroFox

From: Criswell, Deanne <d.criswell@fema.dhs.gov>

Sent: Saturday, October 12, 2024 7:18 PM

To: Sherwood-Randall, Liz D. (b)(6)@who.eop.gov; Mayorkas, Alejandro (b)(6)@hq.dhs.gov; Canegallo, Kristie (b)(6)@hq.dhs.gov

Cc: Hooks, Erik <erik.hooks@fema.dhs.gov>; DAVIDSON, JONATHAN

(b)(6)@hq.dhs.gov; Coen Jr, Michael <michael.coenjr@fema.dhs.gov>

Subject: Threat incident update

Secretary / Liz,

I wanted to provide you an update on what we know at this time regarding the threat to our employees today.

I received a report just after 12pm while I was flying to Asheville about a threat to our employees. The original information coming into FEMA indicated that two individuals in a pickup truck carrying AR style weapons approached Title 10 soldiers and asked if they were with FEMA and allegedly said they were hunting FEMA.

The team on the ground and law enforcement gained greater fidelity and determined it was an individual now identified by local authorities, as making the statement to a store clerk. The individual, who at some point purchased ammo did not directly make the statement to Federal

personnel. Apparently, a soldier heard the clerk relay the story and escalated up his chain of command.

The NC Secretary of Public Safety and the NC State Highway Patrol have connected with the Elected Sheriffs in Polk, Rutherford and Yancey Counties about the incident and the threat environment. Local law enforcement has indicated there is not a credible threat currently. However, the State authorities are staying engaged with the Sheriff's Offices.

I have directed the actions below to ensure the safety of our staff in both North Carolina and Tennessee. Tennessee also has several FEMA teams in counties near this incident.

- All FEMA staff & contractors working to interact with survivors and conduct housing inspections, as well as search and rescue teams stood down following the initial reports. This stand down is for the entire disaster area, not just localized to where the incident occurred. Some staff will return to the field tomorrow. Staff in the counties of concern will only work inside buildings with security, not out in the field until further notice.
- I have 100% accountability of all staff in both North Carolina & Tennessee.
- I have asked for state and local law enforcement support for all our field deployed staff.
- Deputy Administrator Hooks and our leadership in Raleigh are urgently developing a security plan that allows us to resume our operations in the safest possible manner.
- I spoke with Deputy Secretary Canegallo and asked for DHS to help us come up with a longer term security strategy.

We are in close coordination with the State, local law enforcement, NORTHCOM, the US Army Corps of Engineers, and other partners to keep all our people protected and safe.

I will continue to update you as we receive more information.

Deanne

INTERIM INCIDENT WORKFORCE PROTECTION CHECKLIST FOR HIGH-RISK VIOLENT THREATS as of 10/16/2024

High Risk Credible Threat	Obstruction of FEMA Operations	Attack on FEMA Personnel
Credible warning of an attack on a federal facility or FEMA personnel.	No-notice presence of individuals obstructing FEMA operations (armed or not).	Physical attacks or verbal threats of violence towards FEMA Personnel.

Frontline Employee Actions

Employees do not need to determine if any incident is worth discussing or actionable before calling 911 and reaching out. If they feel there is an immediate threat. If an employee experiences an immediate threat, their first action should be to call 911. Employees must also report all security concerns to their supervisor or nearest FEMA security officer. If an employee sees or hears something that makes them feel unsafe or concerned, they should leave the area or get to a safe place and report it immediately.

Guidance			
	JFO	Region	Headquarters
Initial Notifications	☐ If first awareness at the incident-level, first employee aware reports issue to Supervisor who notifies Site Lead and SECM for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the regional-level, first employee aware reports issue to RWC, RSO for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the HQ-level, report issue to OCSO, NWC for follow-on internal FEMA coordination immediately (see below)
Law Enforcement & Federal Partner Coordination	☐ SECM coordinates with state/local LE, state and Federal ESF-13 coordinators (if available), and DHS I&A counterparts	☐ Notify regional ESF-13 coordinators and other regional Federal law enforcement partners	☐ HQ-level coordination with Federal law enforcement agencies and IC partners (e.g. DHS I&A, FBI NJTTF)
Internal FEMA Coordination	☐ SECM notifies FEMA FCO ☐ FCO reports to RA ☐ SECM reports to RSO, RWC and OCSO HQ per established protocol ☐ JFO SPOT Report to RWC/NWC	☐ RA notifies F1/F2 (or through Senior Advisors) ☐ RSO notifies RA and RWC ☐ RWC notifies NWC and the JFO ☐ RSO notifies OCSO HQ and/or SECM	☐ OCSO notifies NWC ☐ NWC issues Spot Report or Advisory (always) or initiates Senior Leader Blast Call (if thresholds met) ☐ Inform OITA, TMT and OET to review intelligence, FBI or other sources based on threat reported
Options for Protective Actions for the Federal Workforce	☐ Stand-down for security reasons until the threat is resolved ☐ Leverage telework to ensure continuation of essential activities ☐ Added security or LE presence to protect deployed FEMA field teams, assets and/or facilities ☐ Specific awareness training for the given threat focused on new indicators for observation and reporting ☐ Virtual training for deployed personnel specific to responding to the threat based on the threat information of capabilities ☐ Avoidance measures, either as a permanent or temporary arrangement, such as a community where malicious threat may be acted upon ☐ Hardening of FEMA assets or facilities to enhance personnel and/or vehicular access		
Coordination with State and Local EM Partners on Impact to Program Delivery	☐ FCO notifies SCO of threat, protective actions being taken, and any requirements from SLTT entities ☐ FCO holds Command & General Staff Meeting to convey protective action guidance through COS/SECM ☐ FEMA OSC coordinates with State OSC and FEMA Geographic/Functional Branches to communicate impacts to FEMA program delivery		
Internal Workforce Communications	☐ OSC directs implementation of appropriate protective actions to FEMA, federal interagency, and contract personnel upon consultation with SECM and under the direction of the FCO ☐ FCO Initiate established notification procedures (e.g. FEMA PENS message) ☐ FCO Initiate accountability procedures (e.g. FEMA PENS or DTS) ☐ EA lead on site notifies Regional EA lead and OEA AA ☐ If appropriate, EA/COS/SECM drafts incident site employee communication from senior site leadership to team	☐ Assess need to initiate regional alert and notification ☐ Assess need to initiate regional accountability procedures ☐ Regional EA lead remains aware of situation, supports the site, and updates HQ EA leadership	☐ Assess need to initiate HQ alert and notification and/or accountability procedures ☐ If protective actions are needed by all FEMA staff, OEA works with OA to draft All-hands email, add content on weekly and FEMA connect ☐ If no action is needed but staff need reassurance, OEA works with OA to consider All-hands email and/or townhall ☐ Using DTS FOD can amplify any "FEMA Wide" messaging
External Communications	☐ EA incident site lead manages immediate media needs, deferring to HQ as needed	☐ Regional EA lead provides support to site EA lead	☐ HQ EA writes press releases/responds to press inquiries ☐ EA Social listening reports track online conversation ☐ EA drafts statements for senior leadership

Acronyms

COS	JFO Chief of Staff
DHS I&A	Department of Homeland Security Office of Intelligence and Analysis
DTS	FEMA Deployment Tracking System
EA	FEMA External Affairs
ESF	Emergency Support Function
FBI	Federal Bureau of Investigation
FCO	Federal Coordinating Officer
FEMA	Federal Emergency Management Agency
FOD	FEMA Field Operations Directorate
HQ	FEMA Headquarters
JFO	Joint Field Office
LE	Law Enforcement
NJTTF	National Joint Terrorism Task Force
NWC	FEMA National Watch Center
OCSO	FEMA Headquarters Office of the Chief Security Officer
OEA	FEMA Headquarters Office of External Affairs
OET	FEMA Response Directorate Office of Emergency Threats
OITA	FEMA Office of Intelligence and Threat Analysis
OSC	FEMA Operations Section Chief
PENS	FEMA Personnel Emergency Notification System
RA	FEMA Regional Administrator
RSO	FEMA Regional Security Officer
RWC	FEMA Regional Watch Center
SECM	Security Manager
TMT	FEMA National Watch Center Threat Monitoring Team

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSRM 32	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls, lifelines impacts, state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SP0TREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
1. General				
A. Loss of life / limb / eyesight to FEMA employee	Loss of Life / Limb / Eyesight or injury with potential for loss of life / limb / or eyesight to FEMA Employee	- On/off duty (Work related fatalities require DHS phone notification to the Whitehouse) - Circumstances of event (broad and general, no PII) - Status (PFT/COR/Reservists/Contractor) - Was Supervisor notified?	*	*
B. Wildfire / FMAG	Fire Management Assistance Grant (FMAG) issuance <or> any of the following> 10(+) fatalities 50(+) homes destroyed 500(+) mandatory evacuations - Requires coordinated federal response - Major population center threatened - Extensive national media coverage	- Acreage burned - Percentage contained - Structures (Threatened/Damaged/Destroy) - Type of land (Federal, State, Tribal)	*	
C. Unusual/Significant incidents	Potential or occurring incidents that, upon analysis, could require NRCC and/or RRCC activation, FEMA headquarters support for resources and/or information management, to include events that capture widespread media attention	Event Dependent		
D. Violence or Threats toward FEMA Facilities/Personnel	- Credible warning of an attack on Federal or FEMA facilities or personnel - Individuals physically obstructing FEMA operations (armed or not) - Physical attacks or verbal threats of violence towards FEMA personnel	- How was threat conveyed - Specific nature of threat (violence, harm to individuals, property damage, etc.) - Is the threat vague or does it specify details - Physical description (if known), name, position (if internal), or any known affiliations (if external). - What steps were taken upon learning of the threat? (notifying security, evacuating personnel, locking down the facility, notifying law enforcement) - Who has been notified so far? (HR, security, law enforcement)		



Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

2. COOP / Devolution				
A. Continuity of Operations (COOP) HQs	Disruption or displacement of FEMA Mission Essential Functions or threatened with disruption	- Facility status (primary, COOP, devolution sites) - Impacts to Mission Essential Functions (MEFs) - Order of succession implemented - Status of Regional continuity plan activation	*	
B. Devolution	Devolution of FEMA Mission Essential Functions in whole or part to alternate facilities	- COOP information - Devolution partners and National Continuity (NCP) notified - Essential functions devolved - Parts of the Devolution Plan activated	*	



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Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

3. Communications/Cyber				
A. Communications Outage	Communications failure that impacts Regions/Agency's ability to operate. (Telephone, Server [e-mail/internet], FNARs, etc.)	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - Restoration estimate		
B. Cyber	- Degradation of/threats to Critical Infrastructure/Key Resources (CIKR), C4/IT, FEMA systems & FEMA media sites - Cyber & Infrastructure Security Agency Central (CISA Central) notification of a cyber event	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - DHS NOC (HQ only) - Outage type - Restoration estimate	*	*
C. Statewide Alerting (IPAWS, EAS, etc.)	State issues emergency management or security related Statewide Alert (for incidents other than Amber/ Silver/ similar related alerts)	Event dependent		



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

4. Power Outages

A. Significant Power Outage	Power outage deemed significant by state or region, attracts widespread national media coverage, or that generates interest by FEMA leadership that is less than a level III power outage	Loss of power to a city/county/state/territory that generates interest	
B. Level II Power Outage	Outage report for 20% of all tracked customers <or> 500k <1mil outages reported in a single Region	Significant loss of power to a state/territory or FEMA Region as alerted by Eagle-I or DOE Concentrated outages or widely spread across impacted area	*
C. Level I Power Outage	Outage report for 20% of all tracked customers <or> >1mil outages reported in a single Region		*



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FEMA Reporting Thresholds V 10.16.2024

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Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

5. Severe Weather, Tropical or Wind Events

A. Severe Weather (tornadoes, strong winds, or hail)	Any of the following> - Destruction or widespread/major damage to, homes, businesses, or other structures that may exceed STT capabilities and/or results in either an unplanned activation or deployment of a regional asset or a request for FEMA assistance 10+ storm-related fatalities	- Incident Type: Severe Weather (e.g., Tornado, Strong Winds, Hail) - Extent of damage to homes, businesses, and other structures - Preliminary assessment of damage severity (minor, major, destroyed)	*	*
B. Tropical System Development	National Weather Service (NWS) identification of an investigative area for tropical cyclone development with potential or expected impacts on US interests	Standard Reports	*	
C. Winter Storm	National Weather Service, NAWAS/WAWAS, or open-source media notification of potential for major disruption to transportation, power outages, fatalities, or injuries	- Forecast end of precipitation - Predicted amount of snow/ice/etc. - Previous record snowfall for location	*	

6. Space Weather Incident

A. Space Weather	- Space weather Prediction Center notification of a G, S or R 4 or higher space weather incident - National media attention	- Potential/impacts to navigational aids, communications - Potential/impacts to power transmission - Radiation health risks/duration	*	*
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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-52	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
7. CBRN or HAZMAT Incidents Unintentional (ACCIDENTS)				
A. Chemical or Radiological release Domestic (fixed site/facility)	Chemical - Release of More than 55-gallon of chemicals with harmful effects Radiological - potential impacts outside controlled facilities U.S. Nuclear Regulatory Commission notification of a "Site Area Emergency" designation or higher (General Emergency)	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete)	*	*
B. Chemical or Radiological release US Interest (transportation)	Chemical - Release of more than 55-gallon of chemicals with harmful effects on transportation corridors Radiological potential impacts outside of containment	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete) - Transportation impacts (closures/alternate routes)	*	*
ALWAYS CATASTROPHIC C. Nuclear Accident	Incident at a fixed sight or transportation corridors where an unintentional nuclear reaction (explosion) has occurred, and containment has failed	- Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
D. Oil Spill (waterborne/shoreline)	Spill of National Significance Executive Reference Guide (uscg.mil)	- Fire hazard - Impact to environmentally sensitive areas - Impact to Maritime Transportation / Infrastructure - Inland or Coastal Zone - Is source of discharge secured	*	*
E. Public Health Emergencies	List of Public Health Emergency Declarations (hhs.gov)	- Major health concerns (e.g. infectious, environmental) - Locations for PHE - Reason cited for issuance of PHE - Duration for initial declaration Associated measures addressed with PHE (e.g. 1135 waivers) - Has WHO also issued a Public Health Emergency of International Concern (PHEIC)?	*	



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National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
8. CBRN – WMD / Other Man-Made Disasters Intentional (ATTACKS)				
A. National Bio-surveillance Integration Center notification of “Biological Event of National Concern”	Potential or declared “Biological Event of National Concern” as defined by <u>Public Law 110-53 SEC. 316</u> or in the <u>National Biodefense Strategy</u>	- Major health concerns - Incident confirmed/suspected - Method of identification (human, animal illness, detection device, etc.) - Alerts/warnings issued - Public health measures instituted - Medical countermeasures indicated/required - Note if additional information is classified	*	*
B. Missile Attack	Notified of a missile launch that threatens U.S. interests	- Launch specifics will be classified - Response to impacts will be other thresholds	*	*
C. Chemical attack or Improvised Radiological Device Attack	Intentional release or exposure of <i>harmful</i> chemicals or chemical agents; <or> Use of a dirty bomb or intentional release / spread of radiological materials	- Chemical/Agent - DEST deployment - Note if additional information available on classified networks - Plume models/IMAAC	*	*
ALWAYS CATASTROPHIC D. Improvised Nuclear Device (IND) / Nuclear Attack	Intentional release or employment of a state sponsored or improvised nuclear weapon <or> sabotage of a nuclear facility resulting a nuclear reaction (explosion) and containment has failed	- Type of Incident - Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
E. Domestic Complex Coordinated Attack <or> Other attacks on population	Multiple attacks in a populated area that appear to be connected.	- Follow on attack threat - Medical facility status - Still occurring or ended - Structure collapses - Note if additional information is classified	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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Incident	Reporting Threshold	Essential Elements of Information (EIs)	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

9. Geological Events				
A. Earthquake (US Interest)	• Magnitude of 6.0 higher <or> MMI Scale IV or higher with potential or confirmed damage or injuries <or> • Creates National Media Attention <or> Yellow PAGER	• Estimate of collapsed structure numbers • MMI/Magnitude • Tsunami information • Significant/repeated aftershocks	*	*
	MMI Scale IX or higher with confirmed significant damage or significant damage imminent to population centers, likely CATASTROPHIC		*	*
B. Earthquake (Foreign)	• MMI Scale VII or greater <or> • Confirmed damage or injuries/fatalities which may drive a USAID request <or> • Creates International/National Media attention	• MMI/Magnitude • Tsunami information • USAID Requests		
C. Volcanic Activity	U.S. Geological Survey notification of a new or significant change in volcanic activity with potential to impact US interests	• Airborne fallout (available modeling) • Associated earthquakes, fires • U.S. or foreign • USAID requests • Tsunami information	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

10. Rain/Water Events (non-Tropical/severe weather)				
A. Flooding/Flash Flood	Reported flooding or flash flooding resulting in or potential disruptions to lifelines	Standard Reports	*	*
B. Tsunami	Tsunami Warning Centers/Tsunami Warning System issuance of an <i>Information Statement</i> (There is no threat)	No Action Required		
	Tsunami Warning Centers issuance of a <i>Tsunami Watch</i> (An earthquake has occurred. A tsunami is possible. More information to follow. Will be cancelled or elevated).	Little to no information available		
	Tsunami Warning Centers issuance of a <i>Tsunami Advisory</i> (A tsunami with potential for strong dangerous currents or waves is expected or occurring) or <i>Warning</i> (A dangerous tsunami that may cause widespread flooding is expected or occurring and may continue for several hours or days after initial arrival) that threatens U.S. interests.	- State region preparation/response - Inundation - Population of projected/impacted area	*	*



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FEMA Reporting Thresholds V 10.16.2024

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From: Bornstein, Josh [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=93F98EE3511641BE96F8A3E138029F12-5511CF10-F4]
Sent: 10/18/2024 2:13:53 PM
To: Hynes, Kristina [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ac0138bc466943b3a878ffdae486e33-HYNES, KRIS]
Subject: FW: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Attachments: Checklist High Risk Threats 10162024.pdf; Thresholds and EEs V 10.16.24.pdf
Importance: High

From: Blaz, Christopher <Christopher.Blaz@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:21 AM
To: FEMA-NWC <FEMA-NWC@fema.dhs.gov>; FEMA-NWC-TMT <FEMA-NWC-TMT@fema.dhs.gov>
Cc: Arant, Matthew <matthew.arant@fema.dhs.gov>; Nebelsiek, Joshua <joshua.nebelsiek@fema.dhs.gov>; Lam, Winnie <Winnie.Lam@fema.dhs.gov>
Subject: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Importance: High

Regional Watches and Watch Managers—

The two documents attached provide guidance on reporting **Violence or Threats to FEMA Personnel/Facilities**, effective immediately.

1. **“Thresholds and EEs v 10.16.24”**

- A. This document has been updated to add a new category of thresholds, *“Threats to FEMA Personnel and/or Facilities,”* which reflects the increased agency emphasis on responder/team safety both in the field and at HQ. Specific triggers to this threshold are:
 - a) Credible warning of an attack on federal facilities or personnel
 - b) Individuals physically obstructing FEMA operations (armed or not)
 - c) Physical attacks or verbal threats of violence towards FEMA personnel
- B. Essential elements of information (EIs) have also been provided to aid in reporting. As always, include them if available at the time of the report, but reports should not be delayed gathering additional information.
- C. Intent is for rapid reporting of threats/violence, initiated at the lowest level with knowledge of the threat/violence, via our established Watch reporting mechanism. **If in doubt, report it.**
- D. The updated matrix is also posted to the National Watch Center’s intranet page, [HERE](#).

2. **“Checklist for High Threats”** – FEMA’s Workforce Protection Workgroup (WFPG), chaired by OCSO, collaborated with Field Leaders to develop this product. This one-pager was the source of our new reporting thresholds and provides overarching guidance on the escalation of those reports from the field, through the regions, to HQ, with specific guidance for JFOs, regions, and HQ.

Please reach out with questions or feedback.

(BCC Distro: Regional Watches/MOCs, Regional Watch/MOC Managers, RRDDs, OCSO, Response/Ops, and select WFPG staff)

Christopher Blaz

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Director | FEMA's National Watch Center | Operations Division

O: (202) 212-5602 | M: (540) 686-5942 | 24/7 Watch: (202) 646-2828

christopher.blaz@fema.dhs.gov | christopher.blaz@dhs.gov | cblaz@gold.ic.gov



FEMA

From: FEMA-Chief-Security-Officer
To: [Abercrombie, Rodney](#); [Beeman, David](#); [Blackburn, Lori](#); [Dahl, Chris](#); [Andersen, Chris](#); [Bruno, Nick](#); [Hawlk, Eric](#); [Thompson, Quentin](#); [Weakley, Warren](#); [Chandler, Sam](#); [Buckley, Christopher](#)
Cc: [Bornstein, Josh](#); [Given, Brian](#); [Sellers, Cheryl](#); [O'Connor, Daniel](#); [Lebo, Greg](#); [Hynes, Kristina](#)
Subject: New Reporting Requirements
Date: Friday, October 18, 2024 11:48:07 AM
Attachments: [FW New reporting requirements - Violence or Threats to FEMA PersonnelFacilities .msg](#)
[image001.png](#)
[image002.png](#)

Security Leaders,

Let me start by saying **thank you to all you are doing to keep our fellow FEMA team members safe and secure**. Over the past two weeks, I had the honor of being in North Carolina, seeing firsthand the incredible efforts of our OCSO team in response to the devastating hurricanes. Your hard work is truly inspiring. I couldn't be prouder of how our team (all of it!) has come together with field staff and survivors, exemplifying the heart of our FEMA mission.

Over the weekend (Oct 8-9), OCSO launched the Workplace Protection Task Force (WPTF) as part of the NRCC. The WPTF coordinates monitoring, identification, analysis, and response efforts with respect to threats to FEMA response equities from online and offline sources. We have received approximately 46 unique threats since process inception as well as numerous Office of External Affairs reports which captured possible threats to our workforce and facilities in affected areas of Helene and Milton. Those threats are triaged and assessed, risk rated and acted upon based on their correlation to WPTF developed Critical Information Requirements (CIRs) which provide the threshold for OCSO and other FEMA partner actions. You can help by **following the new reporting procedures outlined in the email attached**. There is an **RSO Monthly Listening Session October 28 from 1:30 to 2:15 EDT** where we can discuss these new procedures, along with anything else you wish to discuss.

Note: Cheryl Sellers is deployed. Please reach out to Kristi Hynes and Greg Lebo if we can help with anything.

I'll leave you the same way I started this message – **Thank you for your unwavering dedication to our safety and security**. Your hard work and vigilance are deeply appreciated, and your efforts do not go unnoticed. Please continue to stay alert and keep security as your top priority. Please let us know if there are any unmet needs or gaps where we can provide support..

Warmly,



Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

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INTERIM INCIDENT WORKFORCE PROTECTION CHECKLIST FOR HIGH-RISK VIOLENT THREATS as of 10/16/2024

High Risk Credible Threat	Obstruction of FEMA Operations	Attack on FEMA Personnel
Credible warning of an attack on a federal facility or FEMA personnel.	No-notice presence of individuals obstructing FEMA operations (armed or not).	Physical attacks or verbal threats of violence towards FEMA Personnel.

Frontline Employee Actions

Employees do not need to determine if any incident is worth discussing or actionable before calling 911 and reaching out. If they feel there is an immediate threat. If an employee experiences an immediate threat, their first action should be to call 911. Employees must also report all security concerns to their supervisor or nearest FEMA security officer. If an employee sees or hears something that makes them feel unsafe or concerned, they should leave the area or get to a safe place and report it immediately.

	Guidance		
	JFO	Region	Headquarters
Initial Notifications	☐ If first awareness at the incident-level, first employee aware reports issue to Supervisor who notifies Site Lead and SECM for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the regional-level, first employee aware reports issue to RWC, RSO for follow-on internal FEMA coordination immediately (see below)	☐ If first awareness at the HQ-level, report issue to OCSO, NWC for follow-on internal FEMA coordination immediately (see below)
Law Enforcement & Federal Partner Coordination	☐ SECM coordinates with state/local LE, state and Federal ESF-13 coordinators (if available), and DHS I&A counterparts	☐ Notify regional ESF-13 coordinators and other regional Federal law enforcement partners	☐ HQ-level coordination with Federal law enforcement agencies and IC partners (e.g. DHS I&A, FBI NJTTF)
Internal FEMA Coordination	☐ SECM notifies FEMA FCO ☐ FCO reports to RA ☐ SECM reports to RSO, RWC and OCSO HQ per established protocol ☐ JFO SPOT Report to RWC/NWC	☐ RA notifies F1/F2 (or through Senior Advisors) ☐ RSO notifies RA and RWC ☐ RWC notifies NWC and the JFO ☐ RSO notifies OCSO HQ and/or SECM	☐ OCSO notifies NWC ☐ NWC issues Spot Report or Advisory (always) or initiates Senior Leader Blast Call (if thresholds met) ☐ Inform OITA, TMT and OET to review intelligence, FBI or other sources based on threat reported
Options for Protective Actions for the Federal Workforce	☐ Stand-down for security reasons until the threat is resolved ☐ Leverage telework to ensure continuation of essential activities ☐ Added security or LE presence to protect deployed FEMA field teams, assets and/or facilities ☐ Specific awareness training for the given threat focused on new indicators for observation and reporting ☐ Virtual training for deployed personnel specific to responding to the threat based on the threat information of capabilities ☐ Avoidance measures, either as a permanent or temporary arrangement, such as a community where malicious threat may be acted upon ☐ Hardening of FEMA assets or facilities to enhance personnel and/or vehicular access		
Coordination with State and Local EM Partners on Impact to Program Delivery	☐ FCO notifies SCO of threat, protective actions being taken, and any requirements from SLTT entities ☐ FCO holds Command & General Staff Meeting to convey protective action guidance through COS/SECM ☐ FEMA OSC coordinates with State OSC and FEMA Geographic/Functional Branches to communicate impacts to FEMA program delivery		
Internal Workforce Communications	☐ OSC directs implementation of appropriate protective actions to FEMA, federal interagency, and contract personnel upon consultation with SECM and under the direction of the FCO ☐ FCO Initiate established notification procedures (e.g. FEMA PENS message) ☐ FCO Initiate accountability procedures (e.g. FEMA PENS or DTS) ☐ EA lead on site notifies Regional EA lead and OEA AA ☐ If appropriate, EA/COS/SECM drafts incident site employee communication from senior site leadership to team	☐ Assess need to initiate regional alert and notification ☐ Assess need to initiate regional accountability procedures ☐ Regional EA lead remains aware of situation, supports the site, and updates HQ EA leadership	☐ Assess need to initiate HQ alert and notification and/or accountability procedures ☐ If protective actions are needed by all FEMA staff, OEA works with OA to draft All-hands email, add content on weekly and FEMA connect ☐ If no action is needed but staff need reassurance, OEA works with OA to consider All-hands email and/or townhall ☐ Using DTS FOD can amplify any "FEMA Wide" messaging
External Communications	☐ EA incident site lead manages immediate media needs, deferring to HQ as needed	☐ Regional EA lead provides support to site EA lead	☐ HQ EA writes press releases/responds to press inquiries ☐ EA Social listening reports track online conversation ☐ EA drafts statements for senior leadership

Acronyms

COS	JFO Chief of Staff
DHS I&A	Department of Homeland Security Office of Intelligence and Analysis
DTS	FEMA Deployment Tracking System
EA	FEMA External Affairs
ESF	Emergency Support Function
FBI	Federal Bureau of Investigation
FCO	Federal Coordinating Officer
FEMA	Federal Emergency Management Agency
FOD	FEMA Field Operations Directorate
HQ	FEMA Headquarters
JFO	Joint Field Office
LE	Law Enforcement
NJTTF	National Joint Terrorism Task Force
NWC	FEMA National Watch Center
OCSO	FEMA Headquarters Office of the Chief Security Officer
OEA	FEMA Headquarters Office of External Affairs
OET	FEMA Response Directorate Office of Emergency Threats
OITA	FEMA Office of Intelligence and Threat Analysis
OSC	FEMA Operations Section Chief
PENS	FEMA Personnel Emergency Notification System
RA	FEMA Regional Administrator
RSO	FEMA Regional Security Officer
RWC	FEMA Regional Watch Center
SECM	Security Manager
TMT	FEMA National Watch Center Threat Monitoring Team

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSRM 32	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls, lifelines impacts, state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SP0TREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
1. General				
A. Loss of life / limb / eyesight to FEMA employee	Loss of Life / Limb / Eyesight or injury with potential for loss of life / limb / or eyesight to FEMA Employee	- On/off duty (Work related fatalities require DHS phone notification to the Whitehouse) - Circumstances of event (broad and general, no PII) - Status (PFT/COR/Reservists/Contractor) - Was Supervisor notified?	*	*
B. Wildfire / FMAG	Fire Management Assistance Grant (FMAG) issuance <or> any of the following> 10(+) fatalities 50(+) homes destroyed 500(+) mandatory evacuations - Requires coordinated federal response - Major population center threatened - Extensive national media coverage	- Acreage burned - Percentage contained - Structures (Threatened/Damaged/Destroy) - Type of land (Federal, State, Tribal)	*	
C. Unusual/Significant incidents	Potential or occurring incidents that, upon analysis, could require NRCC and/or RRCC activation, FEMA headquarters support for resources and/or information management, to include events that capture widespread media attention	Event Dependent		
D. Violence or Threats toward FEMA Facilities/Personnel	- Credible warning of an attack on Federal or FEMA facilities or personnel - Individuals physically obstructing FEMA operations (armed or not) - Physical attacks or verbal threats of violence towards FEMA personnel	- How was threat conveyed - Specific nature of threat (violence, harm to individuals, property damage, etc.) - Is the threat vague or does it specify details - Physical description (if known), name, position (if internal), or any known affiliations (if external). - What steps were taken upon learning of the threat? (notifying security, evacuating personnel, locking down the facility, notifying law enforcement) - Who has been notified so far? (HR, security, law enforcement)		



Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-32	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

2. COOP / Devolution				
A. Continuity of Operations (COOP) HQs	Disruption or displacement of FEMA Mission Essential Functions or threatened with disruption	- Facility status (primary, COOP, devolution sites) - Impacts to Mission Essential Functions (MEFs) - Order of succession implemented - Status of Regional continuity plan activation	*	
B. Devolution	Devolution of FEMA Mission Essential Functions in whole or part to alternate facilities	- COOP information - Devolution partners and National Continuity (NCP) notified - Essential functions devolved - Parts of the Devolution Plan activated	*	



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Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

3. Communications/Cyber				
A. Communications Outage	Communications failure that impacts Regions/Agency's ability to operate. (Telephone, Server [e-mail/internet], FNARs, etc.)	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - Restoration estimate		
B. Cyber	- Degradation of/threats to Critical Infrastructure/Key Resources (CIKR), C4/IT, FEMA systems & FEMA media sites - Cyber & Infrastructure Security Agency Central (CISA Central) notification of a cyber event	- Extent - Alternative comms/interim solution - CIO/FEMA NOC notification (HQ (only) - DHS NOC (HQ only) - Outage type - Restoration estimate	*	*
C. Statewide Alerting (IPAWS, EAS, etc.)	State issues emergency management or security related Statewide Alert (for incidents other than Amber/ Silver/ similar related alerts)	Event dependent		



FEMA

FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

4. Power Outages

A. Significant Power Outage	Power outage deemed significant by state or region, attracts widespread national media coverage, or that generates interest by FEMA leadership that is less than a level III power outage	Loss of power to a city/county/state/territory that generates interest	
B. Level II Power Outage	Outage report for 20% of all tracked customers <or> 500k <1mil outages reported in a single Region	Significant loss of power to a state/territory or FEMA Region as alerted by Eagle-I or DOE Concentrated outages or widely spread across impacted area	*
C. Level I Power Outage	Outage report for 20% of all tracked customers <or> >1mil outages reported in a single Region		*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEl)s are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

5. Severe Weather, Tropical or Wind Events

A. Severe Weather (tornadoes, strong winds, or hail)	Any of the following> • Destruction or widespread/major damage to, homes, businesses, or other structures that may exceed STT capabilities and/or results in either an unplanned activation or deployment of a regional asset or a request for FEMA assistance • 10+ storm-related fatalities	• Incident Type: Severe Weather (e.g., Tornado, Strong Winds, Hail) • Extent of damage to homes, businesses, and other structures • Preliminary assessment of damage severity (minor, major, destroyed)	*	*
B. Tropical System Development	National Weather Service (NWS) identification of an investigative area for tropical cyclone development with potential or expected impacts on US interests	Standard Reports	*	
C. Winter Storm	National Weather Service, NAWAS/WAWAS, or open-source media notification of potential for major disruption to transportation, power outages, fatalities, or injuries	• Forecast end of precipitation • Predicted amount of snow/ice/etc. • Previous record snowfall for location	*	

6. Space Weather Incident

A. Space Weather	• Space weather Prediction Center notification of a G, S or R 4 or higher space weather incident • National media attention	• Potential/impacts to navigational aids, communications • Potential/impacts to power transmission • Radiation health risks/duration	*	*
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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EIs)	DHS reportable item per NSPM-52	Requires DHS phone notification to the WHSR
For all incidents, the following EIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
7. CBRN or HAZMAT Incidents Unintentional (ACCIDENTS)				
A. Chemical or Radiological release Domestic (fixed site/facility)	Chemical - Release of More than 55-gallon of chemicals with harmful effects Radiological - potential impacts outside controlled facilities U.S. Nuclear Regulatory Commission notification of a "Site Area Emergency" designation or higher (General Emergency)	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete)	*	*
B. Chemical or Radiological release US Interest (transportation)	Chemical - Release of more than 55-gallon of chemicals with harmful effects on transportation corridors Radiological potential impacts outside of containment	- Type of Incident - Plume models availability/IMAAC - Response status (ongoing/complete) - Transportation impacts (closures/alternate routes)	*	*
ALWAYS CATASTROPHIC C. Nuclear Accident	Incident at a fixed sight or transportation corridors where an unintentional nuclear reaction (explosion) has occurred, and containment has failed	- Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
D. Oil Spill (waterborne/shoreline)	Spill of National Significance Executive Reference Guide (uscg.mil)	- Fire hazard - Impact to environmentally sensitive areas - Impact to Maritime Transportation / Infrastructure - Inland or Coastal Zone - Is source of discharge secured	*	*
E. Public Health Emergencies	List of Public Health Emergency Declarations (hhs.gov)	- Major health concerns (e.g. infectious, environmental) - Locations for PHE - Reason cited for issuance of PHE - Duration for initial declaration Associated measures addressed with PHE (e.g. 1135 waivers) - Has WHO also issued a Public Health Emergency of International Concern (PHEIC)?	*	



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-52	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				
8. CBRN – WMD / Other Man-Made Disasters Intentional (ATTACKS)				
A. National Bio-surveillance Integration Center notification of “Biological Event of National Concern”	Potential or declared “Biological Event of National Concern” as defined by Public Law 110-53 SEC. 316 or in the National Biodefense Strategy	- Major health concerns - Incident confirmed/suspected - Method of identification (human, animal illness, detection device, etc.) - Alerts/warnings issued - Public health measures instituted - Medical countermeasures indicated/required - Note if additional information is classified	*	*
B. Missile Attack	Notified of a missile launch that threatens U.S. interests	- Launch specifics will be classified - Response to impacts will be other thresholds	*	*
C. Chemical attack or Improvised Radiological Device Attack	Intentional release or exposure of harmful chemicals or chemical agents; <or> Use of a dirty bomb or intentional release / spread of radiological materials	- Chemical/Agent - DEST deployment - Note if additional information available on classified networks - Plume models/IMAAC	*	*
ALWAYS CATASTROPHIC D. Improvised Nuclear Device (IND) / Nuclear Attack	Intentional release or employment of a state sponsored or improvised nuclear weapon <or> sabotage of a nuclear facility resulting a nuclear reaction (explosion) and containment has failed	- Type of Incident - Plume models availability/IMAAC - DEST or CMCU deployment - Note if additional information is classified	*	*
E. Domestic Complex Coordinated Attack <or> Other attacks on population	Multiple attacks in a populated area that appear to be connected.	- Follow on attack threat - Medical facility status - Still occurring or ended - Structure collapses - Note if additional information is classified	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEIs)	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
For all incidents, the following EEIs are applicable: Time, location, requests (or anticipated requests) for FEMA assistance, population impacted/threatened, activations, CIKR impacts (public or private ownership), significant damage to or destruction of culturally sensitive site, or other structure that may have national or regional significance, and potential shortfalls; lifelines impacts; state, territory, and tribal actions; impact to FEMA personnel/facilities/operations 1. Reporting can be any of the following but is not limited to one option: Inclusion in the NSR, Daily Ops Brief, phone calls, emails, advisories, SPOTREPS, Senior Leaders Briefs (SLB), or conference calls 2. Ongoing incidents should be included in the NSR for continued updates with other reporting as directed				

9. Geological Events				
A. Earthquake (US Interest)	• Magnitude of 6.0 higher <or> MMI Scale IV or higher with potential or confirmed damage or injuries <or> • Creates National Media Attention <or> Yellow PAGER	• Estimate of collapsed structure numbers • MMI/Magnitude • Tsunami information • Significant/repeated aftershocks	*	*
	MMI Scale IX or higher with confirmed significant damage o significant damage imminent to population centers, likely CATASTROPHIC		*	*
B. Earthquake (Foreign)	• MMI Scale VII or greater <or> • Confirmed damage or injuries/fatalities which may drive a USAID request <or> • Creates International/National Media attention	• MMI/Magnitude • Tsunami information • USAID Requests		
C. Volcanic Activity	U.S. Geological Survey notification of a new or significant change in volcanic activity with potential to impact US interests	• Airborne fallout (available modeling) • Associated earthquakes, fires • U.S. or foreign • USAID requests • Tsunami information	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

Incident	Reporting Threshold	Essential Elements of Information (EEl)s	DHS reportable item per NSPM-SC	Requires DHS phone notification to the WHSR
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10. Rain/Water Events (non-Tropical/severe weather)				
A. Flooding/Flash Flood	Reported flooding or flash flooding resulting in or potential disruptions to lifelines	Standard Reports	*	*
B. Tsunami	Tsunami Warning Centers/Tsunami Warning System issuance of an <i>Information Statement</i> (There is no threat)	No Action Required		
	Tsunami Warning Centers issuance of a <i>Tsunami Watch</i> (An earthquake has occurred. A tsunami is possible. More information to follow. Will be cancelled or elevated).	Little to no information available		
	Tsunami Warning Centers issuance of a <i>Tsunami Advisory</i> (A tsunami with potential for strong dangerous currents or waves is expected or occurring) or <i>Warning</i> (A dangerous tsunami that may cause widespread flooding is expected or occurring and may continue for several hours or days after initial arrival) that threatens U.S. interests.	- State region preparation/response - Inundation - Population of projected/impacted area	*	*



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FEMA Reporting Thresholds V 10.16.2024

National Watch Center

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From: Bornstein, Josh [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=93F98EE3511641BE96F8A3E138029F12-5511CF10-F4]
Sent: 10/18/2024 2:13:53 PM
To: Hynes, Kristina [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ac0138bc466943b3a878ffdae486e33-HYNES, KRIS]
Subject: FW: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Attachments: Checklist High Risk Threats 10162024.pdf; Thresholds and EEs V 10.16.24.pdf
Importance: High

From: Blaz, Christopher <Christopher.Blaz@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:21 AM
To: FEMA-NWC <FEMA-NWC@fema.dhs.gov>; FEMA-NWC-TMT <FEMA-NWC-TMT@fema.dhs.gov>
Cc: Arant, Matthew <matthew.arant@fema.dhs.gov>; Nebelsiek, Joshua <joshua.nebelsiek@fema.dhs.gov>; Lam, Winnie <Winnie.Lam@fema.dhs.gov>
Subject: New reporting requirements - Violence or Threats to FEMA Personnel/Facilities
Importance: High

Regional Watches and Watch Managers—

The two documents attached provide guidance on reporting **Violence or Threats to FEMA Personnel/Facilities**, effective immediately.

1. **“Thresholds and EEs v 10.16.24”**

- A. This document has been updated to add a new category of thresholds, *“Threats to FEMA Personnel and/or Facilities,”* which reflects the increased agency emphasis on responder/team safety both in the field and at HQ. Specific triggers to this threshold are:
 - a) Credible warning of an attack on federal facilities or personnel
 - b) Individuals physically obstructing FEMA operations (armed or not)
 - c) Physical attacks or verbal threats of violence towards FEMA personnel
- B. Essential elements of information (EIs) have also been provided to aid in reporting. As always, include them if available at the time of the report, but reports should not be delayed gathering additional information.
- C. Intent is for rapid reporting of threats/violence, initiated at the lowest level with knowledge of the threat/violence, via our established Watch reporting mechanism. **If in doubt, report it.**
- D. The updated matrix is also posted to the National Watch Center’s intranet page, [HERE](#).

2. **“Checklist for High Threats”** – FEMA’s Workforce Protection Workgroup (WFPG), chaired by OCSO, collaborated with Field Leaders to develop this product. This one-pager was the source of our new reporting thresholds and provides overarching guidance on the escalation of those reports from the field, through the regions, to HQ, with specific guidance for JFOs, regions, and HQ.

Please reach out with questions or feedback.

(BCC Distro: Regional Watches/MOCs, Regional Watch/MOC Managers, RRDDs, OCSO, Response/Ops, and select WFPG staff)

Christopher Blaz

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Director | FEMA's National Watch Center | Operations Division

O: (202) 212-5602 | M: (540) 686-5942 | 24/7 Watch: (202) 646-2828

christopher.blaz@fema.dhs.gov | christopher.blaz@dhs.gov | cblaz@gold.ic.gov



FEMA

From: FEMA-Chief-Security-Officer
To: [Abercrombie, Rodney](#); [Beeman, David](#); [Blackburn, Lori](#); [Dahl, Chris](#); [Andersen, Chris](#); [Bruno, Nick](#); [Hawlk, Eric](#); [Thompson, Quentin](#); [Weakley, Warren](#); [Chandler, Sam](#); [Buckley, Christopher](#)
Cc: [Bornstein, Josh](#); [Given, Brian](#); [Sellers, Cheryl](#); [O'Connor, Daniel](#); [Lebo, Greg](#); [Hynes, Kristina](#)
Subject: New Reporting Requirements
Date: Friday, October 18, 2024 11:48:07 AM
Attachments: [FW New reporting requirements - Violence or Threats to FEMA PersonnelFacilities .msg](#)
[image001.png](#)
[image002.png](#)

Security Leaders,

Let me start by saying **thank you to all you are doing to keep our fellow FEMA team members safe and secure**. Over the past two weeks, I had the honor of being in North Carolina, seeing firsthand the incredible efforts of our OCSO team in response to the devastating hurricanes. Your hard work is truly inspiring. I couldn't be prouder of how our team (all of it!) has come together with field staff and survivors, exemplifying the heart of our FEMA mission.

Over the weekend (Oct 8-9), OCSO launched the Workplace Protection Task Force (WPTF) as part of the NRCC. The WPTF coordinates monitoring, identification, analysis, and response efforts with respect to threats to FEMA response equities from online and offline sources. We have received approximately 46 unique threats since process inception as well as numerous Office of External Affairs reports which captured possible threats to our workforce and facilities in affected areas of Helene and Milton. Those threats are triaged and assessed, risk rated and acted upon based on their correlation to WPTF developed Critical Information Requirements (CIRs) which provide the threshold for OCSO and other FEMA partner actions. You can help by **following the new reporting procedures outlined in the email attached**. There is an **RSO Monthly Listening Session October 28 from 1:30 to 2:15 EDT** where we can discuss these new procedures, along with anything else you wish to discuss.

Note: Cheryl Sellers is deployed. Please reach out to Kristi Hynes and Greg Lebo if we can help with anything.

I'll leave you the same way I started this message – **Thank you for your unwavering dedication to our safety and security**. Your hard work and vigilance are deeply appreciated, and your efforts do not go unnoticed. Please continue to stay alert and keep security as your top priority. Please let us know if there are any unmet needs or gaps where we can provide support..

Warmly,



Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

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From: FEMA-WPWG
To: Washington, Marn'i
Cc: FEMA-WPWG
Subject: Personal notification | Online information detected
Date: Friday, November 8, 2024 8:37:29 PM
Attachments: 24_1030_fps_doxing-508.pdf
24_1030_fps_while-at-home-508.pdf
24_1030_fps_what-is-a-threat-508.pdf
24_1016_fps_situational-awareness-508.pdf
24_1030_fps_social-media-508.pdf
24_1031_fps_reporting-suspicious-behavior-508.pdf
image001.png

Good evening Marn'i,

The FEMA Office of the Chief Security Officer (OCSO) has been made aware of publicly available information mentioning your name and FEMA specific information. Our office determined it was prudent to reach out and provide the information we received and highlight some important resource items for your review and utilization. Additionally, we have attached several soft copy resources from the Federal Protective Service that may be of informational use to you.

Information detected:

- **Social Media posting on "X"** (1) Rep. Matt Gaetz on X: "BREAKING: Whistleblower reveals FEMA officials in Florida were instructed to bypass hurricane-damaged homes that showed support for President Trump! This is unconscionable discrimination, and Congress MUST INVESTIGATE! <https://t.co/ueQbdMNJOR>" / X
- **News Media article "Daily Wire"** EXCLUSIVE: FEMA Official Ordered Relief Workers To Skip Houses With Trump Signs

Please see the following FEMA support resources:

- The OCSO Resource Page provides a range of resource information to include privacy protection information, best practices for individuals facing online threats and doxing concerns. Any threats made to you should be reported through your Supervisor and Security Contact for timely support.
 - **If you feel there is an immediate threat, leave the area – if possible – and call 911. Report all security concerns to your supervisor and onsite Security Contact.**
- If you received an online threat or have been targeted on social media, immediately report the incident to your supervisor and Security Contact.
 - You can also report to the social media platform as a violation of their terms and conditions.
- If you are experiencing any personal wellness impacts, please know that the Protecting Our Workforce resource page lists a suite of available Health and Wellness information, such as the Employee Assistance Program (EAP) and other services. We encourage the exploration of these resources to assist during challenging circumstances.

If you have questions about any of the data provided, please let us know.

V/r,

FEMA Workforce Protection Team
Office of the Chief Security Officer
FEMA-WPVG@fema.dhs.gov
Federal Emergency Management Agency
fema.gov



~~FOR OFFICIAL USE ONLY (FOUO) OR PRIVACY DATA~~
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REL0000456552

From: Bornstein, Josh
To: Morrill, Amanda; Murphy Perroni, Kymlee; O'Connor, Daniel
Cc: Given, Brian
Subject: PSVAs
Date: Friday, October 18, 2024 1:23:44 PM
Attachments: image001.png

Hi!

Tracking two PSVAs...

Jaclyn – with SOD

F1 – I have latest version.

I am adding this to F1's that I'd like you to add for Jaclyn's:

“On (insert date), Secretary Mayorkas determined that there was a clear and present danger to Deanne Criswell, the Administrator of the Federal Emergency Management Agency (FEMA), and that home-to-work transportation was essential for the performance of the duties of the FEMA Administrator. Because of recent serious threats to Administrator Criswell, he authorized her use of a government vehicle for home-to-work transportation including use of an appropriate security detail provided by FEMA and the Transportation Security Administration at FEMA's request.”

Date for Jaclyn is October 11, 2024. Swap TSA for CBP.

Thanks,
Josh

Josh Bornstein
Chief Security Officer
Mobile: 202.655.8038
josh.bornstein@fema.dhs.gov | Pronouns: he/him

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh
To: FEMA-OCSSO-RSO
Cc: Given, Brian; O'Connor, Daniel; Hynes, Kristina; Lebo, Greg
Subject: Re: (U//~~FOUO~~) IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024
Date: Friday, October 18, 2024 12:44:26 PM

Will resend once resent by I&A. See below.

From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Friday, October 18, 2024 12:26:50 PM
To: FEMA-OCSSO-RSO <FEMA-OCSSO-RSO@fema.dhs.gov>
Cc: Given, Brian <brian.given@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>; Hynes, Kristina <kristina.hynes@fema.dhs.gov>; Lebo, Greg <allen.lebo@fema.dhs.gov>
Subject: Fw: (U//~~FOUO~~) IIB: Violent Threats to Emergency Management and Response Personnel, dated 18 October 2024

Please see attached product.

Josh

REL0000456555

From: Bornstein, Josh
To: Peters, Jenna
Subject: Re: ***URGENT** Re: Confirmed Threat
Date: Saturday, October 12, 2024 2:48:12 PM

Thx. Tracking in NRCC now.

From: Peters, Jenna <jenna.peters@fema.dhs.gov>
Sent: Saturday, October 12, 2024 2:47:26 PM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Fw: ***URGENT** Re: Confirmed Threat

Get Outlook for iOS

From: Eskra, Sarah <sarah.eskra@fema.dhs.gov>
Sent: Saturday, October 12, 2024 2:36:45 PM
To: Coen Jr, Michael <michael.coenjr@fema.dhs.gov>; Peters, Jenna <jenna.peters@fema.dhs.gov>
Subject: FW: ***URGENT** Re: Confirmed Threat

From: Nelms, Jordan <jordan.nelms@fema.dhs.gov>
Sent: Saturday, October 12, 2024 1:53 PM
To: Eskra, Sarah <sarah.eskra@fema.dhs.gov>
Subject: Fw: ***URGENT** Re: Confirmed Threat

Jordan Nelms

Team Lead | National Incident Management Assistance Team – Homeland Security

Mobile: (540) 247-6292

jordan.nelms@fema.dhs.gov (u) (b)(6)@dhs.gov (s) (b)(6)@dhs.gov (ts) | j (b)(6)@gold.ic.gov (coop)

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Saturday, October 12, 2024 1:51:29 PM
To: Mills, John H <John.Mills@fema.dhs.gov>; Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Behnke, Matthew <Matthew.Behnke@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Peterson, Mark J <Mark.Peterson2@fema.dhs.gov>; Applehans, Denver <denver.applehans@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Hashi, Ibrahim <ibrahim.hashi@fema.dhs.gov>; Kohn, Cassie

REL0000456556

<Cassie.kohn@fema.dhs.gov>; Parker, Lindsey <lindsey.parker@fema.dhs.gov>; Nelms, Jordan
<jordan.nelms@fema.dhs.gov>

Subject: Re: ***URGENT** Re: Confirmed Threat

Adding @ (b)(6) and @ (b)(6)

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Mills, John H <John.Mills@fema.dhs.gov>

Sent: Saturday, October 12, 2024 1:09:58 PM

To: Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>; Behnke, Matthew
<Matthew.Behnke@fema.dhs.gov>; Ingram, Roger <Roger.Ingram@fema.dhs.gov>; Peterson, Mark
J <Mark.Peterson2@fema.dhs.gov>; Hitt, Lucas <lucas.hitt@fema.dhs.gov>; Applehans, Denver
<denver.applehans@fema.dhs.gov>; Habisch, Darrell <darrell.habisch@fema.dhs.gov>; Hashi,
Ibrahim <ibrahim.hashi@fema.dhs.gov>; Kohn, Cassie <Cassie.kohn@fema.dhs.gov>

Subject: ***URGENT** Re: Confirmed Threat

Ops is ceasing field operations in Rutherford and Buncombe counties, although the DRC in
Buncombe County will stay open for now.

We are coordinating with the state for appropriate additional security.

Ops is conducting a 100% call down. COS is expected to order a call down.

V/R

John Mills
FEMA External Affairs | Operations Liaison | State EOC | Raleigh, North Carolina
External Affairs Officer | FEMA Incident Management Assistance Team | Response Division | Region
7
Mobile: (202) 805-8799
Satellite: +8816 31402078
john.mills@fema.dhs.gov

Federal Emergency Management Agency
FEMA.gov

From: Mills, John H <John.Mills@fema.dhs.gov>

Sent: Saturday, October 12, 2024 1:06:20 PM

To: Cappannari, Michael L <Michael.Cappannari@fema.dhs.gov>

Subject: Fw: Confirmed Threat

Ops may be able to cease operations in Rutherford County and Buncombe County because of this

REL0000456556

report below.

John Mills

FEMA External Affairs | Operations Liaison | State EOC | Raleigh, North Carolina

External Affairs Officer | FEMA Incident Management Assistance Team | Response Division | Region 7

Mobile: (202) 805-8799

Satellite: +8816 31402078

john.mills@fema.dhs.gov

Federal Emergency Management Agency

FEMA.gov

From: Maltbie III, Charles <charles.maltbie@fema.dhs.gov>

Sent: Saturday, October 12, 2024 12:57 PM

To: Mills, John H <John.Mills@fema.dhs.gov>; Petersen, Justin <justin.petersen@fema.dhs.gov>; Evans-Watson, Kia <kia.evans-watson@fema.dhs.gov>

Subject: FW: Confirmed Threat

Charlie Maltbie (he/him)

IMAT Team Leader | Region III

Mobile: (202) 924-3363

charles.maltbie@fema.dhs.gov

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Robert Blackburn <(b)(6)@njsp.gov>

Sent: Saturday, October 12, 2024 12:54 PM

To: Maltbie III, Charles <charles.maltbie@fema.dhs.gov>; Arcurio, Josie <Josie.Arcurio@fema.dhs.gov>; D'Amora, Andrew <andrew.damora@fema.dhs.gov>

Subject: Confirmed Threat

Importance: High

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Please select the Phish Alert Report button on the top right of your screen to report this email if it is unsolicited or suspicious in nature.

Just had a confirmed threat come into the armory reported by the 82nd airborne troops

2 individuals in a pickup truck carrying AR-15s confronted the troops in the Ingles

REL0000456556

Parking Lot in Chimney Rock and asked them if they were working for FEMA. The troops said no we are army

The armed men then said okay we like you guys but we're on our way to go "fuck up fema"

No vehicle destruction or further info

Location attached

SFC Robert Blackburn #6892

Assistant Unit Head

All-Hazards Incident Management Team Unit

Emergency Management Section

New Jersey State Police

Mobile: (b)(6)

Office: (732) 623-4679 ext. (b)(6)

Email: (b)(6)@njsp.gov

CONFIDENTIALITY NOTICE The information contained in this communication from the Office of the New Jersey Attorney General is privileged and confidential and is intended for the sole use of the persons or entities who are the addressees. If you are not an intended recipient of this e-mail, the dissemination, distribution, copying or use of the information it contains is strictly prohibited. If you have received this communication in error, please immediately contact the Office of the Attorney General at (609) 292-4925 to arrange for the return of this information.

From: [O'Connor, Daniel](#)
To: [Given, Brian](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Monday, October 28, 2024 12:37:00 PM
Attachments: [image001.png](#)

Perhaps a slightly softer or emphatic disposition?

Yours is fine. Just wanted to provide you options.

Dan

Good day, XX,

Due to the heightened threat environment FEMA is currently navigating, particularly with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a critical initiative(s) to enhance the safety and security of FEMA personnel.

One key measure involves placing an "alert" or "flag" in the Computer Aided Dispatch (CAD) system (local 911 system) for senior FEMA officials and personnel who have been targeted online. This precaution is designed to prevent "SWAT"ing incidents, where false emergency calls prompt tactical police or SWAT teams to respond to an individual's residence (see attached information paper). You have been identified as someone who may benefit from authorizing OCSO to place a CAD alert for your home address. This alert can be removed upon request at any time or remain until OCSO deems the risk level has decreased.

If you would like OCSO to coordinate with your local law enforcement to implement this alert, please reply with a password-protected Word document containing your address. For any questions or further information, please reach out to...

Thank you for your attention to this important personal security and safety measure.....

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:00 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

REL0000456557

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:27 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

REL0000456557

From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:22 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-813-2239
barry.neulen@fema.dhs.gov
Physical Security Branch Survey
Federal Emergency Management Agency
fema.gov

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
Physical Security Branch Survey

Federal Emergency Management Agency

fema.gov

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
fema.gov



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas

REL0000456557

J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: [Given, Brian](#)
To: [Morrill, Amanda](#); [Neulen, Barry](#); [O'Connor, Daniel](#)
Cc: [Hennig, Mike](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Monday, November 4, 2024 12:39:44 PM
Attachments: [image002.png](#)
[image003.png](#)

Made a few edits below. On the last paragraph, rather than asking them to complete a password protected Word doc, maybe send them a password protected template to fill out (individually).
Thanks Amanda!

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Monday, November 4, 2024 12:35 PM
To: Given, Brian <brian.given@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Good afternoon, Sir,
Circling back to ensure you are ok with the below messaging (Suggestions in red) to individuals that for potential add to CAD. If the below is good to go, we will be utilizing this as messaging to start engaging with these identified individuals and obtain the information required to be added to the CAD. Such as home of residence and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

REL0000456558

From: Morrill, Amanda

Sent: Saturday, November 2, 2024 9:24 AM

To: Given, Brian <brian.given@fema.dhs.gov>; Neulen, Barry <barry.neulen@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Good morning, Sir,

Following up with the below suggested changes on the CAD email . Changes in Red:

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address (we have added everyone's personal phone numbers in addition to Josh's, so rec we add for all) For questions or more information, please reach out to...

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

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[fema.gov](https://www.fema.gov)

REL0000456558

From: Given, Brian <brian.given@fema.dhs.gov>

Sent: Monday, October 28, 2024 12:00 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>
Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:27 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:22 PM

To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

fema.gov

Image



REL0000456558

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Hey Barry,

Any updates on Jaclyn Rothenberg being added to the CAD?

Also, there is a list below that Josh wants added to the CAD. I will request address and phone numbers.

Respectfully,
Amanda Morrill
Physical Security Branch
Security Operations Division (SOD)
Office of the Chief Security Officer (OCSO)
Mobile: 202-322-0293
amanda.morrill@fema.dhs.gov
[Physical Security Branch Survey](#)
Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)

From: Given, Brian <brian.given@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:07 PM
To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: FW: Names

Can these folks please be added to the CAD spreadsheet and coordinated with local law enforcement to be added?

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

Adding these to the spreadsheet of who I want in CAD.

thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787



FEMA

From: [Given, Brian](#)
To: [O'Connor, Daniel](#)
Subject: RE: Additional Names of FEMA officials for CAD alerts...
Date: Tuesday, October 29, 2024 8:44:33 AM
Attachments: [image001.png](#)

Like the update. Please bring this up during the 9am. Would like to begin rolling this out soon as we can.

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Monday, October 28, 2024 12:37 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: RE: Additional Names of FEMA officials for CAD alerts...

Perhaps a slightly softer or emphatic disposition?

Yours is fine. Just wanted to provide you options.

Dan

Good day, XX,

Due to the heightened threat environment FEMA is currently navigating, particularly with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a critical initiative(s) to enhance the safety and security of FEMA personnel.

One key measure involves placing an "alert" or "flag" in the Computer Aided Dispatch (CAD) system (local 911 system) for senior FEMA officials and personnel who have been targeted online. This precaution is designed to prevent "SWAT"ing incidents, where false emergency calls prompt tactical police or SWAT teams to respond to an individual's residence (see attached information paper). You have been identified as someone who may benefit from authorizing OCSO to place a CAD alert for your home address. This alert can be removed upon request at any time or remain until OCSO deems the risk level has decreased.

If you would like OCSO to coordinate with your local law enforcement to implement this alert, please reply with a password-protected Word document containing your address. For any questions or further information, please reach out to...

REL0000456559

Thank you for your attention to this important personal security and safety measure.....

From: Given, Brian <brian.given@fema.dhs.gov>

Sent: Monday, October 28, 2024 12:00 PM

To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Morrill, Amanda
<amanda.morrill@fema.dhs.gov>; O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: RE: Additional Names of FEMA officials for CAD alerts...

Updated message below. Please adjust as needed.

Hello XX,

As a result of the increased threat environment which FEMA is currently operating in associated with hurricane relief efforts and the 2024 Presidential election, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce.

One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (i.e., local 911 system) for senior FEMA officials' and FEMA personnel who have been previously targeted online. This measure mitigates the potential of a SWATing incident at the residence of high-risk individuals. SWATing incidents are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper).

You have been identified as someone who should consider authorizing OCSO to add a CAD alert or flag to for your home address. You may remove this alert upon request at any time or leave it in place until OCSO determines there is no longer an increased risk to FEMA officials.

If you are interested in OCSO working with your local law enforcement to add this alert or flag, please respond to this email with a password protected Word document with your address. For questions or more information, please reach out to...

Brian Given
Deputy Chief Security Officer
Mobile: (202) 436-0999
brian.given@fema.dhs.gov

Federal Emergency Management Agency
[fema.gov](https://www.fema.gov)



From: Neulen, Barry <barry.neulen@fema.dhs.gov>

REL0000456559

Sent: Wednesday, October 23, 2024 1:42 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Additional Names of FEMA officials for CAD alerts...

Here you go...I sent you the link to the fact sheet separately

From: Neulen, Barry
Sent: Wednesday, October 16, 2024 5:29 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Cc: Hennig, Mike <Mike.Hennig@fema.dhs.gov>; Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Subject: Additional Names of FEMA officials for CAD alerts...

Dan,

As discussed, here is a draft to consider using. I would add the "CAD alert fact sheet" that Amanda submitted as an attachment...

"As a result of the increased threat environment which FEMA is currently operating in and associated with hurricane relief efforts in North Carolina and Florida, the Chief Security Officer has implemented a number of initiatives intended to protect the FEMA workforce. One of these initiatives is the placement of an "alert" or "flag" within the Computer Aided Dispatch (CAD) system (also known as the 911 system) on a number of senior FEMA officials' personal residences. The reason for this is based on rise in the number and frequency of "swatting" calls across the country, which are fictitious calls for service made to law enforcement with the intended purpose of sending tactical police/SWAT units to a person's home (see attached information paper). As someone in a senior leadership position within FEMA, the CSO is recommending that you consider authorizing the OCSO to add a CAD alert or flag for the 911 center responsible for your home address. You may remove this alert upon request at any time or leave it in place until the CSO determines there is no longer an increased risk to FEMA officials and removing it following notification to each FEMA official with an active alert. For all questions, ..."

Let me know what else you need...

Barry

From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:27 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Names

Who from the below is confirmed and who have you already submitted:

J. Knighten

L. Hitt

J. Rothenberg- Completed as of October 12th

D. Llargas

J. Glenco

Respectfully,

Amanda Morrill

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-322-0293

amanda.morrill@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

From: Neulen, Barry <barry.neulen@fema.dhs.gov>

Sent: Wednesday, October 16, 2024 1:22 PM

To: Morrill, Amanda <amanda.morrill@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>

Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>

Subject: Re: Names

She was added last Friday when I put all three names in, we just Got confirmation for the other two Yesterday.

Barry Neulen

Physical Security Branch

Security Operations Division (SOD)

Office of the Chief Security Officer (OCSO)

Mobile: 202-813-2239

barry.neulen@fema.dhs.gov

[Physical Security Branch Survey](#)

Federal Emergency Management Agency

[fema.gov](https://www.fema.gov)

Image



From: Morrill, Amanda <amanda.morrill@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 1:16:59 PM
To: Neulen, Barry <barry.neulen@fema.dhs.gov>; Hennig, Mike <Mike.Hennig@fema.dhs.gov>
Cc: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
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Amanda Morrill
Physical Security Branch
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Mobile: 202-322-0293
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Subject: FW: Names

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Brian Given
Deputy Chief Security Officer
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brian.given@fema.dhs.gov

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Sent: Wednesday, October 16, 2024 12:09 PM
To: Given, Brian <brian.given@fema.dhs.gov>
Subject: FW: Names

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thx

From: Hitt, Lucas <lucas.hitt@fema.dhs.gov>
Sent: Wednesday, October 16, 2024 11:51 AM
To: Bornstein, Josh <josh.bornstein@fema.dhs.gov>
Subject: Names

J. Knighten
L. Hitt
J. Rothenberg
D. Llargas
J. Glenco

These are the only people at HQ EA who have on the record authority and are regularly quoted in the press.

Lucas Hitt
Deputy Associate Administrator | External Affairs
Mobile: (202) 615-7787

From: Bornstein, Josh
To: Royer, Corey; (b)(6)@atf.gov; Smith, Heather R; O'Connor, Daniel
Cc: 4827DR_OSCs
Subject: Re: Customs and Border Protection team assignment to FEMA
Date: Friday, October 18, 2024 11:42:24 AM

Dan for security.

From: Royer, Corey <Corey.Royer@fema.dhs.gov>
Sent: Friday, October 18, 2024 11:41 AM
To: (b)(6)@atf.gov; (b)(6)@atf.gov; Bornstein, Josh <josh.bornstein@fema.dhs.gov>; Smith, Heather R <Heather.Smith@fema.dhs.gov>
Cc: 4827DR_OSCs <4827DR_OSCs@fema.dhs.gov>
Subject: RE: Customs and Border Protection team assignment to FEMA

Alan,

I need ESF 13, Josh and Heather (DSA) all coordinating directly on the inclusion of force protection direct to DSA. I do not have all the details. Heather is the best POC for this

Corey Royer
Deputy OPS Chief DR-4827-NC
FEMA Response Operations Cadre
Mobile: (202) 802-7625
Corey.Royer@fema.dhs.gov | Pronouns: he/him

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REL0000456560

From: O'Connor, Daniel
To: Rothenberg, Jaclyn
Subject: Re: Detail info
Date: Saturday, October 12, 2024 3:18:31 PM

Will you be coming to the office tomorrow? Planning purposes for the detail.

Let me know.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Saturday, October 12, 2024 3:16:52 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: RE: Detail info

Thank you so much Dan!

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:52 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Re: Detail info

My
Pleasure. Just hit me if you need anything.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:51:34 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Detail info

Thank you so much for all of your help!

Get [Outlook for iOS](#)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:42:13 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Subject: Detail info

"Vehicle will be standing by in courtyard area from 6-8 PM. My detail agent will go up to Mezzanine floor and wait at the elevators by NRCC. His name is Angel Morales Brignoni, (760) 889-8830. He will escort from there to the vehicle."

Please go direct to Mr. Brignoni and I'll meet you.

Dan

Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: [O'Connor, Daniel](#)
To: [Rothenberg, Jaclyn](#)
Subject: Re: Detail info
Date: Saturday, October 12, 2024 11:14:30 AM

Good morning

Just checking in to see how you are and how the process went.

Have a great day!

Dan
Daniel W.O'Connor
Director, Security Operations Division OCSO
202-768-0835

From: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
Sent: Friday, October 11, 2024 7:51:34 PM
To: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Subject: Re: Detail info

Thank you so much for all of your help!

[Get Outlook for iOS](#)

From: O'Connor, Daniel <daniel.o'connor@fema.dhs.gov>
Sent: Friday, October 11, 2024 5:42:13 PM
To: Rothenberg, Jaclyn <jaclyn.rothenberg@fema.dhs.gov>
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